

Montgomery County, MD - Veterans Network Directory

Disability Supports

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This is a project of the Montgomery County Commission on Veterans Affairs.

To submit an update, add or remove a listing, or request an alternative format, please contact: MCCVA@montgomerycountymd.gov.

Veterans and the Americans with Disabilities Act: A Guide for Employers

www.eeoc.gov/laws/guidance/veterans-and-americans-disabilities-act-guide-employers

The U.S. Equal Employment Opportunity Commission (EEOC) issued this new guide on how the ADA applies to recruiting, hiring, and accommodating Veterans with disabilities. The guide also briefly explains distinctions between the ADA and the Uniformed Services Employment and Reemployment Rights Act (USERRA).

Blind Rehabilitation Services – Department of Veterans Affairs

Advanced Low Vision Clinic

410-605-7333 (V)

Baltimore VA Medical Center

10 N. Greene Street

Baltimore, MD 21201

www.rehab.va.gov/blindrehab/

The Department of Veterans Affairs provides blind and vision rehabilitation programs to eligible beneficiaries who are visually impaired. The eligibility of prospective patients to receive Blind Rehabilitation Services care is determined by the review of three key criteria: Veteran is eligible for VA health benefits (or is an active duty service member) and possesses a visual impairment or has received a designation of excess disability (impact on functional abilities). Services provided include assessment, treatment planning, referral and follow-up; education and counseling to veterans, their family and/or caregiver; review of VA and non-VA benefits; education and outreach within the VA and community; referrals to appropriate therapies and resources, including eye clinic and/or low vision optometry, outpatient blind rehabilitation clinics (including home-based training), comprehensive inpatient blind rehabilitation centers, and audiology, physical medicine and any other appropriate provider.

Blinded Veterans Association (BVA)

Email: bva@bva.org

1-844-250-5180 (Benefits Hotline)

www.bva.org

Congressionally chartered Veterans Service Organization. **BVA Team Outreach Program** for blind and low-vision veterans adjusting to sight loss via peer-inspired adaptive recreation activities, integrated community support, and whole health rehabilitation—empowering dignity, independence, and self-worth. **BVA's VetTech Program** analyzes, educates, and advocates for assistive, adaptive, and accessible technologies (AT) enhancing the lives of Blind/Low-Vision (B/LV) Veterans. **BVA Ambassadors** are volunteers and serve about 15 hours per week at a VA Blind Center or VA Blind Rehabilitation Outpatient program and accumulate creditable volunteer hours for BVA under the VA Center for Development and Civic Engagement (previously the VA Volunteer Service Program). BVA Ambassadors are the key liaison between blind and visually impaired veterans and BVA's Veterans Service Program. They serve in key roles in the dissemination of valuable benefits information and crucial advocacy tips to help make the most of VA benefits for blinded veterans, including access to Visual Impairment Services Teams, Blind Rehabilitation Outpatient Specialists, Vision Impairment Services in Outpatient Rehabilitation programs, Vision Impairment Centers to Optimize Remaining Sight programs, and residential Blind Rehabilitation Centers (BRCs). **BVA's Kathern F. Gruber scholarships** are available to spouses, dependent children, and grandchildren of blind and low vision veterans to assist them with their higher education tuition. These military dependent scholarships are awarded on the basis of merit through an application process that is evaluated by a committee. The Gruber scholarships for veterans' dependents are for one year only but recipients can re-apply and receive the award up to four times. The blind or low vision veteran family member is not required to be a BVA member for the spouse, child, or grandchild to receive a scholarship.

Computer/Electronic Accommodation Program (CAP)

E-mail: cap@mail.mil
www.cap.mil

703-614-8416 (V)
571-384-5629 (Videophone)

To provide assistive technology and accommodations to support individuals with disabilities and wounded, ill and injured service members throughout the Federal Government in accessing information and communication technology. CAP works with medical providers, therapists, case managers, and military liaisons at military treatment facilities (MTFs) to increase awareness and availability of assistive technology (AT). Once the appropriate AT has been identified, CAP provides the solutions, free of charge, to support a service member's medical recovery and rehabilitation.

Disabled American Veterans (DAV) - National Service Officers (NSO)

VARO Federal Building
31 Hopkins Plaza, Rm 1229
Baltimore, MD 21201
www.dav.org

410-230-4440 (V)

NSOs will help you file a claim and stick with you all through the process. All services provided by DAV NSOs are free of charge. DAV also offers Mobile Service Offices, to reach those Veterans with mobility problems, or who simply live a distance from the nearest office.

DAV Transportation Network

Department of Maryland
Tommie L. Hawkins, VS Director of Service
101 N. Gay Street
Baltimore, MD 21201

410-539-1310 (V)

Baltimore VAMC
10 N. Greene St., Rom. 1D161
Baltimore, MD 21201

410-605-7000 x 56733 (V)

The DAV also operates a fleet of vehicles around the country to provide free transportation to VA medical facilities for injured and ill veterans. Local transportation coordinators are listed above.

Exceptional Family Member Program (EFMP) – U.S. Department of Defense

EFMP is a military program that identifies active duty military families with a member who have special medical needs and/or special education needs. The program is available to service members in the Army, Navy and Air Force, and seeks to ensure that there are suitable services available for family members within the region. Staff assist the service member in identifying available services at their next assignment, confirm the availability of medical and educational support at overseas locations, and identify the need for assignment within major medical areas. Enrollment is mandatory and required immediately upon identification of a special need. The required forms for enrollment are:

- [DD Form 2792, Exceptional Family Member Medical Summary](#) for medical issues only
- [DD Form 2792-1, Exceptional Family Member Special Education/Early Intervention Summary](#) for educational issues

For more information, contact your nearest military facility:

Army

<http://efmp.amedd.army.mil/>

Walter Reed National Military Medical Center
Fleet and Family Support Center
Building 11, Floor 1, Room 109
Bethesda, MD 20889
www.wrmmmc.capmed.mil/EFMP
Serve Montgomery County and Washington, DC.

301-400-2542 (V)
301-400-2543 (V)

Fort G. Meade 301-677-5590 (V)
Army Community Service
830 Chisholm Avenue, Bldg 830
Fort Meade, MD 20755
<https://meade.armymwr.com/programs/army-community-service>

Serve Howard, Carroll, Baltimore, Howard, Cecil, Kent, Queen Annes, Talbot, Caroline and Dorchester Counties, and Baltimore City.

Fort Detrick 301-619-2197 (V)
Army Community Service
Bldg. 1520, Freedman Drive, Room 125
Fort Detrick, MD 21702

Serve Frederick, Washington, Alleghany and Garrett Counties.

Fort Myer 703-696-3510 (V)
202 Custer Road, Bldg 203
Fort Myer, VA 22211
<https://jbmh.armymwr.com/programs/army-community-service-acs>

Serve Prince George's, Calvert, Charles, and St. Mary's Counties

Air Force

Airman and Family Readiness Center 703-693-9460 (V)
1565 AF Pentagon, Room 5C1049
Washington, DC 20330

Marine Corps

EFMP House 703-784-9395 (V)
2034 Barnett Avenue, Suite 104
Quantico, VA 22134
Email: QuanticoEfmpOffice@usmc.mil
<https://quantico.usmc-mccs.org/marine-family-support/military-family-life/exceptional-family-member-program>

Navy

Fleet and Family Support Center 410-293-2641 (V)
168 Bennion Road
Annapolis, MD 21402
Email: m_ffsc_annapolis@navy.mil

Coast Guard

Rhonda Creecy, Contact 202-372-4088 (V)
Email: Rhonda.L.Creecy@uscg.mil
Serve Maryland, Northern Virginia, and Washington, DC.

Paralyzed Veterans of America

Headquarters 1-800-424-8200 (Toll Free)
801 Eighteenth Street, NW 1-866-734-0857 (Benefits Helpline)
Washington, DC 20006 1-800-795-4327 (TTY)
Email: info@pva.org
www.pva.org

Baltimore VA Regional Office 410-230-4470 x 1020 (V)
31 Hopkins Plaza, Room 1236
Baltimore, MD 21201
Email: timb@pva.org

Colonial Chapter 302-861-6671 (V)
700 Barksdale Road, Unit 7
Newark, DE 19711
Email: jbedsworth@colonialpva.org
www.colonialpva.org

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Congressionally charatered Veterans service organization. Membership is free and open to qualified individuals. You must be a citizen of the United States, a veteran of the U.S. Armed Forces whose discharge was other than dishonorable. An individual who has suffered a spinal cord injury as a result of trauma or disease, which results in paralysis of more than one limb. The injury or disease onset could have occurred after discharge/retirement from military service.

The **Veterans Benefits Department (VBD)** provides free, comprehensive benefits assistance and advocacy. The advocacy program offers up-to-date disability rights information and resources on their website. The VBD staff works through a national network of National Service Offices to provide services to paralyzed veterans, their families, and disabled veterans. These services range from bedside visits to guidance in the VA claims process to legal representation for appealing denied claims.

Medical Services: PVA has a team of experienced registered nurses, physicians, and support staff to monitor and respond to inquiries from across the country regarding spinal cord injury and disease (SCI/D). Support can be accessed by calling the Healthcare Helpline. In addition, the team conducts routine on-site visits to review the quality of medical care provided to our members.

Colonial Chapter board, general membership, executive committee and other committee meetings are held at the Elkton VFW, 208 W. High Street, Elkton, MD 21921. The **Accessibility Needs Program** provides financial assistance for aids such as ramps, wheelchair home and bathroom modifications, vehicle modifications, wheelchairs, walkers and more for those who are disabled and meet financial guidelines. You do not need to be a veteran to receive assistance through this program. Must be a resident of Delaware or Maryland. For those who can afford the cost of an aid, they may provide financial assistance in locating a contractor to build one.

Rehabilitation and Prosthetic Services – U.S. Department of Veterans Affairs

Washington DC VA Medical Center 202-745-8311 (V)
50 Irving Street, NW
Washington, DC 20422
www.rehab.va.gov

VA's Rehabilitation and Prosthetic Services is responsible for the national policies and programs for medical rehabilitation, prosthetic and sensory aids services that promote the health, independence and quality of life for Veterans with disabilities. Rehabilitation and Prosthetic Services is comprised of national programs for: Audiology and Speech Pathology; Blind Rehabilitation; Chiropractic Care; Physical Medicine and Rehabilitation; Prosthetic and Sensory Aids Service; and, Recreation Therapy. Special programs include Polytrauma/Traumatic Brain Injury (TBI) System of Care, Amputation System of Care, and Blind Rehabilitation Care Continuum. Rehabilitation and Prosthetic Services provides program and policy direction for over 8,000 rehabilitation care and prosthetic services providers.

VA Driver Rehabilitation Program

Marlowe Eash, MS, OTR/L 202-745-8000 x 57623 (V)
Email: marlowe.eash@va.gov

The Physical Medicine and Rehabilitation (PM&R) Service provides professional evaluation and instruction in the safe, competent utilization of special add-on equipment, and mastery of specific skills and techniques to effectively drive a motor vehicle, independently, and in accordance with State Department of Motor Vehicles (DMV) regulations for all eligible Veterans with disabilities and certain military personnel at 48 Certified Driver Training Programs across VHA.

Special Monthly Compensation - U.S. Department of Veterans Affairs – Veterans Benefits Administration

Baltimore Regional Office 1-800-827-1000 (V)
31 Hopkins Plaza
Baltimore, MD 21201
<https://www.va.gov/disability/compensation-rates/special-monthly-compensation-rates/>

Through Special Monthly Compensation (SMC), VA can pay additional compensation to a veteran who, as a result of military service, incurred the loss of or loss of use of specific organs or extremities. Contact your local VA regional benefit office for information about applying for SMC. **Fact Sheet: Special Monthly Compensation (SMC) for Serious Disabilities:** www.benefits.va.gov/BENEFITS/factsheets/serviceconnected/smc.pdf

TRICARE Extended Care Health Option (ECHO)

TRICARE - East Region

1-800-444-5445 (Toll Free)

www.tricare.mil/Plans/SpecialPrograms/ECHO.aspx

Provide financial assistance only for active duty family members with specific qualifying mental or physical conditions (view link for eligibility requirements). Provide benefits not available through the basic TRICARE program, such as coverage for assistive services, durable equipment (including adaptation and maintenance), expanded in-home medical services through TRICARE ECHO Home Health Care (EHC), medical and rehabilitative services, in-home respite care services, training to use assistive technology devices, institutional care when a residential environment is required, special education, and transportation under certain limited circumstances. **Eligibility:** The following beneficiaries who are diagnosed with moderate or severe intellectual disability, a serious physical disability, or an extraordinary physical or psychological condition may qualify for ECHO: active duty family members; family members of activated National Guard/Reserve members; family members who are covered under the Transitional Assistance Management Program; children or spouses of former service members who are victims of abuse and qualify for the Transitional Compensation Program; and family members of deceased active duty sponsors while they are considered "transitional survivors."

U.S. Department of Justice - Civil Rights Division, Disability Rights Section

950 Pennsylvania Avenue
Washington, DC 20530

1-800-514-0301 (ADA Information Line)
1-833-610-1264 (TTY)

www.ada.gov

Americans with Disabilities Act (ADA) Specialists are available to provide ADA information and answers to technical questions on Monday, Tuesday, Wednesday, and Friday from 9:30am to 5:30pm and Thursday from 12:30pm to 5:30pm (Eastern Time). Calls are confidential.

ADA: Know Your Rights -- Returning Service Members with Disabilities -

www.ada.gov/servicemembers_adainfo.html

U.S. Equal Employment Opportunity Commission – Veterans with Disabilities

www.eeoc.gov/laws/guidance/eeoc-efforts-veterans-disabilities

Information on veterans with service-connected disabilities in the workplace and the Americans with Disabilities Act (ADA).