

Montgomery County, MD - Veterans Network Directory

Health Care Services and Facilities

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This is a project of the Montgomery County Commission on Veterans Affairs.

To submit an update, add or remove a listing, or request an alternative format, please contact: MCCVA@montgomerycountymd.gov.

VA Health Benefits Explorer: Learn about the VA health care benefits you could receive as an enrolled Veteran
www.va.gov/healthbenefits/apps/explorer

VA Healthcare Eligibility

Washington DC VA Medical Center
Eligibility Office
50 Irving Street, NW, First Floor, Room 1B100
Washington, DC 20422

www.va.gov/health-care/eligibility

Military Discharge Types and Eligibility for VA Services:

<https://lawforveterans.org/work/84-discharge-and-retirement/497-military-discharge>

Montgomery County CBOC Eligibility:
202-745-8000 ext. 51316 (Naz Brown)

Baltimore VA Medical Center

10 North Greene Street
Baltimore, MD 21201

www.va.gov/maryland-health-care/locations/baltimore-va-medical-center

410-605-7000 (V)
1-800-463-6295 (Toll Free)
410-605-7324 (Eligibility and Enrollment)

Acute medical and surgical care facility for the VA Maryland Health Care System. Offer a full range of inpatient, outpatient and primary care services. The medical center is also home to the following specialized clinical and research centers: Epilepsy Center of Excellence; Geriatric Research, Education and Clinical Center; Maryland Exercise and Robotics Center of Excellence; Mental Illness Research, Education and Clinical Center; and Multiple Sclerosis (MS) Center of Excellence.

Frederick-Fort Detrick VA Community-Based Outpatient Clinic (CBOC)

1433 Porter Street, Building 1433
Fort Detrick Army Garrison
Frederick, MD 21702

www.va.gov/martinsburg-health-care/locations/fort-detrick-va-clinic

1-800-817-3807 (Toll Free)

Hours: Monday - Friday, 7:30am to 4:30pm. Primary care services for veterans in the greater Frederick area. Behavioral health services including individual and group counseling and programs such as substance abuse counseling. Well Women Treatment Services. Secondary services include preventative health care and screening, health promotion, annual physicals, cancer screening, management of chronic illnesses such as diabetes and hypertension, immunizations, mental health services, podiatry services, occupational therapy services, physical therapy services, tele-retinal services, orthopedic services, pharmacy services, limited on-site radiology services, dietician services, health education and prevention, pharmaceutical management, and anti-coagulation management.

Gaithersburg VA Community-Based Outpatient Clinic (CBOC)

15810 Gaither Drive,
Gaithersburg, MD 20877

www.va.gov/washington-dc-health-care/locations/montgomery-county-va-clinic/

Appointments: 202-745-8000, Option 2
(7am to 4:30pm, Monday through Friday)
VA Medical Advice: 202-745-8000, Option 3 (24/7)
Administrative Clinic Receptionist:
301-591-5858, Option 8 (V)

Operating Hours: 8am to 4:30pm, Monday through Friday. Clinic provides Veterans with primary care, women's health, mental health and social work services, as well as nutrition counseling, pharmacy consultation, audiology device fitting and adjustment, and specialty care via clinical telehealth technology. Free parking. Conveniently located to the Shady Grove Metro Station via Ride On Bus #63 and #63X. Route #63X provides additional service between Gaither Road & Gaither Drive and the Shady Grove Metro Station to augment Route 63 trips on weekdays. Service is available from approximately 6:20am to 8:30pm. View [Gaithersburg VA CBOC Flyer](#).

Hagerstown VA Community-Based Outpatient Clinic (CBOC)

1101 Opal Court
Hagerstown, MD 21742

1-800-817-3807 (Toll Free)

www.va.gov/martinsburg-health-care/locations/hagerstown-va-clinic

Hours: Monday, Tuesday, Thursday, and Friday from 7:30am to 4:30pm, and Wednesday from 7am to 4pm. Primary care services for Veterans; behavioral health services; handicapped accessible; women Veterans health care; specialty care referrals to the Martinsburg VA Medical Center; prescriptions - routine prescriptions processed through the mail or MyHealthVet; and laboratory - blood drawing services. Secondary services include: preventative health care and screening; health promotion; annual physicals; cancer screening; management of chronic illnesses such as diabetes and hypertension; immunizations; well woman care; women's health education and prevention; mental health services; grief counseling; smoking cessation; social work services; psychiatric evaluations; individual therapy; medication management; substance abuse counseling; group therapy counseling; tele-psychiatric services; occupational therapy services; physical therapy services; dietitian services; health education and prevention; pharmaceutical management; anti-coagulation management; tele-retina; tele-rehab; tele-dermatology; tele-podiatry; pain management; and advance directives services. Special programs include: Home Tele-health (HT) - Care coordination involving home tele-health technologies and focusing on supporting the care of Veterans in the home. Clinical Video Technology (CVT) - Care coordination involving videoconferencing technologies with supportive peripheral devices between clinics and hospitals and hospitals and other hospitals, e.g., tele-mental health, tele-surgery. Store and Forward Technology (SFT) - Care coordination involving store-and-forward based upon the national implementation of a primary care-based program will assess Veterans with diabetes for retinopathy using tele-retinal imaging that expedite referral for treatment and provides health information.

Loch Raven VA Community-Based Outpatient Clinic (CBOC)

3901 The Alameda
Baltimore, MD 21218

410-605-7650 (V)
1-877-222-8387 (Eligibility & Enrollment)

www.va.gov/files/2022-05/lro_brochure.pdf

Hours: 8am to 4:30pm, Monday through Friday (except Federal holidays). The clinic provides general outpatient care, preventive health and education services, various medical screenings, and referrals to specialized programs and inpatient services available throughout the VA Maryland Health Care System.

Loch Raven VA Community Living Center and Rehabilitation Wing

3900 Loch Raven Boulevard
Baltimore, MD 21218

410-605-7000 (V)

www.va.gov/maryland-health-care/locations/loch-raven-va-medical-center

Specialize in providing rehabilitation and post-acute care for patients in the VA Maryland Health Care System. Coordinates the delivery of rehabilitation services, including physical therapy, occupational therapy, kinesiotherapy and recreation therapy. Also provides hospice and nursing home care to veterans requiring non-acute inpatient care, in addition to offering specialized treatment for patients with Alzheimer's disease and other forms of dementia.

Military Health System

www.health.mil

The Military Health System (MHS) provides medical care to active duty and reserve component personnel, retirees, and their families through a network of providers, military treatment facilities, medical clinics, and dental clinics worldwide. Online mental health resources, research initiatives that determine health risks, up-to-date medical news, and more

Military Health System (MHS) Nurse Advice Line

<https://mhsnurseadvice.com>

1-800-874-2273, Option 1 (Toll Free – 24/7)

The MHS Nurse Advice Line is available 24/7 by phone, web chat, and video chat. Contact the MHS Nurse Advice Line 24/7 to: get evidence-based health care advice from a registered nurse; find an urgent care or emergency care facility; receive recommendations for the most appropriate level of care; schedule same or next day appointments when recommended by a registered nurse and enrolled to a military hospital or clinic; or get an online "absence excuse" or "sick slip" when medically appropriate--subject to service command requirements.

Southern Prince George's County Community-Based Outpatient Clinic (CBOC)

5801 Allentown Road, Suites 104 and 106
Camp Springs, MD 20746

301-423-3700 (V)

www.va.gov/washington-dc-health-care/locations/southern-prince-georges-county-va-clinic

Hours: Monday to Friday, 7:30am 4pm. Outpatient clinic provides primary care and specialty health services, including mental health care, treatment for hearing loss (audiology) and speech disorders, gynecology, and more.

VA Gulf War Registry Health Exam

Lachanda Jackson, Maryland Environmental Health Coordinator

1-877-222-8387 (Toll Free)

Email: lachanda.jackson@va.gov

410-605-7316 (Coordinator)

www.publichealth.va.gov/exposures/gulfwar/registry_exam.asp

The VA set up the Gulf War Registry health examination program to track the special health concerns of veterans who served in the Gulf during Operations Desert Shield, Desert Storm or Iraqi Freedom. Gulf War veterans have experienced a variety of illnesses and conditions since serving in the Gulf. VA health professionals are trained in diagnosing and treating these many conditions. You do not need to be enrolled in the VA health care system to be eligible to participate in the Gulf War Registry examination program. The Gulf War Registry examination is cost-free. Veterans who served in the Gulf during Operations Desert Shield, Desert Storm, or Iraqi Freedom do not have a copay. Veterans will receive a comprehensive examination, including exposure and medical histories, laboratory tests, and physical exam. Results will be discussed by a VA health professional with veteran, both in a personal face-to-face consultation and a follow-up letter. Veterans interested in participating in the registry should ask to speak to their Environmental Health Coordinator or Patient Care Advocate at the nearest VA medical facility for information about participating in the Gulf War Registry.

VA Maryland Health Care System

www.maryland.va.gov/about/about.asp

410-605-7333 (Appointment Call Center)

1-877-222-8387 (Eligibility/Enrollment)

Health care organization that provides quality and accessible care and service to Maryland's Veterans. Veterans and their family member can now subscribe online to receive news releases, fact sheets and special announcements from the VA Maryland Health Care System. This free service allows subscribers to receive e-mail messages about important health care issues, changes in copayments and eligibility criteria and upcoming special events and educational programs.

VA Polytrauma Network Site - Polytrauma/TBI System of Care

Washington DC Veterans Affairs Medical Center

202-745-8311 (V)

50 Irving Street, NW

*If you leave a message, request to speak with the

Washington, DC 20422

Clinical Coordinator for the Polytrauma Program

www.polytrauma.va.gov/facilities/Washington_DC.asp

For veterans and returning service members with injuries to more than one physical region or organ system, one of which may be life threatening, and which results in physical, cognitive, psychological, or psychosocial impairments and functional disability. Examples of polytrauma include traumatic brain injury (TBI), hearing loss, amputations, fractures, burns, and visual impairments. Provide comprehensive, high-quality, and inter-disciplinary care to patients. The Assisted Living for Veterans with Traumatic Brain Injury (AL-TBI) pilot program provides specialized residential care and rehabilitation to eligible Veterans with traumatic brain injury to enhance their rehabilitation, quality of life, and community integration.

Veterans Health Administration

www.va.gov/health/

1-877-222-8387 (Health Care)

1-800-827-1000 (Benefits)

VA provides a Medical Benefits Package, a standard exchanged health benefits plan available to all enrolled veterans. This plan emphasizes preventive primary care that offers a full range of outpatient and inpatient services within VA health care system. Eligibility for most veterans' health care benefits is based solely on active military service in the Army, Navy, Air Force, Marines, or Coast Guard (or Merchant Marines during WWII) and discharged under other than dishonorable conditions. You can apply for benefits on VHA's website using the online [Veterans Health Administration \(VA\) Enrollment](#).

Walter Reed National Military Medical Center (WRNMMC)

4494 North Palmer Road
Bethesda, MD 20889

301-295-4000 (Toll Free)
1-855-227-6331 (Appointment Call Center)

Provides comprehensive health care for more than 150,000 soldiers, other service members, family members and retirees. America Building Outpatient Facility radiation oncology treatment, the Cancer Centers of Excellence, and the Military Advanced Training Center, including orthopaedics and rehabilitation, prosthetics, physical and occupational therapy, the CAREN laboratory, the Human Performance Laboratory, and the Fire Arms Training Simulator; a rehabilitation swimming pool; behavioral health for adults, adolescents and children; and other outpatient clinics such as dermatology, audiology, speech, allergy/immunology, ENT, endocrinology, internal medicine, neurology, satellite laboratory/phlebotomy, satellite pharmacy, and satellite radiology. WRNMMC offers quality lodging for Wounded Warriors, their families, and other beneficiaries receiving treatment at WRNMMC. Provide 24/7 support, guidance, clothing, and necessities to our Wounded Warriors and their family members.

Washington DC VA Medical Center

Michael S. Heimall, Director
50 Irving Street, NW
Washington, DC 20422
www.washingtondc.va.gov

202-745-8000 (Patient Service Center)
202-745-8000, Option 2 (Call Center Appointment Scheduling)
202-745-8588 (Patient Advocate – 8am to 4:30pm)
202-745-8000, Option 3 (24-Hour Medical Advice Line)
202-745-8000 x 5557 (Returning Service Members - OEF and OIF)
988 (Call or Text - 24-Hour VA National Suicide Prevention Hotline)

Provide health care services to veterans. The Medical Center has 175 acute care beds, 30 Psychosocial Residential Rehabilitation Treatment beds, and a 20-suite Fisher House. The Medical Center is also home to an adjacent 120-bed Community Living Center which provides Veterans with geriatric long-term care, hospice and palliative care. Provide specialized services and care for Veterans such as: invasive and noninvasive cardiology, home based primary care, women's health, MRI, PET/CT center, interventional radiology, renal care, trauma services, nutritional services, homeless outreach, compensated work therapy, substance abuse treatment, recreation therapy, and alternative therapies as well as a wide variety of Telehealth services. The Medical Center's OEF/OIF/OND Program Office is assists returning Veterans with care coordination as well as VA benefits, claims issues, and support to help ease their transition from active duty to civilian life. Together, the Case Manager and Veteran or Service Member will work as a team to deal with the physical, emotional, and social concerns associated with being a combat Veteran. The Medical Center also operates a Community Resource and Referral Center for homeless and at-risk Veterans which is open 24 hours a day, 7 days a week.