

MEMORANDUM

December 8, 2009

TO: Health and Human Services Committee

FROM: Linda McMillan, Senior Legislative Analyst 

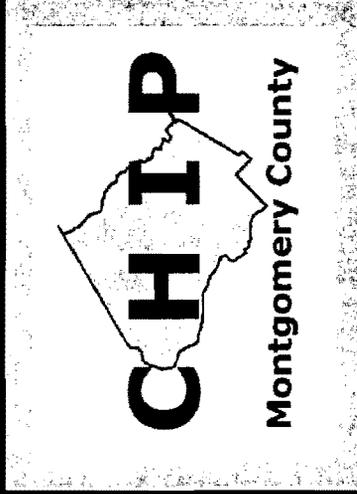
SUBJECT: **Update: Community Health Improvement Process (CHIP)**

Expected for this session:

Uma Ahluwalia, Director, Department of Health and Human Services
Ruth Martin, Senior Health Planner, DHHS
Colleen Ryan Smith, Senior Epidemiologist, DHHS

At this session, the Committee will receive an update on the Community Health Improvement Process (CHIP). The Committee last received an update on this effort in February and the Council received a brief update on November 17th as a part of the discussion of health impact assessments. The CHIP is intended to be a multi-year effort. Since the HHS Committee was last briefed, the CHIP Steering Committee has been formed and it convened in September. It is scheduled to meet again on December 10th (the evening of this session.). The Urban Institute has joined with Montgomery County to provide staff resources and support for this project. A power point presentation that will be used for this update is attached at © 1-10 and the CHIP Steering Committee membership is attached at © 11-14.

The overarching goals of the CHIP are to: (1) improve access to needed health and social services, and (2) achieve equity for all residents through the reduction of disparities. The first effort of the CHIP Steering Committee is to complete an **environmental scan** which will review past community assessment and sources of health-related data from both public and private sources. This part of the process will also help to identify data gaps and community assets and concerns that are not easily identified by a data review. The CHIP process will establish a **data repository** that will be a source for health data and resources. The CHIP will produce a **comprehensive health needs assessment** that will include key indicators. The current timeline calls for a report to be issued on the first cycle of the CHIP in July or August of 2010.



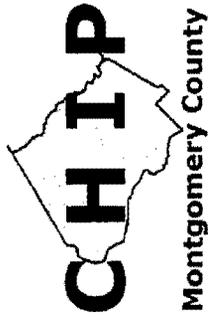
CHIP Overview and Status Update

Uma Ahluwalia
Director, HHS



Formation of Montgomery County CHIP

- History and development of CHIP
- Social determinants of health
- Integration with other HHS activities



Overview of CHIP: The 4 Phases

1. Information Gathering
2. Needs Assessment
3. Priority Setting/Action Agenda
4. Monitoring & Evaluation/Prep for Next Cycle



Year 1 Activities

Information Gathering Needs Assessment

- Compile all known information and data related to the health and well-being of the county and its residents from various sources
- Includes data related to health, socio-demographic, socio-economic, education, transportation, etc.
- Organize and compile information into standardized indicators that can be evaluated in conjunction with qualitative information gathering process.
- Findings from this phase will inform the priority-setting process and the subsequent action agenda in the CHIP cycle



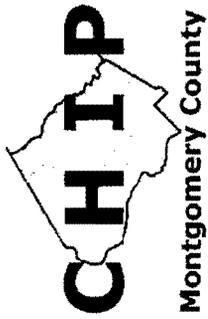
Year 2 Activities

Priority-Setting/Action Agenda

- Decide how to prioritize
- Apply process to compiled information to identify health priority areas
- Identify action plans for each priority health area
- Implement action plans and performance measures for each priority health area

Monitor & Evaluate/ Prep for Next Cycle

- Update indicators as new data become available
- Expand data sources and indicator sets
- Monitor and Evaluate priority health areas
- Monitor, evaluate, and revise action plans
- Establish triggers to initiate next cycle
- Initiate next cycle



Overview of CHIP- Who Does What?

- **Project Team** – data and content-area experts in county assembled to provide technical support to the steering committee & to Urban
- **Steering Committee** – leadership body for CHIP charged with championing CHIP through its cycle & incorporating its results to achieve meaningful outcomes in the community
- **Work Groups** – specific areas identified through CHIP process by HHS/Urban or Steering Committee that warrant intensified focus & effort to support CHIP
- **Urban Institute** – entity funded to accomplish the information gathering & assessment activities of CHIP
- **HHS** – Project management of CHIP, coordinates all participating bodies & CHIP activities, as well as technical support to Steering Committee, Project Team & Urban



Steering Committee Representation

 Four hospital systems

 Three minority health initiatives

 Health insurance

 Behavioral health

 Persons with disabilities

 Schools

 Aging Community

 Veterans

 Academia

 County government

 Recreation

 Parks and Planning

 Homeless

 Public Health

 Social Services for Children and Adults

 County Advisory Committees



Status Update on Year 1 Progress

- **Infrastructure (95% Complete)** • **Phase II Needs Assessment**
 - Steering Committee, Project Team, Workgroups, Management Team (80%)
 - Geographic Information System (25%)
 - Indicator development (33%)
 - Community profiles (50%)
 - Compute indicators (0%)
 - Map indicators (0%)
 - Compile Needs Assessment Report (0%)
- **Installation of CHIP Website (10% Complete)**
 - Healthy Community Network
- **Phase I Information Gathering (90% Complete)**
 - Environmental Scan, Inventory of Past Needs Assessments, Inventory of Healthcare Resources and Assets, Architecture for CHIP data repository



Next Steps

For December meeting, Steering Committee will be requested to approve:

- Indicators for inclusion in assessment
- Geographies to display indicators
- Dimensions through which indicators will be presented (age, gender, race, ethnicity, geography, etc.)



CHIP Long-term Vision

- Locus
- Sustainability and Funding

CHIP Steering Committee

Ms. Vanessa Aburn
VP for Planning and Business Development
Montgomery General Hospital
Affiliation: Montgomery General Hospital

Ms. Uma Ahluwalia
Director
Montgomery County Department of Health and Human Services
Affiliation: Montgomery County DHHS

Ms. Frankie Blackburn
Executive Director
IMPACT Silver Spring
Affiliation: Impact Silver Spring

Ms. Lisa Canda
Montgomery County Resident
Public Health Student
Affiliation: Asian American Health Initiative

Ms. Tammy Duell
Director, Medical Adult Day Care Program
Holy Cross Hospital
Affiliation: Commission on Aging

Ms. Sharon Friedman
Executive Director
Mental Health Association of Montgomery County
Affiliation: Montgomery County Mental Health Association

Dr. Carol Garvey
Principal
Garvey Associates
Affiliation: Montgomery County Collaboration Council for Children, Youth and Families

Mr. Thomas Harr
Executive Director
Family Services, Inc.
Affiliation: Family Services, Inc.



CHIP Steering Committee

Ms. Carrie Harris-Muller
Chief Administrative Officer
Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc.
Affiliation: Kaiser Permanente

Ms. Lorrie Knight-Major
Member
Commission on Veterans Affairs
Affiliation: Commission on Veterans Affairs

Dr. Sam Korper
Senior Advisor, Aging Studies
Westat
Affiliation: Commission on Health

Mr. George Leventhal
Councilmember
Montgomery County Council
Affiliation: HHS Committee, Montgomery County Council

Ms. Sharan London
Executive Director
Montgomery County Coalition for the Homeless
Affiliation: Montgomery County Coalition for the Homeless

Ms. Suzan Maher
Manager for Community Services
Montgomery County Department of Recreation
Affiliation: Montgomery County Department of Recreation

Mr. John G. Miers
Member
Commission on People with Disabilities
Affiliation: Commission on People with Disabilities

Ms. Beatrice Miller
Clinical Director
NurseFinders, Inc.
Affiliation: African American Health Program

CHIP Steering Committee

Ms. Roseanne Pajka
Senior Vice President, Corporate Development
Holy Cross Hospital
Affiliation: Holy Cross Hospital

Dr. Cesar Palacios
Executive Director
Proyecto Salud Health Center
Affiliation: Latino Health Initiative

Ms. Monique Sanfuentes
Director, Community Health and Wellness
Suburban Hospital
Affiliation: Suburban Hospital

Dr. Michael Stoto
Professor of Health Systems Administration and Population Health
Georgetown University School of Nursing and Health Studies
Affiliation: Academia

Reverend Tim Warner
Community Liaison to the African American and Faith Communities
Office of Community Partnerships, Montgomery County
Affiliation: Office of Community Partnerships

Ms. Paula Wilderlite
Vice President, System Strategy and Chief Development Officer
Adventist HealthCare System
Affiliation: Adventist HealthCare System

Ms. Celia Young
Chair
Mental Health Advisory Committee
Affiliation: Mental Health Advisory Committee

Ms. Susan Young
Chair, Health Committee
Montgomery County Council of Parent-Teacher Association
Affiliation: Montgomery County County of Parent-Teacher Associations

CHIP Steering Committee

Ms. Sharon Zalewski

Vice President

Primary Care Coalition of Montgomery County

Affiliation: Primary Care Coalition of Montgomery County

Ms. Pamela Zorich

Demographer

Montgomery County Regional Office, Research and Technology Center

Affiliation: Montgomery County Planning Department