

Montgomery County, MD - Veterans Network Directory

Health Care Services and Facilities

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This is a project of the Montgomery County Commission on Veterans Affairs. To submit an update, add or remove a listing, or request an alternative format, please contact: DHHSWebsite@montgomerycountymd.gov, 240-777-1246 (V), MD Relay 711.

VA Health Care Eligibility & Enrollment Financial Calculator: Find out if your income level and assets may affect your eligibility for VA health benefits - www4.va.gov/healtheligibility/apps/enrollmentcalculator

Veterans Choice Program

www.va.gov/opa/choiceact

1-866-606-8198 (Toll Free)

If a Veteran is already enrolled in VA health care, the Choice Program allows them to receive health care within their community if they meet one of the following eligibility criteria:

- A Veteran is told by their local VA medical facility that they will not be able to schedule an appointment for care within 30 days of the date the Veteran's physician determines they need to be seen; or within 30 days of the date the Veteran wishes to be seen if there is no specific date from their physician.
- The Veteran lives more than 40 miles driving distance from a VA medical facility with a full-time primary care physician.
- The Veteran lives in a state or territory without a full-service VA medical facility and lives more than 20 miles from such a facility.
- The Veteran faces an unusual or excessive burden in traveling to a VA medical facility based on geographic challenges, environmental factors, a medical condition, the nature or frequency of the care needed, and/or whether an attendant is needed.
- The Veteran has to travel by air, boat or ferry to the nearest VA medical facility.

To have a Choice prescription filled at a VA Pharmacy, the Veteran and their Choice provider must submit the original related authorization form in addition to the pharmacy prescription. The documentation must include the provider point of contact (name and phone number) for questions from the facility or VA pharmacy. The Veteran can bring these two forms into the VA DC Medical Center or fax them to 202-745-8639 to the attention of Dr. Jamiele Johnson. Additionally, they should contact her via email to notify her of the faxing at Jamiele.Johnson@va.gov.

Baltimore VA Medical Center

10 North Greene Street
Baltimore, MD 21201

www.maryland.va.gov/facilities/Baltimore_VA_Medical_Center.asp

410-605-7000 (V)

1-800-463-6295 (Toll Free)

410-605-7324 (Eligibility and Enrollment)

The acute medical and surgical care facility for the VA Maryland Health Care System. Offer a full range of inpatient, outpatient and primary care services. Operate a Multiple Sclerosis (MS) Center that is responsible for facilitating clinical care, research and education for patients with MS in the Eastern part of the country. The Medical Center is also the home base for one of VA's eight Mental Illness Research, Education and Clinical Centers - the program is dedicated to improving the provision of health care to veterans suffering from severe mental illness, with a special emphasis on the treatment of individuals with schizophrenia.

Baltimore VA Rehabilitation and Extended Care Center (BRECC)

3900 Loch Raven Boulevard
Baltimore, MD 21218

www.maryland.va.gov/facilities/LochRavenVA CLR C.asp

410-605-7000 (V)
1-800-463-6295 (Toll Free)
1-800-949-1003 x 1121 (Eligibility and Admissions)

Specialize in providing rehabilitation and post-acute care for patients in the VA Maryland Health Care System. The center coordinates the delivery of rehabilitation services, including physical therapy, occupational therapy, kinesiotherapy and recreation therapy, to achieve the highest level of recovery and independence for Maryland's veterans. The center also provides hospice and nursing home care to veterans requiring non-acute inpatient care, in addition to offering specialized treatment for patients with Alzheimer's disease and other forms of dementia.

Frederick-Fort Detrick VA Community-Based Outpatient Clinic (CBOC)

1433 Porter Street
Fort Detrick Army Garrison
Frederick, MD 21702

www.detrick.army.mil/usag/cboc.cfm

301-624-1200 (V)
1-855-429-2548 (Toll Free)

Hours: Monday - Friday, 8:00 a.m. to 4:30 p.m. Primary care services for veterans in the greater Frederick area. Behavioral health services including individual and group counseling and programs such as substance abuse counseling. Well Women Treatment Services. Secondary services include preventative health care and screening, health promotion, annual physicals, cancer screening, management of chronic illnesses such as diabetes and hypertension, immunizations, mental health services, podiatry services, occupational therapy services, physical therapy services, tele-retinal services, orthopedic services, pharmacy services, limited on-site radiology services, dietician services, health education and prevention, pharmaceutical management, and anti-coagulation management.

Hagerstown VA Community-Based Outpatient Clinic (CBOC)

Hub Plaza Building
1101 Opal Court
Hagerstown, MD 21742

www.martinsburg.va.gov/locations/hagerstown.asp

301-665-1462 (V)
1-866-399-0117 (Toll Free)

Hours: Monday, Tuesday, Thursday, and Friday from 8:00 a.m. to 4:30 p.m., and Wednesday from 7:30 a.m. to 4:00 p.m. Primary care services for veterans in Greater Hagerstown area. Offer preventive health care and screening; health promotion; annual physicals; cancer screening; management of chronic illness such as diabetes and hypertension; immunizations; mental health services include psychiatric evaluations, individual therapy, medication management, grief counseling, and smoking cessation; health education and prevention; pharmaceutical management; anti-coagulation management; and advanced directions services. The Access to Care and Evaluation (ACE) Team facilitate new veterans getting into the VA system by performing the initial patient history and physical, imitates specialty consults and mediations.

Military Health System

www.health.mil

The Military Health System (MHS) provides medical care to Active duty service members, retirees, and their families through a network of providers, military treatment facilities, medical clinics, and dental clinics worldwide. Online mental health resources, research initiatives that determine health risks, up-to-date medical news, and more.

TRICARE Nurse Advice Line (NAL)

www.tricare.mil/ContactUs/CallUs/NAL.aspx

1-800-874-2273, Option 1 (Toll Free – 24/7)

Health care professionals are ready and able to answer urgent care questions, give health care advice, provide assistance locating a doctor, and schedule next-day appointments at military hospitals and clinics. NAL has a team of pediatric registered nurses that may also answer questions about high fevers, allergic reactions, rashes, and/or accidents. Available at no cost to TRICARE beneficiaries in the continental United States, Alaska, and Hawaii.

Southern Prince George's County Community-Based Outpatient Clinic (CBOC)

5801 Allentown Road
Camp Springs, MD 20746

301-423-3700 (V)

[www.washingtondc.va.gov/locations/Southern Prince George s County Community Based Outpatient Clinic.asp](http://www.washingtondc.va.gov/locations/Southern_Prince_George_s_County_Community_Based_Outpatient_Clinic.asp)

Hours: Monday to Friday, 7:30 a.m. to 4:00 p.m. Offers a variety of health care services including: primary and preventative care, comprehensive women's health care, audiology and mental health services.

VA Gulf War Registry Health Exam

Celestine Jennings, Maryland Environmental Health Coordinator

1-800-749-8387 (Helpline)

E-mail: Celestine.Jennings@va.gov

410-605-7341 (Coordinator)

www.publichealth.va.gov/exposures/gulfwar/registry_exam.asp

The VA set up the Gulf War Registry health examination program to track the special health concerns of veterans who served in the Gulf during Operations Desert Shield, Desert Storm or Iraqi Freedom. Gulf War veterans have experienced a variety of illnesses and conditions since serving in the Gulf. VA health professionals are trained in diagnosing and treating these many conditions. You do not need to be enrolled in the VA health care system to be eligible to participate in the Gulf War Registry examination program. The Gulf War Registry examination is cost-free. Veterans who served in the Gulf during Operations Desert Shield, Desert Storm, or Iraqi Freedom do not have a copay. Veterans will receive a comprehensive examination, including exposure and medical histories, laboratory tests, and physical exam. Results will be discussed by a VA health professional with veteran, both in a personal face-to-face consultation and a follow-up letter. Veterans interested in participating in the registry should ask to speak to their Environmental Health Coordinator or Patient Care Advocate at the nearest VA medical facility for information about participating in the Gulf War Registry.

VA Maryland Health Care System

www.maryland.va.gov/about/about.asp

1-800-463-6295 ext. 7333 (Appointment Call Center)

1-800-463-6295 ext. 7324 (Eligibility/Enrollment)

Health care organization that provides quality and accessible care and service to Maryland's Veterans. Veterans and their family member can now subscribe online to receive news releases, fact sheets and special announcements from the VA Maryland Health Care System. This free service allows subscribers to receive e-mail messages about important health care issues, changes in copayments and eligibility criteria and upcoming special events and educational programs.

VA Polytrauma/TBI System of Care - U.S. Department of Veterans Affairs

Washington DC Veterans Affairs Medical Center
Jean Langbein, LCSW, Admissions and Referral Officer
50 Irving Street, NW
Washington, DC 20422

202-745-7212 (V)

1-888-553-0242 (Toll Free)

www.polytrauma.va.gov

For veterans and returning service members with injuries to more than one physical region or organ system, one of which may be life threatening, and which results in physical, cognitive, psychological, or psychosocial impairments and functional disability. Examples of polytrauma include traumatic brain injury (TBI), hearing loss, amputations, fractures, burns, and visual impairments. Provide comprehensive, high-quality, and inter-disciplinary care to patients. The Assisted Living for Veterans with Traumatic Brain Injury (AL-TBI) pilot program provides specialized residential care and rehabilitation to eligible Veterans with traumatic brain injury to enhance their rehabilitation, quality of life, and community integration.

Veterans Health Administration

www1.va.gov/health/index.asp

1-877-222-8387 (Health Care)
1-800-827-1000 (Benefits)

VA provides a Medical Benefits Package, a standard exchanged health benefits plan available to all enrolled veterans. This plan emphasizes preventive primary care that offers a full range of outpatient and inpatient services within VA health care system. Eligibility for most veterans' health care benefits is based solely on active military service in the Army, Navy, Air Force, Marines, or Coast Guard (or Merchant Marines during WWII), and discharged under other than dishonorable conditions. You can apply for benefits on VHA's website using the online [Veterans Health Administration \(VA\) Enrollment](#).

Veterans Health Council

E-mail: vhc@veteranshealth.org
www.veteranshealth.org

301-585-4000 (V)

Inform veterans and their families about health issues and benefits available to them, educate health care communities about the multiple health issues associated with military service, develop materials on veterans' health issues for medical schools, nursing schools, teaching hospitals, and related educational outlets, and advocate on behalf of veterans' healthcare initiatives.

Walter Reed National Military Medical Center (WRNMMC)

8901 Rockville Pike
Bethesda, MD 20889
www.wrnmmc.capmed.mil

1-800-526-7107 (Toll Free)
1-800-874-2273 (Nurse Advice Line)

Provides comprehensive health care for more than 150,000 soldiers, other service members, family members and retirees. America Building Outpatient Facility radiation oncology treatment, the Cancer Centers of Excellence, and the Military Advanced Training Center, including orthopaedics and rehabilitation, prosthetics, physical and occupational therapy, the CAREN laboratory, the Human Performance Laboratory, and the Fire Arms Training Simulator; a rehabilitation swimming pool; behavioral health for adults, adolescents and children; and other outpatient clinics such as dermatology, audiology, speech, allergy/immunology, ENT, endocrinology, internal medicine, neurology, satellite laboratory/phlebotomy, satellite pharmacy, and satellite radiology. WRNMMC offers quality lodging for Wounded Warriors, their families, and other beneficiaries receiving treatment at WRNMMC. Provide 24/7 support, guidance, clothing, and necessities to our Wounded Warriors and their family members.

Washington DC VA Medical Center

Brian A. Hawkins, Director
50 Irving Street, NW
Washington, DC 20422
www.washingtondc.va.gov

202-745-8577 (Patient Service Center)
1-877-328-2621 (Toll Free)
202-745-8588 (Patient Advocate – 8:00 a.m. to 4:30 p.m.)
202-745-8577 (24-Hour Medical Advice Line)
1-877-633-6431 (Returning Service Members - OEF and OIF)
1-800-273-8255 (24-Hour VA National Suicide Prevention Hotline)

Provide health care services to veterans. The Medical Center has 175 acute care beds, 30 Psychosocial Residential Rehabilitation Treatment beds, and a 20-suite Fisher House. The Medical Center is also home to an adjacent 120-bed Community Living Center which provides Veterans with geriatric long-term care, hospice and palliative care. Provide specialized services and care for Veterans such as: invasive and noninvasive cardiology, home based primary care, women's health, MRI, PET/CT center, interventional radiology, renal care, trauma services, nutritional services, homeless outreach, compensated work therapy, substance abuse treatment, recreation therapy, and alternative therapies as well as a wide variety of Telehealth services. The Medical Center's OEF/OIF/OND Program Office is assists returning Veterans with care coordination as well as VA benefits, claims issues, and support to help ease their transition from active duty to civilian life. Together, the Case Manager and Veteran or Service Member will work as a team to deal with the physical, emotional, and social concerns associated with being a combat Veteran. The Medical Center also operates a Community Resource and Referral Center for homeless and at-risk Veterans which is open 24 hours a day, 7 days a week.