

MONTGOMERY COUNTY, MD - DISABILITY NETWORK DIRECTORY

Emergency Resources

Montgomery County, Maryland ('the County') cannot guarantee the relevance, completeness, accuracy, or timeliness of the information provided on the non-County links. The County does not endorse any non-County organizations' products, services, or viewpoints. The County is not responsible for any materials stored on other non-County web sites, nor is it liable for any inaccurate, defamatory, offensive or illegal materials found on other Web sites, and that the risk of injury or damage from viewing, hearing, downloading or storing such materials rests entirely with the user. Alternative formats of this document are available upon request.

Adult Protective Services (APS) - Montgomery County Department of Health and Human Services

240-777-3000 (24 Hour Line)

240-777-4815 (TTY)

Program that investigates allegations of abuse, neglect, self neglect and/or exploitation of vulnerable adults age 18 and older. The program provides professional services to reduce risk factors and promote protection of the health, safety and welfare of endangered, vulnerable adults. A vulnerable adult is one who lacks the physical or mental capacity to provide for his/her daily needs.

American Red Cross

National Capital Region Headquarters

8550 Arlington Boulevard

Fairfax, VA 22031

703-584-8400 (V)

www.redcross.org/local/washington-dc

Provide practical and helpful awareness and educational information that shows the public how to save lives, reduce injuries, and protect their homes from disaster. Also provide shelter, food, and clothing to address basic human needs during disasters.

Child Protective Services (CPS) - Montgomery County Department of Health and Human Services

240-777-4417 (24 Hour Report Line)

240-777-4815 (TTY)

Program investigates reports of suspected child abuse and neglect to ensure the safety of children and help families stay together. This hotline responds to calls about children living in Montgomery County.

City of Gaithersburg - Community Services

1 Wells Avenue

Gaithersburg, MD 20877

301-258-6395 (V)

E-mail: communityservices@gaitthersburgmd.gov

www.gaitthersburgmd.gov/services/community-services

Implements and supports assistance programs encompassing interim case management, community outreach, and education (including a Housing Fair, School Community United in Partnership Conference, Domestic Violence Empowerment Conference, CHARACTER COUNTS! program, and more), housing counseling, financial wellness, emergency assistance and safety-net services, and provides resources and referrals to City residents in need.

Deaf Abused Women's Network (DAWN)

Shazia Siddiqi, Executive Director

5321 First Place, NE

Washington, DC 20011

202-559-5366 (Videophone)

E-mail: info@deafdawn.org

Emergency E-mail Hotline:

hotline@deafdawn.org (M to F, 9am to 5pm)

www.deafdawn.org

Deaf-run community-based non-profit 501 (c) (3) organization that provides blended services, domestic violence and sexual violence services, to Deaf, Hard of Hearing and Deaf Blind survivors in Washington, DC metropolitan area. Survivor services include: resource referral (medical and legal); case management; peer advocacy; counseling; and support groups. Prevention and outreach services are provided through public speaking, events, and educational materials. Appointments encouraged before coming to the office.

EveryMind

301-738-2255 (Montgomery County Hotline)

301-738-2255 (Text Mon thru Thurs, 4pm to 9pm)

www.crisischat.org (24/7 Online Chat)

www.mhamc.org

Staff and volunteers provide supportive listening, information and resource referrals, and crisis intervention (including suicide assessments) for individuals through telephone, text, and chat services. Services are free and confidential.

Montgomery County Coalition for the Homeless

600-B East Gude Drive

Rockville, MD 20850

301-217-0314 (V)

www.mcch.net

Provide permanent and transition housing, emergency shelter and supportive services for people experiencing homelessness.

Montgomery County Crisis Center

1301 Piccard Drive, 1st Floor
Rockville, MD 20850
240-777-4000 (24-Hour Immediate Crisis Line)
240-777-4195 (Abused Persons Program)
240-777-4195 (Victim Assistance and Sexual Assault –
24-Hour Crisis Line)
240-777-4815 (24-Hour TTY)
Provides crisis services 24 hours a day/ 365 days a
year. These services are provided over the telephone
(240-777-4000) or in person at 1301 Piccard Drive in
Rockville (no appointment needed). Mobile Crisis
Outreach will respond anywhere within Montgomery
County to provide emergency psychiatric evaluations.
Full crisis assessments and treatment referrals are
provided for all crises, both psychiatric and situational.
In addition, the program has six crisis beds as an
alternative to hospitalization for those who are
uninsured or are insured within the public mental
health system. Crisis services are provided to County
residents of all ages. **Abused Persons Program:**
Program provides crisis and ongoing counseling,
shelter, support and advocacy services to victims of
partner-related domestic abuse (domestic violence)
and their families.

Neighborhood Opportunity Network – Department of Health & Human Services

Gaithersburg Office

200 Girard Street, Suite 203
Gaithersburg, MD 20877
240-773-1151 (V)

Hours: Mon to Thurs, 9am to 12pm and 1pm to 4pm;
Fridays, 9am to 11am and 12pm to 2pm.

Silver Spring Office

TESS Center
8513 Piney Branch Road
Silver Spring, MD 20901
240-773-8260 (V)

Hours: Mon to Fri, 9am to 12pm and by afternoon
appointment.

Catholic Charities Office

12247 Georgia Avenue
Silver Spring, MD 20906
301-942-1790 (V)

Hours: Wed and Fri, 9am to 4pm and by appointment.

WorkSource Montgomery Office

11002 Veirs Mill Road, 1st Floor
Wheaton, MD 20902
301-946-1806 (V)

Hours: Mon and Tue, 9am to 3pm
Partners help residents from any area access food
stamps, medical referrals, Maryland Children's Health
Program, temporary cash assistance, temporary
disability assistance program, child care, rental and
utility assistance. Bilingual staff is available.

Rainbow Place

Rockville Presbyterian Church
215 W. Montgomery Avenue
Rockville, MD 20850
301-762-1496 (V)
E-mail: rainbow@rainbowplace.org
www.rainbowplace.org

Provide cold weather emergency overnight shelter to
adult women age 18+ in Montgomery County who are
experiencing homelessness. Open from 7pm to 7am
from November 1 through March 31. Clients receive a
warm, safe place to sleep, a hot dinner, breakfast, a bag
lunch, shower, laundry facilities, limited storage space,
limited transportation, access to case management, and
referrals to local social service and treatment
programs. Clients may be referred from the Montgomery
County Crisis Center (240-777-4400) or by self-referral.
All self-referrals will be directed to the Crisis Center for
an initial screening before returning for shelter services.

Smoke Alarm Program – Montgomery County Fire & Rescue Services

311 (V)
240-777-0311 (V)

Supply one free-of-charge smoke alarm for senior and
low-income homeowners. Visual smoke alarms available
for hearing impaired individuals. Additional alarms must
be purchased. If you rent, please first ask your landlord
to install a smoke alarm. Also conduct home safety
evaluations and identify fire safety and injury issues.

Stepping Stones Shelter

301-251-0567 (V)
E-mail: info@steppingstonesshelter.org
www.steppingstonesshelter.org

Offer homeless men, women and children food and
shelter. Emergency/Assessment Shelter provides
shelter and services for up to six families at any one
time. Case managers work daily with the families to
help them address their many barriers to housing –
such as family size, low income, poor credit or prior
evictions – and connect them to community resources,
including transitional and permanent housing
programs. Provides: career counseling, job search
training, resume building, GED tutoring through their
partnership with Career Catchers; financial literacy
workshops: budgeting, understanding credit and debt,
paying down debt to remove barriers to housing;
referrals to other agencies that provide housing or
subsidy support, as well as credit counseling, mental
health services, and child development assessments;
assisting with housing searches and applications,
including paying apartment application fees; and
tutoring for children. **Hope Housing** program provides
permanent housing and on-going support services for
two families, each with a disabled head of household.

Area Hotlines

These 24-hour hotlines can provide additional information, referrals and supportive conversation.

EveryMind: 301-738-2255 (V)

IMAlive Hotline: 1-800-442-4673 (Toll Free)

Maryland Youth

Crisis Line: 1-800-422-0009 (Toll Free)

Montgomery County

Crisis Center: 240-777-4000 (V)

National Suicide

Prevention Lifeline: 1-800-273-8255 (Toll Free)

HELP

Volunteer programs providing food. Some also provide emergency, transportation, clothing, furniture and financial assistance.

Bethesda HELP: 301-365-2022 (V)

Damascus HELP: 301-253-4100 (V)

Gaithersburg HELP: 301-216-2510 (V)

Germantown HELP: 301-482-1320 (V)

Olney HELP: 301-774-4334 (V)

Rockville HELP: 301-564-0800 (V)

WUMCO (Western Upper

Montgomery County) HELP: 301-972-8481 (V)