

MONTGOMERY COUNTY, MD - DISABILITY NETWORK DIRECTORY

Housing – Legal Issues

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This is a project of the Montgomery County Commission on People with Disabilities. To submit an update, add or remove a listing, or request an alternative format, please contact: DHHSWebsite@montgomerycountymd.gov, 240-777-1246 (V), MD Relay 711.

Baltimore Neighborhoods, Inc.

2530 N. Charles Street
Baltimore, MD 21218
410-243-4468 (Administration)
410-243-4400 (Fair Housing)
410-243-6007 (Tenant-Landlord Hotline)
1-800-487-6007 (Hotline - Toll Free)
E-mail: info@bni-md.org
www.bni-maryland.org

Fight housing discrimination, support integrated communities, work to improve tenant-landlord relations, provide community education and outreach, and advocate for persons with disabilities on accessible housing issues. Publish tenant-landlord manuals for Baltimore City, Anne Arundel, Baltimore and Prince George's counties, and a Maryland State manual for the many counties that have no local tenant-landlord law. Do not offer in-house counseling.

Equal Rights Center

11 Dupont Circle NW, Suite 450
Washington, DC 20036
202-234-3062 (V)
1-866-719-4372 (Toll Free)
E-mail: info@equalrightscenter.org
www.equalrightscenter.org

Civil rights organization that identifies and seeks to eliminate unlawful and unfair discrimination in housing, employment, and public accommodations in Greater Washington, D.C. and Nationwide. Civil rights education and outreach about fair housing, fair employment, equal access to public accommodations and government services, disability rights, and immigrant rights. Counseling, advice, advocacy, and investigations.

Office of Consumer Protection (OCP)

Montgomery County Government
100 Maryland Avenue, Room 330
Rockville, MD 20850
240-777-3636 (V)
240-777-3681 (Anonymous Tip Line)
E-mail: consumerprotection@montgomerycountymd.gov
www.montgomerycountymd.gov/ocp

Investigates and resolves consumer complaints regarding automotive sales and repairs, new home construction, home improvements, credit and financial issues, retail sales, internet services, and most other consumer transactions. Issues civil citations and subpoenas, executes settlement agreements, conducts administrative hearings, and initiates legal action through the County Attorney. OCP works with agencies that prosecute criminal cases. Provides pre-purchase information on its web page including the number of complaints filed against each merchant. OCP issues news releases, email alerts, and provides speakers to community organizations. Investigators are available for consultation by telephone, email, and in person. Licenses automotive repair facilities, towing companies, new home builders, appliance repair firms, and pawn shops & consignment shops. Website offers a home builders license search.

Office of Human Rights / Fair Housing

Montgomery County Government
21 Maryland Avenue, Suite 330
Rockville, MD 20850
240-777-8450 (V) – Complaints/Compliance
240-777-8480 (TTY)
www.montgomerycountymd.gov/humanrights

Conduct investigations and resolves complaints of discrimination and harassment in the business sector or housing discrimination complaint. Also provide information on requirements for townhouse and condominium developments. Informational brochures.

**Office of Landlord-Tenant Affairs - Montgomery
County Dept. of Housing and Community Affairs**

100 Maryland Avenue, 4th Floor
Rockville, MD 20850
240-777-3691 (V)

www.montgomerycountymd.gov/dhca

Provide assistance to both tenants and landlords in resolving disputes as well as enforcing Chapter 29 of the Montgomery County Code, the County law that governs Landlord-Tenant relations. Resources include Landlord-Tenant Handbook, tips for tenants, and security deposit information.