

# MONTGOMERY COUNTY, MD - DISABILITY NETWORK DIRECTORY

## Parking

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This is a project of the Montgomery County Commission on People with Disabilities. To submit an update, add or remove a listing, or request an alternative format, please contact: [DHHSWebsite@montgomerycountymd.gov](mailto:DHHSWebsite@montgomerycountymd.gov), 240-777-1246 (V), MD Relay 711.

**[Respect the Space Accessible Parking Flyer](#)**: Information about accessible parking and installation of accessible parking spaces as mandated by the Maryland Accessibility Code (COMAR 05.02.02) and the Americans with Disabilities Act Accessibility Guidelines (ADAAG).

**[Maryland Accessibility Code Guidelines for Buildings and Facilities \(COMAR 05.02.02\)](#)** – Maryland Department of Housing and Community Development (Effective January 1, 2012): Establishes minimum requirements that provide for the accessibility and usability of buildings and facilities by individuals with disabilities.

**[ADA Compliance Brief: Restriping Parking Spaces](#)** (2015) – U.S. Department of Justice: Provides information about the features of accessible car and van parking spaces and how many accessible spaces are required when parking facilities are restriped.

**[Senate Bill 940 - Vehicle Laws - Parking for Individuals with Disabilities - Zoning](#)** (Enacted October 1, 2010): Bill clarifies that a local jurisdiction is required to provide an exception to local zoning ordinances when necessary to bring an existing parking lot into compliance with Maryland Accessibility Code requirements for parking spaces for individuals with disabilities and provides that a person may comply with Maryland Accessibility Code requirements governing certain disabled parking spaces by restriping the parking lot.

### Montgomery County Department of Permitting Services

Building Construction Division  
255 Hungerford Drive, 2nd Floor  
Rockville, MD 20850  
311 (in the County)  
240-777-0311 (outside of the County)  
[www.montgomerycountymd.gov/permittingservices](http://www.montgomerycountymd.gov/permittingservices)  
Responsible for issuance and building permits / technical assistance on local building codes, ADA, parking requirements, restrooms, and accessibility. Call to file a complaint or for zoning information. Complaints can also be filed online.

### Montgomery County Department of Police - Vehicle Recovery and Impound Lot

305 Metropolitan Grove Road  
Gaithersburg, MD 20878  
240-773-6411 (V)  
[www.montgomerycountymd.gov/POL/Chief/bureaus/management/VRS.html](http://www.montgomerycountymd.gov/POL/Chief/bureaus/management/VRS.html)  
Enforcement for parking violations on private property is restricted to properly erected signage only for disabled parking and fire lanes. If a vehicle is left in a disabled parking space for an extended period, over 48 hours, then this office can be contacted by a property representative to have the vehicle towed. This office would have the property representative fill out a consent form for removal of the vehicle. Usually, the property owner incurs the cost of the tow, normally \$75 to \$100. However, if the vehicle is in a properly marked parking space designated for a disabled person, then that fee can be waived.

### Montgomery County Department of Transportation – Division of Parking Management

100 Edison Park Drive, 4<sup>th</sup> Floor  
Gaithersburg, MD 20878  
240-777-8740 (V)  
240-777-8744 (Parking Permits)  
240-453-0113 (Parking Tickets)  
240-777-8740 (Broken Meters)  
E-mail: [mcdot.parking@montgomerycountymd.gov](mailto:mcdot.parking@montgomerycountymd.gov)  
[www.montgomerycountymd.gov/dot-parking/index.html](http://www.montgomerycountymd.gov/dot-parking/index.html)  
**Accessible Parking at Meters:** Only vehicles displaying valid accessible parking tags or placards may park at a space reserved for accessible parking. Accessible parking spaces are located in all parking lots and garages within the parking districts. Vehicles displaying valid accessible parking tags or placards may also park at any metered space for double the time-limit of that meters (maximum 4 hours). Payment is not required for accessible vehicles parked at metered parking spaces.

**Montgomery County Department of Transportation –  
Parking Sales Stores**

**Silver Spring Sales Office:**

809 Ellsworth Drive  
Silver Spring, MD 20910  
240-777-8744 (V)

**Hours:** 7:30 a.m. to 4:00 p.m., Monday through Friday  
except County holidays.

**Bethesda Sales Office:**

4720 Cheltenham Drive  
Bethesda, MD 20814  
240-777-8770 (V)

**Hours:** 7:30 a.m to 4:00 p.m., Monday through Friday  
except County holidays.

[www.montgomerycountymd.gov/DOT-Parking/Parking-Info/BuyRenewPermits.html](http://www.montgomerycountymd.gov/DOT-Parking/Parking-Info/BuyRenewPermits.html)

Parking permits solds at both locations – Parking Convenience Sticker (PCS), “AM/PM” parking permit, residential parking permit, and 30 day temporary visitor residential permit. You can also purchase online.

- **White Oak – Full Service**

2131 Industrial Parkway  
Silver Spring, MD 20904

**Hours:** Monday – Friday, 8:30am – 4:30pm  
for all services. Saturday, 8:30am – 12:00pm for  
driver’s license services only.

- **Glenmont – Express Office**

Glenmont Shopping Center  
12335 Georgia Avenue  
Silver Spring, MD 20906

**Hours:** Monday – Friday, 8:30am – 4:30pm.  
Saturday, 8:30am – 12:00pm.

**Montgomery County Office of Human Rights**

21 Maryland Avenue, Suite 330  
Rockville, MD 20850  
240-777-8450 (V)  
240-777-8480 (TTY)

[www.montgomerycountymd.gov/HumanRights](http://www.montgomerycountymd.gov/HumanRights)

Conduct investigations on complaints of discrimination and harassment in the business sector or housing discrimination complaint. Also provide information on requirements for townhouse and condominium developments.

**Motor Vehicle Administration (MVA)**

410-768-7000 (V)  
1-800-492-4575 (TTY)  
E-mail: [mvacs@mdot.state.md.us](mailto:mvacs@mdot.state.md.us)  
[www.marylandmva.com](http://www.marylandmva.com)

Driver’s licenses, accessible parking tags, disability placards/licenses, and identification cards. **To request an accessible parking space in a residential neighborhood**, call MVA Customer Service or visit [www.mva.maryland.gov/about-mva/info/12100/12100-01T.htm](http://www.mva.maryland.gov/about-mva/info/12100/12100-01T.htm)

- **Gaithersburg – Full Service**

15 Metropolitan Grove Road  
Gaithersburg, Maryland 20878

**Hours:** Monday – Friday, 8:30am – 4:30pm  
for all services. Saturday, 8:30am – 12:00pm for  
driver’s license services only.

- **Walnut Hill – Express Office**

Walnut Hill Shopping Center  
16520 S. Westland Drive  
Gaithersburg, MD 20877

**Hours:** Monday – Friday, 8:30am – 4:30pm for all  
services. Saturday, 8:30am – 12:00pm for driver’s  
license services only.