

# We Encourage You To Ride Fixed Route Whenever You Can

## Conditionally Eligible MetroAccess Users Ride Free on Fixed Routes

Conditionally eligible MetroAccess users and their companions **ride free** on Metrobus, Metrorail, DC Circulator, Montgomery County Ride On, Fairfax Connector, Arlington County ART, Prince George's County TheBus, and the City of Fairfax CUE. This is part of an effort to encourage conditionally eligible MetroAccess users to use the fixed route system whenever they can.

**Please note:** Only MetroAccess customers who are conditionally eligible can ride free on Metrobus and Metrorail. Fully eligible customers do not have this benefit because they have been determined not to be able to independently use the bus or train due to the severity of their disability and/or functionality. Conditionally eligible customers are those who have a SmarTrip® enabled MetroAccess ID.

**Did you know that if you don't qualify for MetroAccess**, you may qualify for the Reduced Fare Programs for Adults 65+ or People with Disabilities? Visit [www.wmata.com/fares/Reduced-Fare-Programs/index.cfm](http://www.wmata.com/fares/Reduced-Fare-Programs/index.cfm) to learn about reduced fare programs.

## Effective June 29, 2025, the County has implemented a zero-fare policy for all Ride On, Ride On extRa, Ride On Flex and Flash buses.



The zero-fare policy expands upon existing programs that already offer free rides to youth, seniors, persons with disabilities, and Montgomery College students. The policy is part of a broader effort to improve transit accessibility and encourage more residents to use public transportation. Passes are no longer needed on Ride On or Flash buses as fareboxes are covered.

Metrobus fares will continue at \$2.25. The Kids Ride Free, Seniors Ride Free, and Disabled person/attendant free rides continue with the applicable SmarTrip card. The Youth Cruiser SmarTrip card becomes mandatory for free rides on January 1, 2026.

Riders can learn more about fare changes at [www.montgomerycountymd.gov/DOT-transit/fares/index.html](http://www.montgomerycountymd.gov/DOT-transit/fares/index.html).

## Adults 65+ and persons with disabilities also ride FREE on select Metrobuses\* at all times

### Who is Eligible?

- Adults 65+ must have a Senior SmarTrip® Card or a Medicare Card and photo ID. Senior (Adults 65+) SmarTrip® Cards are available for free at any Montgomery County library with one of these documents as proof of age: state ID, birth certificate or passport.
- **Persons with disabilities** with Metro Reduced Fare SmarTrip® Photo ID card and their attendants.
- MetroAccess Certified or Conditional Customers with ID.
- Companion of MetroAccess Certified or Conditional Customer with ID.
- Veterans granted by the Department of Veterans Affairs (VA) as having a 60% or greater disability are eligible for the Metro Reduced Fare SmarTrip® Photo ID Card. Qualifying Veterans must complete part A of the application, but do not need to have their healthcare provider complete Part B or C of the application. Veterans must submit their original letter of disability notification issued by the VA, a downloaded letter from the DVA website, or their DD Form 2765 - Uniformed Services ID Card for 100% Disabled Veterans to obtain a Metro Reduced Fare SmarTrip® Photo ID Card.
- Applicants who are deaf or hard of hearing with a pure tone average of 70dB or greater in both ears regardless of hearing aids may substitute an audiogram in lieu of an application; however, the audiogram can be no more than five years old. Applicants who do not have a recent audiogram will need to have a healthcare professional complete the application.

Metro Reduced Fare SmarTrip® Photo ID Cards are issued on a walk-in basis at the WMATA Transit Accessibility Center at 655 Virginia Avenue, SW, Washington, DC 20024, Monday, Wednesday, Thursday and Friday 8:15 a.m. to 3:50 p.m.; Tuesday 8:15 a.m. to 2:20 p.m. Customers can also apply and re-certify for the Metro Reduced Fare SmarTrip® Photo ID Card for People with Disabilities at the Silver Spring

Commuter Store, 8404 Colesville Road, Silver Spring, MD 20910 on the first and third Monday from 10 a.m. to 2 p.m. (excluding holidays). A completed original application and valid government photo identification are required. For more information, call the WMATA Transit Accessibility Center at 202-962-2700, option 1 (V), 202-962-2033 (TTY), or email [eligibility@wmata.com](mailto:eligibility@wmata.com).

For more information about Ride On, please call 311 (inside the County), 240-777-0311 (outside of the County), or 240-773-3556 (TTY).

\*These Metrobus routes are designated as routes that are free when boarded in Montgomery County:  
M12, M20, M22, M42, M44, M52, M54, M60, M6X, M70, M82, P30, P31