



# Veterans Network Directory - Montgomery County, MD

## Disability Supports

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This is a project of the Montgomery County Commission on Veterans Affairs.

To submit an update, add or remove a listing, or request an alternative format, please contact: [MCCVA@montgomerycountymd.gov](mailto:MCCVA@montgomerycountymd.gov).

### Veterans and the Americans with Disabilities Act: A Guide for Employers

[www.eeoc.gov/laws/guidance/veterans-and-americans-disabilities-act-guide-employers](http://www.eeoc.gov/laws/guidance/veterans-and-americans-disabilities-act-guide-employers)

The U.S. Equal Employment Opportunity Commission (EEOC) issued this new guide on how the ADA applies to recruiting, hiring, and accommodating Veterans with disabilities. The guide also briefly explains distinctions between the ADA and the Uniformed Services Employment and Reemployment Rights Act (USERRA).

### Blind Rehabilitation Services – Department of Veterans Affairs

Baltimore VA Medical Center  
Advanced Low Vision Clinic  
10 N. Greene Street  
Baltimore, MD 21201

410-605-7000 x 55124 (V)

Chana Hurvitz, VIST Coordinator  
Email: [chana.hurvitz@va.gov](mailto:chana.hurvitz@va.gov)  
[www.rehab.va.gov/blindrehab](http://www.rehab.va.gov/blindrehab)

The Department of Veterans Affairs provides blind and vision rehabilitation programs to eligible beneficiaries who are visually impaired. The eligibility of prospective patients to receive Blind Rehabilitation Services care is determined by the review of three key criteria: Veteran is eligible for VA health benefits (or is an active duty service member) and possesses a visual impairment or has received a designation of excess disability (impact on functional abilities). Services provided include assessment, treatment planning, referral and follow-up; education and counseling to veterans, their family and/or caregiver; review of VA and non-VA benefits; education and outreach within the VA and community; referrals to appropriate therapies and resources, including eye clinic and/or low vision optometry, outpatient blind rehabilitation clinics (including home-based training), comprehensive inpatient blind rehabilitation centers, and audiology, physical medicine and any other appropriate provider.

### Blinded Veterans Association (BVA)

Email: [bva@bva.org](mailto:bva@bva.org)  
[www.bva.org](http://www.bva.org)

1-844-250-5180 (VA Claims Hotline)

Congressionally chartered Veterans Service Organization. BVA Team Outreach Program for blind and low-vision veterans adjusting to sight loss via peer-inspired adaptive recreation activities, integrated community support, and whole health rehabilitation - empowering dignity, independence, and self-worth. BVA's VetTech Program analyzes, educates, and advocates for assistive, adaptive, and accessible technologies (AT) enhancing the lives of Blind/Low-Vision (B/LV) Veterans. BVA's Kathern F. Gruber scholarships are available to spouses, dependent children, and grandchildren of blind and low vision veterans to assist them with their higher education tuition. These military dependent scholarships are awarded on the basis of merit through an application process that is evaluated by a committee. The Gruber scholarships for veterans' dependents are for one year only but recipients can re-apply and receive the award up to four times. The blind or low vision veteran family member is not required to be a BVA member for the spouse, child, or grandchild to receive a scholarship.

### Computer/Electronic Accommodation Program (CAP)

Email: [cap@mail.mil](mailto:cap@mail.mil)  
[www.cap.mil](http://www.cap.mil)

703-614-8416 (V)  
571-384-5629 (Videophone)  
**Hours:** 8 a.m. to 5 p.m., EST

Provide assistive technology and accommodations to support individuals with disabilities and wounded, ill and injured service members throughout the Federal Government in accessing information and communication technology. CAP works with medical providers, therapists, case managers, and military liaisons at military treatment facilities (MTFs) to increase awareness and availability of assistive technology (AT). Once the appropriate AT has been identified, CAP provides the solutions, free of charge, to support a service member's medical recovery and rehabilitation.

### Disabled American Veterans (DAV) - National Service Officers (NSO)

VARO Federal Building  
31 Hopkins Plaza, Suite G607  
Baltimore, MD 21201

410-230-4440 (V)

[www.dav.org](http://www.dav.org)

NSOs will help you file a claim and stick with you all through the process. All services provided by DAV NSOs are free of charge. DAV also offers Mobile Service Offices, to reach those Veterans with mobility problems, or who simply live a distance from the nearest office.

#### DAV Medical Transportation Network

The DAV operates a fleet of vehicles around the country to provide free transportation to VA medical facilities for injured and ill veterans. Local transportation coordinators are listed below.

#### **Department of Maryland**

Tommie L. Hawkins, VS Director of Service  
101 N. Gay Street  
Baltimore, MD 21201

410-539-1310 (V)

#### **Baltimore VAMC**

10 N. Greene Street, Room 1D161  
Baltimore, MD 21201

410-605-7000 x 56733 (V)

#### **Glen Burnie Outpatient Clinic**

Robert Wolkowitz  
808 Landmark Drive, Suite 128  
Glen Burnie, MD 21061

410-590-4140 ext. 4221 (V)

#### **Loch Raven VA Community Living & Rehabilitation Center**

3901 Loch Raven Boulevard  
Baltimore, MD 21218

410-605-7000 ext. 57631 (V)

#### **Perry Point VA Medical Center**

515 Broad Street, Building 15, Room 214  
Perry Point, MD 21902

410-642-2411 ext. 25384 (V)

### Exceptional Family Member Program (EFMP) – U.S. Department of Defense

[www.militaryonesource.mil/special-needs/efmp/](http://www.militaryonesource.mil/special-needs/efmp/)

1-800-342-9647 (Toll Free)

EFMP is a military program that identifies active duty military families with a member who have special medical needs and/or special education needs. The program is available to service members in the Army, Navy and Air Force, and seeks to ensure that there are suitable services available for family members within the region. Staff assist the service member in identifying available services at their next assignment, confirm the availability of medical and educational support at overseas locations, and identify the need for assignment within major medical areas. Enrollment is mandatory and required immediately upon identification of a special need.

## Paralyzed Veterans of America

### Headquarters

1875 Eye Street, NW, Suite 1100  
Washington, DC 20006  
Email: [info@pva.org](mailto:info@pva.org)  
[www.pva.org](http://www.pva.org)

1-800-424-8200 (Toll Free)  
1-866-734-0857 (Benefits Helpline)

### Baltimore VA Regional Office

31 Hopkins Plaza, Room 1236  
Baltimore, MD 21201  
Email: [timb@pva.org](mailto:timb@pva.org)

410-230-4470 x 1020 (V)

### Colonial Chapter

700 Barksdale Road, Unit 2  
Newark, DE 19711  
Email: [jbedsworth@colonialpva.org](mailto:jbedsworth@colonialpva.org)  
[www.colonialpva.org](http://www.colonialpva.org)

302-861-6671 (V)

Congressionally chartered Veterans service organization. Membership is free and open to qualified individuals. You must be a citizen of the United States, a veteran of the U.S. Armed Forces whose discharge was other than dishonorable. An individual who has suffered a spinal cord injury as a result of trauma or disease, which results in paralysis of more than one limb. The injury or disease onset could have occurred after discharge/retirement from military service.

The **Veterans Benefits Department (VBD)** provides free, comprehensive benefits assistance and advocacy. The advocacy program offers up-to-date disability rights information and resources on their website. The VBD staff works through a national network of National Service Offices to provide services to paralyzed veterans, their families, and disabled veterans. These services range from bedside visits to guidance in the VA claims process to legal representation for appealing denied claims.

**Medical Services:** PVA has a team of experienced registered nurses, physicians, and support staff to monitor and respond to inquiries from across the country regarding spinal cord injury and disease (SCI/D). Support can be accessed by calling the Healthcare Helpline. In addition, the team conducts routine on-site visits to review the quality of medical care provided to our members.

**Colonial Chapter** board, general membership, executive committee and other committee meetings are held at the Elkton VFW, 208 W. High Street, Elkton, MD 21921. The Accessibility Needs Program provides financial assistance for aids such as ramps, wheelchair home and bathroom modifications, vehicle modifications, wheelchairs, walkers and more for those who are disabled and meet financial guidelines. You do not need to be a veteran to receive assistance through this program. Must be a resident of Delaware or Maryland. For those who can afford the cost of an aid, they may provide financial assistance in locating a contractor to build one.

## Rehabilitation and Prosthetic Services – U.S. Department of Veterans Affairs

### Washington DC VA Medical Center

50 Irving Street, NW  
Washington, DC 20422  
[www.rehab.va.gov](http://www.rehab.va.gov)

202-745-8311 (V)

VA's Rehabilitation and Prosthetic Services is responsible for the national policies and programs for medical rehabilitation, prosthetic and sensory aids services that promote the health, independence and quality of life for Veterans with disabilities. Rehabilitation and Prosthetic Services is comprised of national programs for: Audiology and Speech Pathology; Blind Rehabilitation; Chiropractic Care; Physical Medicine and Rehabilitation; Prosthetic and Sensory Aids Service; and Recreation Therapy. Special programs include Polytrauma/Traumatic Brain Injury (TBI) System of Care, Amputation System of Care, and Blind Rehabilitation Care Continuum. Rehabilitation and Prosthetic Services provides program and policy direction for over 8,000 rehabilitation care and prosthetic services providers.

## Special Monthly Compensation - U.S. Department of Veterans Affairs – Veterans Benefits Administration

Baltimore Regional Office  
31 Hopkins Plaza  
Baltimore, MD 21201

1-800-827-1000 (V)

[www.va.gov/disability/compensation-rates/special-monthly-compensation-rates/](http://www.va.gov/disability/compensation-rates/special-monthly-compensation-rates/)

Through Special Monthly Compensation (SMC), VA can pay additional compensation to a veteran who, as a result of military service, incurred the loss of or loss of use of specific organs or extremities. Contact your local VA regional benefit office for information about applying for SMC.

## TRICARE Extended Care Health Option (ECHO)

TRICARE - East Region

1-800-444-5445 (Toll Free)

<https://tricare.mil/Plans/SpecialPrograms/ECHO>

Provide financial assistance only for active duty family members with specific qualifying mental or physical conditions (view link for eligibility requirements). Provide benefits not available through the basic TRICARE program, such as coverage for assistive services, durable equipment (including adaptation and maintenance), expanded in-home medical services through TRICARE ECHO Home Health Care (EHC), medical and rehabilitative services, in-home respite care services, training to use assistive technology devices, institutional care when a residential environment is required, special education, and transportation under certain limited circumstances. Eligibility: The following beneficiaries who are diagnosed with moderate or severe intellectual disability, a serious physical disability, or an extraordinary physical or psychological condition may qualify for ECHO: active duty family members; family members of activated National Guard/Reserve members; family members who are covered under the Transitional Assistance Management Program; children or spouses of former service members who are victims of abuse and qualify for the Transitional Compensation Program; and family members of deceased active duty sponsors while they are considered "transitional survivors."

## U.S. Department of Justice - Civil Rights Division, Disability Rights Section

950 Pennsylvania Avenue  
Washington, DC 20530

1-800-514-0301 (ADA Information Line)  
1-833-610-1264 (TTY)

[www.ada.gov](http://www.ada.gov)

Americans with Disabilities Act (ADA) Specialists are available to provide ADA information and answers to technical questions on Monday, Wednesday, and Friday from 9:30 a.m. to 12 p.m. and 3 p.m. to 5:30 p.m., Tuesday from 12:30 p.m. to 5:30 p.m. and Thursday from 2:30 p.m. to 5:30 p.m. (Eastern Time). Calls are confidential. **ADA: Know Your Rights -- Returning Service Members with Disabilities:** [www.ada.gov/servicemembers\\_adainfo.html](http://www.ada.gov/servicemembers_adainfo.html)

## VA Driver Rehabilitation Program

Marlowe Eash, MS, OTR/L  
Email: [marlowe.eash@va.gov](mailto:marlowe.eash@va.gov)

202-745-8000 x 57623 (V)

The Physical Medicine and Rehabilitation (PM&R) Service provides professional evaluation and instruction in the safe, competent utilization of special add-on equipment, and mastery of specific skills and techniques to effectively drive a motor vehicle, independently, and in accordance with State Department of Motor Vehicles (DMV) regulations for all eligible Veterans with disabilities and certain military personnel at 48 Certified Driver Training Programs across VHA.