

# MONTGOMERY COUNTY, MD - DISABILITY NETWORK DIRECTORY

## Advocacy

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**This is a project of the Montgomery County Commission on People with Disabilities. To submit an update, add or remove a listing, or request an alternative format, please contact: [DHHSWebsite@montgomerycountymd.gov](mailto:DHHSWebsite@montgomerycountymd.gov), 240-777-1246 (V), MD Relay 711.**

### **American Association of People with Disabilities**

2013 H Street, NW, 5<sup>th</sup> Floor  
Washington, DC 20006  
202-457-0046 (V/TTY)  
1-800-840-8844 (V/TTY)

[www.aapd.com](http://www.aapd.com)

National nonprofit cross-disability member organization that advocates for disability rights and creates connections among people with disabilities.

### **American Disabled for Attendant Programs Today (ADAPT) - Capital Area**

E-mail: [adapt@adapt.org](mailto:adapt@adapt.org)

[www.adapt.org](http://www.adapt.org)

National grass-roots community that organizes disability rights activists to engage in nonviolent direct action, including civil disobedience, to assure the civil and human rights of people with disabilities to live in freedom.

### **Guide Dog Users, Inc.**

14311 Astrodome Drive  
Silver Spring, MD 20906  
1-866-799-8436 (Toll Free)

[www.guidedogusersinc.org](http://www.guidedogusersinc.org)

Strives to promote civil rights and enhance the quality of life for working guide dog teams. Drawing on the experiences and varied knowledge of its members, GDUI provides peer support, advocacy and information to guide dog users everywhere. In addition, GDUI works with public entities, private businesses and individuals to ensure that guide dog users enjoy the same rights to travel, employment, housing, and participation in all aspects of life that people without disabilities enjoy. Also offer Disaster Assistance and Preparedness Program to GDUI members who are struggling to financially cope with a natural disaster or catastrophic event. GDUI members can apply for a stipend to purchase dog food and other essential supplies on behalf of their working dogs.

### **Independence Now, Inc. (IN)**

12301 Old Columbia Pike, Suite 101  
Silver Spring, MD 20904  
301-277-2839 (V)

E-mail: [info@innow.org](mailto:info@innow.org)

[www.innow.org](http://www.innow.org)

Staff works individually and in group settings with consumers to assist with increasing their advocacy skills and knowledge of their civil rights. Staff interacts with local, state, and national legislators and agency leaders on behalf of people with disabilities to increase and improve transportation, education, programs, personal assistance services, overcoming architectural barriers and employment opportunities. Serving individuals with disabilities in Montgomery and Prince George's Counties.

### **Maryland Insurance Administration**

Attn: Consumer Complaint Investigation  
200 St. Paul Place, Suite 2700

#### **Consumer Questions or Complaints about Life, Health, Disability, Long-Term Care Insurance and Annuities:**

410-468-2244 (V)

E-mail: [lhcomplaints.mia@maryland.gov](mailto:lhcomplaints.mia@maryland.gov)

#### **Consumer Questions or Complaints about Auto, Homeowners, Business, Property and Casualty Insurance:**

410-468-2340 (V)

E-mail: [iris.cruz@maryland.gov](mailto:iris.cruz@maryland.gov)

#### **Rapid Response Program:**

410-468-2340 (V) Option 3, then Option 1

1-800-492-6116 (Toll Free) Option 3, then Option 1

[www.mdinsurance.state.md.us](http://www.mdinsurance.state.md.us)

Investigate complaints consumers have about their insurance coverage, including life, health, automobile, homeowners, etc. Investigate acts of insurance fraud. Protect Maryland consumers by regulating the State's insurance companies and producers. Rapid Response Program is designed to help certain consumers resolve property and casualty claims (such as auto and homeowners claims including those made under commercial lines policies) quickly and without having to file a formal written complaint. Formal complaints can be filed online or submitted by mail.

### **Mobility International USA**

132 E. Broadway, Ste. 343  
Eugene, OR 97440  
541-343-1284 (V/TTY)  
E-mail: [info@miusa.org](mailto:info@miusa.org)  
[www.miusa.org](http://www.miusa.org)

Promote the value of disability rights and inclusion globally to people with disabilities. Create opportunities to join other disability leaders in the broader cross-disability and international community. Bring together women and youth from many countries to exchange ideas and teach leadership strategies. Provide access to role models of inclusion that illustrate the way forward. Create relationships between disparate groups to create possibilities for partnership and change. Conduct inclusion training and information resources to understand responsibilities and learn directly from people with disabilities. National Clearinghouse on Disability and Exchange empowers people with disabilities to take advantage of the same international exchange opportunities as everyone else, navigating any access barriers along the way.

### **National Council on Disability**

820 1<sup>st</sup> Street NE, Suite 740  
Washington, DC 20002  
202-272-2004 (V)  
202-272-2074 (TTY)  
E-mail: [ncd@ncd.gov](mailto:ncd@ncd.gov)  
[www.ncd.gov](http://www.ncd.gov)

NCD is an independent federal agency charged with advising the President, Congress, and other federal agencies regarding policies, programs, practices, and procedures that affect people with disabilities.

### **National Disability Rights Network (NDRN)**

900 Second Street, NE, Suite 211  
Washington, DC 20002  
202-408-9514 (V)  
202-408-9521 (TTY)  
E-mail: [info@ndrn.org](mailto:info@ndrn.org)  
[www.ndrn.org](http://www.ndrn.org)

Work to improve the lives of people with disabilities by guarding against abuse; advocating for basic rights; and ensuring accountability in health care, education, employment, housing, transportation, and within the juvenile and criminal justice systems. NDRN is the nonprofit membership organization for the federally mandated Protection and Advocacy (P&A) Systems and the Client Assistance Programs (CAP) for individuals with disabilities.

### **Parents' Place of Maryland**

801 Cromwell Park Drive, Suite 103  
Glen Burnie, MD 21061  
410-768-9100 (V/TTY)  
E-mail: [info@ppmd.org](mailto:info@ppmd.org)  
[www.ppmmd.org](http://www.ppmmd.org)

Serve families of children and young adults from birth to age 22 with all disabilities. Staff help families obtain appropriate education, health care, and services for their children with disabilities; work to improve education and health care for all children; train and inform parents and professionals on a variety of topics; and connect children with disabilities to community resources that address their needs.

### **TLC's Outcomes Service**

2092 Gaither Road, Suite 100  
Rockville, MD 20850  
301-294-9205 (V)  
301-424-5203 (TTY)  
E-mail: [stice@tvlc.org](mailto:stice@tvlc.org)  
[www.tvlc.org/outcomes\\_service](http://www.tvlc.org/outcomes_service)

Provides support to individuals with developmental disabilities who have a desire to be active in their community. The Transition Advocacy Program helps clients develop an understanding of valuable resources in the community available to help them, from short-term services supporting transition to long-term services that cover the lifetime of the individual. Also provide career assessment, employee development, community employment, supported employment, individual support, speech/language service, Community Support Living Arrangement (CSLA), and travel training.