

2010 Child Welfare Services Annual Report



Montgomery County, Maryland

Department of Health & Human Services
Child Welfare Services
1301 Piccard Drive
Rockville, Maryland 20850



CHILD WELFARE SERVICES 2010 ANNUAL REPORT

OUR VISION: A future where children are safe, families are stable and communities are strong.

MISSION STATEMENT: To protect children, preserve families, strengthen communities, ensure permanency and well being for every abused and neglected child in Montgomery County.

GOALS:

- Provide family-focused, community-oriented services that adhere to national standards of best practice and result in positive outcomes for children and families
- Advocate for essential services to children and families.
- Create a work environment that attracts and retains competent and diverse staff and promotes professional development and leadership.

CHILD WELFARE DIRECTOR'S MESSAGE

This has been another challenging year for Child Welfare Services. The economic hardships that many families experienced resulted in complex cases needing a variety of services. Our dedicated staff responded with strong efforts to protect children, support families and provide necessary services. Child Welfare continued to be a key member of the Montgomery County Health and Human Services team and strong partner of the Maryland Department of Human Resources.

Highlighting the year was the strong focus on Family Centered practice which included keeping more children at home through supportive services to parents and increasing numbers of Family Involvement Meetings, and aggressive efforts at Family Finding. As a result of increased efforts at searching for relatives, more children were placed in kinship care.

The Visitation House continued to serve an increasing number of families to enable children separated from their families to visit with them in a homelike atmosphere. In addition, an expansion of Family Involvement Meetings (FIM's) resulted in more families gaining stability through the identification of community supports both for the children and their families. There was a continued focus on the identification and engagement of fathers with their children and more searches were conducted for relatives through Family Finding efforts.

Again this year, a strong emphasis was put on safety, permanence and well being. Measuring outcomes and the monthly collection of data for State Statistics (Statestats) resulted in more attention to examining trends and looking for new ways to help children and families. The second National Adoption Day in Montgomery County was celebrated in November and there was an aggressive effort to find foster families who would offer children and youth permanent placement possibilities. A project with Montgomery County School system enabled children to be transported to their home school when they had to move away from their homes. This effort will increase with federal legislation enacted during the past year.

Our diverse and highly dedicated staff and our strong community partnerships are the keys to our successful work with vulnerable children and youth. In the coming year we will continue to increase family centered practice strategies and outreach to communities, to find relatives, and to identify new foster and adoptive parents. We are dedicated to maintaining children in their homes as much as possible and to providing high quality services to families in an effort to assure that Montgomery County's children are safe from abuse and neglect.

Agnes Farkas Leshner, Director
Child Welfare Services

THE CHILD WELFARE SYSTEM

Child Welfare Services is a complex system that offers a wide range of services to assess and ensure child safety and well being. Social workers conduct assessments to determine whether intervention is needed and what is the most appropriate intervention for children and families. In some situations, there is no need for services, and the case is closed. In other situations, services are provided by a community agency. If problems are considered serious but the child can remain in the home, social workers provide in-home supports and services and regularly visit the family. If children cannot safely remain in their home, they are temporarily placed with relatives or with a foster family. If over time, it is clear that reunification with parents is not possible, permanent placement with a relative or an adoptive family becomes an alternative. Having a safe permanent living arrangement is the ultimate goal for all children.

SERVICES WE PROVIDE

The Screening Unit is the single point of entry for all Child Welfare cases. A total of 8,575 telephone calls were received during this past fiscal year which was an 8% decrease from the previous year. Social Workers in this unit receive calls from citizens and professionals in the community, as well as calls from other state agencies seeking assistance with child maltreatment and family problems. This year 64% of the calls were related to child maltreatment. Social workers in the unit assess each referral to determine the need for an investigation/assessment of the maltreatment or refer the callers to other services in the community to assist the family.

Five Assessment Units investigate allegations of physical and sexual child abuse and neglect, and evaluate the need for services to ensure child safety and promote family preservation. This past year social workers investigated 2,579 families, a 15% decrease over the previous year. Neglect investigations/allegations accounted for 53% of the total investigations, while 35% were physical abuse, 11% were sexual abuse and 1% were mental injury. The social workers also conducted 286 assessments for other jurisdictions and the courts.

SERVICES TO FAMILIES

When children remain in their homes, specialized Family Preservation Services are offered to families. These services are intensive, home-based, and time-limited. This past year 82 families received these specialized services, involving 192 children. The program was highly successful, with 92% of the children remaining safely in their homes, not requiring out-of-home placement. In addition, Montgomery County has a separate family preservation program through a contract with the Montgomery County Collaboration Council. The program served 35 families and was highly successful in keeping children in their homes.

CWS also provides less intensive in-home services to an average of 168 families each month; an increase of 38%. These services are offered to families where abuse or neglect has occurred, yet imminent danger is no longer deemed to be present. Social workers monitor the continued safety of these children by visiting the family regularly, and offering other services.

Foster Care

Out-of-Home Placement, called foster care, is intended to be a temporary placement for abused and neglected children who cannot remain safely with their families. Social workers provide services to parents to help with reunification, case management and planning for permanent placement for children who are in out-of-home placements. A variety of reunification services are offered to families to reduce the length of time children remain out of the home. If reunification is not possible, the focus becomes exploring other permanent living arrangements for children.

In FY 2010, an average of 550 children per month received services while they were in out-of-home placements. There were 161 new entries into out-of-home care, a 32% decrease from the last fiscal year and 83 children were reunified with their families. An average of 349 children per month lived in foster homes, 128 children resided with relatives, and during the year 112 children were in group or residential care (including youth who were preparing to live independently).

Foster and Adoptive Families

Last year there was a monthly average of 304 approved foster and adoptive homes. Foster Family Recruitment meetings were held three times a month in different parts of the County and were attended by a total of 337 prospective foster parents. There were 87 studies initiated and 57 new families were licensed.

Treatment foster families provide a home environment for children with special needs. Seventeen Treatment Families received intensive training to serve children with serious health and/or mental health problems including behaviors which are difficult to manage. In addition, social workers monitored an additional 35 children each month who were placed with private agency specialized therapeutic foster home providers.

Kinship Care

The number of children living with relatives continued to grow. There was a 30% increase during the past year. Family members offered a loving home to more than 90 children each month. Relatives were assessed for their ability to keep the children safe and protected, and supportive services were provided to them. Quarterly Kinship Caregiver Meetings were held to offer relatives information, support and speakers gave presentations on such topics as positive parenting techniques, dealing with a sick child, and legal and permanency issues. As kinship caregivers, family members work with the CWS social workers to maintain children in their home and work toward reunification of the children with their parents once rehabilitative efforts have been successful. Kinship Care is a key element in Montgomery County's Family Centered Practice which focuses on keeping children with extended family members when they have been temporarily removed from their parents because of abuse or neglect.

If reunification efforts are unsuccessful, the kinship caregiver is asked to consider adoption or guardianship to provide permanency to the child. Children in the Kinship Program had an average length of time in-care of 12 months before the child was

- successfully returned to his/her parent or;
- the relative caregiver was awarded custody and guardianship or;
- the Juvenile Court approved a plan of adoption

Last year the Maryland Legislature approved awarding subsidies to relatives who have been approved through a home study process and to whom the Juvenile Court has given permanent custody and guardianship. This helped many relatives for whom financial considerations were an issue. Over half the kinship caregivers were grandparents or great-grandparents and 50% were single heads of household. Neglect continued to be the primary maltreatment issue (96%), with drug and alcohol abuse the key risk factor (73%). The Kinship Program has established ongoing collaborative partnerships with the Income Supports and Child Care Subsidy Programs to facilitate easy access to services for relatives.

Adoption

There were 34 finalized adoptions which included several sibling groups and teenagers. There are 89 children who have a plan of adoption and most of the children are in pre-adoption homes. Some of the barriers that block efforts towards adoption finalizations include children having severe psychological and behavioral needs that make it challenging to find adoptive resources for these children. Also, there continues to be ambivalence on the part of families and children to commit to adoption - even when supportive services are provided. The new state-sponsored Subsidized Guardianship Program resulted in more families choosing that program over adoption.

Independent Living

During FY2010, a total of 89 youth received Independent Living services. The Department implemented several new practices to assist older youth in reaching their educational and career goals while in foster care. There was a staff focus on "bench marks" for teen youth in foster care. Staff and foster parents received special training to help them better understand the needs of teens moving towards independence. There are regular reviews of youth who receive stipends to assure that they

are managing their academic, work, social and family life as they near adulthood. With special funding by DHR, 30 youth were placed in summer jobs through a partnership with the Multicultural Youth Center and Department of Economic Development. This program included career assessment, employment matching, job readiness training and support throughout the summer. Youth not only had work experiences, some of which have continued, but also had the opportunity to understand the value of career planning and self determination in realistic planning for their future.

The Tree House Child Assessment Center (CAC)

The Tree House Child Assessment Center of Montgomery County Maryland is a public-private partnership between Montgomery County and the Primary Care Coalition, where mental health, medical, nurse case management, victim advocacy, and forensic interview services are provided to the primary and secondary victims of child maltreatment. Primary Funding is provided by Montgomery County Government and grants by foundations.

During FY 2010, The Tree House provided 4,694 services to 1,040 victims of abuse or neglect with 850 new and 190 continuing clients. Of this number, 58% were victims of sexual abuse, 21% of physical abuse, 18% of neglect, and 3% of mental injury or as witnesses to domestic violence. Additional statistics indicate 67% were females and 33% of those served were males. The ages seen at The Tree House were: 0-6 years of age 26%, 7-12 years old 22%, 13 – 17 years old 20% and 18 years and older, including parents was 31%.

Accreditation - After seven years of working to improve direct services to victims of child maltreatment and increase perpetrators' accountability, the Tree House earned national accreditation as a child advocacy center. Accreditation was achieved with the help of Child Welfare staff, the State's Attorney's Office, the Office of the County Attorney, the Department of Police and the Tree House dedicated staff. In addition, the Tree House is fortunate to have an active Community Council who takes a sincere interest in supporting the valuable work being done on behalf of the children and families of Montgomery County.

Budget and Administration

The FY 2010 budget for Child Welfare Services was \$21,972,000. The Maryland Department of Human Resources (MDDHR) represented approximately 75% and Montgomery County funds contributed approximately 25% of the total budget. In addition to funds designated for personnel and operating expenses, MDHR provided flexible and/or special purpose funds for a variety of services, such as psychological evaluations, preparing youth for independent living, child care for foster parents and relative caretakers, court-ordered therapy, foster/adoptive parent recruitment and retention efforts, and adoption promotion.

Many services, particularly mental health services for children and parents, were made possible by funding from outside Child Welfare Services. For example, the Mental Health Core Service Agency made resources available for in-home crisis intervention/stabilization services and for attachment and bonding studies for young children. In addition to community education/outreach services, County funds were used for specialized services such as home-based crisis services, service coordination and parenting skills training, post-adoption services to prevent adoption disruption. In FY 2010, Child Welfare Services managed twenty-three (23) contracts totaling \$2,153,565. This fiscal year, responsibility for contractual oversight of the Bridges to Pals mentoring program and the Court Appointed Special Advocate (C.A.S.A.) Program transferred to Child Welfare Services.

Legal Activities

The Office of the County Attorney, Division of Health and Human Services, continued to provide legal representation for CWS. This unit consists of staff and contract attorneys, paralegals, and legal secretaries. Montgomery County remains the only county in the state to have a legal team co-located with CWS. This team represents CWS in Juvenile Court, in other court proceedings, and in administrative appeals. In addition, the attorneys serve as general counsel to the CWS administrators, participate in weekly case reviews with child welfare staff, prepare social workers to testify, and provide regular legal training programs for CWS staff. The attorneys also represent the Director of the Tree House, Montgomery County's Child Assessment Center, and participate in multi-disciplinary team (MDT) case reviews.

Fiscal Year 2010 saw a 28% decrease in new Children In Need of Assistance (CINA) petitions filed in the Juvenile Court but only an 8% decrease in the number of hearings held. The number of new Termination of Parental Rights (TPR) cases filed in the Juvenile Court increased 34% from 44 petitions filed in FY 2009 to 59 petitions filed in FY 2010. The Court granted final orders of guardianship in 53 cases, an increase of 77% over last fiscal year. These children are now legally available to be adopted. The CWS Court Liaison continues to maintain an office in the Juvenile Court. The Liaison plays a critical role by drafting the CINA petitions and facilitating communication between the court staff, judges, CWS staff and the HHS legal team.

HIGHLIGHTS OF THE PAST YEAR

Accreditation

After several years of diligent self study, Maryland was reaccredited by the Council on Accreditation (COA). As a part of a larger effort Montgomery County had several parts of HHS accredited.

Child Welfare's original Continuous Quality Improvement Council and Standing Committee structure was maintained, and CWS participated in the HHS Performance and Quality Improvement Council. Child Welfare conducted training and ongoing reviews with Citizen Review Panel members. The program utilizes the findings from these reviews to perform needed corrective action to improve all aspects of service delivery. Child Welfare also participates in and uses the results of Monthly Supervisory Reviews conducted in coordination with DHR and the University of Maryland, to examine its practice and improve performance

The Visitation House

The Visitation House, a child welfare program that provides a home-like atmosphere for supervised visitation for parents, children and siblings involved with Child Welfare Services. The idea for the house originated with Children's Action Team (CAT) and has continued with the cooperation of various departments of Montgomery County government, Health and Human Services, and Housing and Community Affairs. The Visitation House has more than 50 visits a month and is well liked by our families.

Maryland Children Electronic Social Services Information Exchange (MD CHESSIE)

MD CHESSIE, the statewide automated CWS system enables child tracking and information sharing, continued to be utilized by child welfare staff across the State to maintain client service history and contact information. The electronic database allows workers to share cases locally and across jurisdictions, and makes information readily available to all workers involved in the case. The system also allows the local Department and DHR to monitor caseloads and actual spending as CHESSIE began generate Child Welfare payments.

Representatives from Montgomery County and many other jurisdictions, as well as, the DHR participated in a workgroup, called the Tiger Team, focusing on improving CHESSIE functioning and making major enhancements to the program, such as user friendly search tools and financial management safeguards. Several key enhancements to CHESSIE functionality and reporting were implemented during the past year including:

- Standard Decision Making (SDM) - automated a best practice screening tool that Maryland has been using for the past few years, standardizing the screening decision process of Protective Services Investigations.
- AFCARS Enhancement- Increased the documentation and data entry requirements necessary to account for federal reimbursement of maintenance funds.
- Adoption Subsidy Over/Under- Increased accountability within the system for Adoption Subsidy Reviews and increased regulation of subsidy rate data entry.
- Private Adoptions- Allowed Private Adoption subsidies to be entered into MD CHESSIE where they were previously documented and paid outside the system.
- Reports Enhancements- Three separate modifications to reporting form CHESSIE were completed to improve some of the outcomes measuring tools available for MD CHESSIE.

During FY 2010, the local department and DHR increasingly relied upon CHESSE-generated data rather than manually-collected data to monitor achievement of outcomes and Place Matters performance measures.

Mental Health Services

The County has funded six work years for the Home Based Mental Health Team (HBT) to provide specialized in-home services for children and families in the Child Welfare system. The HBT worked with 68 families touching the lives of 118 children. Treatment focuses on assisting children and adults to overcome mental health difficulties and resolve the trauma related to child abuse and neglect. This year all the therapists received training in Motivational Interviewing. The therapists are co-located with Child Welfare staff in the Piccard and Germantown offices. They provide direct services, consultation and progress reports. Three of the HBT staff are Spanish speaking.

Student Training and Collaboration

Montgomery County is a site for the IVE Multicultural Unit which was an expansion to our Social Work Field Instruction Program. Collaboration with University of Maryland's School of Social Work and DHR, this effort develops competency in a multicultural group of student social workers and prepares them for work in a public agency. The mission of the unit is to develop the knowledge and skills of graduate social work students in working with clients of diverse backgrounds and experiences. The unit's first five students had a very positive experience and the Department successfully recruited three graduating MSW students who are fluent in Spanish.

FAMILY CENTERED PRACTICE

It has long been known that children thrive when living with families; therefore, there continued to be a strong emphasis on family connections during the past year. We reunited children with their parents when possible, and found substitute families when their own parents could not care for them safely.

Family Involvement Meetings (FIM) are a collaborative effort to ensure the safety and well-being of children by including family members, agency staff, service providers, community members, foster parents, the family's support network and, if age appropriate, the child in placement decisions. FIM meetings are convened at key decision points in the life of a child's case: for example, when a child is removed or being considered for removal from home; or when a placement change is recommended; when there is a change in the permanent plan; and when a youth is recommended for Independent Living; and when Voluntary Placement is requested. In FY 2010, 312 FIM's were held. As a result of these meetings, there were 445 children for whom FIMs were held. Satisfaction surveys indicate continuing support for the meetings from biological family members, community partners, social workers, and supervisors.

Responsible Fathers Program - This program for young fathers, funded by a DHR grant, provided resources and services to 102 young fathers to help them develop meaningful relationships with their children, obtain employment, and contribute to the support of their families. Partnerships with educational and job training programs, Child Support Enforcement, mental health and physical health providers, therapeutic/educational parenting programs, among others, were instrumental in engaging fathers, and involving them in their children's lives. The majority of the participants secured and maintained employment and contributed financially to the support of their children, strengthening the parental bond. This year 47 children were diverted from out-of-home placements through the services provided by the Responsible Fathers Program. The staff of the Fatherhood Initiatives was instrumental in the planning and implementation of the First Regional Fatherhood Conference in the County.

Responsible Fathers Program - This program for young fathers back into their families and communities from the detention center. The program served over 200 men and fathers and provided education, support and skill development. The focus was on the development of healthy relationships with their children and the community. The partnership with the Pre-Release Center was integral to the success of the program. Components of the program address the individual as a father, partner and provider who contributes to the economic stability of his family.

The Winning Fathers hosted a session of the National Conference on Fatherhood at the Pre-release Center. This successful partnership, through reports of participants and service providers demonstrated outcomes that were recognized as a “best practice” model. The Winning Fathers program received a 2010 NACO Achievement Award for the partnership and collaboration with the Pre Release Center to improve outcomes for the reintegration of incarcerated men into their families and communities.

Transitioning Youth to Families:

This year the Department became involved with the Casey Foundation to improve outcomes for youth who were placed in group homes and encountering challenges in reunification or transitioning to family settings. We developed a strategy to identify and assess youth and family barriers and locate resources necessary for a successful “step down” from group to family. The “readiness tool” helped to prioritize youth and their families who had greater likelihood of success in this transition and FIM’s further identified the commitment of the family and the need for the Department to pursue targeted recruitment. An internal review process and tracking system identified trends and promising practices.

The Casey Foundation provided training to staff focusing on youth involvement in family finding and these practice have been incorporated in FIM’s, court review hearing, treatment team planning meetings with good results. Thirty five (35%) percent of youth reviewed have successfully stepped down to trial home visits (reunification), semi-independent living and foster families. This is a continuous process which requires the commitment of the youth, families, providers, the community and the Department in assuring families for foster youth living in congregate care environments.

Safe & Stable Families

Through a grant from DHR the Department established an evidence-based model of intervention for adolescents who present as “hard to manage” by their parents and are at risk for out-of-home placement. This program offers intensive in-home interventions beginning with an assessment of the child’s environment and the family’s functioning, to establish a service plan which incorporates the values of safety and well being in the service delivery. Adolescents referred to CWS with serious “out of control” behaviors, whose parents lack the skills and knowledge to advocate for mental health, educational and social services necessary to stabilize the crisis, are the target of this intervention. The focus is on improved family functioning, maintaining youth in their communities and reinforcing the family system so that youth safely remain with their families. The Safe & Stable program worked with 78 children in 64 families.

Post Adoption Services

To enhance the success of adoptive placements in Montgomery County the Post Adoption Initiative is a collaborative partnership with the Center for Adoption Support and Education (CASE), which provides a wide range of specialized mental health and support services to adopted children and their families. Through individual, family, group counseling and parent educational/support services, participants learn to resolve issues after adoption. During FY 2010, the program served more than 45 children and families preventing adoption dissolution and promoting the emotional well being of children and their families. Parents and children reported positive outcomes and reduction in adoption related adjustment issues.

Early Childhood Programs

Partnerships with Infants & Toddlers, Head Start and other programs have been successful in facilitating early evaluation and intervention for children with developmental disabilities. These trans-disciplinary approaches start with rapid assessment and services often taking place in the home. Children and parents benefit from the skills gained, socialization and knowledge of community resources. Collaboration with Head Start assured that eligible children were enrolled in preschool programs to better prepare them for elementary education. This year, the issues of educational surrogates and confidentiality related to the Infant and Toddlers evaluations resulted in revising our policies and procedures to facilitate services for CWS children and families.

COMMUNITY GIVING

We are very fortunate that the Montgomery County community continued to be supportive in many of our efforts to assist children and families. Several of the larger programs are:

The Generous Juror Program, a joint project between the Circuit Court, and Child Welfare Services gave prospective jurors the opportunity to donate their jury fee to support activities to benefit children served by CWS and Department of Juvenile Services. It continued to be highly successful. They collected \$76,319, which was used to provide camp scholarships, tutoring, holiday, birthday and graduation gifts, arts and sports activities and school supplies for children who otherwise would not have had such experiences or provisions.

The Adopt-A-Social-Worker Program received voluntary donations from the community for children and families. Donations were used to provide children with school supplies and graduation presents for high school seniors. Items donated included 335 backpacks filled with school supplies and over 150 “stuff-a-duff” duffle bags filled with items for kids being removed from their homes - hygiene products, night shirts, towels, washcloths, etcetera; a private citizen collected food for 180 complete Thanksgiving dinners and 20 photo albums to the Visitation House; the community donated gift cards for teenagers to celebrate special achievements.

Community Campaign: This year the Department partnered with dedicated community volunteers who are interested in developing resources for CWS youth. In a short time, they identified a wish list from staff for CWS youth and established a “Bank” of goods and services. This included Circus and theater tickets and tickets to various sporting events, food coupons, sleepover bags, and craft supplies. With their support, families and children had opportunities to attend activities and participate in events that are not within the funding resources of CWS.

STAFFING

Recruitment and retention of staff continued to be a major challenge during the past year. Twenty professional staff left for professional and personal reasons. Exit interviews helped identify that the nature of the work, which is highly stressful, was the leading reason people left and personal reasons (children and re-location) was the second reason. Many young social workers were recruited during the past few years and they have remained energetic and committed to fulfilling the child welfare mission. The new unit that is a partnership between DHR, the University Of Maryland School Of Social Work resulted in CWS hiring three of the graduating students, who speak Spanish. New CWS social workers are required to attend extensive pre-service training offered through the University of Maryland and the CWS Training Academy. This training takes more than three months to complete and is held in Baltimore.

AN INTEGRATED APPROACH

Child Welfare Services advocates an integrated approach to assure safety and well-being of children, youth and the families. To that end, CWS maintained a large array of professional partnerships and collaborations.

- Easy access to services was made possible by a variety of specialists, from other programs and agencies.
- County Attorneys co-located with Child Welfare staff, helped address legal concerns and prepare cases for court.
- The Income Support program assigned and co-located two staff members with CWS. These individuals provided medical assistance enrollment for children coming into out-of-home care.
- Six mental health therapists specialized in serving Child Welfare children and their parents. In addition, a mental health professional, funded by the Core Service Agency (CSA) and located at the Child Assessment Center, completed assessments and made recommendations for treatment and assisted in identifying appropriate mental health resources.

- Representatives of CWS, the County Attorney's Office, Montgomery County Police Department, State Attorney's Office, and the CAC staff meet regularly at the Juvenile Assessment Center in a multidisciplinary team meeting to discuss complex multi-agency cases. The senior managers of those agencies meet regularly to discuss the effective operation of the Tree House.
- Maryland Choices is a program of the Montgomery County Collaboration Council, in which children and youth with intensive needs, receive a variety of services to prevent Out-of-Home placement. Services include helping children who have been in group or residential care transition back into the community. Programs include home based therapy, mentoring, specialized services and professional team coordination.
- In addition, Maryland Choices was selected in a competitive process to deliver state funded Interagency Family Preservation Services to children in danger of being removed from their home. The program hired and trained staff and started serving children and families late in the year.
- The Metropolitan YMCA implemented a Court supported, mentoring program which matched more than 25 young people in effective supportive relationships. This was the third year of the program which was highly successful in keeping adolescents in school.

Partnerships and Collaborations

These are some of the community groups with which Child Welfare Services collaborates frequently:

*Addiction Services Coordination
Behavioral Health Partners
Board of Social Services
Center for Adoption Support and Education (C.A.S.E.)
Child Fatality Review Committee
Citizens' Review Boards
Citizens' Review Panel
Coalition to Protect Maryland's Children
Commission on Children and Youth
Commission on Juvenile Justice
Contemporary Therapeutic Services
Council of Governments (COG)
Court Appointed Special Advocate (CASA)
Department of Juvenile Justice/ Child Welfare Services Consultation Team
Domestic Violence Alert Team
Early Childhood Workgroup
Family Service Agency
Friends in Action (FIA)
Healthy Families Montgomery
Hearts & Homes
High Risk Consultation Team
Homeless Shelter Providers Team*

*Housing Opportunities Commission (HOC)
Infants and Toddlers Program
Institute for Family Centered Services
Interagency Committee on Adolescent Pregnancy
Interfaith Works
Linkages to Learning
Local Coordinating Council (LCC)
Maryland Choices
Maryland Department of Juvenile Services
Maryland Hot Spot Communities
Mental Health Assoc. of Montgomery County (MHA)
Moms Offering Moms Support (MOMS)
Montgomery County Collaboration Council
Montgomery County Public School -
Montgomery County Child Care Resource and Referral Center
National Center for Children & Families (NCCF)
Operation Runaway
Primary Care Coalition
Progressive Life
Reginald Lourie Center
St Ann's Infant and Maternity Home
Tree House, Child Assessment Center
Wells Robertson House (NET Program)
YMCA – Metropolitan YMCA*

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Patty Carson, Office Services Coordinator

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Montgomery County Child Welfare Services has four offices. The main office is in Rockville and there are three regional offices. These offices are co-located with other Montgomery County Government programs.

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