

## Crisis Lines

### ADULT PROTECTIVE SERVICES

24 Hour Hotline 240-777-3000 (V)  
240-777-4815 (TTY)

### ABUSED PERSONS PROGRAM

24 Hour Crisis Line 240-777-4673 (V)  
240-777-4815 (TTY)

### CHILD ABUSE AND NEGLECT HOTLINE

24 Hour Hotline 240-777-4417  
240-777-4815 (TTY)

### Crisis Center

24 Hour Hotline and Mobile 240-777-4000 (V)  
Crisis Outreach Unit 240-777-4815 (TTY)

Mobile Crisis Outreach Unit responds anywhere in Montgomery County to provide emergency psychiatric evaluations

### HHS Information and Referral Line

Monday-Friday 311 or  
7:00 a.m.-7:00 p.m. 240-777-0311

Montgomery County government's telephone number to find government programs and services.

### POLICE (NON-EMERGENCY)

Montgomery County 301-279-8000

### Veterans Crisis and Suicide Line

Confidential help for Veterans and their families. 1-800-273-8255

### VICTIM ASSISTANCE | SEXUAL ASSAULT

24 Hour Crisis Line 240-777-4357 (V)  
240-777-1347 (TTY)

[www.montgomerycountymd.gov/ICH](http://www.montgomerycountymd.gov/ICH)

July 2015



## Interagency Commission on Homelessness

# Homeless Services Guide

Information regarding Montgomery County's homeless system can be obtained 24 Hours | 7 days a week at the **Montgomery County Crisis Center:**  
1301 Piccard Drive, 1st Floor  
Rockville, Maryland 20850  
240-777-4000 (V) • 240-777-4815 (TTY)

This guide contains specific program information that will be helpful to residents and service providers.

**Montgomery County Government**  
**Interagency Commission on Homelessness**  
401 Hungerford Drive, Rockville, Maryland 20850  
240-777-4595 (Office) 240-777-1494 (Fax)  
[www.montgomerycountymd.gov/ICH](http://www.montgomerycountymd.gov/ICH)

## Homeless Services for Single Adults

- Homeless Single Adults can access shelter through any of the **Day and Outreach Services**.
- In addition, information regarding the homeless system can be obtained 24 Hours | 7 days a week at the **Montgomery County Crisis Center:**  
1301 Piccard Drive, 1st Floor  
Rockville, Maryland 20850  
240-777-4000 (V) • 240-777-4815 (TTY)

## Homeless Services for Families and Homelessness Prevention Services

- Homeless Families are assessed in the three **Regional Service Centers of DHHS/Emergency Services**. Once confirmed as homeless, the family is referred to one of three Assessment Shelters.
- Limited financial assistance to address housing emergencies in order to prevent homelessness including past due rent, past due utilities, security deposit, moving or storage expenses.
- Assistance is available also for burial expenses for those who meet the qualifications.

### DEPARTMENT OF HEALTH AND HUMAN SERVICES REGIONAL SERVICE CENTERS

**Rockville Office** 240-777-4550 (V)  
1301 Piccard Drive, 2nd Floor 240-777-4410 (TTY)

**Silver Spring Office** 240-777-3075 (V)  
8818 Georgia Avenue 240-777-1478 (TTY)

**Germantown Office** 240-777-4448 (V)  
12900 Middlebrook Lane, 2nd Floor 240-777-3071 (TTY)

### Regional Service Centers Hours of Operation:

Monday-Friday 8:30 a.m.-5:00 p.m. on a first-come, first-served basis or Tuesday evening from 5:00-7:00 p.m. by appointment only.

## Day and Outreach Services

### PEOPLE ENCOURAGING PEOPLE

251 North Stonestreet Avenue, 301-637-6700  
Rockville

### BETHESDA CARES

7728 Woodmont Ave., Bethesda 301-907-9244

### CITY OF GAITHERSBURG Homeless Assistance Program

Homeless Advocate 301-258-6390  
1 Wells Avenue, Gaithersburg

### COMMUNITY VISION

8210 Dixon Avenue, Silver Spring 301-585-4471

### HOPE RESTORED, INC. "Community Intermediaries and Advocates"

1319 Apple Avenue, Silver Spring 301-587-1490

### MONTGOMERY AVENUE WOMEN'S CENTER

12250 Wilkins Avenue, Rockville 301-984-7765  
Daily 8:00a-6:00p  
Saturday | Sunday 8:00a-2:00p

### SHEPHERD'S TABLE

8210 Dixon Avenue, Silver Spring 301-585-6463

## Neighborhood Opportunity Network Sites

**Catholic Charities** | 301-942-1790  
12247 Georgia Avenue, Silver Spring  
Wednesdays only

**Family Services, Inc.** | 301-840-2000  
610 Diamond Avenue, Gaithersburg  
Thursdays only

## Food

### Breakfast

**COMMUNITY VISION—301-585-4471**  
8210 Dixon Avenue, Silver Spring

Monday-Friday 8:30-9:30a

**SHEPHERD'S TABLE—301-585-6463**  
8210 Dixon Avenue, Silver Spring

Saturday and Sunday 10:30-11:15a

### Lunch

**BETHESDA CARES AT BETHESDA PRESBYTERIAN CHURCH—301-907-9244**  
7611 Clarendon Road, Bethesda

Saturday 11:00a-12:00p

**BETHESDA CARES AT CHURCH IN BETHESDA—301-907-9244** | 5033 Wilson Lane, Bethesda

Monday-Friday (1st -15th of month) 12:30-1:30p

**CHRIST LUTHERAN CHURCH—301-652-5160**  
8011 Old Georgetown Road, Bethesda

Monday-Friday (16th-31st of month) 12:30-1:30p

**COMMUNITY VISION—301-585-4471**

Monday-Friday 12:30-1:00p

### Dinner

**BETHESDA CARES AT OUR LADY OF LOURDES—301-907-9244** | 7500 Pearl St., Bethesda

Sunday 5:00-5:45p

**LORD'S TABLE—301-990-7373**  
201 South Frederick Avenue, Gaithersburg

Monday-Saturday Sept.-June 3:30-4:30p

**SHEPHERD'S TABLE—301-585-6463**  
8210 Dixon Avenue, Silver Spring

Monday-Sunday 6:00-7:30p

## Clothing

**ADVENTIST COMMUNITY SERVICES—301-585-6556**  
501 Sligo Avenue, Silver Spring

Monday-Thursday 10:00a-4:00p

**BETHESDA CARES—301-907-9244**  
4805 Edgemoor Lane, Bethesda

Tuesday and Thursday 9:30a-11:30p

Referral needed from Bethesda Cares, please call 301-907-9244

**C-4 CLOTHES CLOSET AND BABY CLOSET—301-989-8742** | 14015 New Hampshire Avenue, Silver Spring

Tuesday and Friday open to all 9:00-11:00a

Thursday open to Seniors (65 and over) and people with disabilities 9:00-11:00a

**INTERFAITH CLOTHING CENTER—301-424-3796**  
751 Twinbrook Parkway, Rockville

Tuesday, Thursday and Friday open to all 9:00a-12:00p  
1:00-3:30p

Wednesday open to Seniors (65 and over) and people with disabilities 9:00a-12:00p  
1:00-3:30p

Saturday open to all 9:30a-1:30p

**SHEPHERD'S TABLE—301-585-6463**  
8210 Dixon Avenue, Silver Spring

Wednesday 10:00a-12:00p

## Bedding and Furnishings Donations

A Wider Circle | Center for Community Service  
9159 Brookville Road, Silver Spring  
301-608-3504

## Healthcare

For healthcare emergencies Call 911

For healthcare organization that assist the uninsured and persons with low income. Call 311 or 240-777-0311

**DEPARTMENT OF HEALTH AND HUMAN SERVICES DENNIS AVENUE HEALTH CENTER**  
2000 Dennis Avenue, Silver Spring, MD

STD/HIV Clinic 240-777-1790

TB Clinic 240-777-1800

**Access to Behavioral Health | Substance Abuse and Mental Health Services**

255 Rockville Pike, Suite 145 Rockville 240-777-1770

### Dental Care

**DHHS—Dental Clinics** 240-777-1875  
Persons not residing in shelter locations, please call 240-777-1875. Shelter residents can access dental care through their case managers.

**Mobile Dentist** | Call for Referral Form 240-777-4498  
Shelter residents can access mobile dental through their case managers.

### DHHS-Healthcare for the Homeless

Nursing case management to shelter-based clients 240-777-4498

## Legal Aid

### Legal Aid Bureau

For legal assistance, call 301-927-6800

## Veteran Services

### SERVING TOGETHER PEER NAVIGATOR

Monday-Friday 9:00a-4:30p 301-738-7176

Serving Together works to connect military, Veterans and their families with local resources (housing, employment, education, benefits, healthcare, etc.). Their goal is to make finding local information and services easy and accessible.

### MONTGOMERY COUNTY COALITION FOR THE HOMELESS

Veterans Safe Havens Program (first-step housing) 301-917-6646

### SUPPORTIVE SERVICES FOR VETERAN FAMILIES (SSVF Providers that serve Montgomery County Residents)

Easter Seals Employment, Training and Supportive Services 301-920-9715

Friendship Place 202-658-9599

Housing Counseling 202-667-7006, Ext. 280 or Ext. 218

Operation Renewed Hope 703-887-8117

United States Veterans Initiative (USV) 202-545-1660

Help us keep this guide current. If the agency's contact information or services changed, please call 240-777-4595. Alternate forms of this document are available upon request.