

# CONSUMERWISE DIGEST



Ensuring Integrity  
in our Marketplace

Auto Ownership Edition

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## Spotlight on Automotive Driving Assistance Technology

BY OCP STAFF

Today, automotive driving assistance technology has become a popular choice for drivers looking to feel more secure and confident on the roads. From lane departure warnings and adaptive cruise control to automatic emergency braking and blind spot monitoring, these technologies are becoming increasingly commonplace in vehicles of all kinds. Despite the cost associated with these innovations, the additional safety gained from the steady state awareness of these assistants is worth it for drivers of all ages including seniors.

Lane departure warnings are one of the most common types of automotive driving assistance technology. These systems work by using cameras mounted on the car to detect lane markings. If the car begins to drift out of the lane, an alarm will sound to alert the driver. Similarly, adaptive cruise control uses sensors to detect the speed of other vehicles and maintain a safe speed for the car, so the driver does not have to constantly adjust the speed manually.

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For more information visit our website <https://www.montgomerycountymd.gov/OCP/index.html>



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## AUTO REPAIR GUIDE

Modern vehicles are sophisticated machines, with much more technology than cars made just 10 years ago. Many modern cars have features such as automatic emergency braking, radar, front and rear cameras and infotainment systems. Engines are more complicated with turbochargers, direct fuel injection, and cylinder deactivation. New transmission technology such as continuously variable transmission (CVT) and dual clutch transmissions.

Choosing Your Repair Shop

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## TOWING

**Trespass Towing** In order to tow in Montgomery County, Chapter 31A of the County Code requires that you register with the Montgomery County Office of Consumer Protection. This registration process applies to trespass, police and consumer requested towing. A key provision of the registration process requires tow companies to provide a certificate of insurance. A company cannot be registered without this proof. In addition to the registration requirements, trespass towing is regulated by OCP under Chapter 30C...

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## DRIVING ASSISTANCE TECHNOLOGY

What are all of those driver's assistance innovations being advertised on today's vehicles?  
Do they really work and are these bells and whistles even worth the price to have them?

Office of Consumer Protection's Automotive Investigative Expert David Elswick explains in this video those details and more on the driving assistance technology found in today's vehicles.

OCP ConsumerWise YouTube page: Length: 21:55

[Watch Now](#)



## AUTOMOTIVE RECALLS

A car recall is a manufacturer's effort to identify and repair a known product defect. Recalls can be voluntary or can be initiated by the National Highway Traffic Safety Administration (NHTSA). Whenever a safety defect is discovered, the manufacturer is required to correct the problem, free of charge to owners by repairing, replacing or repurchasing the car in question.

I received a recall notice, what should I do?

If you receive a recall notice, follow the manufacturer's ...

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## Ensuring Integrity in our Marketplace

**The Montgomery County Office of Consumer Protection (OCP), is the agency responsible for enforcing consumer protection laws (Chapter 11 of the Montgomery County code) which prohibit unfair and deceptive business acts to ensure a fair marketplace for consumers and businesses. Our office was established in 1971 and we are proud to have earned national recognition. Our investigators have expertise in many types of consumer transactions. We investigate and resolve consumer complaints, engage in consumer education and outreach, license certain businesses, and administer several programs. OCP's dedicated staff is here to be of service to you.**