Accomplishments and Initiatives

A Responsive and Accountable County Government...

⭐ Montgomery County received the following National Association of Counties (NACo) awards in 2016:

- ActiveMontgomery
- Application Virtualization
- BASIS-Budget Analytical and Statistical Information System
- Be the One that Makes a Difference
- Bus Rapid Transit Corridor Advisory Committees
- Caching the Rain Geotrail
- Code Enforcement Case Management System
- Commission on Common Ownership Communities: Community Governance Fundamentals Training Module
- Community Roadside Enforcement Program
- Controller's Division Vision Committee
- Disaster Shelter/Response Teams Program
- Drunk Driving Prevention Program
- Earned Income Tax Credit Outreach Program
- Employee Intranet
- Empowering Community Health Organizations
- Innovative Ways of Using Geo-Processing, Techniques to Add Value to Police Crime Data for the County Open Data Portal
- Interact, Explore, Discover @ Your Own Pace: STEM (Science, Technology, Engineering, and Mathematics) Stations for Young Children @Montgomery County Public Libraries
- Interactive Parking Map
- Learn, Engage, Create Together: Programs and Services for Active Seniors @ Montgomery County Public Libraries
- Library Refresh Program - Supporting Community Needs @ Montgomery County

- LiveWell Employee Wellness Program
- Low Income Bikeshare Program
- Montgomery County On-Line Print Shop
- Montgomery County Printer Administration Program
- Montgomery County Solar and Advance Energy Initiative
- MPDU Management System
- Mystery Shop Incentive Program
- Pet Waste Management
- Project Budget Program
- Roadside Tree Protection Program
- School Zone Warning Flasher Technology Upgrade
- Village Coordination
- Young Montgomery

⭐ Montgomery County was named a Tech Savvy Jurisdiction by the Public Technology Institute (PTI).

⭐ Montgomery County's Open Data Program achieved national recognition, including its Financial standards and platforms (spendingMontgomery and budgetMontgomery) being adopted by over 300 governments nationally. This program has been recognized by White House and the Government Finance Officers Association (GFOA) as a national leader and model in police data and other open data and public disclosure initiatives.

⭐ Provide for community organizations that augment County services including $451,410 for community organizations serving the disabled, $1,078,423 for organizations providing senior services, $583,150 for organizations providing public health services, $342,000 for community organizations supplementing County behavioral health services, and $486,500 million for organizations providing safety net services. These community organizations are critical to an effective network of services and are often able to provide these services in a more cost-effective way than County Government. They are able to leverage community resources that are unavailable to County Government.

⭐ Add two Customer Services Representatives to reduce MC311 wait times, increase first call resolution and increase bilingual capacity.

⭐ Initiated construction of the infrastructure for processing mixed paper at the Recycling Center, with an approximate cost savings of $4 million.

⭐ Increased direct communication with residents through social media sites: You Tube; Facebook; and Twitter. Expanded the Twitter site to more than 53,000

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followers and expanded distribution lists for electronic publications such as "The Paperless Airplane" which reaches more than 120,000 households. MC311 collaborates with the Public Information Office to respond to resident requests for services and information via Twitter and Facebook. Continued to interact with residents about County issues, programs, and services through press releases; media advisories; online chats; town hall meetings; news and other public events; County website; email and online newsletters.

✪ Montgomery County was named America's second highest-ranked digital County government in the United States by the Center for Digital Government and the National Association of Counties (NACo), receiving second place honors in the competition for jurisdictions with populations of 500,000 or greater. Montgomery is the only County to be ranked in the Top 10 each year since the inception of the annual survey in 2003.

✪ Created a "Montgomery County Data Community" to identify departmental data stewards across County Government and provide a forum for professional improvement, cross-departmental collaboration, and recognition of important work involving data; the first pilot of a Six Sigma/Lean class filled up within 48 hours with participation from more than a dozen departments/offices plus Montgomery County Public Schools.

✪ Continue to make all communications to the senior community more accessible by translating/publishing them in languages beyond English.

✪ Established the Residential Energy program to help County residents reduce their energy costs and greenhouse gas emissions through implementation of energy efficiency and renewable energy measures.

✪ In FY18, the Department of Technology Services will implement an Employee Productivity Solutions (EPS) team providing support to County departments for small-scale applications and digital forms development promoting greater data sharing and collaboration among departments and users.

✪ Continue ultraMontgomery programming activities for outreach, fundraising, and digital coding programs for youth and seniors.

✪ Successfully retained the County's AAA bond rating from all three major credit rating agencies in the Fall of 2016.

✪ The Montgomery County Business Portal is a component of the County Executive's three-pronged initiative to improve government services for businesses, particularly small businesses. This initiative, involving the Public Information Office and the County Executive's Office, builds on the momentum created through privatization of the County's economic development function by responding to needs identified by businesses regarding their interactions with the County. The

Portal will improve access to information by creating a single point of entry for businesses.

✪ Reduced the combined annual greenhouse gas emissions of County buildings and fleets by 67 percent since FY05. Greenhouse gas reductions were achieved through the purchase of electricity generated by clean energy technologies, solar energy installations on County facilities, building energy efficiency initiatives, improved fleet vehicle mileage, and fleet alternative fuel use.

✪ Improved the experience of vendors doing business with Montgomery County by sending electronic remittance advices to vendors who have requested electronic payments, reducing processing, printing, and postage costs.

✪ The Federal Transit Administration awarded the County a two-year $138,000 grant for Enhancing Montgomery's Mobility, a program to increase public awareness of and transportation options for seniors and people with disabilities.

✪ Received the GFOA Certificate of Achievement for Excellence in Financial Reporting for the FY16 Comprehensive Annual Financial Report (CAFR), the 47th year for this achievement.

✪ The Business Solutions Group will help business owners navigate County government services through proactive communication of business regulations and coordinated problem solving for the business community.

✪ Support the Innovation into Action Challenge through leveraging Federal, local, and private resources to support local companies access to emerging international markets, provide collaboration between County expertise and global leaders, and strengthen the County's standing as a gateway for the world.

✪ Completed the migration from a server-based facility reservation system to ActiveMONTGOMERY, a cloud-based system in September 2016. ActiveMONTGOMERY is a single online port available to the public to register for activities, purchase memberships, reserve Montgomery Park facilities, or to request reservations for fields, schools, and County facilities. Facility availability and estimated costs can be checked online before an application is submitted.

✪ Continued development of the Cyber Security program by strengthening incident response, upgrading security training program for employees, conducting independent risk assessment/penetration tests, and enhancing software patching and vulnerability management.

✪ The Department of Technology Services created new public-private-partnerships for Broadband; re-organized broadband governance; established the Broadband Roadmap in partnership with outside agencies; and conducted multi-sector briefings.

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- The Department of Health and Human Services' Enterprise Integrated Case Management (eICM) system went live in January 2017. This system will allow clients a more seamless experience across programs; give clients increased access to eligible service and improved outcomes; reduce redundant and error prone data entry for staff; and improve data collection and reporting.

- Implemented the County's Commercial Property Assessed Clean Energy Program (C-PACE) with the first project completed in March 2017. This program provides financing for commercial property clean energy improvements.

- The Office of Legislative Oversight's (OLO) report on the impact of the County's Safe Routes to School program found that vehicle-pedestrian and vehicle-bicycle collisions near schools decreased following engineering improvements made as part of the program. This finding will inform future pedestrian safety efforts in the County.

Affordable Housing in an Inclusive Community...

- Invest over $53 million in Affordable Housing including the Montgomery Housing Initiative (MHI) fund and utilize $17 million from the Affordable Housing Acquisition and Preservation CIP project. This increases dedicated funding and provides for renovation of distressed housing, the acquisition and preservation of affordable housing units, the creation of housing units for special needs residents, for "Building Neighborhoods to Call Home" and "Housing First" services, and the creation of mixed-income housing. Since FY08, $902 million has been invested in support of affordable housing leveraging $987 million in non-County funding.

- Continue to use resources from the MHI Fund to support rental assistance programs in the Departments of Housing and Community Affairs (DHCA), Health and Human Services (HHS), and the Housing Opportunities Commission (HOC). Over 2,150 households were assisted in FY17 and over 2,150 are projected to be assisted in FY18.

- Continue the County's commitment to affordable senior housing by providing a letter of commitment for the Mt. Jezereel senior housing project. This proposed 75-unit, newly-constructed, mixed-income senior rental property will be located at 420 University Blvd in Silver Spring and will contain a 67 units affordable to seniors at or below 60 percent of the Area Median Income (AMI).

- Allocate funding to provide up to 50 permanent supportive housing units and services for the Inside (not Outside) Initiative to end chronic homelessness in Montgomery County.

✪ Introduce the Montgomery Homeownership Program, a partnership between the Maryland Mortgage Program and Montgomery County, to support eligible homebuyers purchasing in Montgomery County with up to $40,000 in down payment assistance. This financial incentive aims to help working families and first-time home buyers achieve affordable homeownership in the County. Eligible homebuyers can take advantage of this assistance by purchasing their home through the Maryland Mortgage Program, which has helped thousands of families achieve homeownership and comes with the security that only the State's flagship homeownership program can provide.

✪ Continued the County's commitment to inclusive transit-oriented development by completing Fenwick Lane Condos, a project that consists of the acquisition, rehabilitation, and conversion of a 79,462 square foot eight-story office building into 102 market rate, for-sale condominiums located in downtown Silver Spring that will be available as affordable workforce housing.

✪ Completed renovations at Progress Place (a collaboration of the Departments of General Services, Health and Human Services, and Housing and Community Affairs), which includes the relocation of several Montgomery County supportive housing service providers to a new, consolidated location in Silver Spring. The relocation furnishes providers with a new and improved space while integrating 21 units of supportive, transitional housing within the facility.

✪ In collaboration with Montgomery Housing Partnership, acquired three separate multi-family properties including Forest Glen Apartments, Hillbrooke Towers and Hillwood Manor. A total of 222 units were acquired, of which a minimum of 50 percent of the units are affordable to households at or below 60 percent of the AMI.

✪ Introduced the Moderately Priced Dwelling Units (MPDU) Preservation Initiative, which preserves MPDU affordability at expiring properties. Over 700 units will expire over the next ten years. The first MPDU Preservation Initiative project preserved the affordability of 50 of 63 MPDU units.

✪ Support the Common Ownership Community (COC) Program with funding for physical assessments, capital needs studies, financial advisory services, and legal/management consulting for condominium associations experiencing non-performance issues such as a high incidence of foreclosures and condominium fee delinquencies.

✪ Provide an enhanced weatherization program aimed at reducing the energy-related expenses of limited-income consumers. This program augments existing weatherization funding to provide deeper, more extensive improvements to limited-income residents. This may include more comprehensive remediation of the building envelope, electrical system, and mechanical systems.

Highlights

✪ Enhance landlord-tenant outreach, tenant protection, and housing code enforcement through funding for additional staff to assist landlords and tenants through mediation, conduct group seminars, and ensure safe and sanitary conditions of the County's single family, multi-family, and condominium rental units.

✪ Mediated nearly 700 landlord tenant disputes, responded to over 6,600 landlord-tenant service requests, and held five landlord tenant informational seminars including one regarding health care for seniors, aging in-place and programs available to them for a minimal or no cost.

✪ Continue to receive funding from Federal Grants (Community Development Block Grant (CDBG), the HOME Investment Partnership Grant (HOME), and the Emergency Solutions Grant (ESG)), which provide funding for affordable housing, housing rehabilitation, commercial revitalization, focused neighborhood assistance, public services, and preventing homelessness.

✪ Enhanced support by funding a contract with Rebuilding Together Montgomery County to repair the houses of low-income homeowners and preserve additional households.

✪ Continue to refine the Annual Rent Survey to increase adherence to the voluntary rent guideline and introduce rental market transparency by capturing Countywide rent data on a per-unit basis allowing for rent analysis. This information is published on the County's openData website at montgomerycountymd.gov/open.

An Effective and Efficient Transportation Network...

✪ In January 2018, Ride On will begin new service called the Route 102 on Maryland State Route 29 from Burtonsville to Silver Spring. The limited-stop service will operate Monday through Friday during the morning and afternoon peak periods.

✪ Reduced the eligibility age for seniors from 67 to 65 years for the Call-N-Ride program making the program available to more residents. In FY17, it is anticipated that over 400 residents who are 65 and 66 years old will be added.

✪ The Montgomery County Bikeshare network will grow to 72 bikeshare stations by the end of FY17. By the end of FY18, the network will grow to 78 bikeshare stations. The County has received a Maryland Department of Transportation grant of $300,350 to further expand into Wheaton.

✪ Installed four additional electric vehicle (EV) charging stations in Bethesda, Silver

Spring, and Wheaton garages. These new stations bring the total number of EV charging stations in County-owned parking facilities to 12 stations (24 spaces).

✪ In FY17, the Division of Fleet Management Services (DFMS) began implementation of a program based on a successful pilot where DFMS was able to demonstrate the potential for fuel reduction. The Countywide program is focused on improving fleet utilization, fuel and idle reduction, and improved maintenance reliability.

✪ Worked collaboratively with our Congressional delegation to secure a highly competitive transportation federal grant ($10 million TIGER grant) that will be used toward funding for Bus Rapid Transit (BRT) development on U.S. Route 29.

✪ Extend hours for Seniors Ride Free program.

✪ Completely rebuilt 38 lane miles of roads, 2 miles of sidewalk, and 7 miles of curb and gutter.

✪ Responded to 14 storm events totaling 40 inches of snow accumulation using over 87,000 tons of salt and over 400 pieces of equipment to treat and plow 1,522 miles of emergency routes, 968 lane miles of primary/arterial routes, and 4,287 lane miles of residential streets.

✪ Began new Route 301 service on October 2, 2016. This service operates from Tobytown Drive to Rockville Metrorail Station via Travilah Road. Key locations along the route include local schools, shopping, the new Nancy Dacek Recreational Center, Shady Grove Hospital, Glenstone museum and the Rockville Town Center.

✪ Exploring the potential for technology to transform the ridership experience through the Smart Transit Spotlight project. The project comes at no additional cost to the County and includes an investment of approximately $300,000 by its partners through technology and connectivity donations. The project will start by piloting wifi and USB charging on Ride On buses and at bus stops.

✪ Began a new Rock Spring Express service in July 2016, which provides express bus service between Grosvenor Metrorail Station and five bus stops in the Rock Spring Business Park. In the first five weeks of service, the route averaged 240 riders per day.

✪ Completed biennial inspections of 171 bridges and renovations for 23 bridges.

✪ Completed construction of 17,522 linear feet of sidewalk.

✪ Launch the new Express Service to Clarksburg in May 2017. This limited bus stop service which will operate from the Cabin Branch/Clarksburg community to the Shady Grove Metro Station.

✪ Resurfaced 486 lane miles in FY16, completing 31 projects.

Children Prepared to Live and Learn...

✪ Beginning June 10, 2017, Montgomery County Public Libraries will roll out its Children's Fines and Fees Pilot. As part of this one year pilot project aimed at connecting children to library resources and removing barriers to service, children's materials will no longer accrue overdue fines. Additionally, holds fees on children's materials will no longer be assessed.

✪ Expanded Go!Kits 2.0 to 21 library branches and introduced new topics.

✪ Add funds to implement the Monitored Exchange and Supervised Visitation Center (MESV) program. MESV provides a monitored safe exchange of children and/or supervised visitations for families where a supervised visitation or monitored exchange service has been required by a judge. This program offers a neutral and secure setting for children to be exchanged for visits and for supervised visits to be conducted.

✪ Behavioral Health and Crisis Services (BHCS) worked with Montgomery County Public School system (MCPS) to address behavioral health problems of youth in school, providing screening and referrals to over 1,000 youth to the Crisis Center for suicidal or homicidal ideation, and implemented the long-term child mobile crisis stabilization program.

✪ Add funds to implement the Safe Space Program. This program will provide a safe space for the highest-risk and currently gang-involved youth in the East County, Germantown, Montgomery Village, and Wheaton areas to keep them off the street, and prevent them from engaging in high-risk factor activities by providing critical programs, services, and activities during evening hours on Fridays and Saturdays.

✪ Expand the Dream Academy (Child First) afterschool program to an additional elementary school. This program provides comprehensive enrichment programs, including family engagement opportunities.

✪ Engage youth in a well-planned learning environment after school. The monthly Club Adventure program is located in nine recreation facilities for youth in grades kindergarten through grade five from 4 pm to 6 pm. The program provides participants with the opportunity to have fun while learning and participating in a variety of recreational activities such as sports, crafts, and dance.

✪ The Strategic Plan for Child Care, completed in January 2017, will guide the work of the Policy Officer for Early Care and Education and others in developing

additional affordable and accessible child care, opportunities for improved school readiness, child care provider counseling and training, and the expansion of child care space through public-private partnerships.

✪ Add funds to expand Head Start classrooms from partial-day to full-day programs in ten MCPS schools.

✪ Comply with State immunization requirements for over 2,300 students by opening and operating multiple clinics at schools, as well as the Silver Spring and Germantown Health Centers, International Student Admissions Office (ISAO), Dennis Avenue Health Center, and the Back to School Fair in August 2016.

✪ Extended the successful FUTSAL youth indoor soccer program to year-round programming to build stronger relationships with community non-profits and work closely with schools in anti-gang efforts.

✪ In partnership with the Department of Technology Services, provide a wide variety of Information Technology opportunities to the Department of Recreation's after school programs such as Excel Beyond the Bell, Rec Extra, and Rec Zone, to provide coding training, game and web design, and other technology classes and workshop opportunities.

✪ Support School Health Services staffing through funding for two schools, the Thomas Edison High School of Technology and the new Bethesda-Chevy Chase Middle School #2.

✪ Enable the development of an East County Sports League with funding for a contractor.

✪ Add funds to increase the number of child care subsidies funded through the Working Parents Assistance Program, provide for additional administrative overhead, and support higher education scholarships for child care providers.

✪ Enhance the Food, Fun, and Fitness/Teen Works summer program.

✪ In partnership with the Jewish Council for the Aging's Heyman Interages Center and Montgomery County Public Libraries (MCPL), the Department implemented the Reading & Educating to Advance Lives (REAL) Program which expands services to children through senior volunteers who read and engage in literacy and healthy living activities in two of the regional service centers. In FY17, REAL seeks to expand to all five regional service centers.

✪ Add funds for the Care for Kids Program to enhance medical, dental, and behavioral health services.

✪ Increase County funding for the Collaboration Council Excel Beyond the Bell

program.

⭐ Add funds to provide Pre-Kindergarten services to an additional 40 children (3 to 5 years old) delivered by Centro Nia.

Healthy and Sustainable Communities...

⭐ Montgomery Cares Program network of community-based clinics provided primary care for 24,100 uninsured adults, and developed educational materials for health literacy as well as a central patient database.

⭐ Expand funding for the East County Opportunity Zone. This is an initiative designed to enhance safety net services in the East County area by using a collaborative, multi-sectoral approach with County support, leveraging additional resources from the private sector, faith, education, and non-profit communities. The initial focus will be on increasing food security and workforce development.

⭐ Opened Progress Place in December 2016. This is a multi-service complex located in downtown Silver Spring offering meals, outreach and case management, medical services, overflow shelter during the winter months, and 21 units of permanent supportive housing.

⭐ Funding for the Zero: 2016 Initiative achieved functional zero homelessness for veterans.

⭐ Build a network of community service providers in the County via the Charles W. Gilchrist Immigrant Resource Center and continue to be the County's resource center for immigrants.

⭐ Allocate funding to implement Bill 19-15, Landlord - Tenant Relations - Licensing of Rental Housing - Landlord -Tenant Obligations, to achieve goals of enhancing landlord-tenant outreach; tenant protections, and housing code enforcement through increased staffing, information technology improvements, translation of the standard lease and other housing-related information; and greater education and outreach.

⭐ Grand Reopening of the Ross Boddy Neighborhood Recreation Center was held in October 2016 with the addition of a new gymnasium, expanded social hall, and many new upgrades.

⭐ Provided funding for contractual support to develop options for a food waste collection program in the County. This support will also be used to assist in the development of the Strategic Plan to advance composting, compost use, and food

waste diversion called for in Bill 28-16.

✪ The Street Outreach Network launched the first Summer of Peace events in seven communities to engage the community, raise awareness of available positive youth development programs in the County, and support trust building efforts with law enforcement. This event was attended by more than 1,200 children, youth, and families.

✪ Enhanced the Department of Environmental Protection's billing and invoicing functions in the growing program area of stormwater managment capital projects.

✪ Provide funds for a Nurse Case Manager for the Health Care for the Homeless Program.

✪ Add a Senior Fellow to develop a Montgomery County Sports Hall of Fame at the South County Regional Recreation and Aquatic Center.

✪ Add funds to enhance food security efforts for County residents, including funding for ongoing implementation of the food security plan and expanding the Weekend Food Program for elementary school children.

✪ Maintain the first yard trim composting facility in the nation to become independently certified as compliant with the new International Organization for Standardization (ISO) 14001 Environmental Management System (EMS) standard.

✪ Recycled over five tons of material (plastic, glass, and aluminum bottles and cans) in the Silver Spring Urban District and delivered it to the Shady Grove Processing Facility and Transfer Station.

✪ Added funding for the Montgomery Cares Program to expand capacity, increase the reimbursement rate per visit by two dollars, and fund a one-time quality assurance review.

✪ Assist Developmental Disabilities Providers through additional funding to pay direct service professionals, on average, at 124 percent of the County minimum wage.

✪ Add funding to support the African American Health Program, Asian American Health Initiative, and Latino Health Initiative by converting nine contractual positions to County employee positions.

✪ Support the Senior Nutrition Program through additional funding.

✪ Expanded the hours of operation for the Senior Sneaker Program at Community Recreation Centers allowing adults age 55 and older to access facilities.

✪ Hosted the 2nd annual Montgomery County GreenFest with more than 1,250 attendees, more than 100 vendors and exhibitors, environmental films, and a

keynote speech by the Environmental Protection Agency (EPA) Administrator.

Safe Streets and Secure Neighborhoods…

- ✪ Increase funding for the Stop, Triage, Engage, Educate, and Rehabilitate (STEER) deflection program. STEER is an initiative that works to connect people to substance abuse treatment rather than arrest and pre-trial programming. Through prevention and intervention deflection, the goal of STEER is to direct people in need of substance abuse treatment away from the criminal justice system to a community-based intervention program.

- ✪ Add sixteen new officer positions and one sergeant position to keep pace with population growth and calls for service.

- ✪ Began Advanced Life Support (ALS) response time improvement by adding a paramedic to the engines at the Bethesda, Cabin John, and Glen Echo fire stations and by adding a Paramedic Chase Unit at Bethesda (Democracy Boulevard).

- ✪ Provided needs assessments to 2,348 incoming inmates and discharge services to 257 inmates nearing release, and implemented the Bureau of Justice Administration (BJA) two-year $600,000 Comprehensive Reentry Project (CORP) grant, designed to serve chronic jail recidivists with serious persistent mental health issues and/or co-occurring substance use disorders.

- ✪ Fully implemented a body-worn camera program for all uniformed patrol officers for the purpose of documenting evidence and accurately recording interactions that occur between officers and members of the public.

- ✪ Add two police officers and expand the scope of the Community Engagement Division to develop community partnerships and outreach efforts with African American; Asian; Hispanic; Latino; Lesbian, Gay, Bisexual, Transgender, and Questioning (LGBTQ); and faith-based communities. The Division will also work to fully implement NextDoor.com to increase the department's capacity for communication and enhanced outreach to residents concerning crime, safety, and neighborhood issues.

- ✪ The Department of Police worked in partnership with County officials, County delegates to the Maryland General Assembly, and key community members to garner support for a legislative proposal that led to the successful passage of Noah's Law to expand the mandatory use of ignition interlock devices and provide enhanced driving under the influence (DUI) penalties.

- ✪ Increased staffing at Burtonsville (Station 15), reducing the failure to respond rate

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and adding 24/7 ambulance and paramedic coverage to Olney (Station 40). Increase staffing at Sandy Spring Station 40 to address response times.

✪ Continue implementation of Advanced Life Support (ALS) enhancement by adding a Paramedic Chase Unit at Aspen Hill (Station 25).

✪ Achieved increased ALS availability and decreased ALS response time in Kensington (Station 5) and the surrounding area by shifting resources without incurring increased ongoing costs.

✪ In 2016, the Family Justice Center (FJC), in collaboration with the Montgomery County Domestic Violence Coordinating Council and Montgomery County Public Schools, helped coordinate the 7th Annual Choose Respect Montgomery Healthy Teen Dating Conference. The educational portion of the conference included identifying the warning signs of abusive relationships, learning how technology can be a tool used for violence, and learning what resources are available in the community for those involved in abusive relationships.

✪ Provide additional funding for the East County Opportunity Zone, an initiative designed to enhance safety net services for the East County area.

✪ Enhance the Crime Lab capacity by adding a new forensic scientist position and operating expenses to increase the number of DNA samples processed in FY18, including those pursuant to sexual assault cases.

✪ Reached 14,228 students in FY16 through presentations on cyberbullying, "Speak up, Save a Life" and healthy teen dating.

✪ Expanded Paramedic services.

✪ Opened the new Public Safety Training Academy and a newly constructed Glenmont Fire Station 18.

✪ Work in concert with County agencies to finalize a strategic plan and implement corresponding initiatives and measures to meet the County's goal of preventing all traffic-related deaths, an initiative known as Vision Zero.

✪ Enhance security coverage of the Council Office Building.

✪ Consolidated the Emergency Communications Center with the transfer of 27 positions to the Montgomery County Police Department.

✪ Initiated a new pedestrian safety enhancement to install Rapid Rectangular Flasher Beacons to alert drivers that pedestrians are in the crosswalk.

Highlights

Strong and Vibrant Economy...

✪ Create a sustained marketing campaign in the Fenton Village portion of the Silver Spring Urban District to counter the impact of construction and redevelopment projects on the Fenton Village business community.

✪ Add funds in the Wheaton Redevelopment Capital Improvement Project for a full-time position to administer the Small Business Assistance Program and allocate resources in the Economic Development Fund to provide financial assistance for eligible businesses adversely impacted by the redevelopment project.

✪ Bolster the MOVE Program with the EXPAND Program to incentivize local companies in leasing vacant office space to support their growth in the County.

✪ Support the BUILD Program to increase the number of construction jobs and the commercial tax base by selectively spurring the construction of Class A office space and hotels in the County.

✪ Provided additional funding to disburse grant payment for the retention and expansion of the U.S. Department of Health and Human Services, a highway and airport food service company, and an international consultant firm specializing in the field of health, social, and environmental policy.

✪ Partnered with a local non-profit that promotes sustainable growth and living practices to create an Incubator Fund that will serve a wider geographical area and assist the County to become more competitive in attracting, growing, and retaining the best innovative green technology companies in the region.

✪ Provide the Regional Services Centers with matching funds to be used for special events intended to promote the community and stimulate the local economy.

✪ Facilitated the retention and expansion of an online wedding market place provider, to create more than 200 new jobs in the County in the next five years.

✪ Facilitated the retention and expansion of an IT software company to create 66 new jobs in the County in the next three years.

✪ Redeveloped Site II in East County to create a unique hub that will capitalize on the nearby regulatory, higher education, and medical resources with land uses that reflect the County's policy to encourage employment, community revitalization, and economic development with an anticipated focus on the biomedical and biotechnology industries, and the innovation economy.

✪ Facilitated the retention and expansion of a government contractor with an

international development focus, to create 55 new jobs in the County in the next four years.

✪ Facilitated the attraction and expansion of a national snowmobile track dealer to establish its U.S. Headquarters in Bethesda and create 200 new jobs in the next five years.

✪ The Department of Liquor Control opened three new retail stores in FY17 featuring upscale designs to enhance the shopping experience and increase access to retail locations in the County. The Department also developed a strategic plan for retail operations to encourage a vibrant economy.

✪ Provided additional support to administer the Small Business Assistance Program under the Economic Development Fund to provide financial assistance for eligible businesses adversely impacted by the redevelopment project.

✪ Facilitated the attraction of a regional general contractor to relocate 230 jobs from Washington, D.C. to Montgomery County and create 30 new jobs in the next three years.

✪ Partnered with USAID and Development Alternatives International (DAI) to establish the Innovation into Action Challenge. The Challenge represented a first time kind of an event that attracted start-up companies from around the world to the County by offering cash prizes and awards. The Challenge brought in approximately $250,000 in sponsorships/support for businesses with a minimal investment from the County.

Vital Living for All of Our Residents...

✪ Fund a two percent inflationary adjustment for tax-supported contracts with non-profit organizations and residential treatment providers.

✪ Add funds to provide security for the Men's Shelter located at the Home Builders Care Assessment Center in Rockville to improve the safety of residents and staff.

✪ Provided funding to create a Mental Health Court for the Montgomery County Circuit Court and the Department of Health and Human Services. This will assist defendants with mental health issues to access necessary services to support their individual needs while ensuring that resources are provided to impacted defendants.

✪ Leverage federal funds to add a Senior Nutrition Program at the Nancy H. Dacek North Potomac Community Recreation Center.

✪ In October 2016, approximately 4,000 fourth grade students visited the Agricultural History Farm Park to participate in the Close Encounters With Agriculture (CEWA) program. This multi-phased program consists of three educational tracks (The Environment, Nutrition, Diet & Health) that are conducted with staff assistance from the Office of Agriculture and all of its agency partners. The program has been successful and there are currently 41 elementary schools on the waiting list for next year.

✪ Added and expanded Therapeutic Recreation camps in summer 2016 to minimize wait lists and realign programs to better meet participant needs.

✪ Enhanced funding for the Adult Foster Care Subsidy to increase rates for small group home placements from $1,725 to $1,900 for a single room rate per client and $1,575 to $1,700 for a double room rate per client.

✪ Provide County funding to add a full-time staff person to support the Maryland Senior Olympics.

✪ Sponsored, or co-sponsored, 21 educational sessions geared towards female adults, held by the Commission For Women. A total of 1,149 individuals were reached during these educational sessions on topics such as economic empowerment, health and safety, fairness in family law, unique challenges, and under-representation in the workforce and education.

✪ Increase funding for two social worker positions for the Adult Protective Services Investigative Unit.

✪ Expand the Public Service Hours at three library branches: Kensington Park, Little Falls, and Twinbrook.

✪ Operate the Family Law Self Help Center with evening hours one night per week to better meet the needs of the users. Continue to review the business processes to be more responsive to those in need of assistance.

✪ Aspen Hill, Davis, and Little Falls library branches are currently undergoing facility refresh upgrades. The Department of Public Libraries was awarded the Urban Libraries Council (ULC) award for its Library Refresh Program.

✪ Increased capacity for the Screening and Assessment Services for Children and Adolescents (SASCA) program by hiring six new staff and shifting staff to the Silver Spring clinic to manage the growing wait list.

✪ Add funds for dental services for the uninsured by providing funds for a Dental Clinic Director and adding capacity for the Mobile Dental Program that serves the homeless.

Highlights

✪ Implemented a pilot shuttle for Medicaid patients that require dialysis. The goal is to ensure the clients who require dialysis are consistently dropped off on time for treatments and taken home on time afterwards.

✪ Organized and hosted Montgomery County's first regional conference on human trafficking prevention, coordinated by the Commission For Women through the Human Trafficking Task Force.

Funding the Budget...

✪ Approved a total County budget from all sources for all County agencies of $5,450,363,866 which is $148.5 million or 2.8 percent more than the FY17 budget.

✪ Approved tax-supported funding for Montgomery County Government of $2,012,795,952 (including debt service).

✪ Approved tax-supported funding for Montgomery County Government of $1,618,516,292, an increase of 3.6 percent.

✪ Funding for Montgomery County Public Schools (MCPS) will increase by $59.6 million or 2.4 percent. Within this total, the County contribution is $19 million over Maintenance of Effort and 2.8 percent higher than FY17.

✪ Funding for Montgomery College's FY18 Approved Operating Budget totals $314.0 million. The County's local contribution is $2.0 million over MOE, making this the sixth year in a row of funding over MOE. The overall County contribution increases by 47 percent in total and 75.3 percent on a per student full-time enrollment basis since 2013.

✪ Tax-supported funding for the Maryland-National Capital Park and Planning Commission (M-NCPPC) increases by $6,037,846 or 4.8 percent from FY17.

✪ Fund WSSC's FY18 operating and capital budgets with a 3.5 percent water and sewer rate increase as proposed by the Commission.

✪ Approved a property tax rate of $1.00 per $100 of assessed value, 2.51 cents below the current rate. The approved property tax rate is at the County's Charter limit.

✪ Promote existing mechanisms for senior citizens and those on limited incomes to assist them as needed with property tax increases, such as the Senior Tax Credit program that benefits eligible residents who are at least 65 years of age. This credit is calculated as 50 percent of the combined State Homeowners' Tax Credit and

Highlights

County Supplement.

✪ Retains the energy tax at the level approved by the Council for FY17, preserving an important stable and broad-based revenue source that includes federal institutions based in the County that otherwise pay no taxes in exchange for County services.

Collaboration and Partnerships

⭐ **East County Opportunity Zone Plan**

Partners:
Community Engagement Cluster, Department of Health and Human Services
Description:
The East County Regional Services Center, in coordination with the Department of Health and Human Services and a consortium of public-private partners, convened and developed a blueprint (East County Opportunity Zone Plan) for the delivery of safety net and workforce development services in East County.

⭐ **Preference Points for Veterans**

Partners:
Office of Human Resources, Department of Correction and Rehabilitation, Montgomery County Fire and Rescue Service, Department of Police, Sheriff's Office
Description:
Collaborated with labor units and County public safety departments to develop Executive Regulation 20-14, Hiring Preference Points for Veterans Who Apply for Uniformed Public Safety Positions.

⭐ **FY17 Information Technology Cluster and Enhanced Customer Services and Support to County Departments**

Partners:
Department of Technology Services, Office of Consumer Protection, Department of Correction and Rehabilitation, Office of the County Attorney, Office of the County Executive, Office of Emergency Management and Homeland Security, Department of Environmental Protection, Department of Finance, Montgomery County Fire and Rescue Service, Department of General Services, Department of Health and Human Services, Department of Housing and Community Affairs, Office of Human Resources, Office of Management and Budget, Department of Permitting Services, Department of Police, Office of Procurement, Office of Public Information, Department of Public Libraries, Department of Recreation, Sheriff's Office, Division of Transit Services, Department of Transportation
Description:
In FY17, the Department of Technology Services and the Office of Management and Budget led a Countywide cluster process to discuss collaboration services and

software to share ideas, promote best practices, and increase productivity for County departments. In FY18, DTS plans to increase support to smaller departments through the new Employee Productivity Solutions (EPS) initiative and establish dedicated "Account Managers" to provide enhanced customer services to department users.

✪ FiberNet Enhancements

Partners:
Department of Technology Services, Housing Opportunities Commission, Maryland-National Capital Park and Planning Commission, Montgomery College, Montgomery County Public Schools, Washington Suburban Sanitary Commission
Description:
DTS continues to roll out Dense Wave Division Multiplexing (DWDM) to increase the bandwidth and capabilities of the FiberNet network. The Network Operations Center (NOC), initiated in FY17, will continue operations with a dedicated manager in FY18. FiberNet lines were also extended to the National Institutes of Standards and Technology campus in Germantown.

✪ Stop, Triage, Educate, Engage, & Rehabilitate (STEER)

Partners:
Department of Police, Department of Health and Human Services
Description:
In partnership with the Department of Health & Human Services, the Department of Police initiated a 12-month pilot program (STEER) that deflects low-risk individuals with substance use disorders away from the criminal justice system and directly into community-based treatment.

✪ Rental Assistance

Partners:
Department of Health and Human Services, Department of Housing and Community Affairs, Housing Opportunities Commission
Description:
The Department of Health and Human Services utilizes resources from the Montgomery Housing Initiative funds to support rental assistance programs in the Department of Housing and Community Affairs and the Housing Opportunities Commission.

✪ Clarksburg Premium Outlets

Partners:
Community Engagement Cluster, County Council, Montgomery County Fire and Rescue Service, Department of Permitting Services, Department of Police,

Department of Transportation

Description:

In anticipation of the opening of the Clarksburg Premium Outlets, the Upcounty Regional Services Center assessed vehicular and pedestrian access issues associated with construction activities, transit services, and public safety issues related to the construction and operation of the mall. This work required the attention and participation of mall owners Simon Properties, the County Fire and Rescue Service, the Departments of Police, Correction and Rehabilitation, Permitting Services, and Transportation, State Highway Administration, and County Council staff.

✪ Silver Spring Commercial Hub Directory

Partners:

Community Engagement Cluster, Non-Profits

Description:

The Silver Spring Regional Service Center (SSRSC), working with Silver Spring regional area business groups and non-profit organizations, developed a singular directory of small commercial hubs for Montgomery Hills, Four Corners, Long Branch, Langley Park, Fenton Village, and Brookville Road.

✪ Public Safety Systems Modernization (PSSM) Deployment

Partners:

Department of Technology Services, Office of Emergency Management and Homeland Security, Montgomery County Fire and Rescue Service, Department of Police, Sheriff's Office

Description:

DTS continued implementation of the PSSM Program, including: implementing Emergency Police Dispatch including medical and fire; implementing the new Intrado's 911 communications and dispatch system; and reconfiguring 911 physical spaces in the Public Safety Communications Center (PSCC).

✪ ActiveMONTGOMERY

Partners:

Office of Community Use of Public Facilities, Department of Recreation, Maryland-National Capital Park and Planning Commission

Description:

Community Use of Public Facilities, Montgomery County Department of Recreation, and M-NCPPC Montgomery Parks share the same cloud-based software solution for activity registration and facility reservation. Each contributes to the salary of a Senior Information Technology Specialist who serves as the System's Administrator and liaison with the vendor. Representatives from each department participate on various committees to make decisions that impact partner

operations including system configuration, marketing/communications, and finance.

✪ National Night Out

Partners:
Community Engagement Cluster, Department of Police, Department of Recreation
Description:
The East County Regional Services Center, in collaboration with the Department of Police, Department of Recreation, the East County Citizens Advisory Board and civic groups, held one of the biggest annual National Night Out events in the County, bringing together residents and law enforcement personnel with a focus on citizen involvement, public safety and crime prevention.

✪ Long Branch Community Expansion

Partners:
Community Engagement Cluster, Office of Consumer Protection, Office of Emergency Management and Homeland Security, Department of Health and Human Services, Department of Housing and Community Affairs, Department of Police, Non-Profits
Description:
Working with Health and Human Services, Housing and Community Affairs, the Office of Emergency Management and Homeland Security, the Office of Consumer Protection, Police, and external non-profits and service providers, the SSRSC participated in the response to the rapid expansion in the Long Branch community of Silver Spring, including the establishment of a model community fund that raised over $750,000.

✪ Capital Improvements Program (CIP)/Capital and Operating Budget Forums

Partners:
Office of Management and Budget
Description:
CIP and Operating budget forums were held in conjunction with the County Executive's Office and the five Regional Services Centers.

✪ Facilitated Operating Budget Cluster Meetings

Partners:
Office of Management and Budget
Description:
OMB facilitated operating budget cluster meetings to promote collaboration, information sharing, cost-savings, and efficiency among departments. Specific

areas of focus included positive youth development, seniors, criminal justice, technology, risk management, facility maintenance, and space allocation. At the departments' request, OMB will continue facilitating quarterly meetings of several of the clusters.

✪ Neighborhood Action Team in Mid County

Partners:
Community Engagement Cluster, County Council, Department of Housing and Community Affairs, Department of Permitting Services, Department of Police, Department of Recreation, Division of Solid Waste Services, Department of Transportation, Non-Profits

Description:
The Mid County Regional Services Center (MCRSC) convened and managed an interagency group (Neighborhood Action Team) made up of Police, Permitting Services, Housing and Community Affairs, Transportation, CountyStat, Recreation, Solid Waste Services, two councilmember offices, nonprofit providers and civic associations to address a significant number of quality of life issues in the communities north of Wheaton. Progress has been made on traffic mitigation, sidewalks, GreenStreets, trash pick-up, and the provision of information to residents.

✪ Integrated Justice Information Solution (IJIS) Development

Partners:
Department of Technology Services, Circuit Court, Department of Correction and Rehabilitation, Department of Police, Sheriff's Office, Office of the State's Attorney

Description:
DTS will continue working with public safety departments and agencies to further develop IJIS solutions and enhancements.

✪ Truancy Prevention Program Partnership

Partners:
Department of Recreation, Office of the State's Attorney

Description:
Partnering with the States Attorney's Office Truancy Prevention Program (TPP) to establish a referral process for students with chronic absences to the Excel Beyond the Bell program. Additionally, partnering with TPP to collaboratively offer homework help and tutoring services within the Excel Beyond the Bell program.

✪ Mobile Science Laboratory

Partners:
Office of Agriculture, Montgomery County Public Schools, Non-Profits

Description:

OAG is continuing its partnership with the Maryland Agricultural Education Foundation (MAEF) and Montgomery County Public Schools (MCPS) to promote agriculture in the classroom for the County's elementary students. This program involves the MAEF mobile laboratory visiting MCPS schools each week throughout the year to provide students with the opportunity to perform hands on science projects focused on the topic of Food, Fiber and You.

✪ TeenWorks Program

Partners:

Department of Recreation, Department of Technology Services, Maryland-National Capital Park and Planning Commission, Montgomery County Public Schools, Non-Profits

Description:

- Partners with the Maryland Park Service, Conservation Jobs Corps (CJC) and the Maryland-National Capital Park and Planning Commission (M-NCPPC) to prepare young people for jobs in an increasingly green economy through conservation and environmental stewardship. The program provides participants ages 14-17 with opportunities for skill development and personal growth through a supportive, team-based environment, emphasizing the satisfaction of completing projects that benefit our County and the State's natural resources.

- Partners with Transcend, Maryland's Promise, and the National Center for Children and Families to ensure vulnerable youth receive priority referrals for employment opportunities.

- Employ youth through the TeenWorks program to provide computer literacy training to seniors.

- Established a formal partnership with the Hispanic Business Foundation to provide employability skills and financial literacy skills to undocumented youth who earn a stipend for participation.

- Collaborate with Worksource Montgomery to provide referrals for disconnected youth (young adults not in school or working) to employment and training opportunities.

✪ Flower Branch Apartment Explosion

Partners:

Office of Consumer Protection, County Council, Office of the County Executive, Montgomery County Fire and Rescue Service

Description:

Collaborate with many other departments to provide critically important financial

information to consumers impacted by the explosion and fire at the Flower Branch Apartments. OCP staff participated in several resource outreach events to inform and assist consumers regarding debt collection and contractual issues. Created and translated an education flyer (fact sheet) into several languages and distributed these flyers with donation payments to prevent recipients from being victimized by fraudulent individuals.

✪ Family Justice Center

Partners:
Department of Health and Human Services, Department of Correction and Rehabilitation, Department of Police, Sheriff's Office, Office of the State's Attorney, Non-Profits

Description:
The Department of Health and Human Services is a partner agency at the Family Justice Center, a one-stop center for victims of family violence and their children.

✪ Senior Transportation

Partners:
Department of Recreation, Department of Health and Human Services, Department of Transportation

Description:
The Senior Programs Team works closely with the Departments of Transportation and Health and Human Services' Division of Aging & Disability Services, to provide coordinated and efficient transportation services to seniors living in the County. This includes transportation to five senior centers and three Active Adult Program locations.

✪ Partner with Montgomery County Police

Partners:
Department of Recreation, Department of Police

Description:
Partner with Montgomery County Police as a pro-active prevention strategy to strengthen the relationship between youth and law enforcement, enhance trust and understanding within communities, discuss neighborhood issues, and deter youth from engaging in risky behavior. Police are participating in an arts-based initiative through the Excel Beyond the Bell program in partnership with Imagination Stage.

✪ Excel Beyond the Bell

Partners:
Department of Recreation, Montgomery County Public Schools, Non-Profits

Description:

In partnership with Montgomery County Public Schools (MCPS) and the Collaboration Council, the Excel Beyond the Bell program serves over 1,700 youth and is continuously growing to help close the achievement gap among MCPS students.

✪ Project Search

Partners:
Office of Management and Budget
Description:
Partner with OHR by providing opportunities for Project Search participants to intern at OMB. OMB has hosted a number of Project Search participants every year since 2013 and has hired two of those participants into permanent positions.

✪ Technology and Programming

Partners:
Department of Public Libraries, Department of Technology Services, Non-Profits
Description:
Engage youths and older adults in using digital media, music, and multimedia production as a form of expression and in developing their programming skills in libraries. Sponsor technology training classes for older adults in English and Spanish at several libraries. Residents are provided with programs that inspire and foster innovative thinking, technology, makerspace, and Science, Technology, Engineering, Art, and Mathematics (STEAM) programming.

✪ Educational Literacy

Partners:
Department of Public Libraries, Community Engagement Cluster, Montgomery College, Non-Profits
Description:
Educational classes such as English as a Second Language (ESL), Citizenship classes, English Conversation clubs, and tutoring spaces are offered to residents at libraries. Language learning materials are provided in a variety of formats and languages to enable residents to learn more about different cultures while sharing information.

✪ Screening and Assessment Services for Children and Adolescents (SASCA)

Partners:
Department of Health and Human Services, Department of Police, Office of the State's Attorney

Description:
The Screening and Assessment Services for Children and Adolescents (SASCA) program provides youth with an alternative to involvement with Department of Juvenile Services.

✪ MCPD Cadet Program

Partners:
Department of Police, Montgomery College

Description:
Partnered with Montgomery College to establish the new Montgomery County Police Cadet Program to enhance recruitment and hiring efforts.

✪ Comprehensive Reentry Project (CORP)

Partners:
Department of Health and Human Services, Department of Correction and Rehabilitation, Non-Profits

Description:
The Department of Health and Human Services administers CORP, in collaboration with the Department of Correction and Rehabilitation, Montgomery County Coalition for the Homeless, and People Encouraging People. CORP diverts people with moderate to severe mental health or co-occurring disorders from jail beds by linking them to stable community services.

✪ Collective Bargaining

Partners:
Office of Management and Budget

Description:
OMB, in partnership with the Office of Human Resources, County Attorney, Finance, and representatives from key departments, serve on the County's collective bargaining negotiating team.

✪ MD Senior Olympics

Partners:
Department of Recreation, Maryland-National Capital Park and Planning Commission, Non-Profits

Description:
The Senior Programs Team continues to work with MD Senior Olympics, Inc., other county Recreation Departments, the Maryland-National Capital Park and Planning Commission, and a number of senior sports organizations to program over 20 Senior Olympic events throughout the County and State on an annual basis.

✪ Keeping Seniors Safe

Partners:
Department of Health and Human Services, Department of Police

Description:
The Department of Health and Human Services partnered with the Montgomery County Police Department's Volunteer Resources Section to administer the Keeping Seniors Safe program, which is designed to increase awareness of safety issues within the senior community and provide related guidance and resources to seniors.

✪ Youth Soccer Partnerships

Partners:
Department of Recreation, Department of Health and Human Services, Non-Profits

Description:
Montgomery County Department of Recreation's expanded soccer program targets vulnerable youth with Identity, the City of Gaithersburg, and the Health and Human Services' Street Outreach Network to provide instruction, coaching, transportation, enrichment, and other program supports to ensure youth are healthy, connected, and productive during out-of-school time. The partners work to remove barriers by building program schedules conducive to working youth, address language barriers which often prevent students from participating in school based programs, and remove economic and transportation barriers.

✪ Montgomery County Food Council

Partners:
Office of Agriculture , Non-Profits

Description:
OAG will continue its collaboration with the Montgomery County Food Council to promote a local food economy and expand agriculture in both the rural and urban areas.

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