



Accomplishments and Initiatives



A Responsive and Accountable County Government...

★ Montgomery County received the following National Association of Counties (NACo) awards in 2017:

- 100 Mile Challenge
- A Comprehensive Stress Management Program for Correctional Employees
- Building Community Bridges During Crisis - Flower Branch Apartment Explosion Response
- CALMS - Case and Licensing Management System
- Chill
- Commercial Property Assessed Clean Energy Program
- Community Action Board's Leadership Development Institute
- Connecting Communities through Social Media
- Development Intranet and Web Board
- Food, Fun, Fitness and Fundamentals
- GIS Data Collection of Culverts
- Montgomery County GreenFest
- Greenscapes: Expert GIS Map Creation in the Hands of GIS Novices
- Licensing and Registration System
- Maternity Partnership Oral Health Initiative
- Mobile Automatic Vehicle Locator
- Mobile Bikeways
- Montgomery County STEER (Stop, Triage, Engage, Educate, and Rehabilitate) Program
- Multifamily Loans Portfolio Management System
- Nebel Street One-Way Separated Bike Lanes Project
- One Student, One School & One Library Card at a Time
- Ride On Route 301 - Tobytown Isolated Community
- Risk Management Safety & Health

Highlights

- Safe Walk Home
- searchMontgomery
- Stakeholder-Designed Energy Benchmarking Program
- Sustainable Government Communication Initiatives
- Tech Connect
- Uninterruptable Power Supply/Battery Backup for Traffic Signals
- Watershed Restoration and Outreach Grant Program
- What Do I Check Out Next?

★ Provide for community organizations that augment County services including \$674,500 for community organizations serving the disabled, \$884,298 for organizations providing senior services, \$2,352,850 for Positive Youth Development programs, \$595,700 for organizations providing public health services, and \$609,100 for community organizations supplementing County behavioral health services. These community organizations are critical to an effective network of services and are often able to provide these services in a more cost-effective way than County Government. They are able to leverage community resources that are unavailable to County Government.

★ Developed a native iOS app (Apple iPhone/iPad) to be used by housing code inspectors. The app integrates with the Department of Housing and Community Affairs' Code Case Management System and provides staff with an efficient tool to provide timely and accurate information while carrying out housing inspections.

★ Designed, developed, and implemented the public facing OpenBudget (Operating & Capital) systems, based on output of the data, narratives, tables, and graphics directly from BASIS.

- Capital Budget at montgomerycountymd.gov/capitalbudget
- Operating Budget at montgomerycountymd.gov/operatingbudget

★ Held the One-Stop Fair Housing Workshop for housing providers, realtors, rental agents, and real estate professionals with a focus on local, State, and Federal fair housing laws.

★ Earned a fifth consecutive "Certificate of Excellence" from ICMA's Center for Performance Analytics.

★ Awarded 2017 Top Innovator Honorable Mention Award from the Urban Libraries Council for Workforce Development Programs.

★ Implementation of ActiveMONTGOMERY has helped to reduce the amount of time

to process online customer reservations during peak application periods in schools and other public buildings from an average of 6.8 days to 4.4 days. Overall community use hours increased 4%.

- ★ Retained the County's AAA bond rating from all three major credit rating agencies in the Fall of 2017. In March of 2017, Fitch upgraded the Water Quality Protection Charge Revenue Bond Series 2012A and 2016 from AA to AAA and the West Germantown Refunding Bond Series 2014 from A+ to AAA .
- ★ Trained more than 7,800 employees and volunteers on responsibilities under Title II of the Americans with Disabilities Act, including specialized training for Public Safety employees.
- ★ Incorporated three new alert groups into the Alert Montgomery System: all private schools, residents in the vicinity of the Resource Recovery Facility, and residents in the vicinity of the Department of Corrections and Rehabilitation facilities in Boyds.
- ★ Developed the County's first "Vision Zero" strategic plan to reduce the number of pedestrian and bike related fatalities and severe injuries to zero by 2030.
- ★ The Office of the Inspector General completed 35 preliminary inquiries and referrals during the year that addressed complainant allegations of fraud, waste, abuse, or the effectiveness and efficiency of programs and operations of County government or independent County agencies.
- ★ Held the One-Stop Fair Employment workshop for County private and public employers with a focus on new local laws and State and Federal employment case law.
- ★ Coordinated the 5th Annual Friendship Unity Picnic with the Committee on Hate Violence, advocating for community unity across racial, religious, and cultural lines; building awareness of the Partnership Fund which supports victims of hate violence incidents. The event was attended by over 2,500 participants.
- ★ Awarded a National Endowment for the Arts (NEA) Big Read grant for Montgomery County.
- ★ Based on the data generated from the Annual Rent Survey, DHCA relaunched the *Rental Housing Guide*, a browser-based, user-friendly listing of each multifamily rental complex in the County. The guide is sortable by rent range, location, senior housing, and affordable housing.
- ★ Exploring public/private partnerships with Comcast to bring broadband to underserved rural areas of the Agricultural Reserve (Sugarland Road Project) and to promote Internet Essentials program that benefits low-income families and seniors.

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- ★ The County's Commercial Property-Assessed Clean Energy (C-PACE) Program completed its first project. A \$1.4 million project that was the first of its kind in Montgomery County and the State of Maryland. The program was awarded a National Association of Counties (NACo) Achievement Award in FY17.
- ★ Supported the Minority, Female and Disabled (MFD) program with \$36 million or 19.74 % of dollars, awarded to MFD firms.
- ★ Montgomery County Police Department was awarded reaccreditation for the seventh time by Commission on Advanced Law Enforcement Accreditation (CALEA), and the Crime Lab completed strenuous accreditation process through the American Society of Crime Laboratory Directors (ASCLAD).
- ★ MC311 recently implemented Session Initiation Protocol (SIP) Trunking. As a result, MC311 can better plan for spikes in call volumes for weather events such as snow storms, or incidents that require an immediate increase of lines to the call center.
- ★ Continued production of County Report This Week (CRTW), the award winning weekly half hour program produced collaboratively by members of the Public, Education, and Government (PEG) Governance Board. Topics include programs that impact County residents. CRTW airs on six PEG access channels, is available on demand and via mobile devices, as well on YouTube in English and Spanish.
- ★ Expanded the Family Justice Center (FJC) Volunteer and Internship Program significantly in 2017. Additional interns support FJC legal partners and services. In total, volunteers and interns contributed an average of 86 hours per week to the FJC, or about 4,500 hours for the full year.
- ★ The DLC Legislative Outreach Program received the 2017 National StateWays Best Practices Award.
- ★ Oversee on-going cross-departmental working groups to ensure the most effective resource allocation in the following policy priorities: Positive Youth Development; Senior Programs and Services; Information Technology, including eDiscovery; Criminal Justice; and Pedestrian Safety-Vision Zero.
- ★ Implemented more productive and energy efficient Xerox iGen 5 digital press to replace the Xerox 1000 in the Print Shop, at no additional cost to the County.
- ★ Improved the MC311 home page by offering translations in seven different languages, to make the page more user-friendly. MC311 created over 4,400,000 requests for service since it's launch on June 17, 2010.
- ★ Installed solar photovoltaic systems on five county facilities totaling 3.3 megawatts in capacity, reducing energy costs by \$15 million over the next twenty years, and

reducing greenhouse gas emissions.

- ★ Launched MontgomeryCodes to provide STEM coding, web design and Arduino instruction to 81 students, coding workshops to 300 young people, train 40 students to form a "Coder Corps" to teach coding to middle and elementary school students.
- ★ Implemented the Income Tax Offset Credit module in the Tax Assessment System that removes the \$692 credit to non-eligible properties. As of March 1, 2018, 5,727 accounts have been removed, saving the County nearly \$4.0 million.
- ★ Performed a security assessment of all operations in the County that accept credit cards payments to ensure compliance with the Payment Card Industry Data Security Standard (PCI-DSS).
- ★ Continued outreach efforts to promote open data, government transparency, budgeting processes, and to solicit community input into the development of the Operating and Capital budgets. Information and training sessions were held to inform community members and not-for-profit organizations of the community grant application system; CIP and Operating budget forums were held in conjunction with the County Executive's Office and the five Regional Services Centers; budget overview sessions were presented to Leadership Montgomery's CORE Leadership class and Emerging Leaders programs, Montgomery County Taxpayers League, Greater Olney Civic Association and presented a session on local government budgeting for a budgeting and financial management class at American University; OMB representatives presented at the Maryland Association of Counties (MACo) Winter Conference, and met with representatives from Baltimore City and Mecklenburg County, North Carolina to promote BASIS and OpenBudget System. Budget presentations were conducted for visiting dignitaries from the People's Republic of China and the Philippines.
- ★ Partnered with Montgomery College to support the College's Paralegal Studies program by providing students in the program with access to the Circuit Court's Law Library legal research materials.
- ★ Initiated litigation against opioid manufacturers and distributors with assistance of outside counsel, Robbins Geller Rudman & Dowd LLP.
- ★ Received the GFOA Distinguished Budget Presentation Award for the County's FY17 annual operating budget document.
- ★ Received the GFOA Certificate of Achievement for Excellence in Financial Reporting for the FY16 Comprehensive Annual Financial Report (CAFR), the 47th year for this achievement.

Highlights

- ★ Invest over \$51.6 million in affordable housing including the Montgomery Housing Initiative (MHI) Fund and utilize \$16 million from the Affordable Housing Acquisition and Preservation CIP project. This increases dedicated funding and provides for renovation of distressed housing, the acquisition and preservation of affordable housing units, creation of housing units for special needs residents, services to the "Building Neighborhoods to Call Home" and "Housing First", and creation of mixed-income housing. Since FY08, \$1.01 billion has been invested in support of affordable housing, leveraging \$1.17 billion in non-County funding.
- ★ In support of affordable housing, preserved 238 affordable units, or 30 percent of the 764-unit property, Hamptons at Town Center.
- ★ Secured 38 affordable units at Towne Crest Apartment and Townhomes by executing a multiyear rental assistance agreement.
- ★ Expanded the County's permanent supportive housing project called the Housing Initiative Program. Policy and structural changes were made to better align with Housing First principles and meet the service needs of households experiencing chronic homelessness.
- ★ Continue the County's commitment to affordable senior housing by providing gap financing for the Victory senior housing project in Damascus. This proposed 72-unit, newly-constructed, mixed-income senior rental property will contain 65 units affordable to seniors at between 30 and 60 percent of the area median income (AMI).
- ★ Continue to use resources from the Montgomery Housing Initiative (MHI) Fund to support rental assistance programs in the Departments of Housing and Community Affairs (DHCA), Health and Human Services (HHS), and the Housing Opportunities Commission (HOC). Over 3,000 households are projected to be assisted in FY19.
- ★ Provided a commitment of gap financing to the Housing Opportunities Commission (HOC) for 150 units of affordable senior housing to be developed as part of the Upton II development in downtown Rockville. This project will replace the senior housing at Towne Center in Rockville and provide 112 units of affordable senior housing serving residents at or below 60 percent of area median income (AMI).
- ★ Launched an enhanced weatherization program aimed at reducing energy-related expenses for residents with limited incomes.
- ★ Expand and restructure the Rapid Re-Housing (RRH) Program to increase the system's capacity to serve families and youth, shorten the length of stay, enhance support services, and offer more flexibility in rental assistance. Funding from the

State creates capacity to serve an additional 15 households with youth in the RRH program.

- ★ Preserved over 80 units of Moderately Priced Dwelling Units (MPDUs) at the Morgan and Milestone Apartments through the MPDU Preservation Initiative.
- ★ Provided gap financing for the development and construction of 110 units of affordable housing for households earning between 30 and 60 percent of the area median income (AMI) near the Shady Grove metro station. The project is expected to begin construction in Fall of 2018.
- ★ Completed Churchill Apartments II, a 133-unit independent senior living property in Germantown. The property provides 121 affordable units to seniors earning between 50 and 60 percent of the area median income (AMI).
- ★ Utilized the Right of First Refusal to secure 70 units of affordable housing at Seneca Village and purchase a six-unit property that will support families at risk or experiencing homelessness.
- ★ Developed a family housing screening instrument to train and pilot a common screening and assessment tool embraced by national experts called the Family Vulnerability Index - Service Prioritization Decision Assistance Tool (Family VI-SPDAT) to accurately and objectively determine the most appropriate housing intervention for each household and place them in permanent housing as quickly as possible.
- ★ Continue the County's efforts to tackle veteran homelessness through its support of Veterans Affairs Supportive Housing (VASH) vouchers and the Zero 16 Campaign to End Veteran Homelessness. Recurring funding is available for non-VASH vouchers for housing and supportive services to ten Veterans who are homeless in the County and are not eligible for VA vouchers due to discharge status. The County has received 93 VASH vouchers between 2008 and 2016, each worth an average of \$12,828 per year or \$1.19 million per year in housing subsidies.
- ★ Launched the Renters Have Rights marketing campaign to educate renters about County services that help to ensure housing safety, mediate conflicts, and provide tenant advocacy. This campaign included a press event, radio public service announcements, local television spots, bilingual bus ads, doorhangers, social media, apartment lobby signs in six languages, and flyers distributed to elementary schools.
- ★ Conducted over 25,000 housing code inspections, mediated nearly 650 landlord-tenant disputes, and conducted nearly 70 first-time/MPDU (Moderately Priced Dwelling Unit) homebuyer classes for nearly 4,000 households interested in becoming homeowners.
- ★ Continue to receive funding from Federal grants (Community Development Block

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Grant (CDBG), the HOME Investment Partnership Grant (HOME), and the Emergency Solutions Grant (ESG)), which provide funding for affordable housing, housing rehabilitation, commercial revitalization, focused neighborhood assistance, public services, and preventing homelessness.



An Effective and Efficient Transportation Network...

- ★ Starting in January 2019, Ride On will operate a new pilot neighborhood service from Olney into Rockville with smaller, ADA accessible circulator buses that are more reasonable and flexible to operate along small neighborhood roads. Buses on the new circulator routes will run every 10 minutes during rush hour and will take all current forms of fare media. Transferability to other buses and Metrorail will be easier and provide easier access into the neighborhoods. A new "app" to arrange for pickup should attract new riders and revitalize transit use in these areas.
- ★ Retained State funds necessary to allow the planned light rail line between Bethesda and New Carrollton (Purple Line) to move forward.
- ★ Successfully implemented Ride On ExtRa, a new limited stop service from Lakeforest Mall in Gaithersburg to the Medical Center Metrorail Station in Bethesda.
- ★ The new Wheaton Reedy/Grandview Ave. Garage will feature new LED lighting fixtures, electric vehicle (EV) charging stations, low emission vehicles preferred parking spaces, and increased security measures through additional cameras and panic buttons. The Wheaton Office building will be the first LEED Platinum certified government facility in Maryland featuring a geothermal system and solar panels in the roof areas.
- ★ The Department of General Services' Fleet Management is one of the first government fleets in the United States to purchase Chevrolet Bolt Electric Vehicles (EVs). With a range of over 200 miles, the additional capacity allows the County to accomplish its mission in an energy efficient manner. The Bolts' internal combustion engine uses no oil and has zero emissions.
- ★ Resurfaced 303 lane miles between the Residential Resurfacing, Depot Patching and Paving, Permanent Patching, Slurry Seal Resource Allocations. Conducted eight projects along Rural and Rustic Roads. Over the course of this 10-year program, DOT has repaired/replaced 2,731 lane miles of roadway.
- ★ Highway Services used 56,000 tons of recycled asphalt on resurfacing projects. These efforts not only help save money on materials, but they are also good for the environment. Additionally, all leaves collected during the leafing season are turned into compost, sold to local hardware and lawn care stores, and the profits are

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reinvested in the program.

- ★ Successfully obtained a Federal bus emissions grant to support infrastructure and purchase costs for new electric buses in FY19.
- ★ Enhanced Seniors Ride Free program with extended hours of service on Saturdays for both Ride On and Metrobus service riders in Montgomery County.
- ★ Starting in May 2018, provide new US 29 Ride On overlay service to alleviate traffic congestion in this major thoroughfare.
- ★ Increased Ride On service in the Clarksburg area to shopping outlets and Shady Grove Metrorail.
- ★ Responded to eight storm events totaling seven inches of snow accumulation. Highway Services treated 5,200 lane miles of roadway.
- ★ Repaired/restored 150 vehicle sensors at intersections, retimed 102 traffic signals to implement new pedestrian crossing timing and vehicle clearance timing standards, rebuilt 3 traffic signals, and upgraded 10 county owned signals to accommodate ADA and accessible pedestrian signals (APS) pedestrian access. In addition, replaced equipment at 60 Uninterrupted Power Supply locations.
- ★ The Department of Transportation's Parking District Services will participate in a joint development partnership with Fairfield Residential Company, LLC to redevelop Fenton Village Public Parking (Lot 3) into a vibrant mixed-use development at Studio Plaza with approximately 152 public parking spaces.
- ★ Installed electric vehicle charging stations in parking garages located in Bethesda, Silver Spring, and Wheaton. Additional facilities pre-wired for installation of EV charging stations.
- ★ Implemented a demand pricing model in the Bethesda Parking Lot District to redistribute parking demand to underutilized facilities and increasing space availability in high demand facilities. The objective is to decrease traffic circulation and increase customer satisfaction.
- ★ Converted single-space meters to multi-space meters in Parking Lot Districts that provide customers multiple and convenient payment options (coins, bills, credit card, and pay-by-cell) and a customer friendly parking experience.
- ★ Enhanced pay-by-cell payment options by introducing a new pay-by-cell vendor, ParkMobile in addition to the existing pay-by-cell vendor MobileNOW. Negotiated multiple payment methods including a pay-as-you-go option and a mobile wallet option and reduced service fees.
- ★ Upgraded pay-on-foot systems in three parking garages to enhance data security,

Highlights

provide data redundancy, and improve level of service.

- ★ The survey unit utilized lidar (light radar) technology to capture virtual 3-D topography that reduced field work and increased field safety. The lidar process decreased the amount of time for survey completion. The technology has been utilized for projects and by the Division of Parking.
- ★ Completed biennial inspections of 178 bridges and renovations for 28 bridges. Completed major bridge and/or storm drain improvement projects along Zion Road, Kingstead Road, Wildcat Road, Bel Pre Road, Sunflower Road, Connecticut Avenue, and Serpentine Way.
- ★ Managed the Wheaton Redevelopment project to include mitigation and closure activities including community outreach and communication.
- ★ Completed 23,768 linear feet of sidewalk.
- ★ Installed the first four Rectangular Rapid Flashing Beacons (RRFB) on the Bel Pre Road corridor and on Westlake Drive. Four additional locations are currently under design.



Children Prepared to Live and Learn...

- ★ In collaboration with Montgomery County Public Schools (MCPS), the Community Use of Public Facilities' promotes the safe use of schools with updated policies and information resources posted online that support initiatives related to youth protection, concussions, synthetic turf, and compliance with facility use guidelines.
- ★ Working with Montgomery County Public Schools (MCPS) to make Chromebooks available to allow children and their parents in all branches to familiarize themselves with the technology they will be using in the MCPS classroom. Montgomery County Public Libraries and MCPS share information and assist with training.
- ★ Implement the 1,000 Books before Kindergarten Reading Program in March 2018.
- ★ Create a new Paint Branch and Springbrook Cluster Project to implement a comprehensive approach to improve student achievement in the East County Area.
- ★ Fund two crossing guard positions for the new Richard Montgomery Elementary School.
- ★ Montgomery County Public Libraries:

- completed distribution of library cards to all students at 133 Elementary Schools;
- hired an Early Literacy and Children's Services Program Manager;
- held area-wide Diversity in Children's Literature Symposium;
- implemented revised and improved Go! Kits to branches;
- introduced STEM learning activity crates for programming;
- trained library staff on digital media;
- expanded Early Literacy Center at the Silver Spring Library; and
- established the Jan Jablonski Early Literacy Training Center.

- ★ Served 9,959 patrons at the Court's Family Law Self-Help Center. The Kids Spot child waiting area served 1,046 children.
- ★ MOCO Got Talent Youth showcased at AMP by Strathmore venue and helped young people raise more than \$4,000 for Hurricane Relief for Texas and Florida.
- ★ Implement two new Excel Beyond the Bell (EBB) Elementary School sites - Harmony Hills Elementary School and JoAnn Leleck at Broad Acres Elementary School -- to bring EBB Elementary Schools to a total of four sites.
- ★ Data analysis of the Linkages to Learning Program was enhanced by evaluating the Family Case Management services using the Massachusetts Family Self-Sufficiency Ladders and Assessment Scale, a nationally recognized standard.
- ★ The Working Parents Assistance (WPA) Program received additional funding in FY17 for WPA Subsidies and supplemental vouchers to the State Child Care Subsidy Program. The funding provided an additional 556 children with WPA vouchers, and 555 children with supplemental vouchers to their State Child Care subsidy.
- ★ Strengthened efforts to ensure all youth have a permanent, safe home resulting in 15 adoptions and 36 cases closed to custody and guardianship. In collaboration with MCPS, implemented a shared data platform so that social workers, and foster and adoptive parents can track and improve educational outcomes for their children.
- ★ Expand the Pregnant and Parenting Teen Speaker Series to additional high schools. Partners in this program include Montgomery County Public Schools (MCPS), Generation Hope, Montgomery County Public Libraries (MCPL), Holy Cross Maternal Health, CCI TAYA, the State Attorney's Office, WIC, and Aspire Counseling.

- ★ Add funds to support School Health Room staffing for the new Richard Montgomery Elementary School.
- ★ Managed the health needs of 18,093 children in MCPS with chronic conditions including asthma, diabetes, and life threatening allergic reactions; and handled 656,410 student visits to MCPS health rooms.
- ★ Doubled grant funding for services such as on-site behavioral health screenings and groups for youth on topics of substance use prevention and coping skills. In FY17, 125 youth participated in groups.
- ★ Established on-site behavioral health treatment at Kennedy High School, White Oak Middle School, and Montgomery Blair High School during FY17 and FY18.



Healthy and Sustainable Communities...

- ★ Established a "Cigarette Butt Litter Campaign" in the Silver Spring Urban District (SSUD), providing cigarette smoking poles to businesses on Georgia Ave. and Fenton St. This campaign allows businesses to encourage patrons to use the smoking poles instead of cluttering the tree pits and sidewalks, saving considerable time and effort for SSUD staff.
- ★ The Maryland State Arts Council recognized the Wheaton Arts and Entertainment District in the Wheaton Urban District (WUD) with the 2017 Award for Outstanding Achievement. The award recognized Wheaton's efforts in highlighting its unique mix of artistic and cultural traditions, the establishment of new initiatives and partnerships, and its thoughtful approach to developing a strategic plan to guide Wheaton through a period of redevelopment in the coming years.
- ★ Distributed neighborhood matching funds through the Regional Services Centers (RSCs) to grassroots-based neighborhood groups to undertake hyper-local events to build communities, including block parties, special neighborhood gatherings, and community conversations.
- ★ Led an effort to find a carbon reduction packaging alternative for the County composting operations. The Department of Environmental Protection (DEP) was able to identify a bagging product composed of sugarcane bioplastic, a carbon-negative product that will help the County reduce its carbon footprint.
- ★ Include funding for development and implementation of a non-residential food waste composting program in FY19.
- ★ Managed the Green Business Certification Program, developed in conjunction with

the Montgomery County Chamber of Commerce, which recognizes more than 80 County businesses and organizations that take steps to reduce their ecological footprint, demonstrating innovative leadership and helping the County transition to a sustainable future.

- ★ Implement programs for residents and businesses designed to help them reduce their environmental footprint and save money. Included among these are the Energy Coach network, designed to help residents reduce their energy use and costs; Tree Montgomery, which continues to grow the number of trees planted each year; and expansion of the Green Business Certification program to recognize additional businesses, such as farmers, who adopt sustainable business practices.
- ★ Evaluate progress in meeting the requirements of the County's Municipal Separate Storm Sewer System (MS4) permit using data and information to show continued progress towards restoring 3,778 impervious acres.
- ★ Completed the largest solar project at a County facility to date located at the Montgomery County Correctional Facility. Solar and other advanced energy technologies on County facilities provide energy independence, environmental protection, and cost savings.
- ★ Reduced 11,351 pounds of total phosphorus in several watersheds including the Anacostia and Rock Creek. Reduced 20,986 pounds of nitrogen in the Anacostia watershed.
- ★ Supported, in partnership with the Department of Finance, eleven commercial property assessed clean energy (C-PACE) projects totaling more than \$7.6 million. Additionally, DEP led the establishment of the Montgomery County Green Bank. Continue to support the Green Bank initiatives as new financing products and mechanisms are made available to local businesses to increase the implementation of energy efficiency and renewable energy projects.
- ★ Completed construction of the Paper Processing Facility at the Recycling Center, for separating mixed paper into two commodities; corrugated cardboard and other mixed paper. This new facility allows for the bailing of commodities for sale.
- ★ DEP's Watershed Restoration Grant Program has awarded 23 grants in the amount of nearly \$1 million through two competitive grant rounds.



Safe Streets and Secure Neighborhoods...

- ★ Placed in service the following fire apparatus in FY17: 5 aerial ladder trucks, 20 emergency medical services (EMS) units, and 1 mobile command unit. In addition,

2 tankers and 4 brush engines were ordered. Major apparatus purchases in process for FY18 include pumpers, EMS units, heavy rescue squads, and an aerial ladder truck.

- ★ Montgomery County Fire and Rescue Service was awarded a Federal SAFER grant that will provide \$1.5 million to fund ten additional firefighter positions and bring two fire suppression units to four-person staffing.
- ★ Purchased a replacement flashover simulator that has been used regularly for over ten years for live fire training through a \$155,000 Assistance to Firefighters Grant award.
- ★ The Office of Intergovernmental Relations worked collaboratively with the Departments of Police and Transportation to obtain legislation that increases the maximum civil penalty from \$250 to \$500 for a violation recorded by a school bus monitoring camera for failure to stop for a school vehicle.
- ★ The Mental Health Courts in Montgomery County's Circuit and District Courts, opened in December 2016 and January 2017 respectively. The Office of the State's Attorney in cooperation with the Sheriff's Office, the Department of Health and Human Services, and the Circuit and District Court implemented these problem-solving courts to divert eligible defendants who have committed low-level crimes because of a mental illness into treatment and away from jail, thus improving public safety by reducing recidivism and helping participants regain productive lives. Mental Health Courts help break the cycle of repeated arrests by addressing the cause of the criminal behavior.
- ★ The Investigative Services Bureau adjusted its internal policies and procedures in response to the opioid epidemic to handle each fatal overdose that results in death as a homicide investigation.
- ★ The Departments of Emergency Management and Homeland Security and Health and Human Services partnered to establish the Opioid Intervention Team to streamline management of the opioid crisis by bringing together departmental, private, and non-profit stakeholders.
- ★ In an effort to reduce 911 calls, ambulance transports and emergency room visits, Fire and Rescue Service partnered with the Department of Health and Human Services to implement the Mobile Integrated Health Services Program, which provides regular home health care visits and other services for patients that had been repeatedly transported by ambulance to hospital emergency rooms.
- ★ Three engines, serving Cabin John, Glen Echo and Bethesda, were upgraded to four-person staffing and now have a paramedic assigned. This addition reduces response time to medical emergencies in those areas.

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- ★ The County's new Next Generation 911 service is scheduled to go live in FY19, allowing the Emergency Communications Center to receive emergency communications in new ways, including by text and with photographs.
- ★ Increase funding in the Department of Correction and Rehabilitation for substance abuse testing kits to support 25,000 additional full panel drug tests to screen for opioid use.
- ★ Enhance the County's response to gang activity by adding 4 sworn officers and 2 civilian crime analysts through a FY18 supplemental appropriation which is recognized in the FY19 recommended operating budget.
- ★ Include a new social worker position to the Department of Health and Human Services and assign this social worker to the Police Department to assist with calls to individuals with behavioral health and/or drug abuse concerns.
- ★ Secured Homeland Security grant funding for a full body scanner to enhance institutional safety and security by controlling contraband introduction into the DOCR secure facilities.
- ★ Fully implemented the Stop, Triage, Engage, Educate and Rehabilitate (STEER) Program, which deflects low-risk individuals with substance abuse disorders away from the criminal justice system and directly into community-based treatment.
- ★ During the 2017 school year, the State's Attorney's Office hosted 60 volunteer students who donated over 17,200 hours of their time. These students help screen cases, conduct legal research, contact victims and witnesses, and prepare cases for trial. Their service to the office equates to over eight full-time positions.
- ★ The County's new computer-aided dispatch (CAD) system, which handles every call received by 911 went live in April 2017.
- ★ In October 2017, the Montgomery County Domestic Violence Coordinating Council (DVCC) launched a domestic violence outreach campaign utilizing County RideOn buses and bus shelters throughout the County with signage and contact information for the Family Justice Center and the Abused Persons Program.
- ★ Increase funding in support of the Strong Families Initiative, a joint project with the Catholic Charities of the Archdiocese of Washington. This program seeks to enhance family resilience in an effort to address risk factors that increase the likelihood of a young person joining a gang.
- ★ Transitioned to the FBI's National Incident Based Reporting System (NIBRS) for crime reporting, the first agency in the State to undertake this effort.
- ★ In 2017, the Domestic Violence Assessment of Lethality and Emergency Response Team (ALERT) was reformatted into a primarily electronic collaboration. The new

format allows the collaborative discussion of active domestic violence cases in which there was a high risk of lethality to occur in real time via e-mail, allowing the team to communicate and respond more efficiently and effectively. The team continues to meet in person on a bi-monthly basis to provide ongoing updates on ALERT cases as they become available.

- ★ The Montgomery County Public Safety Training Academy consolidated the functional and specialized training required for all law enforcement officers by using technology and realistic scenario-based training.
- ★ Conducted community preparedness and public outreach activities to ensure the community understands how to prepare for emergencies with a goal of providing 100 presentations/events this fiscal year, and added new materials in Korean, Vietnamese, Russian, and Amharic.
- ★ In support of pedestrian safety, continue to identify County and State laws, policies, and regulations that hinder the County's progress towards Vision Zero.
- ★ Completed the rollout of body-worn cameras to all patrol officers in Montgomery County Police Department.
- ★ Obtain legislation extending rights-of-way privileges to pedestrians regarding bicycles, play vehicles and unicycles on a sidewalk or in a crosswalk through the collaborative efforts of the Office of Intergovernmental Relations and the Departments of Police and Transportation.



Strong and Vibrant Economy...

- ★ State budget includes a \$7 million retention incentive package in FY18 for a international hospitality company to construct its new headquarters in Montgomery County, contingent on a capital investment of at least \$500 million and retention of at least 3,250 eligible full-time employees. This is the first installment of a four-year \$22 million package.
- ★ Provided approximately \$537,500 in MOVE grants in FY17 to attract 20 companies occupying over 72,000 square feet of Class A and B office space and bringing 128 jobs to the County. As of February 2018, provided approximately \$776,688 in MOVE grants to attract 20 companies occupying over 105,566 square feet of Class A and B office space and bringing 45 new jobs to the County. In FY19, the County will continue funding support for the MOVE program to assist businesses, including craft breweries, cideries, wineries, and distillers, in leasing office space to support their growth.

- ★ In FY18, the County has offered \$1.3 million in incentives to six companies to facilitate \$63 million in capital investment, retain 1,065 jobs, and bring 325 new jobs as of March 2018.
- ★ Facilitated the retention and expansion of a provider of mission critical information technology services and solutions for the Federal government, to create 215 new jobs in the County.
- ★ Support increased interest in the economic development of the County's agricultural reserve through tourism by participating on the Agritourism Study Advisory Committee that was initiated in November 2017. The stakeholders include the Office of Agriculture, the Department of Permitting Services, the Maryland-National Capital Park and Planning Commission (MNCPPC), and the Montgomery Countryside Alliance (MCA).
- ★ Enhance the Microlending Program by adding funds to provide County entrepreneurs with access to critical financing for their business expansion and growth.
- ★ Launch of the Montgomery County Small Business Assistance Program (SBAP) aimed at assisting certain small businesses located in the County that are adversely impacted by a County-funded redevelopment project or a redevelopment project located on County-owned property. Increase funding to the Small Business Assistance Program to assist eligible small businesses adversely impacted by the County's Wheaton Redevelopment project.
- ★ Provided more than \$466,000 in Biotechnology Investment Incentive Tax Credit supplement grants in 2017 to 70 investors that support investment in 13 County-based early stage biotech companies to grow the biotechnology industry in the County.
- ★ Provided \$110,895 in Cybersecurity Investment Incentive Tax Credit supplement grants in FY17 to two qualified cybersecurity companies for locating its headquarters and base operations in the County.
- ★ Enhance business retention and expansion services by adding funds to disburse grant payment for a biotechnology company in the County that focuses on the development and commercialization of innovative products to address the unmet medical needs of patients with chronic and life-threatening conditions.
- ★ The Department of Environmental Protection (DEP) and the Department of Permitting Services (DPS) collaborated to revise an agreement with Solar City to establish 4-MW solar power arrays on top of the closed Oaks Landfill. Construction will begin in FY18 and operation is scheduled to begin in FY19. The sale of electricity will increase revenue for the landfill.

- ★ Incentivize the creation of 190 new jobs by providing a new jobs tax credit to a real estate investment company in downtown Bethesda.
- ★ Provide \$300,000 from the County in conjunction with \$600,000 from the State to assist with the relocation of a premier lodging real estate company's headquarters to downtown Bethesda; a \$30 million project retaining 189 jobs.
- ★ Provide a \$100,000 conditional grant to a biotechnology firm that develops anti-malarial vaccines to expand in the County while creating 47 new jobs.
- ★ Encourage a vibrant economy by improving the Department of Liquor Control's retail operations including the consolidation and renovation of select retail stores in the County.
- ★ Generated \$128 million in new small business loans, 285 new jobs, and \$249,000 in interest income in 2016 as a result of the County depositing up to \$50 million with participating local banks through the County's "Small Business Plus!" program, now in its fifth year. Since the program's inception in 2012, a total of 1,354 new jobs have been created and \$608,000 in interest income has been generated.



Vital Living for All of Our Residents...

- ★ Reached consumers and businesses for whom English is not their primary language through the Office of Consumer Protection (OCP) and launched a "*Language Friendly*" outreach program. This multiprong effort included: translating consumer protection information into several languages (Korean, Chinese, Amharic, French, Vietnamese, Russian, and Spanish); placing consumer education information and advertisements in Korean and Chinese language newspapers; and recruiting bilingual volunteers to be available in the OCP office during specified days of the week.
- ★ Worked collaboratively with the State delegation to expand an existing local option property tax credit for retired military to include civil commissioned officers working with the U.S. Public Health Service or National Oceanic and Atmospheric Administration (NOAA).
- ★ Transitioned the Human Trafficking Task Force from a task force to a committee, and worked with the Maryland Coalition Against Sexual Assault on the passing of State legislation (House Bill 429/Senate Bill 217) nicknamed, "No Means No!"

- ★ Facilitated the East County Job Fair, which connected employers with job seekers, and provided a series of workshops for job seekers and small business start-ups with skill development.
- ★ Processed 259 tree plans, protected 421 roadside trees, required 206 roadside tree plantings, and collected \$95,850 for Department of Transportation (DOT) roadside tree planting program.
- ★ Expand a partnership with Strathmore for the East County Arts Initiative, including East County Strings, Bloom Concert Series, and begin a programming partnership for the re-opening of the Good Hope Neighborhood Recreation Center in the Fall of 2018.
- ★ Expand the outreach and communication plan for the RecAssist subsidy program to include reminders to customers and outreach for referrals to Health and Human Services, Linkages to Learning, Montgomery County Public Schools, and other community agencies.
- ★ Formed volunteer panels of State, County, and private organizations to address the varied needs of Drug Court and Mental Health Court participants.
- ★ This year, the Family Justice Center (FJC) further expanded its pro bono legal services by inviting Jewish Coalition Against Domestic Abuse (JCADA) to expand their role at the FJC. Previously, JCADA was on-site one day per week, and provided only counseling services to clients. JCADA now offers expanded services and will soon be on-site for additional days per week.
- ★ In October 2017, the Office of Agriculture (OAG) partnered with the Maryland Department of Agriculture (MDA) to host the Annual Legislative Farm Tour. During this all-day event, the Secretary of MDA, along with many of the Montgomery County Delegates had the opportunity to travel through the agriculture Reserve and learn about Agriculture in Montgomery County. Along the way, they stopped at three of the County's farms where participants were able to meet and have a dialogue with the farmers.
- ★ Continue working with Data Montgomery to transition its static, PDF-formatted informational documents into usable data sets for publication and use by the community. OAG is currently working on a second interactive map with searchable data, incorporating the farm directory and local food and beverage guide.
- ★ Planning work is in progress for programming two new facilities - Wheaton Library and Community Recreation Center and South County Regional Recreation and Aquatic Center.
- ★ Conducted a senior leadership workshop on cyber attacks with more than 75 County departments and partner attendees.

- ★ Launched Senior Planet Montgomery, providing 3,959 hours of technology training to 268 older adults at ten locations in partnership with the Departments of Recreation and Public Libraries (MCPL), Tech Connect, and the Jewish Council for the Aging Heyman Interages. Provided 212 hours of staff professional development with classes offered in English and Spanish.
- ★ Establish a Worksource Montgomery HIRE (Helping Individuals Reach Employment) Employment Assistance Resource Center at the East County Regional Services Center, as part of the East County Opportunity Zone Initiative. The Center serves as a community-based hub for the provision of employment education and training services to East County residents.
- ★ Add funds to increase support for the wages of adult medical day care workers and public service interns due to the increase in the County's minimum wage, and provide funding to developmental disabilities providers to pay direct service professionals at 123 percent of the increased County minimum wage (on average).
- ★ Conducted diabetes education and heart health classes for 1,127 African American residents through the Department of Health and Human Services' African American Health Program and Healing Our Village.
- ★ Provided prenatal care to 1,749 County women through partnerships with four hospital-based clinics and home visiting case management provided by County staff. This program achieved an excellent health outcome: 97 percent of the babies born to women delivering through the Maternity Partnership program had a healthy birth weight.
- ★ Provided primary care for over 25,500 uninsured adults through the Montgomery Cares Program's network of 12 community-based clinics (including one pilot project clinic).
- ★ The Asian American Health Initiative worked with community organizations to host mental health first aid trainings that certified individuals who educated an additional 119 individuals on mental health.



Funding the Budget...

- ★ Recommended a total County budget from all sources for all County agencies of \$5,561,907,075 which is \$111.5 million or 2.0 percent more than the FY18 budget.
- ★ Recommended tax-supported funding for Montgomery County Government of \$2,030,408,509 (including debt service and OPEB funding).

- ★ Recommended tax-supported funding for Montgomery County Government of \$1,616,984,509, a decrease of 0.1 percent (excluding debt service).
- ★ Funding for Montgomery County Public Schools (MCPS) will increase by \$75.1 million or 3.0 percent. Within this total, the County contribution is \$19 million over Maintenance of Effort and 2.7 percent higher than FY18.
- ★ Funding for Montgomery College's FY19 Recommended Operating Budget totals \$313.0 million. The County's local contribution is \$2.0 million over MOE, making this the seventh year in a row of funding over MOE. The overall County contribution increases by 49.1 percent in total and 83.0 percent on a per student full-time enrollment basis since 2013.
- ★ Tax-supported funding for the Maryland-National Capital Park and Planning Commission (M-NCPPC) increases by \$2,007,375 or 1.5 percent from FY18 (including debt service and OPEB funding).
- ★ Fund WSSC's FY19 operating and capital budgets with a 4.5 percent water and sewer rate increase as proposed by the Commission.
- ★ Recommended a property tax rate of \$0.9814 per \$100 of assessed value, 1.98 cents below the current rate. The recommended property tax rate keeps the rate within the County's Charter limit.
- ★ Promote existing mechanisms for senior citizens and those on limited incomes to assist them as needed with property tax increases, such as the Senior Tax Credit program that benefits eligible residents who are at least 65 years of age. This credit is calculated as 50 percent of the combined State Homeowners' Tax Credit and County Supplement.
- ★ Retains the energy tax rate at the level approved by the Council for FY18, preserving an important stable and broad-based revenue source that includes Federal institutions that otherwise pay no taxes in exchange for County services.



Collaboration and Partnerships

Highlights

★ Addressing Drug and Alcohol Abuse

Partners:

Department of Police, Department of Health and Human Services

Description:

Partnerships with HHS, including Crisis Intervention Team, Project Lifesaver, the Opiate Overdose Response Program, and the Stop, Triage, Engage, Educate, and Rehabilitate (STEER) program.

★ Building Design & Construction

Partners:

Department of General Services

Description:

Montgomery County Public Libraries Refresh Program won the 2016 Top Innovator Award from the Urban Libraries Council, an organization that represents the largest library systems in the USA and Canada.

★ Child and Adolescent Outpatient Behavioral Health Services

Partners:

Department of Health and Human Services, Department of Correction and Rehabilitation, Non-Profits

Description:

Established relationships with the Latin American Youth Center and the City of Rockville afterschool program, and continued to provide services at the Clarksburg Correctional Facility Youthful Offenders Program. Services include on-site behavioral health screenings and groups for youth on topics of substance use prevention and coping skills.

★ Connected Communities

Partners:

Department of Public Libraries, Montgomery County Public Schools, Non-Profits

Description:

Ensure that all students have the opportunity to have a library card. Engage students and families with informative programs, library tours, and events that cultivate an appreciation of libraries and volunteer opportunities.

★ Community Grant Outreach Forums

Partners:

Office of Management and Budget, County Council

Description:

OMB partnered with staff from the County Council and conducted three information and training sessions on the County's Community Grant application and award process. The sessions were conducted throughout the County and were attended by 148 representatives from community non-profit organizations.

★ Countywide Digital Evidence Management

Partners:

Department of Technology Services, Circuit Court, Department of Correction and Rehabilitation, Office of the County Attorney, Montgomery County Fire and Rescue Service, Office of Management and Budget, Department of Police, Sheriff's Office, Office of the State's Attorney

Description:

With the exponentially increasing amount of data flooding our IT systems & resources, the costs, management, and discovery process have all increased in volume and difficulty. Jurisdictions nationwide are struggling with this issue. In FY18, County departments collaborated on the emerging issue of eDiscovery & Digital Evidence Management focusing on:

- Industry trends and solutions, including how other jurisdictions are planning for growing demands of evidence storage
- Data availability, retention, management and reliability
- Policies & Program Management
- Hardware (servers, devices).

In FY18, the County has devoted resources to maintain the current digital evidence management infrastructure and in FY19 will continue to provide County leaders options to move forward with long-term sustainable solutions.

★ Culturally Based Family Reunification Services

Partners:

Department of Health and Human Services, Community Engagement Cluster, Montgomery County Public Schools, Non-Profits

Description:

The Latino Health Initiative partners with several Montgomery County Public Schools programs and services; the Gilchrist Center; Identity, Inc.; and the Takoma East Silver Spring (TESS) Community Action Center to provide culturally based family reunification services.

★ Diabetes Education and Cardiovascular Classes

Partners:

Department of Health and Human Services, Non-Profits

Description:

The African American Health Program teams with Healing Our Village to deliver diabetes education and cardiovascular classes to meet the needs of African American residents. Also, in collaboration with Shoppers Food Pharmacy, pharmacists provide a "Bring Your Brown Bag" Medication Review Therapy for program participants.

★ East County Opportunity Zone Plan

Partners:

Community Engagement Cluster, Department of Health and Human Services, Non-Profits

Description:

The East County Regional Services Center, in coordination with the Department of Health and Human Services, led a strategic process to establish the East County Opportunity Zone, a public-private collaboration designed to enhance community services delivery in East County in several areas including workforce development, access to health and social services, food security, and transportation. Public and private funding and resources were secured in 2018 for the implementation of a workforce development service delivery model project focused on adult and youth employment education and training.

★ Economic Development Initiatives

Partners:

Department of Permitting Services, Maryland-National Capital Park and Planning Commission, Washington Suburban Sanitary Commission

Description:

Department of Permitting Services is collaborating on several strategic economic development efforts including the new Marriott Headquarters, the reconstruction of the APEX building, the Bethesda entrance and platform for the Purple Line and the new Bethesda entrance for WMATA, and the Wheaton Building.

★ Emergency Response Initiatives

Partners:

Department of Permitting Services, Montgomery County Fire and Rescue Service, Maryland-National Capital Park and Planning Commission

Description:

Department of Permitting Services established a workgroup to minimize site development issues that interfere with the ability for first responders to reach

building occupants and provide effective emergency rescue and services.

★ **Excel Beyond the Bell**

Partners:

Department of Recreation, Montgomery County Public Schools, Non-Profits

Description:

In partnership with Montgomery County Public Schools (MCPS) and the Collaboration Council, the Excel Beyond the Bell program serves over 2,400 youth and is continuously growing to help close the achievement opportunity gap among MCPS students.

★ **Facilitated eDiscovery and Digital Evidence Management Working Group**

Partners:

Office of Management and Budget, Circuit Court, Department of Correction and Rehabilitation, Office of the County Attorney, Office of the County Executive, Office of Human Resources, Department of Police, Sheriff's Office, Office of the State's Attorney, Department of Technology Services, Department of Transportation

Description:

Directed the eDiscovery and Digital Evidence Management Working Group, focusing on the process and technology related to Electronically Stored Information (ESI) including management, policy, budget, data (storage, compliance, translation), software (discovery, licensing, editing), and hardware (servers, devices).

★ **Facilitated Cluster Meetings**

Partners:

Office of Management and Budget

Description:

OMB facilitated operating budget cluster meetings to promote collaboration, information sharing, cost-savings, and efficiency among departments. Specific areas of focus included Positive Youth Development, Seniors, Criminal Justice, Technology, and Pedestrian Safety-Vision Zero.

★ **Family Justice Center**

Partners:

Department of Police, Department of Health and Human Services, Sheriff's Office, Non-Profits

Description:

MCPD partners with other departments in the Family Justice Center to provide

efficient and effective services to residents.

★ **Fibernet Enhancements**

Partners:

Department of Technology Services, Housing Opportunities Commission, Maryland-National Capital Park and Planning Commission, Montgomery College, Montgomery County Public Schools, Washington Suburban Sanitary Commission

Description:

DTS is engaged in several Dense Wave Division Multiplexing (DWDM) projects to improve Wide Area Network connectivity and services for Public Safety Radio, Montgomery College (MC), and Montgomery County Public Schools. FiberNet currently serves 536 sites and construction to 29 additional sites is underway. FiberNet carries Internet-hosted phone service for MC and Montgomery County Government and is being planned for the Housing Opportunities Commission (HOC). These projects represent a higher level of collaboration among the Interagency Technology Policy and Coordination Committee (ITPCC) participating agencies. The FiberNet Network Operations Center (NOC) continues to mature.

★ **For-profit and non-profit developers**

Partners:

Department of Housing and Community Affairs, Housing Opportunities Commission, Non-Profits

Description:

Continue to provide funding to a variety of for-profit and non-profit developers to produce and preserve affordable housing units, and to provide housing-related services and programs

★ **Graduation from Permanent Supportive Housing**

Partners:

Department of Health and Human Services, Housing Opportunities Commission

Description:

Implemented a "Move-up" strategy in partnership with the Housing Opportunities Commission (HOC) to create a true continuum of care that allows ebb and flow as a household's housing support needs change. The "Move-up" effort enabled stable tenants who are currently in a permanent supportive housing (PSH) program but no longer need regular social services to transition to non-PSH subsidized housing with limited after care.

★ **"I Take It Personally" Campaign**

Partners:

Department of Liquor Control, Department of Police

Description:

DLC and Police launched a public awareness campaign to prevent drunk driving and patron over-consumption.

★ **Keeping Schools Safe**

Partners:

Department of Police, Sheriff's Office, Montgomery County Public Schools

Description:

Partnership with the Montgomery County Public Schools, Sheriff's Office, and the Rockville and Gaithersburg Police Departments to provide a School Resource Officer (SRO) program and training related to critical incident response.

★ **Keeping Seniors Safe Program**

Partners:

Department of Police, Non-Profits

Description:

Partnership between the Montgomery County Commission on Aging and the MCPD Volunteer Resources Sections to administer the Keeping Seniors Safe program, which is designed to increase awareness of safety issues within the senior community and provide related guidance and resources to seniors in regard to these issues.

★ **Managed Search Operations, Emergency Services, and Emergency Response**

Partners:

Department of Police, Montgomery County Fire and Rescue Service

Description:

Partnerships with Fire & Rescue include arson investigations, tactical medic program, and critical incident response training and support for Managed Search Operations Team incidents, Emergency Services Unit activities, and Emergency Response Team (ERT) incidents.

★ **Maryland Senior Olympics**

Partners:

Department of Recreation, Maryland-National Capital Park and Planning Commission, Non-Profits

Description:

The Senior Programs Team continues to work with MD Senior Olympics, Inc., other county and state Recreation departments, Maryland-National Capital Park and Planning Commission, and a number of senior sports organizations to program over

20 Senior Olympic events throughout the county and state on an annual basis.

★ **MC311 and County Stat Office: Collaboration for Improving Customer Service**

Partners:

Office of Public Information, Office of the County Executive, Department of Finance, Department of Health and Human Services

Description:

The Customer Relationship Management (CRM) service continues to provide collaboration with CountyStat and County offices and departments to improve business operations and service delivery for customers. This ranges from regular review of service level agreement time frames; event updates and guidance and strategic planning. Examples include: the Department Health and Human Services working with MC311 regarding dissemination of information and operation of a Family Reunification Center (FRC), in the event a FRC is needed in the wake of an emergency or other catastrophic event. MC311 was instrumental in getting out information to the public regarding a property tax credit for seniors and military retirees who qualify for property tax credits promulgated under Bill 13-17E.

★ **Medicaid Waiver Demonstration Assistance in Community Integrations Services Pilot Program**

Partners:

Department of Health and Human Services

Description:

Partnered with the Maryland Department of Health by applying for the Medicaid Waiver Demonstration Assistance in Community Integrations Services Pilot Program that utilizes Medicaid funding for housing support services to individuals experiencing chronic homelessness or returning to homelessness from long-term institutionalization. By leveraging Federal resources for support services, local funding can be reallocated to other housing needs.

★ **Mental Health First Aid**

Partners:

Department of Health and Human Services, Non-Profits

Description:

The Asian American Health Initiative partners with various community and faith-based organizations to organize Mental Health First Aid trainings for local community leaders. Mental Health First Aid teaches participants how to identify, understand, and respond to signs of mental illness and substance use disorders in the community.

★ **Mobile Science Laboratory**

Partners:

Office of Agriculture , Montgomery County Public Schools, Non-Profits

Description:

OAG is continuing its partnership with the Maryland Agricultural Education Foundation (MAEF) and Montgomery County Public Schools (MCPS) to promote agriculture in the classroom for the County's elementary students. This program involves the MAEF mobile laboratory visiting MCPS schools each week throughout the year to provide students with the opportunity to provide hands-on science projects focused on the topic of Food, Fiber, and You. In the two years since this partnership was established, the lab has visited 51 elementary schools and educated 35,000 students.

★ **Montgomery County Food Council**

Partners:

Office of Agriculture , Non-Profits

Description:

OAG will continue its collaboration with the Montgomery County Food Council to promote a local food economy and expand agriculture in both rural and urban areas. Transforming and combining both Montgomery County Food Council's printed Local Food and Beverage Guide and the OAG's Farm Directory into a searchable, interactive, GIS-based web based resource is one example of a collaborative project currently underway with the assistance of Data Montgomery and the GIS team.

★ **Neighborhood Action Team in Silver Spring**

Partners:

Community Engagement Cluster, Office of Community Use of Public Facilities, Department of Health and Human Services, Department of Police, Department of Public Libraries, Urban Districts

Description:

The Silver Spring Regional Services Center (SSRSC) convened and managed an interagency group (Neighborhood Action Team) consisting of representation from Health and Human Services, Silver Spring Urban District, Police, Community Use of Public Facilities, and Public Libraries, as well as various homeless providers and residents, in a series of meetings and community conversations on the subject of homelessness in downtown Silver Spring. Enhanced communication among stakeholders will be used to address the issue going forward.

★ **Partner with Montgomery County Police**

Partners:

Department of Recreation, Department of Police

Description:

Partner with Montgomery County Police as a proactive prevention strategy to strengthen the relationship between youth and law enforcement, enhance trust and understanding within communities, discuss neighborhood issues, and deter youth from engaging in risky behavior. Police are participating in an arts-based initiative through the Excel Beyond the Bell program in partnership with Imagination Stage.

★ **Police Cadet Program**

Partners:

Department of Police, Montgomery College

Description:

Partnership with Montgomery College to maintain the Montgomery County Police Cadet Program.

★ **Preparedness for Large-Scale Event**

Partners:

Department of Police, Office of Emergency Management and Homeland Security, Montgomery County Fire and Rescue Service

Description:

Enhanced training and collaboration with local, state, and federal public safety partners to improve preparedness for large-scale event.

★ **Project Search**

Partners:

Office of Management and Budget, Office of Human Resources

Description:

Partnered with OHR by providing opportunities for Project Search participants to intern at OMB. Since 2013, OMB has hosted seven Project Search participants and hired two of those participants to permanent positions.

★ **Public Safety Systems Modernization (PSSM) Deployment**

Partners:

Department of Technology Services, Office of Emergency Management and Homeland Security, Montgomery County Fire and Rescue Service, Department of Police, Sheriff's Office

Description:

DTS completed the Computer Aided Dispatch (CAD) and Fire Station Alerting PSSM projects, and is continuing implementation of the final two deliverables: replacement of the core voice radio communications infrastructure, and the law enforcement records management system.

★ Regional Service Centers

Partners:

Department of Housing and Community Affairs

Description:

Provide educational materials for landlords and tenants to the Service Centers.

★ Response to Bias & Hate

Partners:

Department of Police, Office of Human Rights, Non-Profits

Description:

Expanded community partnerships through the Office of the Chief, including the African American, Asian, Hispanic, and Latino liaison committees, LGBTQ, and Interfaith community working group, to investigate and respond to the increase in the number of bias incidents.

★ Senior Transportation

Partners:

Department of Recreation, Department of Health and Human Services, Department of Transportation

Description:

The Senior Programs Team works closely with the Department of Transportation (DOT) and Health and Human Services Aging and Disability Services to provide coordinated and efficient transportation services to seniors living in the county. This includes transportation to five senior centers and four Active Adult program locations.

★ Shedding Light on Buying Solar Panels

Partners:

Office of Consumer Protection, Department of Permitting Services, Office of the State's Attorney

Description:

In response to a spike in residential solar power marketing, OCP investigated and resolved numerous complaints regarding the sale and installation of solar panel systems. OCP collaborated with the Department of Permitting Services, the Maryland Home Improvement Commission, and the State's Attorney's Office to successfully bring criminal charges against an unlicensed solar panel installer. The Office prepared and distributed a newsletter to provide helpful information to consumers regarding how to purchase residential solar panels.

★ Storm Water Management and Water Quality Efficiencies

Partners:

Department of Permitting Services, Department of Environmental Protection

Description:

Department of Permitting Services developed an expedited process for handling reviews of County projects undertaken by the Department of Environmental Protection (DEP) under the County's MS-4 permit to improve water quality.

★ **Strong and Vibrant Montgomery**

Partners:

Department of Public Libraries, Office of Human Resources

Description:

Workforce development programs targeting job seekers will include workshops on job search strategies, resume writing, applying for jobs with Montgomery County, and career resources for skilled immigrants; classes in English and Spanish for entrepreneurs and small business owners on starting a business, business finance basics, social media for small businesses, and building a website for small business; and an online high school diploma program.

★ **Subdivision Staging Policy**

Partners:

Department of Permitting Services, County Council, Office of the County Executive, Maryland-National Capital Park and Planning Commission

Description:

Department of Permitting Services implemented the completely revised development impact taxes and trip mitigation payments in March and July of 2017 pursuant to the recently adopted Subdivision Staging Policy.

★ **Technology and Programming**

Partners:

Department of Public Libraries, Department of Technology Services, Non-Profits

Description:

Media labs engage youth and older adults in using digital media, music, and multimedia production as a form of expression and developing their programming skills in libraries. Technology training classes are provided for older adults in English and Spanish at several libraries. Residents are provided with Makerspace and Science, Technology, Engineering, Art, and Mathematics (STEAM) programming that inspires and fosters innovative thinking.

★ **TeenWorks Program**

Partners:

Department of Recreation, Department of Technology Services, Maryland-National

Capital Park and Planning Commission, Montgomery County Public Schools, Non-Profits

Description:

- Partners with the Maryland Park Service, Conservation Jobs Corps (CJC) and the Maryland-National Capital Park and Planning Commission (M-NCPPC) to prepare young people for jobs in an increasingly green economy through conservation and environmental stewardship. The program provides participants ages 14-17 with opportunities for skill development and personal growth through a supportive, team-based environment, emphasizing the satisfaction of completing projects that benefit our County and the State's natural resources.
- Partners with Transcend, Maryland's Promise, and National Center for Children and Families to ensure vulnerable youth receive priority referrals for youth employment opportunities.
- Established a partnership to employ youth through the TeenWorks program to provide computer literacy training to seniors.
- Established a formal partnership with the Hispanic Business Foundation to provide employability and financial literacy skills to newly arrived Latino youth who earn a stipend for participation.
- Collaborate with Worksource Montgomery to provide referrals for disconnected youth (young adults not in school or working) to employment and training opportunities.

★ **Thriving Germantown Community Hub**

Partners:

Community Engagement Cluster, Department of Permitting Services, Department of Recreation, Non-Profits

Description:

Upcounty Regional Services Center (UCRSC) led an initiative to address safety issues and service needs in the Germantown community. UCRSC worked with Permitting Services, PEPCO, and the Department of Recreation to secure residents' safety. A collaboration of the Healthcare Initiative Foundation was formulated, and the group championed the effort, forming "Thriving Germantown" with a collaborative group of service providers and private and public funders offering wrap-around services for the children in that community.

★ **Truancy Prevention Program Partnership**

Partners:

Department of Recreation, Office of the State's Attorney

Description:

Partnering with the States Attorney's Office Truancy Prevention Program (TPP) to establish a referral process for students with chronic absences to Excel Beyond the Bell. Additionally, partnering with TPP to collaboratively offer homework help and tutoring services within Excel Beyond the Bell.

★ **Vision Zero**

Partners:

Department of Police, County Council, Office of Emergency Management and Homeland Security, Department of Health and Human Services, Department of Transportation, Maryland-National Capital Park and Planning Commission

Description:

Collaborated with the County Council, DOT, OEMHS, HHS, State Highway, Maryland-National Capital Park & Planning Commission, the State Highway Administration, and several other associations, committees, and offices to develop the Vision Zero action plan.

★ **Wheaton Redevelopment Project**

Partners:

Office of Public Information, Department of Finance, Department of Recreation, Department of Transportation

Description:

The Office of Public Information has been working with other departments including Transportation, Finance, and Recreation to inform businesses in the area that they could be eligible for the County's Small Business Assistance program during the 3-year construction of the new 14-story County office building in Wheaton, which is part of the Wheaton Redevelopment Project begun in June 2017. PIO is undertaking a major, multi-faceted effort to keep residents updated on the project's progress and to make them aware that businesses are open during construction.

★ **Youth Soccer Partnerships**

Partners:

Department of Recreation, Department of Health and Human Services, Non-Profits

Description:

Montgomery County Department of Recreation's expanded soccer program targets vulnerable youth with Identity, the City of Gaithersburg, and Health and Human Services' Street Outreach Network to provide instruction, coaching, transportation, enrichment, and other program supports to ensure youth are healthy, connected, and productive during out-of-school time. The partners work to remove barriers by building program schedules conducive to working youth, address language barriers which often prevent students from participating in school based programs, and remove economic and transportation barriers.

★ 2017 State Legislative Session Bill Review

Partners:

Office of Management and Budget, Office of Intergovernmental Relations

Description:

During the FY17 State legislative session, OMB provided fiscal and policy analysis on over 50 proposed bills, including the 2017 Budget Reconciliation and Financing Act, to the Office of Intergovernmental Relations. This helped shape the County's position on State legislation.

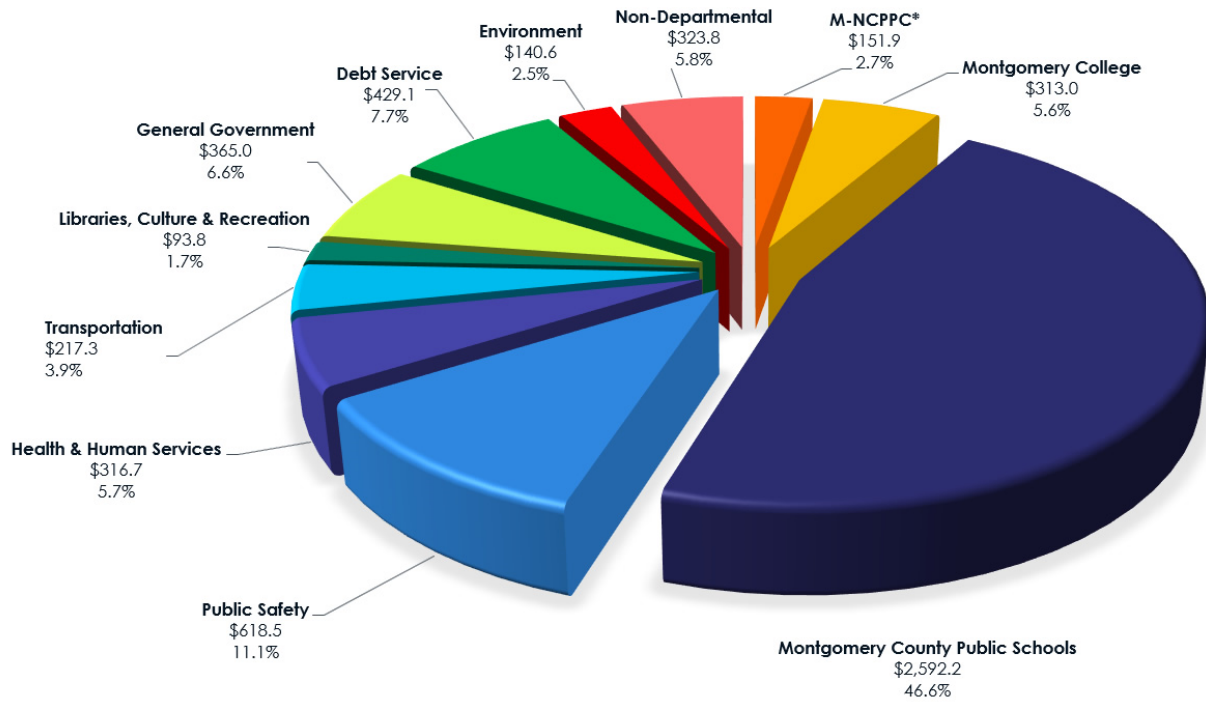
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FY19 Expenditures by Function (millions)

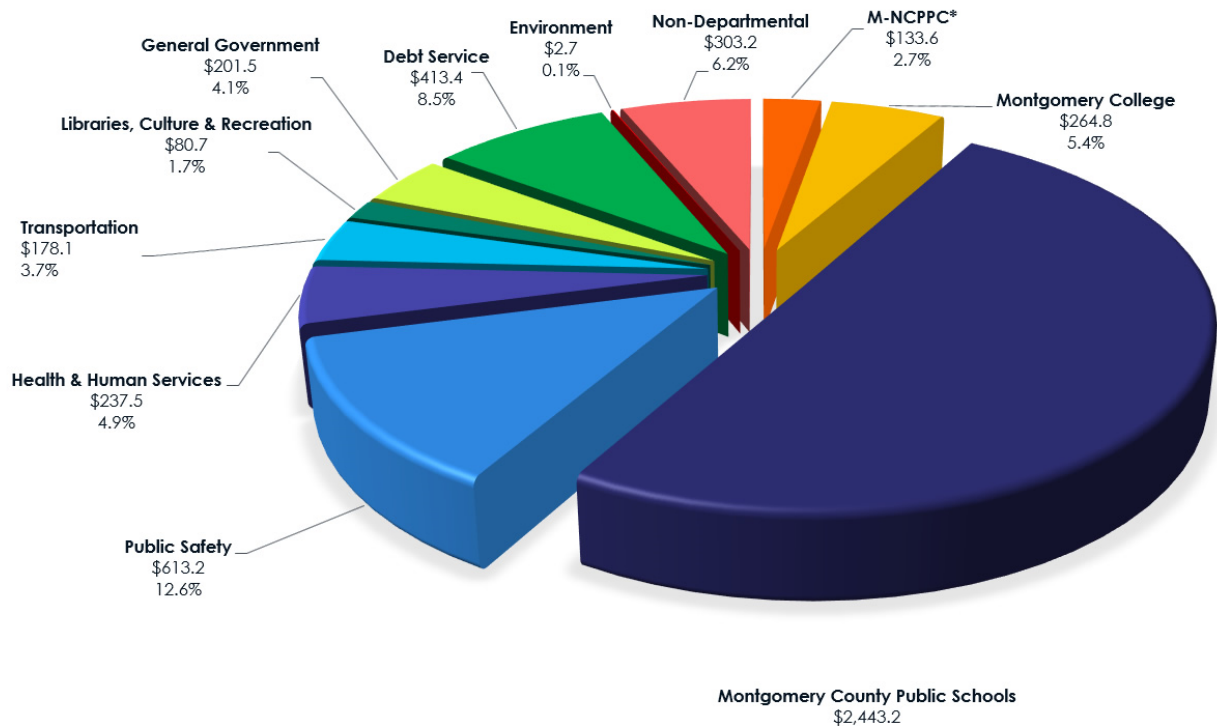
WHERE THE MONEY GOES

TOTAL EXPENDITURES - \$5,561.9



*Total M-NCPPC includes \$6.7 million debt service.

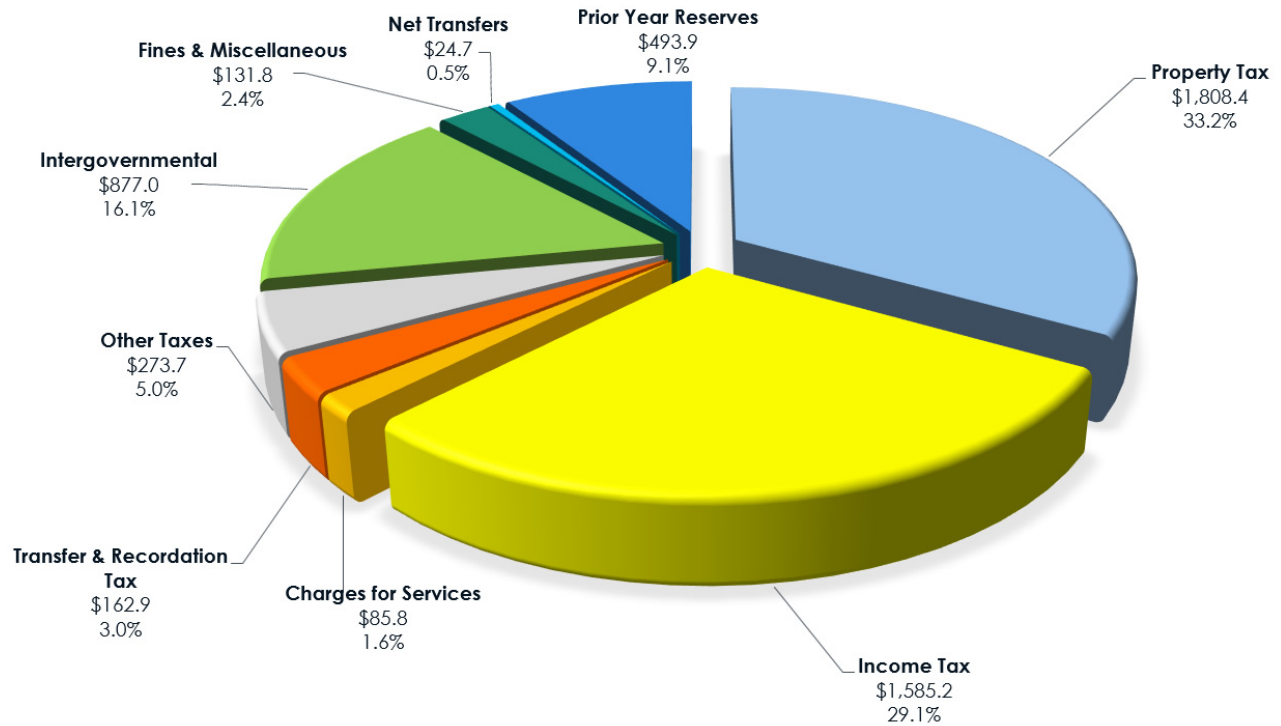
TAX SUPPORTED EXPENDITURES - \$4,871.9



FY19 Tax Supported Agencies and Funds (millions)

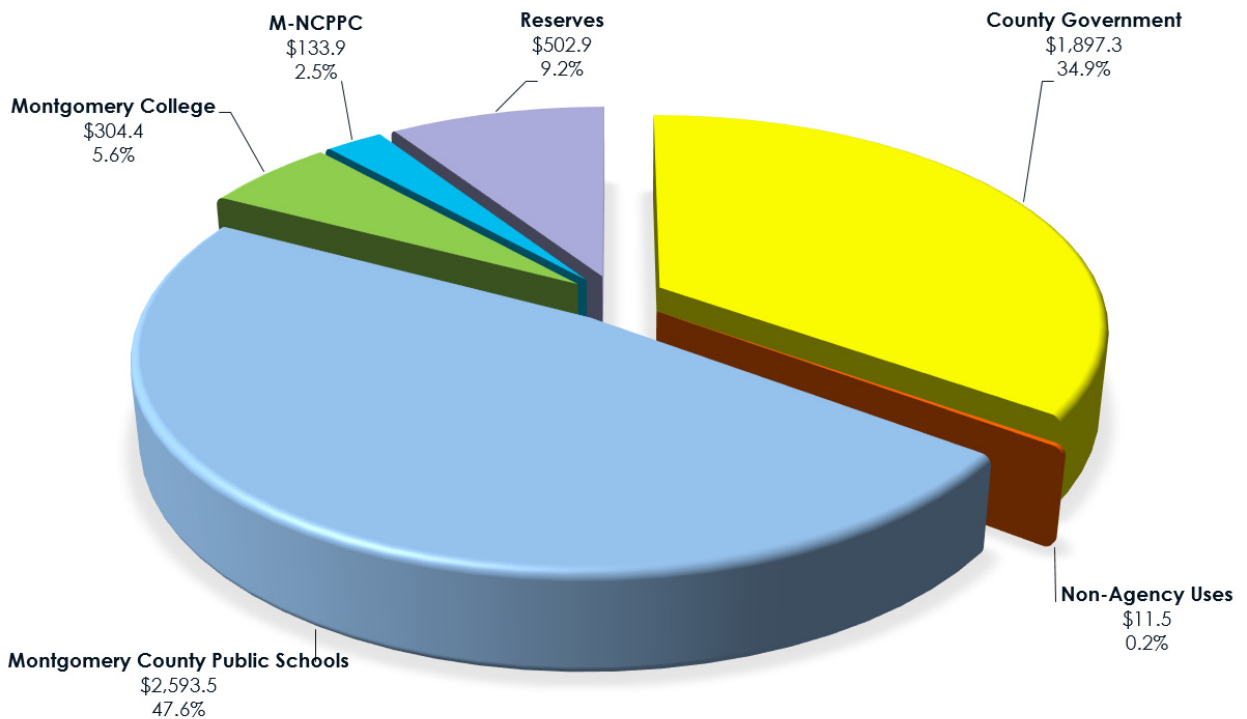
WHERE THE MONEY COMES FROM

TOTAL RECOMMENDED RESOURCES - \$5,443.4



WHERE THE MONEY GOES*

TOTAL RECOMMENDED USES of FUNDS - \$5,443.4

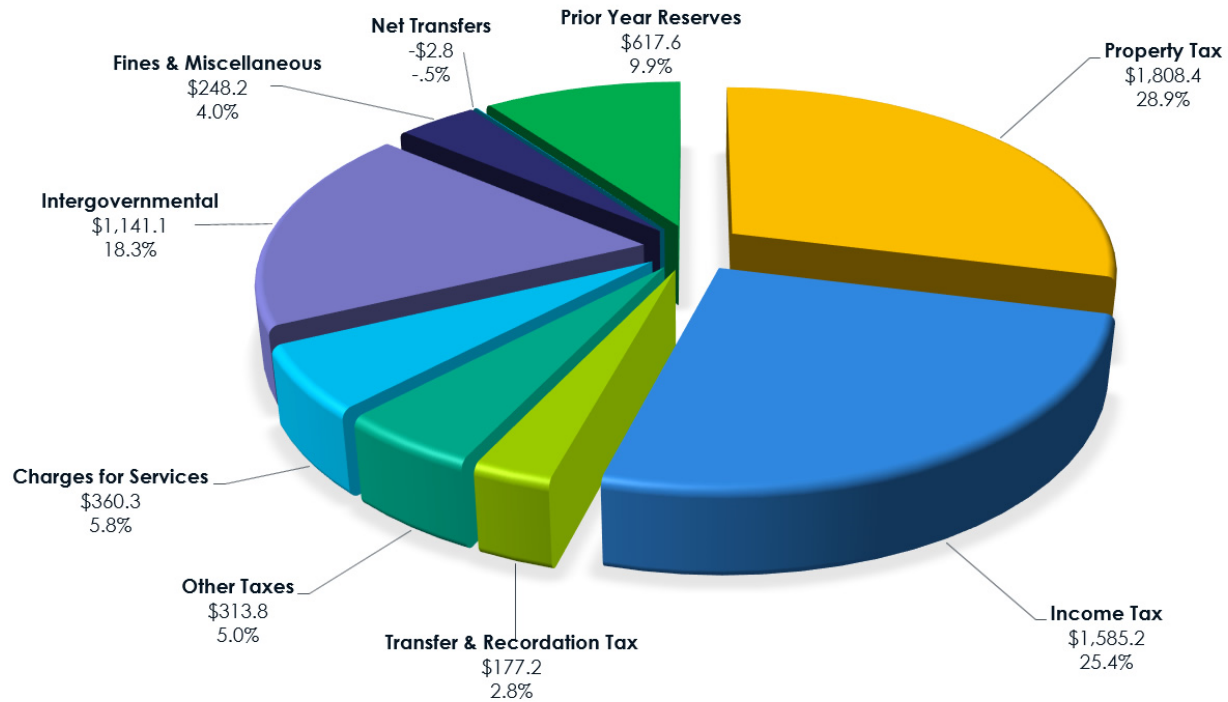


* This total covers the full Operating Budget and funds to the CIP, Debt Service, and Reserves. Of this amount \$4,871,930,896 is recommended in the Operating Budget.

FY19 All Agencies / All Funds (millions)

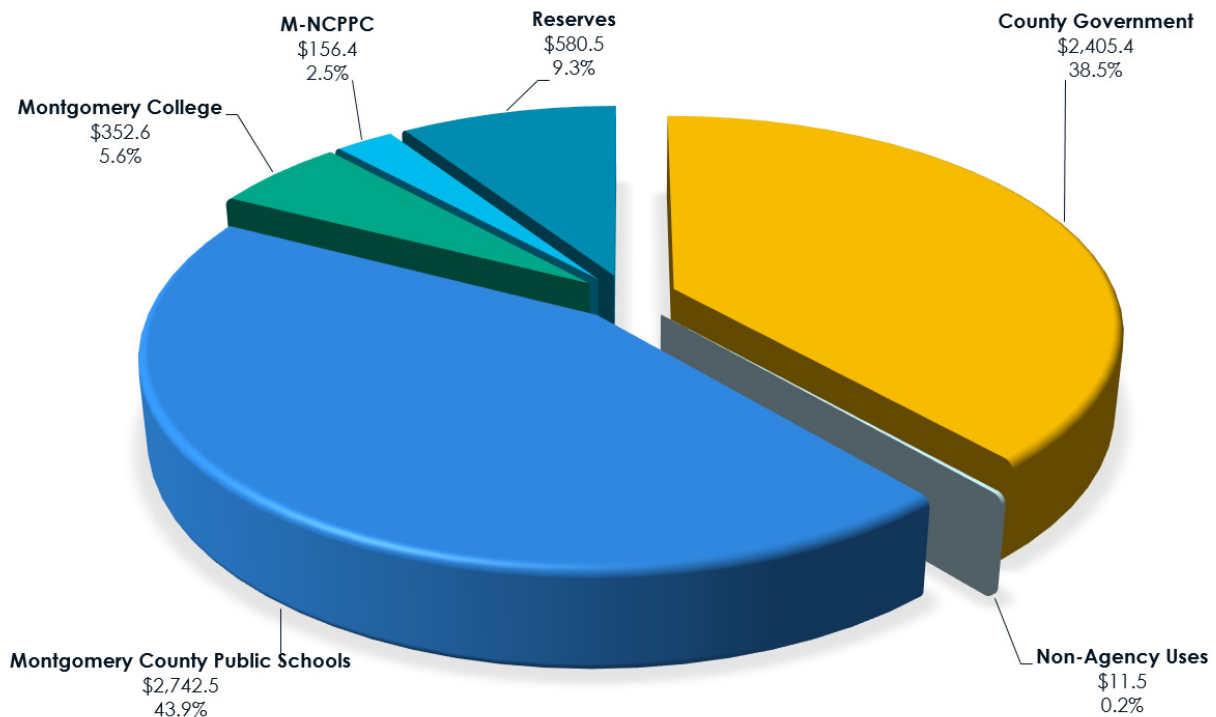
WHERE THE MONEY COMES FROM

TOTAL RECOMMENDED RESOURCES - \$6,248.9



WHERE THE MONEY GOES*

TOTAL RECOMMENDED USES OF FUNDS: \$6,248.9



* This total covers the full Operating Budget and funds to the CIP, Debt Service, and Reserves. Of this amount \$5,561,907,075 is recommended in the Operating Budget.

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