

# **APPROVED FY24 BUDGET** \$312,520,754

Police

## FULL TIME EQUIVALENTS 1,903.10

MARCUS G. JONES, CHIEF OF POLICE

# MISSION STATEMENT

The mission of the Montgomery County Police Department (MCPD) is to safeguard life and property, preserve the peace, prevent and detect crime, enforce the law, and protect the rights of all citizens. The Department is committed to working in partnership with the community to identify and resolve issues that impact public safety.

#### **Community Policing Philosophy**

The Montgomery County Police Department embraces the concept of community policing as a philosophy and an organizational strategy. This approach allows the police and the community to work closely together in creative ways to solve the problems of crime or fear of crime, address physical and social disorder, and advance the overall quality of life in the community. This philosophy rests on the belief that the community deserves input into the process and that solutions to today's community problems require both the public and the police to address neighborhood concerns beyond a narrow focus on individual crime incidents. These partnerships and strategies have allowed the Department to address community concerns quickly, to improve the Department's ability to communicate with and better serve the community, and to enhance the Department's ability to accomplish its mission.

### BUDGET OVERVIEW

The total approved FY24 Operating Budget for the Department of Police is \$312,520,754, an increase of \$16,019,176 or 5.40 percent from the FY23 Approved Budget of \$296,501,578. Personnel Costs comprise 85.05 percent of the budget for 1,817 full-time position(s) and 224 part-time position(s), and a total of 1,903.10 FTEs. Total FTEs may include seasonal or temporary positions and may also reflect workforce charged to or from other departments or funds. Operating Expenses account for the remaining 14.95 percent of the FY24 budget.

# COUNTY PRIORITY OUTCOMES

While this program area supports all seven of the County Executive's Priority Outcomes, the following are emphasized:

Safe Neighborhoods

Effective, Sustainable Government

# INITIATIVES

- Implement recommendations made by the Effective Law Enforcement for All (ELE4A) Final Report to include adding three Public Safety Instructors at the Police Safety Training Academy to improve officer firearms training and a Program Manager II dedicated to health and wellness.
- Add funding for a Violent Crime Information Center to provide real-time tactical information to officers in the field and command staff.
- Add funds for security camera rebates in support of Bill 14-22, Private Security Camera Incentive Program to enhance crime prevention and offender identification.
- Add four school crossing guards to enhance student and pedestrian safety.

## INNOVATIONS AND PRODUCTIVITY IMPROVEMENTS

MCPD relaunched basketball tournaments to engage hard-to-reach communities. This was a youth-related violence prevention community engagement effort.

### **PROGRAM CONTACTS**

Contact Assistant Chief Darren Francke of the Department of Police at 240.773.5041 or Derrick Harrigan of the Office of Management and Budget at 240.777.2759 for more information regarding this department's operating budget.

# PROGRAM PERFORMANCE MEASURES

Performance measures for this department are included below (where applicable), with multi-program measures displayed at the front of this section and program-specific measures shown with the relevant program. The FY23 estimates reflect funding based on the FY23 Approved Budget. The FY24 and FY25 figures are performance targets based on the FY24 Approved Budget and funding for comparable service levels in FY25.

# PROGRAM DESCRIPTIONS

### ※ Community Resources

The Community Resources Bureau embraces the philosophy of community policing which highlights the importance of working in partnership with our communities to identify and resolve public safety issues. MCPD acknowledges and fully supports the use of this philosophy regarding the department's interaction with Montgomery County Public Schools and the Maryland Center for School Safety. This bureau coordinates the operations of the Community Engagement Division and the Policy and Planning Division.

The Community Engagement Division (CED) directs the Community Engagement Officers, Community Outreach, the Crisis Response Support Section, and Peer Support. Together these operations provide positive outreach encounters and confidential support to community members by:

- Delivering high-quality customer service.
- Providing effective and accurate communication with Department and community members while being both responsive and transparent.
- Helping to build trust and establish legitimacy of the police department within our communities.
- Encouraging community engagement and outreach.
- Serving as a liaison between the MCPD and Federal, State, and local government agencies.

The Policy and Planning Division is responsible for policy development, planning and research activities, and ensuring compliance with department policies, procedures, and standards.

- The Policy Development Section develops and updates Departmental directives, forms, and other policy documents for Department-wide distribution and may assist with inspections and audits of Departmental units to ensure proper administrative and operational controls are being followed.
- The Planning and Research Section coordinates long-term strategic planning, research, and analysis in addition to various special projects for the Department and for public and private partners.

Program Performance Measures	Actual FY21	Actual FY22	Estimated FY23	Target FY24	Target FY25
Community engagement events	321	530	750	900	1,100
Number of Use of Force incidents	451	982	1,200	1,100	1,000
FY24 Approved Changes FY23 Approved			•	enditures 5,503,554	FTEs 39.00
Multi-program adjustments, including negotiated con changes due to staff turnover, reorganizations, and or		•	•	2,020,456	9.00
FY24 Approved				7,524,010	48.00

### ✤ Field Services

The mission of the Field Services Bureau (FSB) is to provide specialized police services in support of other divisions within the MCPD and the residents of Montgomery County. These services are coordinated through the Special Operations Division (SOD), Traffic Operations Division (TOD), and the Security Services Division (SSD).

FSB accomplishes its purpose by partnering with other divisions and the community to enhance and further the overall mission of the Montgomery County Police Department. This is accomplished through:

- Traffic safety education, engineering, and enforcement which addresses both vehicle and pedestrian safety.
- Safety and security of County employees, visitors, facilities, and property utilizing physical security measures, policies that incorporate the industry's best practices, and education.
- Participating in community engagement activities designed to educate, build trust, and sustain relationships with those we serve.
- The use of units that have specialized equipment and/or training that enables them to provide unique support and functions to the department and community.

Program Performance Measures	Actual FY21	Actual FY22	Estimated FY23	Target FY24	Target FY25
Managed Search Operations Team (MSOT) responses to missing-at-risk calls	1,068	1,012	1,200	1,250	1,300
Average Citations per Automated Speed and Red Light Cameras <sup>1</sup>	3,220	4,280	3,650	4,000	4,000
Number of traffic collisions in Montgomery County	7,931	10,058	15,252	10,000	10,000

<sup>1</sup> FY23-FY25 projections reflect projected averages based on an increase of 50 speed cameras and 25 red light cameras over the next two years. Any change in the number of cameras deployed will affect the targets.

FY24 Approved Changes	Expenditures	FTEs
FY23 Approved	43,425,842	240.90
Add: Two Additional School Crossing Guards for New School and Two Crossing Guards to Support Enhanced Student Crossing Needs at Existing School	82,054	1.20
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	3,454,420	(4.00)
FY24 Approved	46,962,316	238.10

#### Investigative Services

The mission of the Investigative Services Bureau (ISB) is to provide specialized investigative services in support of felony and misdemeanor offenses that occur in Montgomery County. These investigations are coordinated through the MCPD Major Crimes Division (MCD), Special Victims Investigations Division (SVID), Special Investigations Division (SID), Criminal Investigations Division (CID), and the Crime Laboratory.

The Investigative Services Bureau is responsible for providing investigative and forensic services directed at preventing and deterring future victimization of those that reside, work, or travel in Montgomery County. This is accomplished through:

- Conducting investigations and forensic examinations aimed at identifying suspect(s) responsible for perpetrating crime with the goal of successfully prosecuting them.
- Providing victim assistance and services to help limit the negative consequences of being a crime victim.
- Developing positive relationships with the residents and the business community in Montgomery County by conducting proactive and follow-up investigations which helps reduce victimization, helps victims recover property, prevents future crimes from reoccurring, and helps build a level of trust and cooperation with the community.
- Sharing information and working cooperatively with Federal, State and local law enforcement partners to address ongoing crime problems in the County.

Program Performance Measures	Actual FY21	Actual FY22	Estimated FY23	Target FY24	Target FY25
Lab examinations completed by the Montgomery County Police Crime Lab	7,974	7,725	8,500	9,200	10,000
Crime investigation and closure rate: Violent crime	45.5%	38.0%	50.0%	65.0%	65.0%
Crime investigation and closure rate: Property crime <sup>1</sup>	9.6%	11%	18%	30%	35%
Fatal overdoses from opioids <sup>2</sup>	103	82	80	50	50

<sup>1</sup> These numbers are in a constant state of change as officers and detectives continue to work on cases.

<sup>2</sup> This number represents only those fatal overdoses that the MCPD responded to or was otherwise notified of.

FY24 Approved Changes	Expenditures	FTEs
FY23 Approved	45,194,234	312.50

FY24 Approved Changes	Expenditures	FTEs
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	4,815,368	4.50
FY24 Approved	50,009,602	317.00

### Management Services

The Management Services Bureau (MSB) is responsible for providing fiscal, personnel, and technological resources and services to all bureaus and programs within the MCPD in the following ways:

- Provide the safe and secure storage and preservation of evidence, property, and currency taken into custody by department personnel or authorized allied agencies.
- Receive and process all 911 and other emergency and non-emergency calls, dispatch public safety units within the County, and keep status on public safety units.
- Maintain personnel files on all employees, process pay and personnel actions, maintain the department complement/assignment roster, conduct background investigations on all potential employees, and recruit qualified employees.
- Manage budget, financial, facilities, and fleet administration, procurement/logistics, and other varied programs that support field functions.
- Provide entry-level and in-service training to all police officers, firearms-related training/records, Field Training Officer selection/training, and conduct specialized training for department employees, as well as outside agencies.
- Manage the Department's CIP projects/renovations, and coordinate of building and property maintenance services.

Program Performance Measures	Actual FY21	Actual FY22	Estimated FY23	•	Target FY25
Total emergency 911 calls received by Police Emergency Communication Center (ECC)	482,348	550,564	515,000	520,000	525,000
Total non-emergency calls received by Police Emergency Communication Center (ECC)	228,927	250,126	260,000	273,000	280,000
Total calls for service (dispatched and self-initiated)	242,155	255,967	260,000	265,000	265,000
Average emergency 911 call processing time (minutes)	2:33	2:27	2:15	2:00	2:00
Average time to answer 911 calls (seconds)	3	7	5	3	3
Average emergency 911 call travel time (minutes)	5:09	5:47	5:15	5:00	5:00

FY24 Approved Changes	Expenditures	FTEs
FY23 Approved	79,522,532	398.00
Add: ELE4A Audit Recommendation - MSB - Public Safety Training Academy - Public Safety Instructors	233,573	3.00
Enhance: One-Time Replacement of 100 In-car Printing Devices	200,000	0.00
Add: Program Manager II to Support Officer Wellness as Recommended by ELE4A Report	92,939	1.00
Reduce: One-Time Adjustment to Reflect Higher than Average Vacancies and to Accommodate Radio Lifecycle Replacement	(3,628,000)	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	1,950,718	(1.00)
FY24 Approved	78,371,762	401.00

### Office of the Chief

The Office of the Chief has responsibility for the overall management, direction, planning, and coordination of all MCPD programs and operations. The Chief is responsible for administering the Department in accordance with applicable laws and regulations and ensuring that organizational objectives are met.

The mission of the Internal Affairs Division (IAD) is to conduct fair, unbiased, and timely investigations into allegations of misconduct on the part of officers and professional staff employees of the Police Department. IAD strives to maintain an environment of unparalleled integrity and accountability through comprehensive proactive and reactive investigations, inspections, and adjudication of misconduct so that the Department's internal and external stakeholders have confidence and trust in the ability of the MCPD to execute its mission with the highest possible standards of impartiality, fairness, mutual trust, respect, and accountability. IAD also collects extensive statistical data for review, assessment, and trends on an ongoing basis to provide advice and recommendations to the Chief of Police.

The Professional Accountability Division (PAD) ensures compliance with established policies, procedures, and legislative mandates through internal inspections and audits of all bureaus, divisions, and sections. Section 35-3(i) of the Montgomery County Code mandates that the Chief of Police establish an internal inspections program to ensure that the Department is operating within established policies, procedures, and legislative mandates. This Division will assist the Chief of Police in ensuring that the department is operating within established parameters. PAD is comprised of 3 sections: Accreditation, Staff Inspections and Audits, and Quality Assurance.

The Public Information Office (PIO) disseminates information to the public on matters of interest and safety through both traditional media routes and current social media outlets.

Program Performance Measures	Actual FY21	Actual FY22	Estimated FY23	Target FY24	Target FY25
Twitter followers for Montgomery County Police	96,400	104,078	116,644	128,308	141,138
Average number of days for formal investigation to be completed	221	180	200	180	180
External complaints against police	175	206	192	175	175

FY24 Approved Changes	Expenditures	FTEs
FY23 Approved	3,841,826	23.00
Add: Bill 14-22 - Private Security Camera Incentive Program	256,000	0.00
Add: Funding to Provide Real Time Data to officers and Command Staff	200,000	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	(2,535,312)	0.00
FY24 Approved	1,762,514	23.00

#### Patrol Services

The Patrol Services Bureau (PSB) is the largest bureau within the Montgomery County Police Department. It operates 24 hoursa-day, seven (7) days-a-week and is responsible for the most contacts with those that reside, work and travel within Montgomery County. The PSB currently consists of six (6) districts - Rockville (1D), Bethesda (2D), Silver Spring (3D), Wheaton (4D), Germantown (5D), and Gaithersburg (6D).

PSB consists of several specially trained units, including the District Traffic Officers, Special Assignment Teams (SAT), District

Community Action Teams (DCAT), Patrol Investigations Unit (PIU), and Community Services Officers (CSOs). PSB is responsible for providing priority and routine services to the public, directed at preventing, deterring and responding to crime throughout Montgomery County with the primary goal of building trust, and developing and maintaining strong relationships between the Department and the communities we serve, as part of the Department's community policing philosophy. This is accomplished through:

- Enforcing proactively, by recognizing problems and preventing criminal activity, to prevent victimization.
- Responding to calls for service regarding criminal situations and providing general (non-emergency/non-enforcement) public assistance.
- Identifying victims of crimes and providing victim assistance.
- Enforcing traffic laws with the specific goal of reducing traffic collisions while promoting traffic and pedestrian safety and education.
- Educating the public in crime prevention methods.
- Protecting students and facilities within Montgomery County Public Schools.
- Participating in community engagement efforts with the residents and business communities of Montgomery County to promote cooperative, transparent, and trusting partnerships.

Program Performance Measures	Actual	Actual	Estimated	Target	Target
	FY21	FY22	FY23	FY24	FY25
Percent of County residents satisfied with police services <sup>1</sup>	N/A	76%	90%	90%	90%

<sup>1</sup> Satisfaction scores from biannual countywide resident survey.

FY24 Approved Changes	Expenditures	FTEs
FY23 Approved	119,013,590	884.50
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	8,876,960	(8.50)
FY24 Approved	127,890,550	876.00

#### BUDGET SUMMARY

	Actual FY22	Budget FY23	Estimate FY23	Approved FY24	%Chg Bud/App
COUNTY GENERAL FUND					
EXPENDITURES					
Salaries and Wages	175,636,079	196,865,038	186,694,430	208,613,161	6.0 %
Employee Benefits	54,299,842	54,185,557	52,948,783	57,183,263	5.5 %
County General Fund Personnel Costs	229,935,921	251,050,595	239,643,213	265,796,424	5.9 %
Operating Expenses	48,016,403	45,450,983	55,896,248	46,724,330	2.8 %
Capital Outlay	578,102	0	0	0	—
County General Fund Expenditures	278,530,426	296,501,578	295,539,461	312,520,754	<mark>5.4 %</mark>
PERSONNEL					
Full-Time	1,803	1,826	1,826	1,830	0.2 %
Part-Time	205	220	220	224	1.8 %

### BUDGET SUMMARY

	Actual FY22	Budget FY23	Estimate FY23	Approved FY24	%Chg Bud/App
FTEs	1,869.36	1,897.90	1,897.90	1,903.10	0.3 %
REVENUES					
Other Licenses/Permits	58,005	70,000	70,000	70,000	—
Other Charges/Fees	1,845,966	1,811,110	1,811,110	1,811,110	_
Other Fines/Forfeitures	12,020,053	11,244,500	11,244,500	11,244,500	—
Photo Red Light Citations	1,845,211	3,365,000	3,365,000	3,365,000	_
Speed Camera Citations	10,616,808	13,500,000	13,500,000	13,500,000	_
Emergency 911	6,186,518	12,000,000	12,000,000	12,000,000	_
Other Intergovernmental	0	250,000	250,000	250,000	_
State Aid: Police Protection	10,516,688	17,194,527	20,844,800	17,194,527	_
Miscellaneous Revenues	1,392,609	750,000	750,000	750,000	—
Vehicle/Bike Auction Proceeds	2,217,954	1,150,000	1,150,000	1,150,000	
County General Fund Revenues	46,699,812	61,335,137	64,985,410	61,335,137	

### **GRANT FUND - MCG**

EXPENDITURES					
Salaries and Wages	344,999	0	0	0	
Employee Benefits	1,411	0	0	0	
Grant Fund - MCG Personnel Costs	346,410	0	0	0	
Operating Expenses	1,576,172	0	0	0	
Capital Outlay	10,225	0	0	0	
Grant Fund - MCG Expenditures	1,932,807	0	0	0	
PERSONNEL					
Full-Time	0	0	0	0	
Part-Time	0	0	0	0	
FTEs	0.00	0.00	0.00	0.00	
REVENUES					
Federal Grants	961,910	0	0	0	
State Grants	873,726	0	0	0	
Grant Fund - MCG Revenues	1,835,636	0	0	0	

## DEPARTMENT TOTALS

Total Expenditures	280,463,233	296,501,578	295,539,461	312,520,754	<b>5.4 %</b>
Total Full-Time Positions	1,803	1,826	1,826	1,830	0.2 %
Total Part-Time Positions	205	220	220	224	<b>1.8 %</b>
Total FTEs	1,869.36	1,897.90	1,897.90	1,903.10	0.3 %
Total Revenues	48,535,448	61,335,137	64,985,410	61,335,137	

#### FY24 APPROVED CHANGES

#### COUNTY GENERAL FUND

#### FY23 ORIGINAL APPROPRIATION 296,501,578 1,897.90

Changes (with service impacts)		
Add: Bill 14-22 - Private Security Camera Incentive Program [Office of the Chief]	256,000	0.00
Add: ELE4A Audit Recommendation - MSB - Public Safety Training Academy - Public Safety Instructors [Management Services]	233,573	3.00
Enhance: One-Time Replacement of 100 In-car Printing Devices [Management Services]	200,000	0.00
Add: Funding to Provide Real Time Data to officers and Command Staff [Office of the Chief]	200,000	0.00
Add: Program Manager II to Support Officer Wellness as Recommended by ELE4A Report [Management Services]	92,939	1.00
Add: Two Additional School Crossing Guards for New School and Two Crossing Guards to Support Enhanced Student Crossing Needs at Existing School [Field Services]	82,054	1.20
Reduce: One-Time Adjustment to Reflect Higher than Average Vacancies and to Accommodate Radio Lifecycle Replacement [Management Services]	(3,628,000)	0.00
Other Adjustments (with no service impacts)		
Increase Cost: FY24 Compensation Adjustment	18,079,162	0.00
Increase Cost: Annualization of FY23 Compensation Increases	6,297,178	0.00
Increase Cost: Annualization of FY23 Lapsed Positions	1,093,161	0.00
Increase Cost: Retirement Adjustment	315,366	0.00
Increase Cost: Printing and Mail	49,672	0.00
Increase Cost: Motor Pool Adjustment	46,027	0.00
Decrease Cost: Elimination of One-Time Items Approved in FY23	(600,956)	0.00
Decrease Cost: Annualization of FY23 Personnel Costs	(2,007,555)	0.00
Re-align: One-Time Budget Adjustment to Reflect Higher Than Expected Vacant Positions	(4,689,445)	0.00

FY24 APPROVED 312,520,754 1,903.10

### PROGRAM SUMMARY

Program Name		FY23 APPR Expenditures	FY23 APPR FTEs	FY24 APPR Expenditures	FY24 APPR FTEs
Community Resources		5,503,554	39.00	7,524,010	48.00
Field Services		43,425,842	240.90	46,962,316	238.10
Investigative Services		45,194,234	312.50	50,009,602	317.00
Management Services		79,522,532	398.00	78,371,762	401.00
Office of the Chief		3,841,826	23.00	1,762,514	23.00
Patrol Services		119,013,590	884.50	127,890,550	876.00
	Total	296,501,578	1,897.90	312,520,754	1,903.10

#### CHARGES TO OTHER DEPARTMENTS

Charged Department	Charged Fund	FY23 Total\$	FY23 FTEs	FY24 Total\$	FY24 FTEs
COUNTY GENERAL FUND					
Animal Services	General Fund	111,725	1.00	0	0.00
Emergency Management and Homeland Security	Grant Fund	120,000	0.70	0	0.00
	Total	231,725	1.70	0	0.00

FUNDING PARAMETER ITEMS CC APPROVED (\$000S)								
Title	FY24	FY25	FY26	FY27	FY28	FY29		
COUNTY GENERAL FUND	1124	1120	1120		1120	1120		
EXPENDITURES								
FY24 Approved	312,521	312,521	312,521	312,521	312,521	312,521		
No inflation or compensation change is included in outyea	ar projections.							
Annualization of Positions Approved in FY24	0	154	154	154	154	154		
New positions in the FY24 budget are generally assumed amounts reflect annualization of these positions in the out		east two mon	ths after the fi	scal year begi	ns. Therefore	, the above		
Elimination of One-Time Items Approved in FY24	0	(888)	(888)	(888)	(888)	(888)		
Items recommended for one-time funding in FY24, includ	ling in-car print	ing devices w	vill be eliminat	ed from the ba	ase in the out	years.		
Restore One-Time Lapse Increase	0	8,317	8,317	8,317	8,317	8,317		
Restores one-time lapse adjustment due to higher-than-av	verage vacanci	es.						
Labor Contracts	0	3,250	3,250	3,250	3,250	3,250		
These figures represent the estimated annualized cost of general wage adjustments, service increments, and other negotiated items.								
Subtotal Expenditures 312,521 323,354 323,354 323,354 323,354 323,354								

### ANNUALIZATION OF FULL PERSONNEL COSTS

	FY24 Approved		FY25 Annual	ized
	Expenditures F	FTEs E	Expenditures	FTEs
Program Manager II to Support Officer Wellness as Recommended by ELE4A Report	85,939	1.00	114,585	1.00
Two Additional School Crossing Guards for New School and Two Crossing Guards to Support Enhanced Student Crossing Needs at Existing School	69,612	1.20	76,758	1.20
ELE4A Audit Recommendation - MSB - Public Safety Training Academy - Public Safety Instructors	191,573	3.00	380,528	3.00
Total	347,124	5.20	571,871	5.20