General Services

MISSION STATEMENT

The Department of General Services proactively serves the diverse business and service requirements of all County departments, providing a single point of government-to-government service, enabling departments to successfully complete their respective missions and, thereby, adding value to the services performed by Montgomery County to county residents. In so doing, the Department of General Services contributes directly towards the County Executive's objectives of "A Responsive and Accountable County Government", "Healthy and Sustainable Neighborhoods", and "A Strong and Vibrant Economy."

BUDGET OVERVIEW

The total approved FY13 Operating Budget for the Department of General Services is \$33,229,539, an increase of \$3,691,239 or 12.5 percent from the FY12 Approved Budget of \$29,538,300. Personnel Costs comprise 48.5 percent of the budget for 246 full-time positions and seven part-time positions for 183.58 FTEs. Operating Expenses and Capital Outlay account for the remaining 51.5 percent of the FY13 budget.

In addition, this department's Capital Improvements Program (CIP) requires Current Revenue funding.

LINKAGE TO COUNTY RESULT AREAS

While this program area supports all eight of the County Result Areas, the following are emphasized:

- A Responsive, Accountable County Government
- Healthy and Sustainable Neighborhoods
- Strong and Vibrant Economy

DEPARTMENT PERFORMANCE MEASURES

Performance measures for this department are included below, with multi-program measures displayed at the front of this section and program-specific measures shown with the relevant program. The FY12 estimates reflect funding based on the FY12 approved budget. The FY13 and FY14 figures are performance targets based on the FY13 approved budget and funding for comparable service levels in FY14.

ACCOMPLISHMENTS AND INITIATIVES

- Increased cleaning of County facilities.
- Increased customer service satisfaction based on survey in FY11. Additionally, Procurement is reaching out to departments in holding contract training sessions.
- Increased percent of contract dollars awarded to Minority/Female/Disabled (MFD) and Local Small Business Reserve Programs (LBSRP), even though the total value of contracts declined.
- Productivity Improvements
 - Renegotiated several leases, lowering both total and square footage cost.
 - Improved communication between CIP managers and project managers by holding bi-weekly meetings, resulting in better adherence to project time lines.
 - Better internal communication within the Divisions. As a result, 90 percent of DGS contracts are being renewed in a timely manner.
 - We are continuing to digitize the work processes saving paper, filing space and staff time.

PROGRAM CONTACTS

Contact Annette Cheng of the Department of General Services at 240.777.6121 or Bruce R. Meier of the Office of Management and Budget at 240.777.2785 for more information regarding this department's operating budget.

PROGRAM DESCRIPTIONS

Office of Procurement

The mission of the Office of Procurement is to preserve the public trust and ensure the integrity of the public procurement process through the efficient, effective, and economical procurement of goods, services, and construction in accordance with nationally recognized best practices; resulting in the highest value for County government and its residents.

The core components of this program are to purchase goods, services, and construction required by County departments in the most timely and cost-effective manner possible. Program staff assists departments in the development of procurement strategies and documents to ensure a competitive and fair procurement process in accordance with the County Code and the Procurement Regulations. Program staff also helps vendors understand the County's procurement process and procedures.

Procurement staff also provides County departments with training, assistance and guidance of department contract administrators. Further, Procurement works collaboratively with the Office of Business Relations and Compliance, the Office of Partnerships and other departments to build relationships with and provide training to businesses and non-profits interested in doing business with Montgomery County. Procurement Specialists develop contract administration procedures and research, review, and recommend revisions to County procurement policies and regulations to streamline the procurement process. In addition, testimony and other evidence regarding claims and contract disputes with contractors are reviewed to resolve issues.

Program Performance Measures	Actual FY10	Actual FY11	Estimated FY12	Target FY13	Target FY14
Percent of Procurements Completed in Agreed Upon Time ¹	75	78.3	78.3	78.3	78.3
¹ These figures represent the average for the following: Invitation For Bid -	- 73% · Request	For Proposals	- 72% and Con	struction 90%	for FY11

¹ These figures represent the average for the following: Invitation For Bid - 73%; Request For Proposals - 72%; and Construction: 90% for FY11, FY12 and FY13.

FY13 Approved Changes	Expenditures	FTEs
FY12 Approved	2,232,280	26.30
Shift: Restoration of One-Time Reduction Approved in FY12 (Enterprise Resource Planning Detail Return)	103,280	1.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. Other large variances are related to the transition from the previous mainframe budgeting system to Hyperion.	-12,578	0.00
FY13 Approved	2,322,982	27.30

Office of Business Relations and Compliance

The mission of the Office of Business Relations and Compliance (OBRC) is to plan and implement programmatic strategies to expand business opportunities for Minority, Female and Disabled Persons business owners and small businesses in Montgomery County. The office administers the County's Living and Prevailing Wage programs for service and construction contracts. The OBRC is solely responsible for ensuring the socio-economic programs of the County are compliant with applicable laws.

Minority, Female and Disadvantage Persons (MFD)

The MFD program objectives focus on annual goals of awarding a designated percentage of the total dollar value of negotiated contracts over \$50,000 to certified minority, female, or disabled-owned businesses by procurement source. In addition, the program identifies MFD firms; encourages and coordinates their participation in the procurement process through community outreach and internal seminars; and monitors contracts subject to MFD participation to ensure compliance.

Local Small Business Reserve Program (LSBRP)

The mission of the Local Small Business Reserve Program is to ensure that County departments award a minimum of 10 percent of total contract dollars issued for goods, services or construction to registered local small businesses. The program assists County departments to identify contracting opportunities and solicitations appropriate for LSBRP competition. The program provides training and networking to help local small businesses compete with businesses of similar size and resources for County contracts strengthening in the local small business sector.

Living Wage

The mission of the Living Wage program is to ensure that County contractors and subcontractors pay employees, at a minimum, a "living wage" in compliance with the annually adjusted rate established by the Montgomery County Wage Requirements Law on qualifying contracts.

Prevailing Wage

The mission of the Prevailing Wage program is to ensure that contractors and subcontractors pay prevailing wages, as established by the Maryland State Commissioner of Labor and Industry for the Montgomery County region, to workers on certain construction projects awarded by the County.

Program Performance Measures	Actual FY10	Actual FY11	Estimated FY12	Target FY13	Target FY14
Percent of Contract Dollars Awarded to Minority/Female/Disabled owned	15.6	19.0	18.0	18.0	18.0
businesses Value of County contracts awarded to local small businesses (\$000)	13.021.570	47.000.000	47.000.000	47,000,000	47.000.000
		,,	,,		
FY13 Approved Changes				Expenditures	FTEs
FY12 Approved				402,670	3.20
Multi-program adjustments, including negotiated compensation change	s, employee be	nefit changes,	changes	3,139	0.00

due to staff turnover, reorganizations, and other budget changes affecting multiple programs. Other large variances are related to the transition from the previous mainframe budgeting system to Hyperion.

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FY13 Approved

Automation

The Automation Program provides staffing, material, and support to develop and maintain information systems in support of the Department's business operations. This includes purchase and maintenance of Information Technology (IT) equipment, service and support for major end use systems on a County-wide basis. IT management of system and website design and maintenance is included in this program as well as coordination with the County Department of Technology Services.

FY13 Approved Changes	Expenditures	FTEs
FY12 Approved	511,270	5.00
FY13 Approved	511,270	5.00

Division of Facilities Management

The Division of Facilities Management's mission is to provide for the comprehensive planning and delivery of maintenance services and oversight of building-related operations at County facilities used by County staff and residents. Components of these programs are routine, preventive, correctional and conditional maintenance; housekeeping; grounds maintenance; recycling; building structure and envelope maintenance; electrical/mechanical systems operations and maintenance; small to mid-sized remodeling projects; snow removal, and damage repair from snow, wind, rain, and storm events; and customer service. The energy management program provides technicians to monitor and maintain heating and cooling systems to ensure the most efficient use of these services. In addition, Facilities Management manages several comprehensive Capital Improvements Program (CIP) projects aimed at sustaining efficient and reliable facility operation to protect and extend the life of the County's investment in facilities and equipment.

Program Performance Measures	Actual FY10	Actual FY11	Estimated FY12	Target FY13	Target FY14
Condition of Non-critical Building Systems and Aesthetics ¹	3,500,000	3,700,000	3,000,000	3,000,000	3,000,000
Hours Offline for Critical Building Systems ²	78	169	194	194	194

¹ This dollar figure represents custodial and grounds maintenance on all County properties. No cosmetic upgrades (painting, carpet replacement, furniture/equipment replacement) were completed for FY11 and FY12.

² In FY10, 78 hours were recorded for utility (PEPCO) electrical outages on various properties. There were no outages reported that were caused by in-house utility failure. To date, 194 hours of PEPCO power outages have been reported, none is caused by in-house power failure.

FY13 Approved Changes	Expenditures	FTEs
FY12 Approved	15,885,600	92.00
Enhance: Cleaning & Maintenance	1,000,000	3.00
Increase Cost: Operating Budget Impact of the Public Safety Headquarters Building at Edison Park	696,670	0.00
Increase Cost: Operating Budget Impact of Grey Courthouse	350,000	0.00
Increase Cost: Contract Inflation	236,480	0.00
Shift: Manager III Position in Facilities to CIP funds	-45,000	-0.50
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. Other large variances are related to the transition from the previous mainframe budgeting system to Hyperion.	913,098	0.98
FY13 Approved	19,036,848	95.48

3.20

405,809

Environmental Stewardship

This newly developed program focuses on maintaining Montgomery County's leadership in environmentally sensitive maintenance, construction, and operation of County facilities. In this role, the program will develop and oversee the energy and facility environmental programs; monitor new and renovated building systems to ensure proper functioning; obtain necessary permits where applicable and ensure compliance with the terms of the permits; perform building systems diagnostics to analyze failures and recommend and coordinate corrective measures implementation; conduct facility assessments of building conditions and retrofit buildings where appropriate, evaluate maintenance standards; and investigate indoor air quality complaints. This program also oversees the utilities management function and implements strategies to maximize cost savings and reduce energy use from utility deregulation throughout the County. In addition this program provides and coordinates the required maintenance of the County's Stormwater Management facilities.

Program Performance Measures	Actual FY10	Actual FY11	Estimated FY12	Target FY13	Target FY14
Environmental Stewardship: Carbon Footprint of Montgomery County Government (in metric ton carbon dioxide equivalents)	140,658	139,689	139,587	139,525	138,425
FY13 Approved Changes			E	xpenditures	FTEs
FY12 Approved				8,960	0.30
FY13 Approved				8,960	0.30

FY13 Approved

Central Duplicating, Imaging, Archiving & Mail Svcs.

This program provides timely and efficient document management through: high-speed photocopying service to all County agencies; desktop and electronic publishing; high-speed color copying; bindery; digital imaging; and electronic and physical archiving of County records. This program also serves as point of contact for County printing material produced and completed by Montgomery County Public Schools (MCPS). A print shop consolidation took effect in FY00 in which all County offset printing is provided by MCPS. This program also provides for the daily receipt, sorting, and distribution of mail deliveries from the U.S. Postal Service and inter-office mail to County agencies.

FY13 Approved Changes	Expenditures	FTE s
FY12 Approved	8,184,150	29.80
Increase Cost: Additional Scanners	194,000	0.00
Increase Cost: Record Management Contractor	120,000	0.00
Increase Cost: Lump Sum Wage Adjustment	56,193	0.00
Increase Cost: Server and Storage	50,000	0.00
Increase Cost: Warehouse Worker to do reporting to State of Records Management	50,000	1.00
Increase Cost: Group Insurance Adjustment	43,412	0.00
Increase Cost: Annualization of Edison Park Mail Room	26,310	0.00
Increase Cost: Retirement Adjustment	26,041	0.00
Increase Cost: Replacement of Printing, Mail and Imaging Equipment per Schedule	4,000	0.00
Increase Cost: Motor Pool Rate Adjustment	2,710	0.00
Increase Cost: Longevity Adjustment	1,720	0.00
Decrease Cost: Retiree Health Insurance Pre-Funding	-14,800	0.00
Decrease Cost: Elimination of Master Lease Payments	-240,320	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes	0	0.10
due to staff turnover, reorganizations, and other budget changes affecting multiple programs. Other large		
variances are related to the transition from the previous mainframe budgeting system to Hyperion.		
FY13 Approved	8,503,416	30.90

Real Estate Program

This program provides for leasing, site acquisition/disposition, space management and site evaluation. The leasing function recommends, plans, coordinates, implements, and administers the leasing of real property for both revenue and expense leases. including closed school facilities at the best economic and operational value to the County. Site acquisition/disposition is the purchase of property for County use and disposition is the sale or lease of surplus property. The space management function provides for the efficient and aesthetic utilization of space in County-owned and leased facilities. The site evaluation function provides technical support to site evaluation committees for Capital Improvements Program (CIP) projects.

Program Performance Measures	Actual FY10	Actual FY11	Estimated FY12	Target FY13	Target FY14
County Rent vs. Average Market Rent for Leased Space ¹	29.26	22.18	22.93	23.71	24.52
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¹ In FY11 the Market Rent for space was \$29.26, per square foot. The savings on the rent paid by the County versus the Average Market Rent for leased space is \$7.08, per square foot.

FY13 Approved Changes	Expenditures	FTEs
FY12 Approved	910,570	7.10
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. Other large variances are related to the transition from the previous mainframe budgeting system to Hyperion.	21,158	-0.10
FY13 Approved	931,728	7.00

Building Design and Construction

This program provides for the overall management of the Department's facility Capital Improvements Program (CIP). This program includes the comprehensive, timely, economic and environmentally efficient planning, designing and construction of buildings for County use as well as public venues owned by the County. This program also provides comprehensive architectural and engineering services from planning through design. Functional elements include programming, contract administration, planning management, design management, and project management. The planning, design, and construction of facilities is accomplished in accordance with LEED Silver standards as required by County regulation, and following best practices in project design and construction estimating, and the timely delivery of facilities based on project schedules developed for and published in the County CIP. This program is fully charged to the CIP.

Program Performance Measures	Actual FY10	Actual FY11	Estimated FY12	Target FY13	Target FY14
Percent of Projects Meeting Initial Design and Construction Costs	98	90	90	90	90
Percent of Projects Meeting Initial Design and Construction Timeline	57	53	55	55	55
FY13 Approved Changes			:	xpenditures	FTEs
FY12 Approved				0	0.00

FY12 Approved FY13 Approved

Administration

Administration services in the Department are provided in three key areas:

- The Director's Office provides overall leadership for the Department, including policy development, planning, accountability, service integration, customer service, the formation of partnerships and the oversight of socio-economic programs which include the Business Relations and Compliance Program. The Director's Office also handles administration of the day-to-day operations of the Department, including direct service delivery, operating and capital budget preparation and administration, training, contract management logistics, and facilities support and human resources.
- The County Executive's Strategic Growth Initiative and other key strategic capital initiatives are also directed through the Office of Planning and Development in the Director's office.
- The Division of Real Estate and Management Services provides oversight and direction of the preparation and monitoring of the Operating and Capital Improvements Program (CIP) budgets for the department; fuel management; payment processing; Invitations for Bid (IFB), Requests for Proposal (RFP) and contracts; inventory and facility management; the management and administration of computer and office automation activities; oversight of all personnel activities of the Department of General Services; Strategic Planning for the Director; and oversight and management for increasing access to County facilities for residents and employees with disabilities.

Program Performance Measures	Actual FY10	Actual FY11	Estimated FY12	Target FY13	Target FY14	
Customer Service: DGS Function Average ¹	3.14	2.78	3.00	3.00	3.00	
¹ Represents an average of Building Services, Capital Development Needs, Fleet Services, Leased Space Needs, Print/Mail/Archives Services, and						
Procurement Services average ratings. (Scale: 1 to 4, 1 = poor, 4 = good)						

FY13 Approved Changes	Expenditures	FTEs
FY12 Approved	1,402,800	14.40
Increase Cost: Restore Redevelopment Deputy Director Position	150,000	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs. Other large variances are related to the transition from the previous mainframe budgeting system to Hyperion.	-44,274	0.00
FY13 Approved	1,508,526	14.40

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BUDGET SUMMARY

	Actual FY11	Budget FY12	Estimated FY12	Approved FY13	% Chg Bud/App
COUNTY GENERAL FUND					
EXPENDITURES					
Salaries and Wages	10,653,410	9,199,490	9,448,715	9,747,362	6.0%
Employee Benefits	3,964,995	3,150,110	3,611,088	3,870,881	22.9%
County General Fund Personnel Costs	14,618,405	12,349,600	13,059,803	13,618,243	10.3%
Operating Expenses	13,314,648	9.004.550	9,108,020	11,107,880	23.4%
Debt Service Other	25	0	0	0	
Capital Outlay	0	0	0	0	
County General Fund Expenditures	27,933,078	21,354,150	22,167,823	24,726,123	15.8%
PERSONNEL	27,700,070	21,034,130	22,107,020	24,720,120	15.07
Full-Time	213	211	211	216	2.4%
Part-Time	6	6	6	6	Z.4/
FTEs	150.40	148.30	148.30	152.68	3.0%
REVENUES	150.40	140.30	140.30	152.00	3.07
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Miscellaneous Revenues	100,418	0	99,430	100,420	
Other Charges/Fees	6,293	13,040	13,040	13,040	770.10
County General Fund Revenues	106,711	13,040	112,470	113,460	770.1 %
PRINTING AND MAIL INTERNAL SERVICE EXPENDITURES					
Salaries and Wages	1,608,550	1,698,220	1,596,512	1,791,208	5.5%
Employee Benefits	617,330	618,270	624,987	702,648	13.6%
Printing and Mail Internal Service Fund Personnel Cos		2,316,490	2,221,499	2,493,856	7.7%
Operating Expenses	4,738,265	5,549,820	5,448,361	5,691,720	2.6%
Debt Service Other	158,815	0	0	0	
Capital Outlay	0	317,840	0	317,840	_
Printing and Mail Internal Service Fund Expenditures	7,122,960	8,184,150	7,669,860	8,503,416	3.9%
PERSONNEL					
Full-Time	30	29	29	30	3.4%
Part-Time	0	1	1	1	_
FTEs	29.30	29.80	29.80	30.90	3.7%
REVENUES					
Imaging/Archiving Revenues	1,079,710	0	0	0	_
Investment Income	0	0	0	2,490	
Mail Revenues	1,564,116	2,345,690	2,345,690	2,345,690	
Print Revenues	4,913,579	3,438,840	3,438,840	3,187,805	-7.3%
Other Charges/Fees	0	2,683,080	2,683,080	2,683,080	
Printing and Mail Internal Service Fund Revenues	7,557,405	8,467,610	8,467,610	8,219,065	-2.9%
DEPARTMENT TOTALS					
Total Expenditures	35,056,038	29,538,300	29,837,683	33,229,539	12.5%
Total Full-Time Positions	243	240	240	246	2.5%
Total Part-Time Positions	6	7	7	7	
Total FTEs	179.70	178.10	178.10	183.58	3.1%
Total Revenues	7,664,116	8,480,650	8,580,080	8,332,525	-1.7%

FY13 APPROVED CHANGES

	Expenditures	FTI
UNTY GENERAL FUND		
Y12 ORIGINAL APPROPRIATION	21,354,150	148.3
hanges (with service impacts)		
Enhance: Cleaning & Maintenance [Division of Facilities Management]	1,000,000	3.0
Other Adjustments (with no service impacts)		
Increase Cost: Operating Budget Impact of the Public Safety Headquarters Building at Edison Park [Division of Facilities Management]	696,670	0.0
Increase Cost: Operating Budget Impact of Grey Courthouse [Division of Facilities Management]	350,000	0.0
Increase Cost: Group Insurance Adjustment	313,322	0.
Increase Cost: Lump Sum Wage Adjustment	306,729	0.
Increase Cost: Contract Inflation [Division of Facilities Management]	236,480	0.
Increase Cost: Retirement Adjustment	186,338	0.
Increase Cost: Restore Redevelopment Deputy Director Position [Administration]	150,000	0.
Shift: Restoration of One-Time Reduction Approved in FY12 (Enterprise Resource Planning Detail Return) [Office of Procurement]	103,280	1.
Increase Cost: Motor Pool Rate Adjustment	68,510	0.
Increase Cost: Longevity Adjustment	10,844	0.
Technical Adj: Conversion of WYs to FTEs in the New Hyperion Budgeting System; FTEs are No Longer Measured for Overtime and Lapse	0	0.
Decrease Cost: Printing and Mail Adjustment	-2,070	0.
Shift: Help Desk - Desk Side Support to the Desktop Computer Modernization NDA	-3,130	0.
Shift: Manager III Position in Facilities to CIP funds [Division of Facilities Management]	-45,000	-0.
	,	-0
	24,726,123	152.6
Y13 APPROVED:		
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND		152.6
Y13 APPROVED: NTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION	24,726,123	152.0
Y13 APPROVED: NTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Wher Adjustments (with no service impacts)	24,726,123	152.0 29.8
Y13 APPROVED: NTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Pther Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000	152.0 29.8
Y13 APPROVED: NTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Wher Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150	152.6 29.8
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Pher Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Lump Sum Wage Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000 120,000 56,193	152.6 29.8 0.1 0.1 0.1
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Pher Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Lump Sum Wage Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Warehouse Worker to do reporting to State of Records Management [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000 120,000	152.6 29.8 0. 0. 0. 0. 0.
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Pher Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Lump Sum Wage Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Warehouse Worker to do reporting to State of Records Management [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000 120,000 56,193 50,000	152.0 29.8 0. 0. 0. 0. 0. 1.
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Pther Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Lump Sum Wage Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Warehouse Worker to do reporting to State of Records Management [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Group Insurance Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000 120,000 56,193 50,000 50,000	152.0 29.8 0.1 0.1 0.1 0.1 0.1
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Pher Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Lump Sum Wage Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Warehouse Worker to do reporting to State of Records Management [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Group Insurance Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Annualization of Edison Park Mail Room [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000 120,000 56,193 50,000 50,000 43,412	152.0 29.8 0. 0. 0. 0. 0. 1. 0. 0. 0.
Y13 APPROVED: TITING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Pher Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Lump Sum Wage Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Warehouse Worker to do reporting to State of Records Management [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Group Insurance Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Annualization of Edison Park Mail Room [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000 120,000 56,193 50,000 50,000 43,412 26,310	152.6 29.8 0.1 0.1 0.1 0.1 0.1 0.1 0.1 0.1
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION There Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Warehouse Worker to do reporting to State of Records Management [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Group Insurance Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Replacement of Printing, Mail and Imaging Equipment per Schedule [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Replacement of Printing, Mail and Imaging Equipment per Schedule [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Replacement of Printing, Mail and Imaging Equipment per Schedule [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000 120,000 56,193 50,000 50,000 43,412 26,310 26,041	152.6 29.8 0.1 0.1 0.1 0.1 0.1 0.1 0.1 0.1
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION There Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Warehouse Worker to do reporting to State of Records Management [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Group Insurance Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Replacement of Printing, Mail and Imaging Equipment per Schedule [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Replacement of Printing, Mail and Imaging Equipment per Schedule [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Replacement of Printing, Mail and Imaging Equipment per Schedule [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000 120,000 56,193 50,000 50,000 43,412 26,310 26,041 4,000	152.0 29.8 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0.
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Pher Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Lump Sum Wage Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Warehouse Worker to do reporting to State of Records Management [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Group Insurance Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Rotor Pool Rate Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Longevity Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.]	24,726,123 8,184,150 194,000 120,000 56,193 50,000 50,000 43,412 26,310 26,041 4,000 2,710	152.0 29.8 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0. 0.
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Pher Adjustments (with no service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Record Management Contractor [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Warehouse Worker to do reporting to State of Records Management [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Annualization of Edison Park Mail Room [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Replacement of Printing, Mail and Imaging Equipment per Schedule [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Motor Pool Rate Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Motor Pool Rate Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Longevity Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Longevity Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Motor Pool Rate Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Longevity Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Technical Adj: Conversion of WYs to FTEs in the New Hyperion Budgeting System; FTEs are No Longer	24,726,123 8,184,150 194,000 120,000 56,193 50,000 50,000 43,412 26,310 26,041 4,000 2,710 1,720	152.6 29.8 0.1 0.1 0.1 0.1 0.1 0.1 0.1 0.1 0.1 0.1
Y13 APPROVED: INTING AND MAIL INTERNAL SERVICE FUND Y12 ORIGINAL APPROPRIATION Definition of the service impacts) Increase Cost: Additional Scanners [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Long Sum Wage Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Server and Storage [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Group Insurance Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Group Insurance Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Retirement Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Nethiving & Mail Svcs.] Increase Cost: Replacement of Printing, Mail and Imaging Equipment per Schedule [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Motor Pool Rate Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Motor Pool Rate Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Motor Pool Rate Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Motor Pool Rate Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Longevity Adjustment [Central Duplicating, Imaging, Archiving & Mail Svcs.] Increase Cost: Longevity Adjustment [Central Duplicating, Imaging, System; FTEs are No Longer Measured for Overtime and Lapse	24,726,123 8,184,150 194,000 120,000 56,193 50,000 43,412 26,310 26,041 4,000 2,710 1,720 0	

PROGRAM SUMMARY

	FY12 Approved		FY13 Approved		
Program Name	Expenditures	FTEs	Expenditures	FTEs	
Office of Procurement	2,232,280	26.30	2,322,982	27.30	
Office of Business Relations and Compliance	402,670	3.20	405,809	3.20	
Automation	511,270	5.00	511,270	5.00	
Division of Facilities Management	15,885,600	92.00	19,036,848	95.48	
Environmental Stewardship	8,960	0.30	8,960	0.30	
Central Duplicating, Imaging, Archiving & Mail Svcs.	8,184,150	29.80	8,503,416	30.90	
Real Estate Program	910,570	7.10	931,728	7.00	
Building Design and Construction	0	0.00	0	0.00	
Administration	1,402,800	14.40	1,508,526	14.40	
Total	29,538,300	178.10	33,229,539	183.58	

CHARGES TO OTHER DEPARTMENTS

		FY12		FY 13	
Charged Department	Charged Fund	Total\$	FTEs	Total\$	FTEs
COUNTY GENERAL FUND					
CIP	CIP	7,324,310	54.00	7,325,175	57.92
Fleet Management Services	Motor Pool Internal Service Fund	625,496	3.80	625,496	3.80
Liquor Control	Liquor Control	344,032	0.50	344,032	0.50
Parking District Services	Bethesda Parking District	5,010	0.10	5,010	0.10
Parking District Services	Silver Spring Parking District	5,010	0.10	5,010	0.10
Transit Services	Mass Transit	10,020	0.10	10,020	0.10
Utilities	County General Fund	195,060	0.00	195,060	0.00
Total		8,508,938	58.60	8,509,803	62.52