December 14, 2023

Montgomery County Government Attn: Office of Zoning and Administration Hearings 100 Maryland Avenue, Room 200 Rockville, MD 20850

To the Members of the Office of Zoning Administration and Montgomery Planning Department:

We are writing to offer our heartfelt and enthusiastic support for the proposed expansion of Sadia Naeem's daycare facility at 7404 New Hampshire Avenue in Takoma Park.

Our 9-month-old son is under Sadia's care, and we cannot express what a gift and a joy Sadia has been to our family as our daycare provider. When we began our search for childcare, we reached out to dozens of providers in the area. Only three returned our calls, and only two had availability. We toured the first facility and were deeply disappointed in the lack of quality care they offered. Then, we toured the second facility, which happened to be Future Star Child Care, owned and operated by Sadia Naeem.

From the moment we walked in the door, we knew we'd found the perfect place for our son. Sadia's daycare is organized and structured with safety and development in mind from end to end. What's more, Sadia herself is kind, nurturing, and dedicated in her care for our son and for all of the children under her supervision. It's a vulnerable, terrifying thing to entrust the care of your child to another person. That's why we are all the more grateful for Sadia and her staff. In every interaction, they have exemplified the model for what one hopes to receive in daycare services. And from the moment our son began attending Future Star, he began to achieve new developmental milestones at a far quicker pace than he had before.

It cannot be overstated how critical Sadia's services are. Daycare centers in our area are flooded with requests and have endless waitlists. Every parent wants—and deserves—to have the peace of mind that comes with securing quality childcare for their baby. It brings us immense relief to know that we've found such incredible care for our son in our own neighborhood. We can walk him there in the mornings and know during the day that he is just down the street, growing and interacting with other children in a safe and encouraging environment.

We sincerely hope you will approve Sadia's request for expansion so that more parents in our area can benefit from her services. Knowing Sadia, we feel confident that the staff she will bring on to her team during this expansion will be just as nurturing, joyous, dedicated, and professional as she is. What a gift it would be to local parents to have more of what Sadia has given our family.

Thank you for taking the time to read this letter. We can be contacted directly at the phone or email address below should you have any questions.

Sincerely,

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> Exhibit 16(d) OZAH Case No: CU 24-12