

**44. TRAVEL TIME**

No payment for travel time to or from a job site shall be charged. Charges begin when the Contractor arrives at each job site and end when the Contractor leaves each job site. The Project Coordinator or Contract Administrator will verify time records.

**45. WARRANTY**

The manufacturer shall provide, with the bid submission, a detailed listing of items that will be covered under the provision of warranty. The terms of warranty shall include period of warranty both in mileage and time. In addition, the manufacturer is to provide a list of the number of dealers as indicated on the Bid Cover Sheet, other than the selling dealer, within the stated miles radius of Rockville, Maryland that will provide priority warranty repair.

**SECTION D – SPECIFICATIONS/SCOPE OF WORK**

The Contractor will provide on-site repairs/replacements of electric motors and pumps at County-owned swimming pools. If the repairs/replacements are too extensive for on-site services, the Contractor will make all repairs/replacement within their site and return completed orders to the necessary facility.

The Contractor will provide response/pick up/delivery within the requested timeframes listed below:

1. Routine pick-up repairs completed at Contractor's site
  - a. Pick-up from County within 3 days from County's request.
  - b. Estimate of work needed is due to the County within 7 days from pick-up
  - c. Completion/delivery within 30 days from approved estimate.
2. Emergency pick-up
  - a. Pick-up from County within 24 hours from County's request.
  - b. Estimate of work needed due to County within 8 hours from pick up.
  - c. Completion/delivery within 24 hours from approved estimate.
3. On-site service at County-owned swimming pools
  - a. Completion within 5 days from request.
4. Repairs/Replacements completed by Manufacturer
  - a. Completion within 10 days from approved estimate.

The delivery location shall be agreed upon between the County and the Contractor at the time the order is placed. Deliveries will be required to be made to various locations in Montgomery County between the hours of 7:30am and 5:00pm on regular County business days unless other arrangements have been made.

The Contractor must provide to the County a contact person's name, telephone number, and email address for normal business hours, Monday through Friday. Answering machines are unacceptable as a point of contact. For emergency repairs, outside of normal business hours (early morning, late night, weekends, and/or holidays), the Contractor will provide to the County a contact person's name, telephone number and email address.