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WSSC CUSTOMER 9235 EAST PARKHILL DRIVE BETHESDA, MD 20814

REGARDING WORK IN YOUR AREA

November 24, 2014

Dear Customer:

The Washington Suburban Sanitary Commission (WSSC) plans to replace approximately 0.32 miles of water main in your area. Construction is expected to begin in Spring 2015 and be completed by Winter 2015, weather permitting.

The affected streets include: Cedar Lane, Chanute Drive, East Parkhill Drive, West Parkhill Drive, Parkhill Terrace, Avamere Street, Gretna Street, and Traymore Street.

This project is necessary because the water mains are nearing the end of their useful life. Providing a reliable supply of safe drinking water at affordable rates continues to be our highest priority, but after more than 90 years of service, WSSC is facing the same problem confronting water providers across the country – decaying pipes and valves. The water mains within the project area were originally installed in the 1940's and 1950's. These mains will be replaced with new ductile iron pipe which will greatly reduce the frequency of water main breaks, while providing the same high-quality water that WSSC has always provided its customers.

All work is expected to be conducted during weekdays. WSSC will work closely with the residents and regulatory agencies to deliver a high-quality project on time and on budget, while minimizing disruptions to traffic and the environment. Water service may be interrupted while the new main is tied in with the existing main, however this will be limited to a few hours at a time. Residents will be notified in a timely manner before any service interruption.

To receive an e-mail or text message alert when your water service is disrupted, you can register for WSSC's new Customer Notification System (CNS). Visit WSSC's home page at <a href="https://www.wsscwater.com">www.wsscwater.com</a> and click on the CNS logo on the left-hand side to sign up. The service is FREE but your standard text messaging rates do apply.

For your convenience, you will find a map on the back of this letter showing the affected streets. If you have any questions about this project (BT5694A14) or need additional information, please contact me at 301-206-8824 or by email at <a href="Yuezhang.Wang@wsscwater.com">Yuezhang.Wang@wsscwater.com</a>. However, if you experience a water or sewer emergency, please call our 24-hr hotline at 301-206-4002.

Sincerely,

Tueshamy Wany Yuezhang Wang

Project Manager – Infrastructure Systems Group

Construction Manager (301-206-7339)

