

RECEIVED DEC 19 2014



1031 McCormick Drive  
Largo, MD 20774

December 15, 2014

Ms. Marjorie Williams  
Manager, Office of Cable and Broadband Communications  
Montgomery County, Maryland  
100 Maryland Avenue, Suite 250  
Rockville, MD 20850

RE: Important Information—Price Adjustments

Dear Ms. Williams:

We are committed to constantly improving our customers' entertainment and communications experience in your community, and we continue to invest in making their services even better. As we make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs. Starting February 1, 2015, new prices will apply to select XFINITY TV and Internet services and equipment as reflected in the enclosed notice.

Among these price changes, we have itemized a Regional Sports Fee for customers receiving Expanded Basic and Xfinity Latino 450 service tiers and above to offset the rising costs of delivering regional sports networks. In addition, we have improved our Digital Adapter Additional Outlet service so that our Family Tier, Digital Economy, and Latino tier customers receive the same channel lineup on their primary and additional outlets. Starting February 1, 2015, the Digital Adapter Additional Outlet service fees for these customers will be \$2.99.

We are committed to providing our customers with a consistently superior experience, including 24/7 customer service and on-time arrival—or we'll credit the customer \$20 or provide a free premium channel for three months. We back up our services with the Comcast Customer Guarantee (visit [www.comcast.com/guarantee](http://www.comcast.com/guarantee) for details).

We know you may have questions about these changes. If I can be of any further assistance, please contact me at 301-917-6949.

Sincerely,

Josh Bokee  
Director, Government & Regulatory Affairs

Enclosure (Montgomery County)

**IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES**

Dear Valued Customer,

At Comcast, we are committed to constantly improving your entertainment and communications experience, and we continue to invest in making your services even better. As we make these and other investments, we periodically need to adjust prices due to increases we incur in programming and other business costs.

Starting on **February 1, 2015**, the prices of select XFINITY® TV and Internet services and equipment will change. **We've included the changes in this notice.**

Among these price changes, we have itemized a Regional Sports fee for customers receiving Expanded Basic and Latino 450 service tiers and above to offset the rising costs of distributing regional sports networks.

In addition, we have improved our Digital Adapter Additional Outlet service so that our Family tier, Digital Economy, and Latino customers receive the same channel lineup on their primary and additional outlets. If you are one of these customers, starting **February 1, 2015**, your Digital Adapter Additional Outlet service fee will be \$2.99.

Have questions? Please visit us at [comcast.com/questions](http://comcast.com/questions).

*If you're currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice™ plans as of January 13, 2014, the prices for those specific services will not be affected during the applicable period.*



**BUNDLED PACKAGES<sup>1</sup>**

**QUAD PLAY PACKAGES**

	CURRENT	NEW
Quad Play Package pricing below is additional to Triple Play Package pricing		
<b>With Secure 300<sup>3</sup> add</b>	\$39.95	No Change
<b>For SurePrice add<sup>2</sup></b>	\$35.00	No Change
<b>With Secure 350<sup>3</sup> add</b>	\$49.95	No Change
<b>For SurePrice add<sup>2</sup></b>	\$45.00	No Change

**TRIPLE PLAY PACKAGES**

	CURRENT	NEW
<b>Starter XF Triple Play Bundle</b>		
Includes Digital Starter for primary outlet, Performance Internet and XFINITY Voice Unlimited™	\$147.49	No Change
<b>SurePrice<sup>4</sup></b>	\$124.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 12/18/2013)	\$119.99	No Change
<b>Preferred XF Triple Play Bundle</b>		
Includes Digital Preferred for primary outlet, Performance Internet and XFINITY Voice Unlimited™	\$160.49	No Change
<b>SurePrice<sup>4</sup></b>	\$134.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 12/18/2013)	\$129.99	No Change
<b>HD Preferred XF Triple Play Bundle</b>		
Includes Digital Preferred and Starz® for primary outlet, HD Technology Fee, Performance Internet and XFINITY Voice Unlimited™	\$170.49	No Change
<b>SurePrice<sup>4</sup></b>	\$144.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 12/18/2013)	\$139.99	No Change
<b>HD Preferred Plus XF Triple Play Bundle</b>		
Includes Digital Preferred, HBO® and Starz® for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™	\$190.49	No Change
<b>SurePrice<sup>4</sup></b>	\$164.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 12/18/2013)	\$159.99	No Change
<b>HD Premier XF Triple Play Bundle<sup>5</sup></b>		
Includes Digital Premier with DVR or AnyRoom® DVR Service for primary outlet, HD Technology Fee, Blast!® Internet and XFINITY Voice Unlimited™	\$215.49	No Change
<b>SurePrice<sup>4</sup></b>	\$184.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 12/18/2013)	\$179.99	No Change
<b>HD Complete XF Triple Play Bundle<sup>5</sup></b>		
Includes Digital Premier, The Movie Channel® and AnyRoom® DVR Service for primary outlet, Digital Additional Outlet Service on up to 3 TVs, HD Technology Fee, Blast!® Internet, Wireless Gateway, and XFINITY Voice Unlimited™	\$245.49	No Change
<b>SurePrice<sup>4</sup></b>	\$224.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 12/18/2013)	\$219.99	No Change
<b>Economy XF Triple Play</b>		
Includes Digital Economy for primary outlet, Economy Plus Internet and Xfinity Voice Local with More®	\$92.85	No Change

**XFINITY LATINO PAQUETE TRIPLE**

	CURRENT	NEW
<b>XFINITY 3450 Latino</b>		
Includes XFINITY TV 450 Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited™ and Carefree Minutes Mexico 300. Can substitute Carefree Minutes Latin America 300.	\$142.49	No Change
<b>SurePrice<sup>4</sup></b>	\$134.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing 12/19/13 thru 5/19/14)	\$124.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 12/18/13)	\$119.99	No Change
<b>XFINITY 3600 Latino</b>		
Includes Digital Preferred and XFINITY TV Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited™ and Carefree Minutes Mexico 300. Can substitute Carefree Minutes Latin America 300.	\$160.49	No Change
<b>SurePrice<sup>4</sup></b>	\$134.99	No Change
<b>XFINITY 3650 Latino</b>		
Includes Digital Preferred, XFINITY TV Latino and Starz® for primary outlet, HD Technology Fee, Performance Internet, XFINITY Voice Unlimited™ and Carefree Minutes Mexico 300. Can substitute Carefree Minutes Latin America 300.	\$170.49	No Change
<b>SurePrice<sup>4</sup></b>	\$144.99	No Change
<b>XFINITY 3150 Latino</b>		
Includes XFINITY TV 150 Latino for primary outlet, Economy Plus Internet and XFINITY Voice Unlimited™.	\$100.85	No Change

**DOUBLE PLAY PACKAGES**

	CURRENT	NEW
<b>Blast Plus with HBO®</b>		
Includes Digital Economy, Streampix and HBO® for primary outlet and Blast!® Internet	\$91.95	\$93.95
<b>SurePrice<sup>4</sup></b>	\$74.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 9/29/14)	\$69.99	No Change
<b>Internet Plus</b>		
Includes Limited Basic, HBO®, Streampix™, a standard definition digital converter and remote for the primary outlet and Performance Internet.	\$69.95	\$74.95
<b>SurePrice<sup>4</sup></b>	\$64.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 9/29/14)	\$59.99	No Change
<b>XFINITY 2300 Latino</b>		
Includes XFINITY TV 300 Latino for primary outlet and Performance Internet.	\$103.90	No Change
<b>SurePrice<sup>4</sup></b>	\$89.99	No Change
<b>XFINITY 2450 Latino</b>		
Includes XFINITY TV 450 Latino for primary outlet and Performance Internet.	\$123.90	No Change
<b>SurePrice<sup>4</sup></b>	\$109.99	No Change
<b>SurePrice<sup>4</sup></b> (for 12 month promotion customers subscribing before 5/19/14)	\$99.99	No Change
<b>XFINITY 2600 Latino</b>		
Includes Digital Preferred and XFINITY TV Latino for primary outlet and Performance Internet.	\$159.80	No Change
<b>SurePrice<sup>4</sup></b>	\$109.99	No Change
<b>XFINITY 2150 Latino</b>		
Includes XFINITY TV 150 Latino for primary outlet and Economy Plus Internet.	\$60.90	No Change

**XFINITY LATINO PAQUETE TRIPLE**

	CURRENT	NEW
<b>XFINITY 3300 Latino</b>		
Includes XFINITY TV 300 Latino for primary outlet, Performance Internet, XFINITY Voice Unlimited™ and Carefree Minutes Mexico 300. Can substitute Carefree Minutes Latin America 300.	\$134.99	No Change
<b>SurePrice<sup>4</sup></b>	\$114.99	No Change

**XFINITY TV**

**BASIC SERVICES**

	CURRENT	NEW
<b>Montgomery County (excluding areas below):</b>		
<b>Limited Basic</b>	\$24.95	No Change
<b>PEG/I-Net Grant Fee<sup>8</sup></b>	\$1.50	No Change

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO PAQUETE TRIPLE REWARDS	HD Preferred XF and XFINITY 3650 Latino						
	Regular Price (Current/New)	Starter XF and XFINITY 3450 Latino (Current/New)	Preferred XF and XFINITY 3600 Latino (Current/New)	XFINITY 3650 Latino (Current/New)	HD Preferred Plus XF (Current/New)	HD Premier XF (Current/New)	HD Complete XF (Current/New)
HBO® 10	\$18.95 / \$15.00	\$18.95 / \$15.00	\$18.95 / \$15.00	\$15.00 / No Change	Included / No Change	Included / No Change	Included / No Change
Showtime® 10	\$16.95 / \$12.00	\$16.95 / \$12.00	\$16.95 / \$12.00	\$10.00 / No Change	\$10.00 / No Change	Included / No Change	Included / No Change
Starz® 10	\$16.95 / \$12.00	\$16.95 / \$12.00	\$16.95 / \$12.00	Included / No Change	Included / No Change	Included / No Change	Included / No Change
Cinemax® 10	\$16.95 / \$12.00	\$16.95 / \$12.00	\$16.95 / \$12.00	\$10.00 / No Change	\$10.00 / No Change	Included / No Change	Included / No Change
The Movie Channel® 10	\$16.95 / \$12.00	\$16.95 / \$12.00	\$16.95 / \$12.00	\$10.00 / No Change	\$10.00 / No Change	\$10.00 / No Change	Included / No Change
HD Technology Fee 16	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	Included / No Change	Included / No Change	Included / No Change	Included / No Change
DVR Service 17,18	\$8.00 / \$10.00	\$8.00 / \$10.00	\$8.00 / \$10.00	\$8.00 / \$10.00	\$8.00 / \$10.00	Included / No Change	N/A / No Change
AnyRoom® DVR Service 12,20	\$10.00 / No Change	\$10.00 / No Change	\$10.00 / No Change	\$10.00 / No Change	\$10.00 / No Change	\$10.00 / No Change	Included / No Change
Digital Additional Outlet Service (SD or HD) 21	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	Included (up to 3) / No Change
with HD 19	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	Included (up to 3) / No Change
with DVR Service	\$17.95 / \$19.95	\$17.95 / \$19.95	\$17.95 / \$19.95	\$17.95 / \$19.95	\$17.95 / \$19.95	\$17.95 / \$19.95	\$17.95 / \$19.95
with AnyRoom® DVR Service 20	\$19.95 / No Change	\$19.95 / No Change	\$19.95 / No Change	\$19.95 / No Change	\$19.95 / No Change	\$19.95 / No Change	\$19.95 / No Change
with AnyRoom® DVR Service (client)	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	\$9.95 / No Change	Included (up to 3) / No Change
Blast!® Speed Upgrade	\$63.95 / \$65.95	\$10.00 / \$12.00	\$10.00 / \$12.00	\$10.00 / \$12.00	Included / No Change	Included / No Change	Included / No Change
Extreme 150 Upgrade 27	\$99.95 / No Change	\$46.00 / No Change	\$46.00 / No Change	\$46.00 / No Change	\$36.00 / \$34.00	\$36.00 / \$34.00	\$36.00 / \$34.00



## XFINITY TV

BASIC SERVICES	CURRENT	NEW
<b>Expanded Basic</b> 6 Includes standard definition digital converter and remote for primary outlet	\$45.00	No Change
<b>Gaithersburg</b>		
<b>Limited Basic</b>	\$24.95	No Change
<b>Capital Equipment Support Fee</b> 8	\$0.25	No Change
<b>Expanded Basic</b> 6 Includes standard definition digital converter and remote for primary outlet	\$45.00	No Change
<b>All Areas</b>		
<b>Broadcast TV Fee</b>	\$1.50	\$3.25

DIGITAL SERVICES	CURRENT	NEW
<b>Montgomery County (excluding Gaithersburg):</b>		
<b>Digital Starter</b> Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming, and Music Choice®.	\$71.45	No Change
<b>Digital Preferred</b> Includes Digital Starter, additional digital channels, Encore®, access to Pay-Per-View and On Demand programming and Music Choice®.	\$89.40	No Change
<b>Digital Preferred plus One Premium</b> Includes Digital Preferred for primary outlet and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®.	N/A	\$101.40
<b>Digital Preferred with HBO®</b> Includes Digital Preferred for primary outlet and HBO®.	N/A	\$104.40
<b>Digital Preferred plus Two Premiums</b> Includes Digital Preferred for primary outlet and choice of two premium channels of Showtime®, Starz®, Cinemax® or The Movie Channel®.	N/A	\$113.40
<b>Digital Preferred with HBO® and One Premium</b> Includes Digital Preferred for primary outlet, HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®.	N/A	\$116.40
<b>Digital Premier</b> Includes Digital Preferred for primary outlet, HBO®, Showtime®, Starz®, Cinemax®, and Sports Entertainment Package	\$131.75	\$140.35
<b>Gaithersburg</b>		
<b>Digital Starter</b> Includes Limited Basic, Expanded Basic, MoviePlex, access to Pay-Per-View and On Demand programming, and Music Choice®.	\$70.20	No Change
<b>Digital Preferred</b> Includes Digital Starter, additional digital channels, Encore®, access to Pay-Per-View and On Demand programming and Music Choice®.	\$88.15	No Change
<b>Digital Preferred plus One Premium</b> Includes Digital Preferred for primary outlet and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®.	N/A	\$100.15
<b>Digital Preferred with HBO®</b> Includes Digital Preferred for primary outlet and HBO®.	N/A	\$103.15
<b>Digital Preferred plus Two Premiums</b> Includes Digital Preferred for primary outlet and choice of two premium channels of Showtime®, Starz®, Cinemax® or The Movie Channel®.	N/A	\$112.15
<b>Digital Preferred with HBO® and One Premium</b> Includes Digital Preferred for primary outlet, HBO® and choice of Showtime®, Starz®, Cinemax® or The Movie Channel®.	N/A	\$115.15

## DIGITAL SERVICES

	CURRENT	NEW
<b>Digital Premier</b> Includes Digital Preferred for primary outlet, HBO®, Showtime®, Starz®, Cinemax®, and Sports Entertainment Package	\$131.75	\$139.10
<b>All Areas</b>		
<b>Digital Economy</b> Includes Limited Basic, additional digital channels and a standard definition digital converter and remote for the primary outlet, access to Pay-Per-View and On Demand programming and Music Choice®.	\$39.95	No Change
<b>With XFINITY Voice or Internet Service</b>	\$37.95	No Change
<b>XFINITY TV 150 Latino</b> Includes Limited Basic, XFINITY TV Latino, standard definition digital converter and remote for primary outlet.	\$30.95	No Change
<b>XFINITY TV 200 Latino</b> Includes Digital Economy and XFINITY TV Latino for primary outlet.	\$41.95	No Change
<b>XFINITY TV 300 Latino</b> Includes XFINITY TV 200 Latino and additional digital channels for primary outlet.	\$49.95	No Change
<b>XFINITY TV 450 Latino</b> Includes XFINITY TV 300 Latino and additional digital channels for primary outlet.	\$69.95	No Change

## BASIC AND DIGITAL ANCILLARY SERVICES

	CURRENT	NEW
<b>HBO® 10</b>	\$18.95	\$15.00
<b>Showtime® 10</b>	\$16.95	\$12.00
<b>Starz® 10</b>	\$16.95	\$12.00
<b>Cinemax® 10</b>	\$16.95	\$12.00
<b>The Movie Channel® 10</b>	\$16.95	\$12.00
<b>Playboy® 10</b>	\$21.95	No Change
<b>Digital Preferred</b> 12 Over 60 channels including CMT, Disney XD, National Geographic Channel, Science Channel, Encore, MLB Network, NBA TV and NFL Network		
	\$17.95	No Change
<b>XFINITY TV Latino</b> 10 Includes 52 channels of Spanish language programming.		
	\$17.95	No Change
<b>Family Tier</b> 11 Includes 13 channels including C-SPAN, Discovery Family Channel, Food Network, HGTV, PBS Kids Sprout, National Geographic Channel and The Weather Channel.		
	\$14.95	No Change
<b>Sports Entertainment Package</b> 12 Includes 22 channels including CBS Sports Network, FCS Atlantic, FCS Central and FCS Pacific.		
	\$8.95	No Change
<b>HD Technology Fee</b> 16	\$9.95	No Change
<b>DVR Service</b> 17,18	\$8.00	\$10.00
<b>AnyRoom® DVR Service</b> 12,20	\$10.00	No Change
<b>Digital Additional Outlet Service (SD or HD) 21</b>	\$9.95	No Change
with HD 19	\$9.95	No Change
with DVR Service	\$17.95	\$19.95
with AnyRoom® DVR Service 39	\$19.95	No Change
with AnyRoom® DVR Service (client)	\$9.95	No Change
<b>Digital Adapter Additional Outlet Service (SD or HD) 7</b>	\$1.99	\$2.99
with Digital Economy 13	\$0.50	\$2.99
with Family Tier 14	\$0.50	\$2.99
with XFINITY TV Latino 15	\$0.50	\$2.99

## INTERNATIONAL SELECTIONS 10

	CURRENT	NEW
<b>The Israeli Network</b>	\$19.99	No Change
<b>Rai Italia</b> (Italian)	\$9.99	No Change

INTERNATIONAL SELECTIONS <sup>10</sup>	CURRENT	NEW
<b>TV5MONDE</b> (French)	\$9.99	No Change
<b>TV Japan</b> (Japanese)	\$24.99	No Change
<b>Phoenix Info News</b> (Chinese/Mandarin)	\$9.99	No Change
<b>Phoenix North America</b> (Chinese/Mandarin)	\$9.99	No Change
<b>Phoenix Info News &amp; Phoenix North America</b>	\$14.99	No Change
<b>CCTV-4</b> (Chinese/Mandarin)	Not Sold Separately	No Change
<b>CTI-Zhong Tian Channel</b> (Chinese/Mandarin)	Not Sold Separately	No Change
<b>CTI-Zhong Tian Channel &amp; CCTV-4</b> (Chinese/Mandarin)	\$11.99	No Change
<b>Dragon Pack</b> (Chinese/Mandarin)	\$19.99	No Change
Includes CCTV-4, CTI-Zhong Tian Channel, Phoenix Info News, Phoenix North America and ET-Super		
<b>GMA Pinoy TV</b> (Filipino)	\$11.99	No Change
<b>TFC</b> (Filipino)	\$11.99	No Change
<b>TFC &amp; GMA Pinoy TV</b> (Filipino)	\$19.99	No Change
<b>Channel One Russia</b> (Russian)	\$14.99	No Change
<b>RTN</b> (Russian)	\$14.99	No Change
<b>TV1000 Russian Kino</b> (Russian)	\$9.99	No Change
<b>Russian 3 Pack</b> (Russian)	\$22.99	No Change
Includes Channel One Russia, RTN and Russian Kino		
<b>Willow Plus</b> (South Asian/Cricket Sport)	\$14.99	No Change
<b>Willow Plus with any Desi 3, 4 or Mega Pack</b>	\$7.00	No Change
<b>STAR India PLUS</b> (South Asian - Hindi)	\$11.99	No Change
<b>SET Asia (Sony)</b> (South Asian)	\$14.99	No Change
<b>TV Asia</b> (South Asian)	\$14.99	No Change
<b>Zee TV</b> (South Asian)	\$14.99	No Change
<b>SET Asia (Sony) &amp; Zee TV</b> (South Asian)	\$24.99	No Change
<b>SET Asia (Sony) &amp; STAR India PLUS</b> (South Asian)	\$24.99	No Change
<b>TV Asia &amp; Zee TV</b>	\$24.99	No Change
<b>Zee TV &amp; STAR India PLUS</b> (South Asian)	\$24.99	No Change
<b>STAR Pack</b> (South Asian)	\$24.99	No Change
Includes ABP News, STAR India PLUS, Life OK and STAR India GOLD		
<b>Desi Pack</b> (South Asian)	\$29.99	No Change
Includes SET Asia (Sony), Zee TV, STAR India PLUS, and Willow		
<b>Desi 3 Pack</b> (South Asian)	\$29.99	No Change
Includes SET Asia (Sony), Zee TV and TV Asia		
<b>Desi 4 Pack</b> (South Asian)	\$32.99	No Change
Includes SET Asia (Sony), Zee TV, STAR India PLUS and Life OK		
<b>Desi 5 Pack</b> (South Asian)	\$32.99	No Change
Includes SET Asia (Sony), Zee TV, TV Asia, STAR India PLUS, and Willow		
<b>Desi Mega &amp; Willow Pack</b> (South Asian)	\$42.99	No Change
Includes SET Asia (Sony), Zee TV, TV Asia, STAR India PLUS, ABP News, Life OK, STAR India GOLD, and Willow		
<b>TV Globo</b> (Portuguese / Brazilian)	\$19.99	No Change
<b>WKTV</b> (Korean)	\$14.99	No Change

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES <sup>23</sup> (MONTHLY EXCEPT AS NOTED)	CURRENT	NEW
<b>Eros Now</b>	\$12.99	No Change
<b>Eros Now w/ South Asian Premium Network</b>	\$9.99	No Change
<b>here! On Demand</b>	\$7.99	No Change
<b>Filipino On Demand</b>	\$7.99	No Change
<b>Filipino On Demand w/a Filipino international selection</b>	\$5.99	No Change
<b>The Jewish Channel On Demand</b>	\$6.99	No Change
<b>Too Much For TV On Demand</b>	\$14.99	No Change
<b>Disney Family Movies On Demand</b>	\$5.99	No Change
<b>Pay-Per-View and On Demand Movies and Events <sup>25</sup></b> (per title or event)	Prices Vary	No Change
<b>Streampix <sup>24</sup></b>	\$4.99	No Change
<b>VIVID on Demand Subscription <sup>26</sup></b>	\$19.99	No Change

SPORTS PACKAGES <sup>23</sup>	CURRENT	NEW
<b>MLB Extra Innings<sup>®</sup></b>	Call 1-800-XFINITY for pricing	
<b>MLS Direct Kick</b>	Call 1-800-XFINITY for pricing	
<b>NHL<sup>®</sup> Center Ice<sup>®</sup></b>	Call 1-800-XFINITY for pricing	
<b>NBA League Pass</b>	Call 1-800-XFINITY for pricing	
<b>ESPN GamePlan</b>	Call 1-800-XFINITY for pricing	
<b>ESPN FullCourt</b>	Call 1-800-XFINITY for pricing	

VIDEO EQUIPMENT	CURRENT	NEW
<b>Digital Converter</b>	\$2.50	No Change
<b>Remote Control</b>	\$0.18	No Change
<b>HD Digital Converter</b> (Limited Basic Only)	\$2.20	\$2.30
<b>Digital Adapter <sup>22,27</sup></b> (Limited Basic Only - Primary Outlet, SD or HD)	No Charge	No Charge
<b>Digital Adapter <sup>22,27</sup></b> (Limited Basic Only - 1st and 2nd Additional Outlets, SD or HD)	No Charge	No Charge

VIDEO EQUIPMENT	CURRENT	NEW
<b>Digital Adapter <sup>22,27</sup></b> (Limited Basic Only - 3rd Additional Outlet and above, SD or HD)	\$0.50	No Change
<b>CableCard</b> (first card in device)	No Charge	No Change
<b>CableCard</b> (second card in same device)	\$1.00	No Change

INSTALLATION FEES <sup>28</sup> (PER OCCURRENCE UNLESS NOTED)	Initial Installation of Service		After Initial Installation of Service	
	CURRENT	NEW	CURRENT	NEW
<b>Unwired Home <sup>29</sup></b> (Standard Installation)	\$49.95	No Change	N/A	No Change
<b>Wired Home <sup>29</sup></b> (Standard Installation)	\$39.95	No Change	N/A	No Change
<b>Hourly Service Charge <sup>29</sup></b> (Custom Installation)	\$33.80	\$35.80	\$33.80	\$35.80
<b>Additional Outlet <sup>(new)</sup></b>	\$19.95	No Change	\$32.75	\$33.20
<b>Activate Pre-Existing Additional Outlet</b>	\$8.75	No Change	\$22.05	\$22.95
<b>Relocate Additional Outlet</b>	\$15.35	No Change	\$32.20	No Change
<b>Connect VCR/DVD</b>	\$10.85	No Change	\$21.05	No Change
<b>Upgrade/Downgrade of Service</b> No in-home visit required			\$2.99	\$0.00
<b>Upgrade of Service</b> In-home visit required			\$26.30	\$28.45
<b>Downgrade of Service</b> In-home visit required			\$19.95	No Change
<b>In-Home Service Visit</b> Video, per occurrence			\$40.00	No Change

REACTIVATION FEES (NO IN-HOME VISIT REQUIRED - PER OCCURRENCE UNLESS NOTED)	CURRENT	NEW
<b>Video Only</b>	\$6.00	No Change
<b>Internet or Voice Only</b>	\$6.00	No Change
<b>Video and Voice or Video and Internet</b>	\$12.00	No Change
<b>Voice and Internet</b>	\$12.00	No Change
<b>Video, Voice and Internet</b>	\$18.00	No Change

MISCELLANEOUS FEES (PER OCCURRENCE UNLESS NOTED)	CURRENT	NEW
<b>Customer-Owned Video Equipment Credit</b> (See <a href="http://www.comcast.com/equipmentpolicy">www.comcast.com/equipmentpolicy</a> for additional information)	\$2.50	No Change
<b>Regional Sports Fees <sup>30</sup></b> (per month)	N/A	\$1.00
<b>Service Protection Plan <sup>31</sup></b> (per month) Inside home wiring protection for your cable TV, high-speed Internet and phone services.	\$3.95	\$4.95
<b>X1 Platform Upgrade Fee</b>	\$49.99	No Change
<b>Field Collection Charge</b> Visit to customer's residence required to collect past due balance or unreturned equipment.	\$25.00	No Change
<b>Returned Payment Item</b> (each)	\$25.00	No Change
<b>Late Fee</b>	10% of past due amount	No Change
<b>Convenience Fee - Agent</b> For payment made by phone with a Customer Care Representative	\$5.99	No Change
<b>Unreturned or Damaged Equipment Fees <sup>33</sup></b> (per piece, per occurrence)	Replacement Cost	No Change
<b>Self Install Kit <sup>32</sup></b>	\$15.00	No Change
<b>Self Install Kit Shipping and Handling</b>	\$9.95	No Change
<b>Self Install Kit Shipping and Handling</b> (Priority Shipping)	\$29.95	No Change

XFINITY <sup>®</sup> VOICE <sup>34</sup>	CURRENT	NEW
<b>XFINITY Voice - Unlimited™</b>	\$44.95	No Change
<b>With TV and Internet Service</b>	\$39.95	No Change
<b>XFINITY Voice - Local with More<sup>®</sup></b>	\$34.95	No Change
<b>With TV and/or Internet Service</b>	\$24.95	No Change

CAREFREE MINUTES' INTERNATIONAL CALLING PLANS	CURRENT	NEW
Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions.		
<b>Carefree Minutes Asia 100</b>	\$4.95	No Change
<b>Carefree Minutes Latin America 300</b>	\$9.95	No Change
<b>Carefree Minutes Mexico 300</b>	\$9.95	No Change
<b>Carefree Minutes Mexico 100</b>	\$4.95	No Change
<b>Carefree Minutes Western Europe 100</b>	\$4.95	No Change
<b>Carefree Minutes World Select 300</b>	\$9.95	No Change

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)			CURRENT	NEW
Voice Mail			\$3.95	No Change
Additional Line with Calling Features			\$21.95	No Change
Additional Line without Calling Features			\$11.95	No Change
Voice/Data Modem			\$8.00	\$10.00
Voice/Data Modem DOCSIS 3.0 Kit (for purchase, one-time charge)			\$149.00	No Change
New Activation Fee (per occurrence)			\$29.95	No Change
Standard Installation (per occurrence)			\$99.00	No Change
In-Home Service Visit (Voice, per occurrence)			\$40.00	No Change
Unreturned or Damaged Equipment Fees <sup>33</sup> (per piece, per occurrence)	Replacement Cost			No Change



## XFINITY INTERNET <sup>35</sup>

	XFINITY Internet Service Only		with XFINITY TV or Voice Service	
	CURRENT	NEW	CURRENT	NEW
<b>Economy Plus</b>	\$39.95	No Change	\$29.95	No Change
<b>Performance Starter <sup>36</sup></b>	\$49.95	No Change	\$49.95	No Change
<b>Performance</b>	\$66.95	No Change	\$53.95	No Change
<b>Blast!<sup>®</sup></b>	\$76.95	\$78.95	\$63.95	\$65.95
<b>Extreme 150 <sup>37</sup></b>	\$114.95	No Change	\$99.95	No Change
<b>Extreme 505 <sup>37,38</sup></b>	\$399.95	No Change	\$399.95	No Change
			CURRENT	NEW
Voice/Data Modem (monthly)			\$8.00	\$10.00
Wireless Gateway (monthly)			\$8.00	\$10.00
Cienna 3931 Modem & Netgear Wireless Router <sup>9</sup> (monthly)			\$19.95	No Change
Additional IP Address (per IP Address) (monthly)			\$6.95	No Change
Voice/Data Modem DOCSIS 3.0 Kit (for purchase, one-time charge)			\$99.00	No Change
Wireless Adapter (each, one-time charge)			\$30.00	No Change
In-Home Service Visit Internet, per occurrence			\$40.00	No Change
Professional Internet Installation (per occurrence)			\$99.00	No Change
Wireless Networking On-Site Professional Set-Up (with Xfinity TV, Xfinity Voice or Xfinity Internet) (per occurrence)			\$49.95	No Change
Wireless Networking On-Site Professional Set-Up (Separate Trip, per occurrence)			\$99.95	No Change
Wireless Networking On-Site Professional Set-Up (Additional Device, per occurrence)			\$29.95	No Change
Extreme 505 Activation Fee			\$249.00	No Change
Extreme 150 or Extreme 505 Professional Internet Installation (per occurrence)			\$249.00	No Change
Unreturned or Damaged Equipment Fees <sup>33</sup> (per piece, per occurrence)	Replacement Cost			No Change

Certain services available separately or as a part of other levels of service. Comcast service is subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). After a notice of an increase in rates, you may change your level of service at no additional charge for a period of 30 days from the effective date of the change. Please refer to your billing statement for your Local Franchising Authority's name and address. Prices, services and features are subject to change. If you are a video service customer and you own a compatible digital converter or CableCARD device, please call 1-800-XFINITY for pricing information or visit [www.comcast.com/equipmentpolicy](http://www.comcast.com/equipmentpolicy). For information about XFINITY policies and terms of service, go to [www.comcast.com/policies](http://www.comcast.com/policies).

- Requires a Voice/Data Modem, except for HD Complete Triple Play.
- SurePrice only available for 12 months to Quad Play customers with Starter XF Triple Play, Preferred XF Triple Play and HD Preferred XF Triple Play customers after 12 month promotional pricing with 12 month contract. SurePrice only available for 12 months to Quad Play customers with HD Premier XF Triple Play and HD Complete XF Triple Play customers after 24 month promotional pricing with 24 month contract.
- XFINITY Home Secure 300 and XFINITY Home 350 requires 2 year agreement with early termination fee if terminated prior to end of term. For additional information on XFINITY Home Security go to [www.xfinity.com/home](http://www.xfinity.com/home)
- SurePrice only available for 12 months to XF Triple Play or XFINITY Latino Paquete Triple, Blast Plus<sup>™</sup> with HBO<sup>®</sup>, Internet Plus, XFINITY 2300 Latino, XFINITY 2450 Latino and XFINITY 2600 Latino customers after 12 month promotional package.
- AnyRoom<sup>®</sup> DVR Service is included with HD Premier XF Triple Play and HD Complete XF Triple Play if AnyRoom<sup>®</sup> DVR Service is installed on primary outlet.
- Requires purchase of Limited Basic.
- Includes digital adapter and remote. Digital service tier on additional outlet corresponds to digital service tier on primary outlet. Does not include access to On Demand content, premium channels or programming guide. Not available to customers with Limited Basic only.
- Franchise Related Costs are costs associated with providing public, educational and/or government access facilities and equipment and/or other related costs in your community.

- Requires Extreme 505
- Requires digital converter or CableCARD and Limited Basic.
- Requires digital converter and purchase of Limited Basic and cannot be combined with Expanded Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.
- Requires Digital Starter.
- Requires Digital Economy on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- Requires Family Tier on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- Requires XFINITY TV Latino on primary outlet. Does not include access to On Demand content, premium channels or on screen programming guide.
- Not available to customers with Limited Basic only. Must subscribe to HD Technology Fee to receive HD programming.
- Requires HD Technology Fee. Digital Additional Outlet Service required for DVR Service on additional outlets. Not available to customers with Limited Basic only.
- Subject to availability.
- Requires HD Technology Fee.
- Sold only with Digital Additional Outlet Service for up to 3 TVs, maximum 3 clients per household. Required HD Technology Fee and professional installation. Not available to customers with Limited Basic only.
- Not Available to Limited Basic only customers. Digital service tier on additional outlet corresponds to digital service tier on primary outlet.
- Does not provide access to premium services, pay-per-view, video-on-demand, the interactive electronic programming guide or other two-way interactive services.
- Requires digital converter and Limited Basic. Sports packages will automatically renew at the start of each season at that seasons full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.
- Requires digital converter and Limited Basic to receive Streampix on television. Streampix included with the following tiers of service: Blast Plus<sup>™</sup> with HBO<sup>®</sup>, HD Preferred Plus XF Triple Play, HD Premier XF Triple Play or HD Complete XF Triple Play. HD content requires subscription to HD Technology/HD Service fee. Streaming to iOS device requires Xfinity TV app, Internet service with bandwidth of at least 600 Kbps and a subscription to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <http://customer.comcast.com/help-and-support/internet/requirements-to-run-xfinity-internet-service/>, Internet service with bandwidth of at least 600Kbps and a subscription to Limited Basic.
- Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.
- One month minimum purchase required. Not available in all areas.
- Not available to customers with Expanded Basic.
- Does not include installation charges for Extreme 150 Internet Service, Extreme 505 Internet Service, XFINITY Home Security, Wireless Networking, XFINITY Internet or XFINITY Voice activation fees.
- Standard installations include installations up to 125 feet from existing Comcast plant. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements, or crawl spaces.
- Applies to XFINITY TV Digital Starter and above and XFINITY TV 450 Latino.
- See <http://www.comcast.com/spp> for information on Service Protection Plan.
- Does not apply to CableCARD Self Install Kit.
- Please contact 1-800-XFINITY for questions regarding equipment replacement charges.
- Requires a Voice/Data Modem. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations in U.S., Canada, Puerto Rico and certain other U.S. territories. Plans do not include other international calls. For more information regarding XFINITY Voice pricing go to <http://www.comcast.com/corporate/about/phoneterms/service/comcastdigitalvoice/cdvstatepricing.html>.
- Voice/Data modem required. For more information regarding XFINITY Internet go to <http://www.comcast.com/highspeedinternet>.
- Download speed up to 6 Mbps and upload speed up to 1 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed.
- Not available in all areas. May require installation and non-refundable installation charge.
- Requires 3 year contract. Cienna 3931 modem & Netgear router additional. Activation and professional installation fees additional. Extreme 505 does not qualify for Comcast 30-day money back guarantee.
- Non-client includes Digital Additional Outlet charge.