

MC CABLE AND COMMUNICATIONS COMMITTEE MEETING

February 25, 2009 7pm

13th Floor Conference Room, EAB

Followed by Annual Presentation to the County Executive, 8:30pm

1. **Call to Order/Approval of Agenda**
Introduction of Attendees
Minutes of November meeting
2. **Staff Reports, Budget and Questions**
Cable Office
PEG Network
3. **Unfinished Business and Committee Reports**
County Executive presentation
Budget-letter, testimony
Committee update, attendance
Council and Staff- meetings
DTV transition–June 12
Customer service and complaints
4. **New Business**
Committee Elections
5. **Public Comments**
6. **Adjourn.** Next meeting March 25, 2009

County Council Committee: Management & Fiscal Policy (MFP)

Duchy Trachtenberg, Chair

Valerie Ervin

Phil Andrews

MFP 2:00 PM - 3CCR To be televised live on County Cable Montgomery

Mar 9 • Franchise Agreement for Use of Public Right-of-Way: XO Communications Services, Inc. (Mihill)

Montgomery County Cable Communications Advisory Commission
Cable Office Report Agenda
February 25, 2009

1. Introduction to new MoCo Cable Administrator
2. Revised MFP Schedule
3. Cable Score Cards
 - a. Cable Service
 - b. Cable Complaint Closure Rates
 - c. County Customer Service Satisfaction
4. County Cable Montgomery Programming
5. MFP Process
6. Maryland Assembly – HB 1182
7. American Recovery and Reinvestment Act
8. CCM Focus Group

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