COUNTY ATTORNEY

PROGRAM:
Special Projects

PROGRAM ELEMENT:
Debt Collection

PROGRAM MISSION:
To provide timely and efficient collection of delinquent monies owed to Montgomery County

COMMUNITY OUTCOMES SUPPORTED:
- Provide high value for tax dollars
- Ensure respect for the law
- Ensure accountability

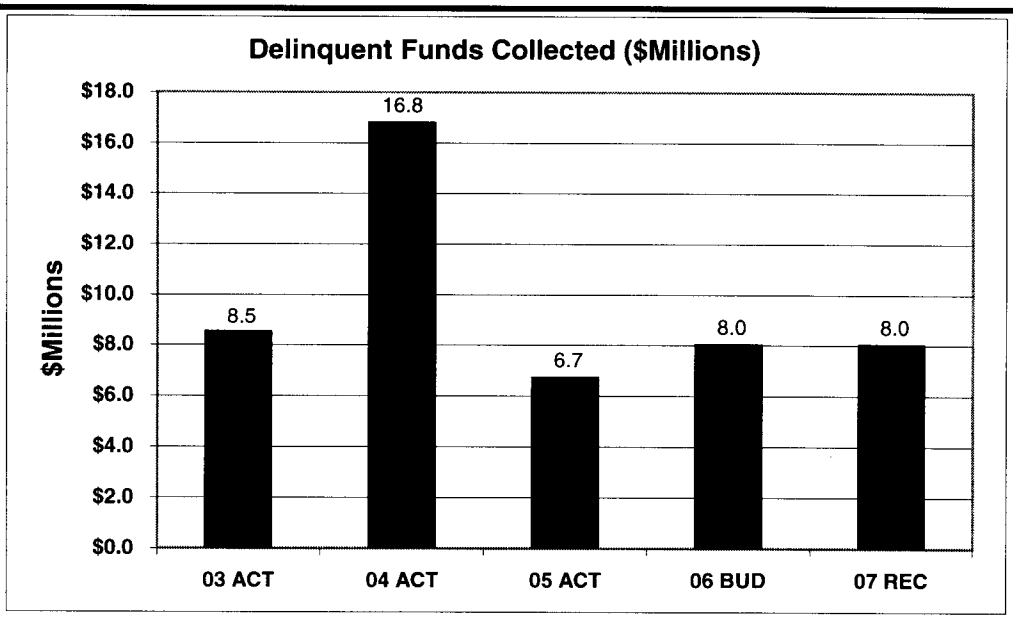
PROGRAM MEASURES	FY03 ACTUAL	FY04 ACTUAL	FY05 ACTUAL	FY06 BUDGET	FY07 CE REC
Outcomes/Results:					
Delinquent funds collected ($000)	8,510	16,789	6,700	8,000	8,000
Service Quality:					
Average time to close a case (days)	626	847	[b]904	708	708
Percentage of cases closed[a]	62	26	49	28	28
Efficiency:					
Cost per closed case ($)	30.03	50.55	46.09	57.92	62.64
Delinquent funds recovered per closed case ($)	696.06	1,855.55	708.77	1,333.33	1,333.33
Delinquent funds recovered per dollar expended ($)	23.18	36.71	15.37	23.02	21.28
Workload/Outputs:					
Total cases opened	5,707	10,203	8,027	6,500	6,500
Total cases closed	12,226	9,048	9,453	6,000	6,000
Inputs:					
Expenditures ($)	367,124	457,367	435,695	347,500	375,875
Workyears	8.0	8.0	8.0	8.0	8.0

Notes:

[a]The percentage of cases closed refers to cases opened and closed in the same fiscal year.

[b]The average time to close a case increased in FY05 because 52 percent of the cases closed had been referred to the unit prior to 2003.

EXPLANATION:
The Debt Collection Unit is responsible for the collection of all monies owed to Montgomery County that were referred to the County Attorney, including past due personal property taxes, code enforcement judgments, subrogation claims, bounced checks, unpaid fines, and other miscellaneous amounts billed by the County but not received. The funds collected have greatly exceeded the cost of the program: collections were about 23 times greater in FY03, 36 times greater in FY04, and 15 times greater in FY05.



PROGRAM PARTNERS IN SUPPORT OF OUTCOMES: Office of the County Attorney, Montgomery County Treasury Division, Maryland State Department of Assessments and Taxation.

MAJOR RELATED PLANS AND GUIDELINES: Maryland Tax Code, Montgomery County Tax Policies.