

T&E COMMITTEE #7
June 23, 2016

MEMORANDUM

June 21, 2016

TO: Transportation, Infrastructure, Energy and Environment (T&E) Committee

FROM: Glenn Orlin, Deputy Council Administrator

SUBJECT: Update – Metrorail’s SafeTrack Program

In May the Washington Metropolitan Area Transit Authority (WMATA) finalized its plan for SafeTrack, a 9½-month-long program to accelerate completion of Metrorail’s rehabilitation. The program consists of 15 “surges” that began in early June and will continue through next March: periods when certain line segments will be single-tracked or completely closed down to allow more intensive rehabilitation to be conducted. In addition, maintenance crews would begin work earlier in the evenings, and the system would be shut down at midnight every night, including Friday and Saturday nights. The details of the program are on ©1-21.

While some Montgomery County travelers are liable to be affected by surges on all parts of the system, the surges that will affect the most residents are those on the Red Line: #6, #7, and #10. The county is fortunate that the first two will be from August 1-18, a time when commuting is at its lowest ebb of the year and the roads are the least congested. These two surges involve short segments of single-tracking, not complete closures; nevertheless, during Surge #6 (August 1-7) there will be much reduced train frequencies on most of the Red Line: 50% less between Glenmont and Silver Spring, 75% less between Silver Spring and NoMa, and 25% less between NoMa and Grosvenor. During Surge #7 the only segment affected is the single-tracked section between Shady Grove and Twinbrook, where service will be reduced by two-thirds.

Surge #10 will be more challenging, shutting down the eastern branch of the Red Line between NoMa and Fort Totten for 23 days, from October 10 to November 1. Montgomery residents will be able to take the Red Line to Fort Totten and transfer to the Green Line into the center city. However, frequencies will be reduced by 40% between Glenmont and Silver Spring, by 70% between Silver Spring and Fort Totten, by 40% between NoMa and Grosvenor, and by 20% between Grosvenor and Shady Grove.

The Montgomery County Department of Transportation (DOT) has developed an action plan to mitigate the impact of these Metrorail service reductions. It is a three-pronged approach, involving: adding Ride On service in the affected corridors, promoting alternative forms of transportation, and managing traffic signals and parking along the radial roadways to increase capacity (©22-31). The additional Ride On service described on ©27-29 would cost about \$350,000. However, DOT has the buses to ramp up even more service—using older buses that would otherwise be retired—so the cost may reach \$1 million. The Executive is not asking for a supplemental appropriation at this time because DOT wants to be able to adjust the service to the demand that manifests during these surges. After the surges are complete the Executive will likely ask for an after-the-fact supplemental, similar to—but not nearly as large as—the annual snow removal and storm cleanup supplemental.

The County has also requested the Maryland Transit Administration to add more trains and rail cars on the Brunswick Line MARC service (©32-33). A written response has not been received from MTA, but MTA has indicated it will add rail cars to the existing trains, on both the Brunswick Line and the service that passes through Prince George's County.

Jack Requa, WMATA's Chief Operating Officer, will brief the Committee on the SafeTrack Program, and Al Roshdieh, the Director of MCDOT, will present the County's program for mitigating the impact of SafeTrack.

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SafeTrack Plan

FINAL/PUBLIC

May 19, 2016

SafeTrack Overview



SafeTrack is a massive, comprehensive, holistic effort to address safety recommendations and rehabilitate Metrorail system on accelerated basis by expanding **ALL** available maintenance windows

- 3 years worth of work accelerated into approx. 1 year
- Includes expansion of track-work hours on weeknights, weekends, midday hours and during certain rush hours — both above ground and in tunnels
- Achieves safety and state of good repair of basic track structure and advances critical NTSB/FTA work
- Includes line segment shutdowns of less than one month
- Uses contractors to augment existing workforce

SafeTrack: New Right-of-Way Access Plan



SafeTrack reallocates access to tracks for passenger trains and safety work:

- **WEEKNIGHT:** Expand maintenance time by allowing crews to start at 8PM on weeknights (adds 2 hours of productive time nightly)
- **MIDDAYS:** Conduct certain types of maintenance between AM and PM rush hours 10AM-3PM Mon-Fri
- **WEEKENDS:** Expand weekend maintenance by closing system at **midnight** on Friday and Saturday nights (adds 6 hours/week).
 - **Midnight closings will start Friday, June 3.**
(Last 3 a.m. closing Saturday, May 28.)
- **MORATORIUM ON EXTENDED HOURS:** Avoid deferring/rescheduling maintenance by placing a one-year moratorium on new requests for early openings or late closings. Will reevaluate once system is in state of good repair.
- **SAFETY SURGES:** Maximize efficiency of work that requires long-duration outages through continuous single tracking or line-segment shutdowns where buses replace trains.

SafeTrack Surges



- Used when work requires continuous long-duration track outage
- Primarily above ground where longer-duration outages most needed (e.g. tie replacement)
- **Using surges makes more resources available to advance underground work on nights/weekends**
- Type of work that cannot be achieved via weekends or “early outs” alone
- Impacts rush hour service — many riders will be impacted; encouraged to use alternate travel options if possible
- Shuttle buses will serve closed stations; transit service maintained at all times, although service levels will be reduced significantly
- Will require regional coordination, resources, communication and shared pain

Mitigation



- Most Safety Surges will have 40 buses dedicated to providing alternate service
- Additional 8-car trains on lines where capacity reduced
- Encourage riders to use alternate travel modes, travel outside rush-hour periods
- Additional customer support staff at selected stations
- Requesting jurisdictional input/support for Safety Surges (e.g. traffic control, parking restrictions, bus support, HOV restrictions, etc.)
- Robust public outreach effort — visit wmata.com/safetrack for information
- Requesting OPM/business community support (e.g. telework)
- Strategically positioned extra trains & personnel to respond quickly to issues

Surge Schedule



| | | | | | |
|----|---|---------|----------|----------------------------|--|
| 1 | June 4 - 16 | 13 days | OR SV | Continuous Single Tracking | Ballston to East Falls Church |
| 2 | June 18 - July 3 | 16 days | OR SV BL | Line Segment Shutdown | Eastern Market to Minnesota Ave/Benning Road |
| 3 | July 5 - 11 <small>STARTS 8PM JULY 5</small> | 7 days | YL BL | Line Segment Shutdown | Reagan National Airport to Braddock Road |
| 4 | July 12 - 18 | 7 days | YL BL | Line Segment Shutdown | Reagan National Airport to Pentagon City |
| 5 | July 20 - 31 | 12 days | OR SV | Continuous Single Tracking | Ballston to East Falls Church |
| 6 | August 1 - 7 | 7 days | RD | Continuous Single Tracking | Takoma to Silver Spring |
| 7 | August 9 - 18 | 10 days | RD | Continuous Single Tracking | Shady Grove to Twinbrook |
| 8 | August 20 - September 5 | 17 days | BL YL | Continuous Single Tracking | Franconia-Springfield to Van Dorn Street |
| 9 | September 9 - October 20 | 42 days | OR | Continuous Single Tracking | Vienna to West Falls Church |
| 10 | October 10 - November 1 | 23 days | RD | Line Segment Shutdown | Fort Totten to NoMa-Gallaudet |
| 11 | November 3 - 11 <small>STARTS 10PM NOV. 2</small> | 9 days | OR SV | Continuous Single Tracking | East Falls Church to West Falls Church |
| 12 | November 12 - December 6 | 25 days | GR YL | Continuous Single Tracking | Greenbelt to College Park |
| 13 | December 7 - 24 <small>EXCEPT AM DEC. 17</small> | 18 days | BL | Line Segment Shutdown | Rosslyn to Pentagon |
| 14 | January 2 - 13 & January 23 - February 3 * <small>STARTS 10PM JAN. 22</small> | 24 days | YL BL | Continuous Single Tracking | Braddock Road to Huntington/Van Dorn Street |
| 15 | March 6 - 19 | 14 days | OR SV | Continuous Single Tracking | East Falls Church to West Falls Church |

NOTE: INFORMATION SUBJECT TO CHANGE. VISIT WMATA.COM/SAFETRACK FOR UPDATES.

* Note: No track work during Inauguration Week (Jan 15-21)

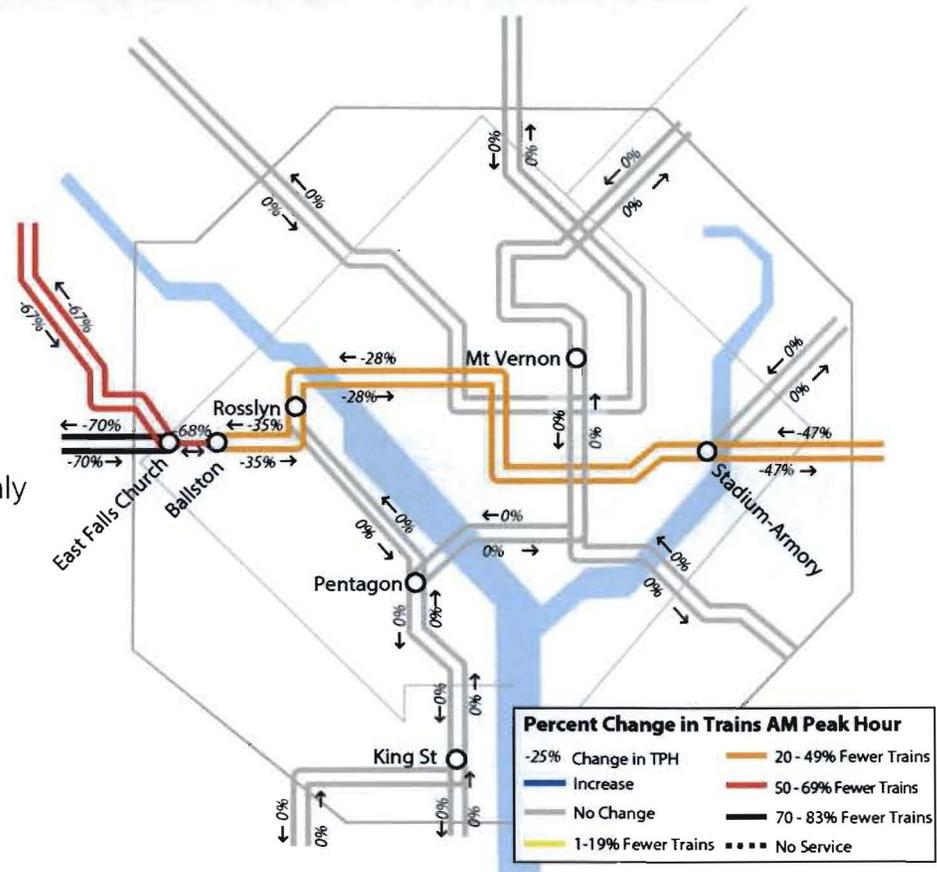
1 June 4 - 16 (13 days)



Continuous single tracking between East Falls Church & Ballston

REDUCED SERVICE AT MOST OR SV STATIONS (SEVERELY REDUCED WEST OF BALLSTON)

- Major impact to **73,000** weekday trips
- Orange Line runs **every 18 minutes** to/from stations Vienna - Ballston
- Additional Orange Line trains run between Ballston - New Carrollton only
- Silver Line trains run **every 18 minutes** at all times
- Orange and Silver line customers encouraged to consider alternate travel options & avoid traveling during rush hour if possible; expect rush hour trains to be very crowded
- Orange/Silver customers in Virginia may consider using Ballston for more frequent service
- Additional Metrobus trips on selected regular-route services



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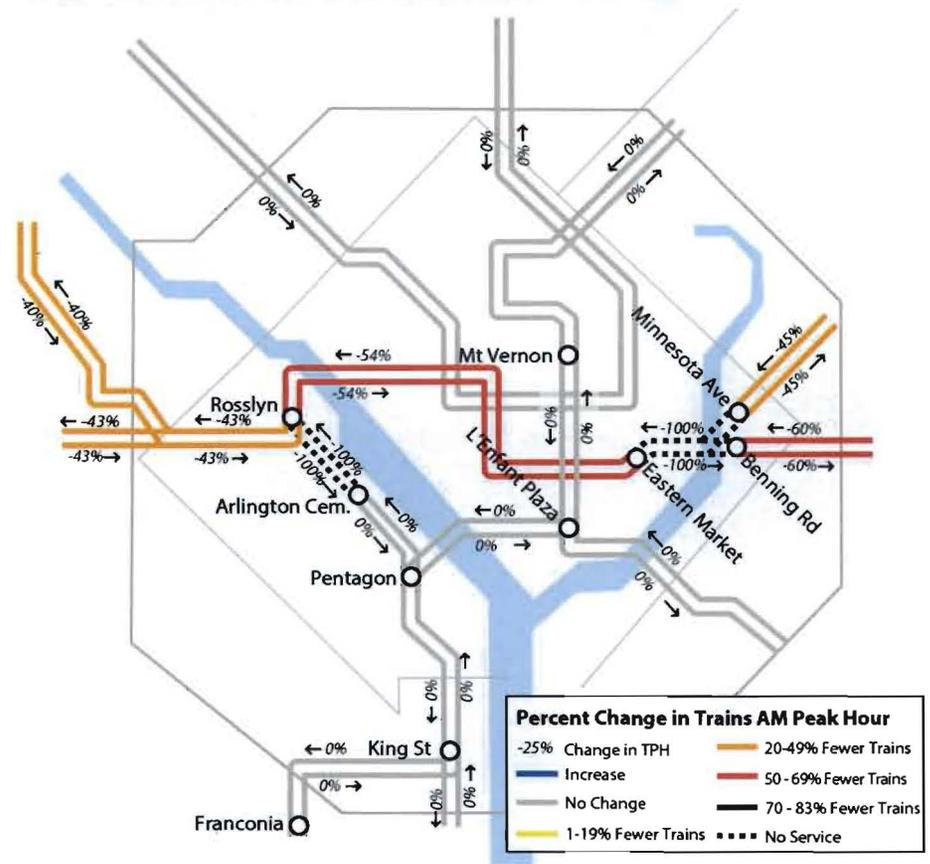
2 June 18 - July 3 (16 days)



Line segment shutdown between Eastern Market & Minnesota Ave/Benning Road

REDUCED SERVICE AT ALL **OR** **SV** **BL** STATIONS

- Major impact to **61,000** weekday trips
- Blue, Orange and Silver line customers encouraged to consider alternate travel options & avoid traveling during rush hour if possible; expect rush hour trains to be very crowded
- **Two stations closed: Stadium-Armory & Potomac Ave**
- Free shuttle buses run between Eastern Market and Minnesota Ave/ Benning Road with stops at Stadium-Armory and Potomac Ave
- Orange Line runs **every 10 minutes** outside shutdown zone
- Silver Line runs **every 10 minutes** outside shutdown zone
- Blue Line runs **every 12 minutes** between Franconia & Arlington Cemetery only; Yellow Rush+ runs all day, use Yellow Line for service between VA & DC
- No rail or bus service between Arlington Cemetery and Rosslyn; travel via L'Enfant Plaza instead



NOTE: INFORMATION SUBJECT TO CHANGE. VISIT WMATA.COM/SAFETRACK FOR UPDATES.

3

July 5 - 11 (7 days)

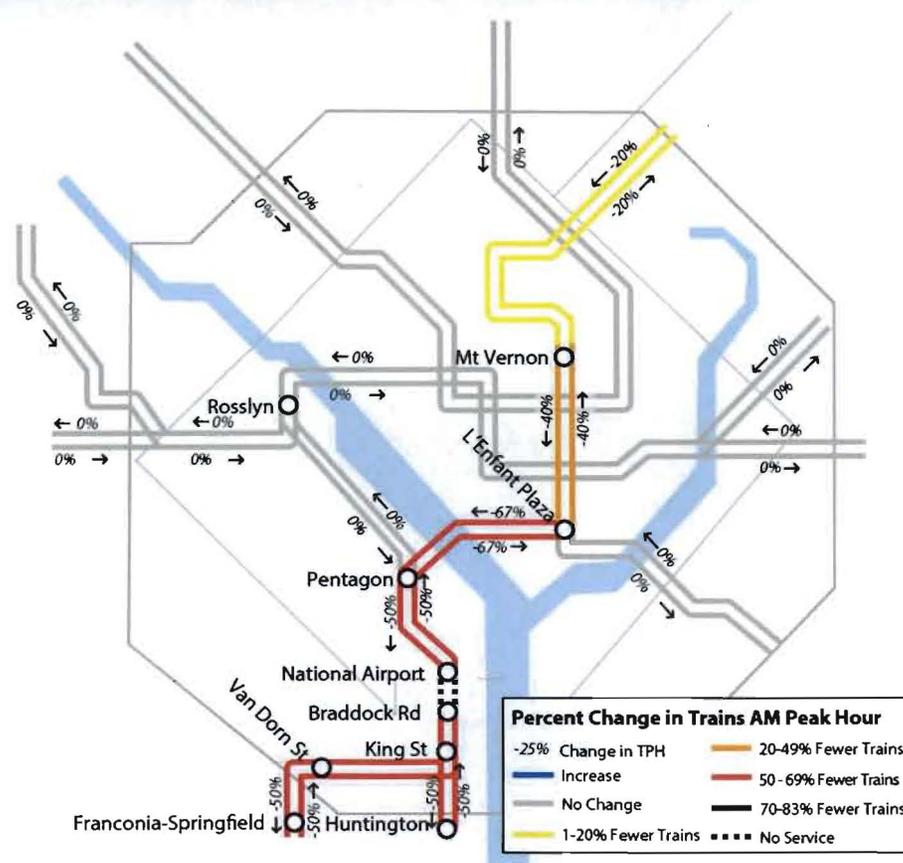
STARTS 8PM JULY 5



Line segment shutdown between National Airport & Braddock Road

REDUCED SERVICE AT ALL TIMES AT MANY STATIONS, PRIMARILY **YL** **BL** IN VIRGINIA

- Major impact to **50,000** weekday trips
- 50% reduction in rail service south of Pentagon
- Blue Line trains run **every 12 minutes**
- Yellow Line trains run **every 12 minutes**
- Blue/Yellow customers encouraged to consider alternate travel options & avoid traveling during rush hour if possible; expect significant crowding on Blue & Yellow line trains
- Free shuttle buses operate via Metroway between Braddock Road, Crystal City and Pentagon City
- Service between DC and Reagan National Airport available via train



NOTE: INFORMATION SUBJECT TO CHANGE. VISIT WMATA.COM/SAFETRACK FOR UPDATES.

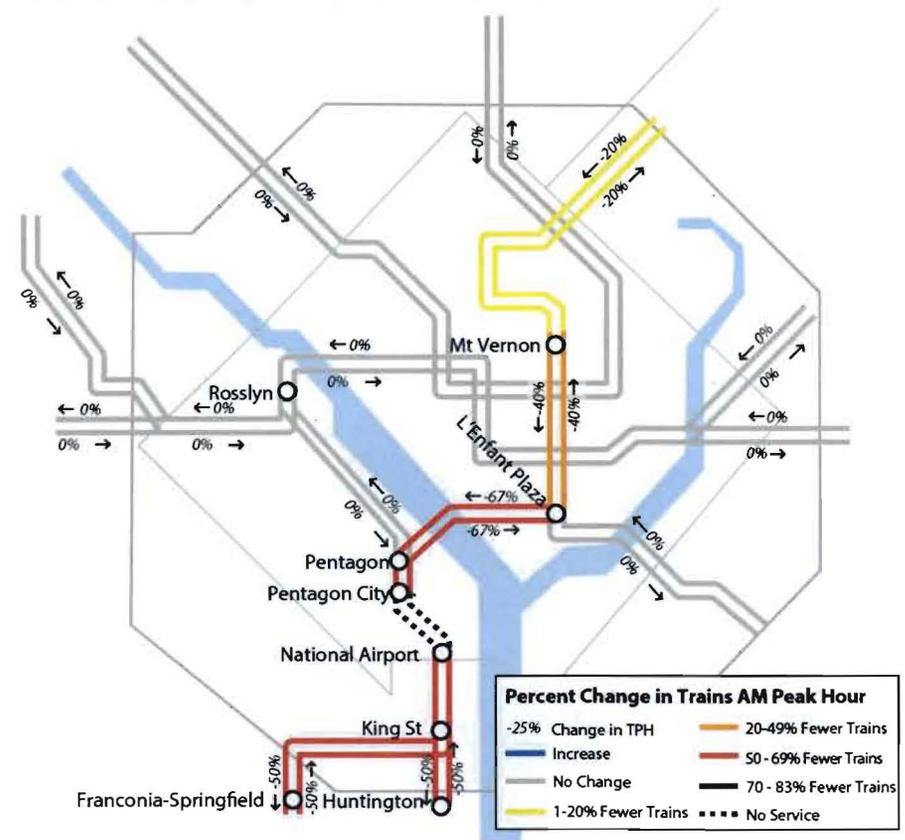
4 July 12 - 18 (7 days)



Line segment shutdown between National Airport & Pentagon City

REDUCED SERVICE AT ALL TIMES AT MANY STATIONS, PRIMARILY **YL** **BL** IN VIRGINIA

- Major impact to **86,000** weekday trips
- 50% reduction in rail service south of Pentagon
- Blue/Yellow customers encouraged to consider alternate travel options & avoid traveling during rush hour if possible; expect significant crowding on Blue & Yellow line trains
- Shuttle buses operate via Metroway between Braddock Road, Crystal City and Pentagon City
- Reagan National Airport served via shuttle bus to/from Pentagon City & Braddock Road
- Blue Line runs **every 12 minutes**
- Yellow Line runs **every 12 minutes**
- No Rush+ Yellow trains operating



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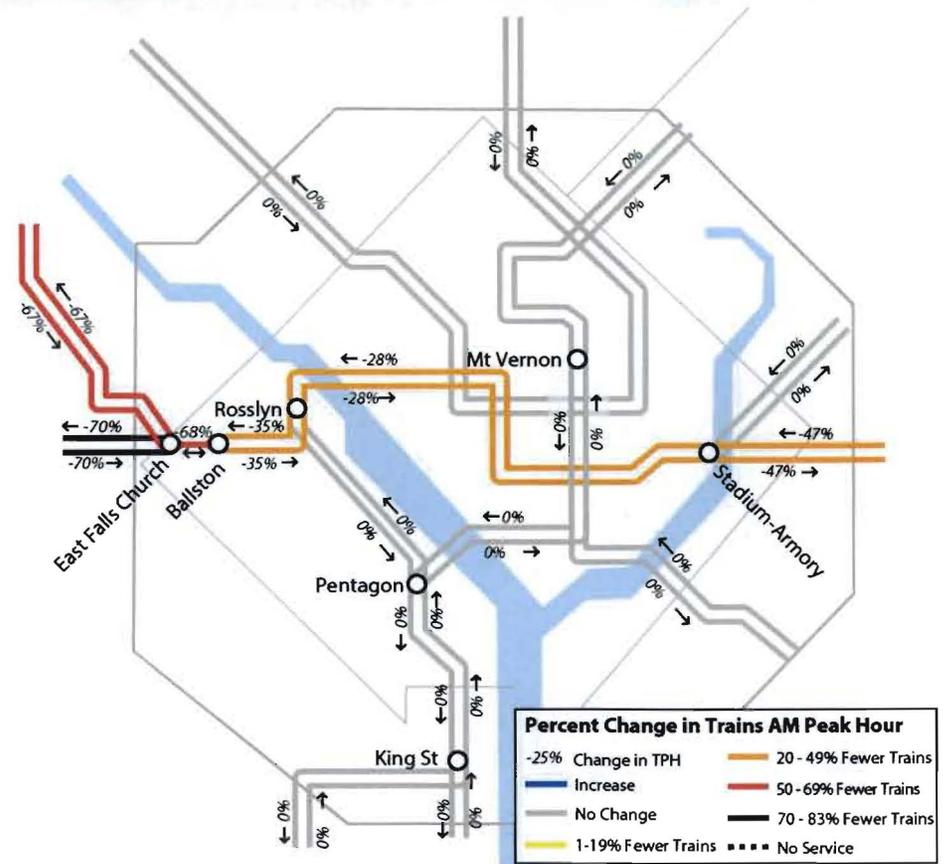
5 July 20 - 31 (12 days)



Continuous single tracking between East Falls Church & Ballston

REDUCED SERVICE AT ALL OR SV STATIONS

- Major impact to **73,000** weekday trips
- Orange Line **every 18 minutes** at stations from Vienna - Ballston
- Additional Orange Line trains run between Ballston - New Carrollton
- Silver Line trains run **every 18 minutes**
- Expect significant crowding on Orange/Silver line trains
- Orange/Silver customers should consider alternate travel options & avoid traveling during rush-hour periods if possible
- Orange/Silver customers in Virginia may consider using Ballston for more frequent service



NOTE: INFORMATION SUBJECT TO CHANGE. VISIT WMATA.COM/SAFETRACK FOR UPDATES.

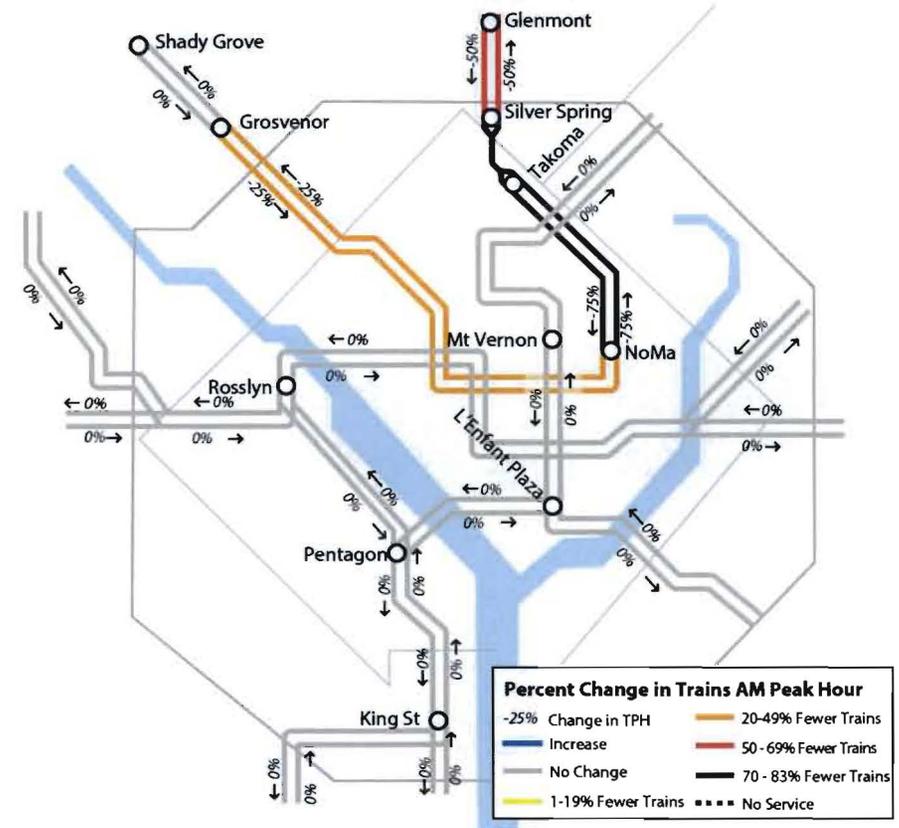
6 August 1 - 7 (7 days)



Continuous single tracking between Takoma & Silver Spring

REDUCED SERVICE AT MOST **RD** STATIONS

- Major impact to **94,000** weekday trips
- All Red Line customers should consider alternate travel options & avoid traveling during rush-hour periods if possible
- Red Line trains between Shady Grove to NoMa **every 6 minutes**
- Red Line trains between Glenmont to Grosvenor **every 12 minutes**
- Additional bus trips on regular route services: S9, 79, 80, 60/62
- Customers traveling between Fort Totten and Downtown DC should use Green Line instead



NOTE: INFORMATION SUBJECT TO CHANGE. VISIT WMATA.COM/SAFETRACK FOR UPDATES.

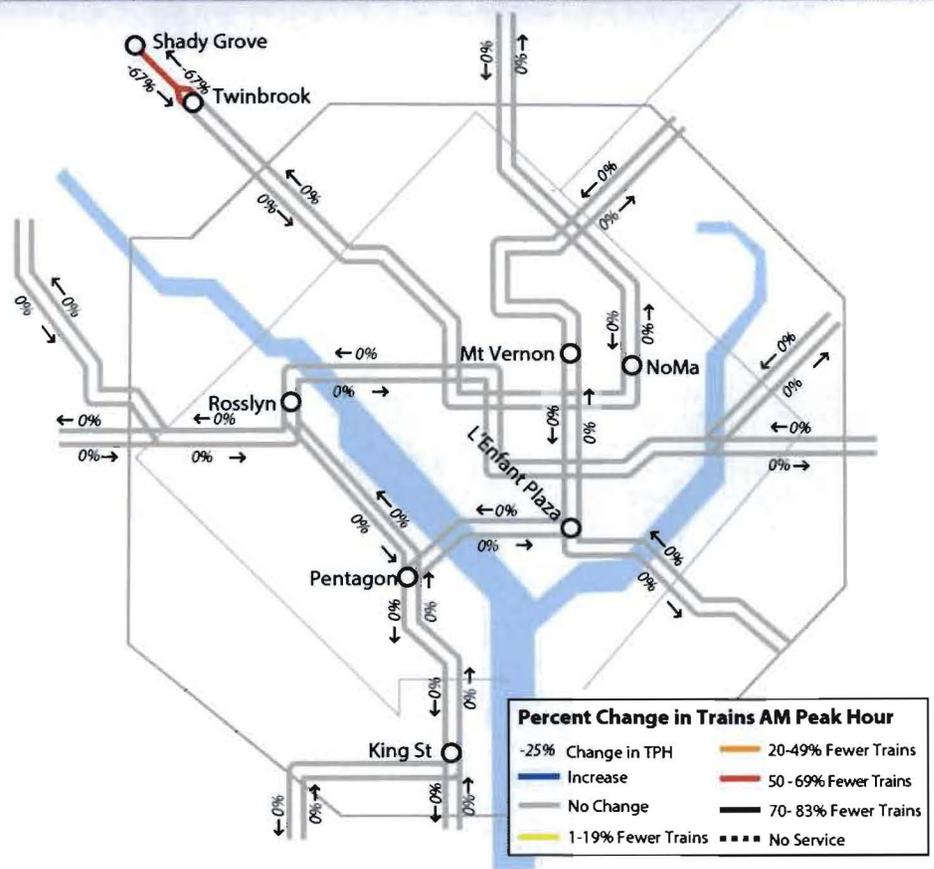
7 August 9 - 18 (10 days)



Continuous single tracking between Shady Grove & Twinbrook

REDUCED SERVICE AT SHADY GROVE & ROCKVILLE STATIONS ONLY

- Major impact to **32,200** weekday trips
- Trains serve Shady Grove & Rockville **every 18 minutes** (regularly every 6 minutes during rush hour)
- All other Red Line stations will have near-normal service
- Customers encouraged to avoid Shady Grove and Rockville if possible; use Twinbrook, White Flint or Grosvenor instead
- Buses on standby in the event of a service disruption in the single track zone



NOTE: INFORMATION SUBJECT TO CHANGE. VISIT WMATA.COM/SAFETRACK FOR UPDATES.

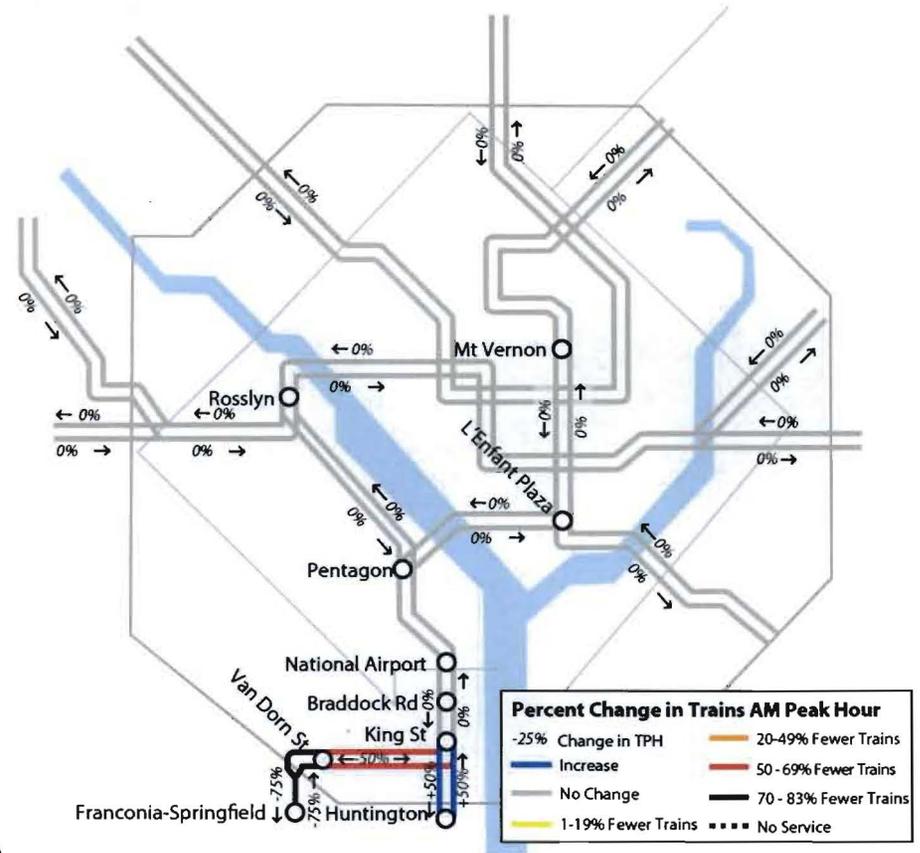
8 August 20 - September 5 (17 days)



Continuous single tracking between Franconia-Springfield & Van Dorn St

REDUCED SERVICE AT FRANCONIA-SPRINGFIELD & VAN DORN ST ONLY

- Major impact to **18,000** weekday trips
- Blue Line trains from Franconia **every 24 minutes**
- Blue Line trains from Van Dorn Street **every 12 minutes**
- All other Blue Line stations will have near-normal service
- No Rush+ Yellow Line
- Some trains will run to/from Huntington instead
- Riders who use Franconia-Springfield or Van Dorn St stations should consider alternates, especially during rush hour; expect significant crowding on trains from Franconia
- Express bus shuttles will be available during rush hour between Franconia-Springfield and Pentagon via 395HOV



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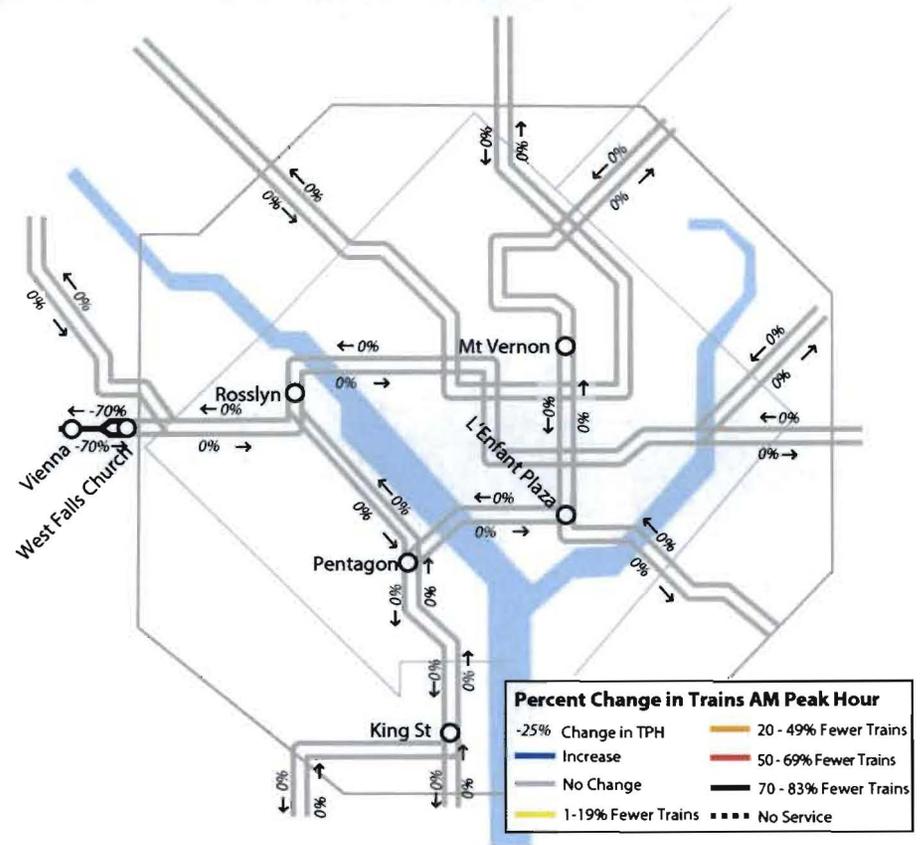
9 September 9 - October 20 (42 days)



Continuous single tracking between Vienna & West Falls Church

REDUCED SERVICE AT VIENNA & DUNN LORING STATIONS ONLY

- Major impact to **30,000** weekday trips
- At Vienna & Dunn Loring, Orange Line trains **every 18 minutes** (regularly every 6 minutes during rush hour)
- Normal service levels at other Orange Line stations
- Expect trains to/from Vienna to be extremely crowded
- Customers who normally use Vienna or Dunn Loring should consider alternate boarding locations or use other travel options



NOTE: INFORMATION SUBJECT TO CHANGE. VISIT WMATA.COM/SAFETRACK FOR UPDATES.

11 November 3 - 11 (9 days)

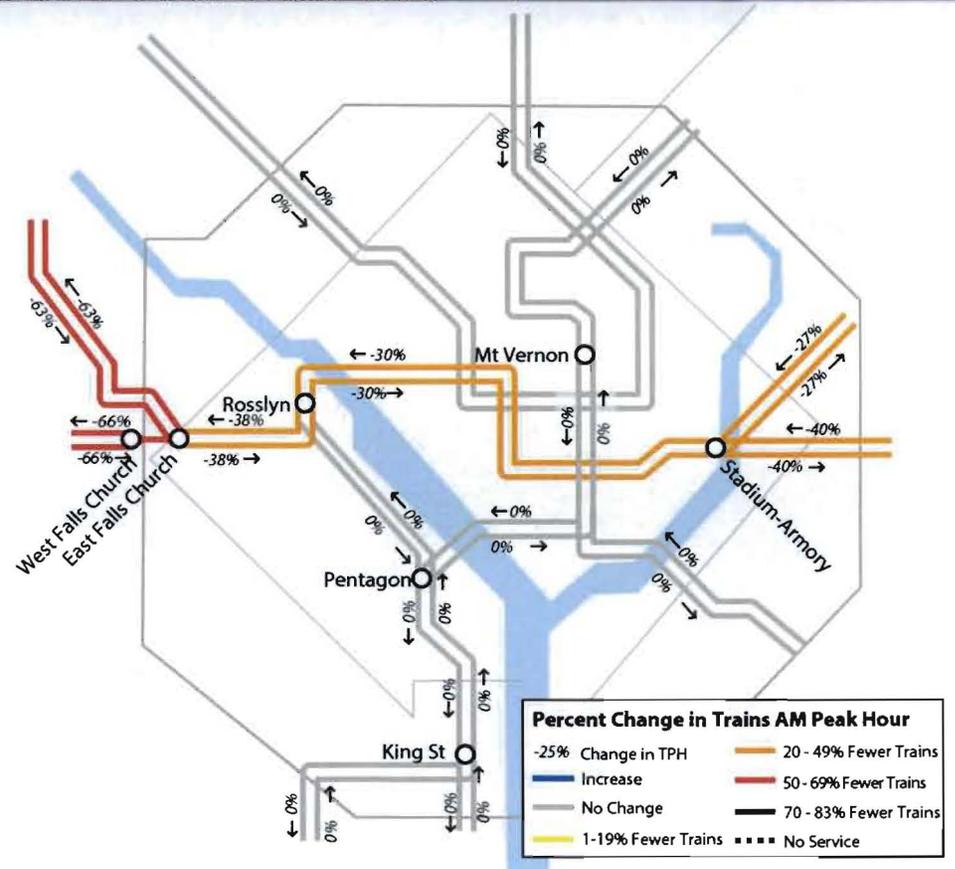
STARTS 10PM NOVEMBER 2



Continuous single tracking between West Falls Church & East Falls Church

REDUCED SERVICE AT ALL OR SV STATIONS

- Major impact to **65,000** weekday trips
- Orange Line trains run **every 16 minutes** between Vienna & New Carrollton
- Additional Orange Line trains run East Falls Church - New Carrollton
- Silver Line trains run **every 16 minutes**
- Expect crowding on Orange/Silver line trains
- Orange/Silver customers should consider alternate travel options & travel outside of rush-hour periods if possible



NOTE: INFORMATION SUBJECT TO CHANGE. VISIT WMATA.COM/SAFETRACK FOR UPDATES.

12 November 12 - December 6 (25 days)

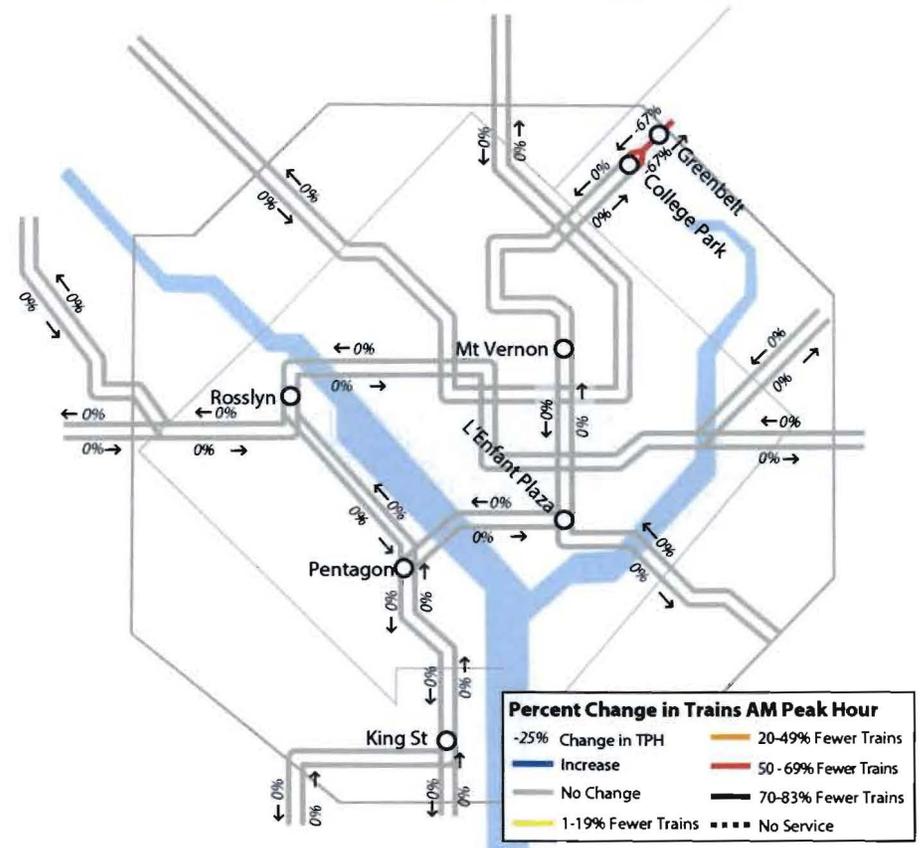


Continuous single tracking between Greenbelt & College Park

NOTE: On weekends, single tracking will be extended between Prince George's Plaza and Greenbelt

REDUCED SERVICE AT GREENBELT STATION ONLY

- Major impact to **12,400** weekday trips
- Green Line trains to/from Greenbelt will run **every 12 minutes** during rush hours (regularly every 6 minutes)
- No Rush+ Yellow Line service to/from Greenbelt
- Near-normal service levels at all other stations
- Greenbelt customers encouraged to use New Carrollton or College Park as alternates during this time
- Buses on standby in the event of a service disruption in the single track zone



NOTE: INFORMATION SUBJECT TO CHANGE. VISIT WMATA.COM/SAFETRACK FOR UPDATES.

13 December 7 - 24 (18 days)

EXCEPT MORNING OF SATURDAY, DECEMBER 17

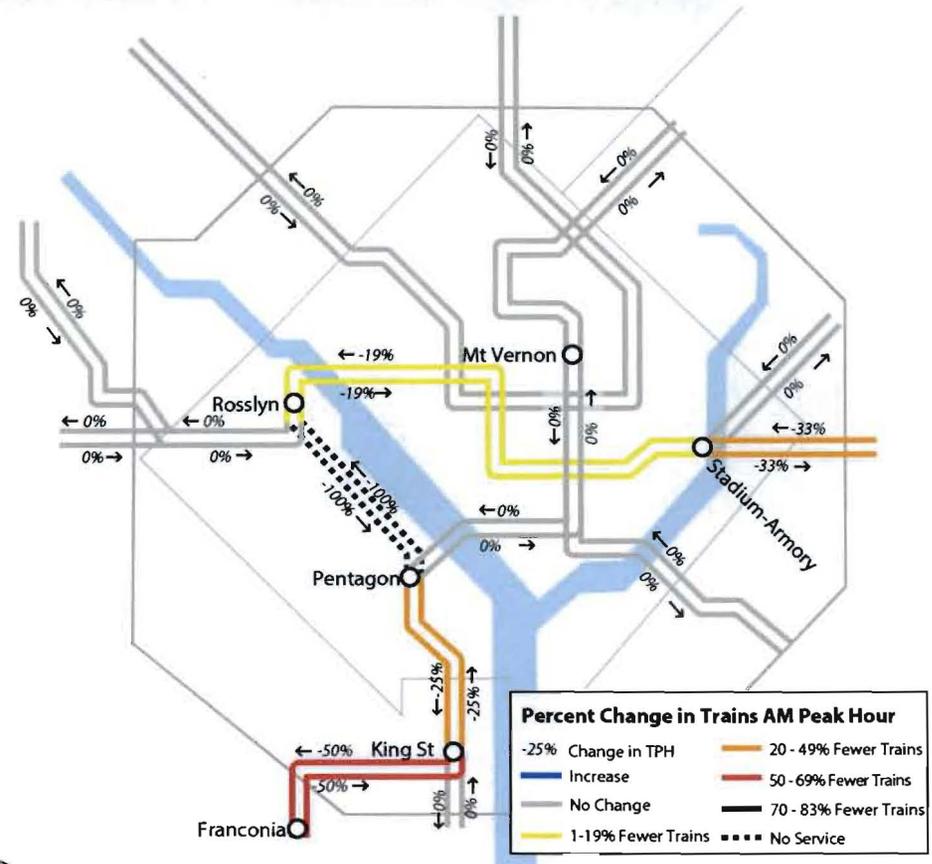


Line segment shutdown between Pentagon & Rosslyn

REDUCED SERVICE AT ALL **BL** STATIONS

NOTE: Blue Line service will run on Saturday, Dec. 17 for Wreaths Across America at Arlington National Cemetery

- Major impact to **12,000** weekday trips
- No Blue Line service running
- Yellow Line Rush+ will run all day between Franconia-Springfield & Mt Vernon Square
- **One station closed: Arlington Cemetery**
- Free shuttle buses will operate:
 - between Pentagon & Rosslyn
 - between Arlington Cemetery & Pentagon
- Expect crowding on all Yellow Line trains between DC & Virginia
- Blue Line customers should consider alternate travel options during this time



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14 January 2 - 13 & January 23 - February 3 (24 days)

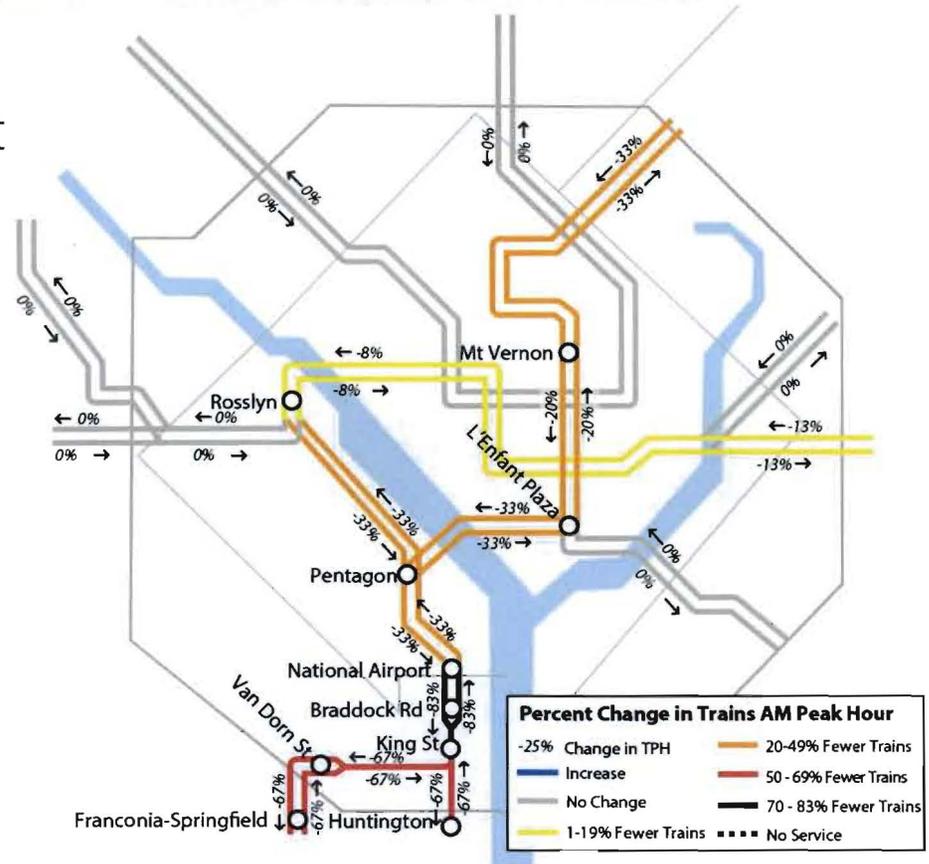
STARTS 10PM JANUARY 22



Continuous single tracking between Braddock Rd & Huntington/Van Dorn Street

REDUCED SERVICE AT ALL YL BL STATIONS
NORMAL SERVICE JAN. 14-22 FOR INAUGURATION

- Major impact to **50,000** weekday trips
- Blue Line runs **every 18 minutes** between Franconia & Largo
- Shuttle train runs Huntington - King Street only
- Yellow Line **every 6 minutes** between Reagan National Airport & Mt Vernon Square only
- Major reduction in service at all Blue/Yellow stations south of Reagan National Airport; expect severe crowding on trains
- All Blue/Yellow customers should consider alternate travel options & travel outside of rush-hour periods if possible; expect significant crowding on all Blue/Yellow trains



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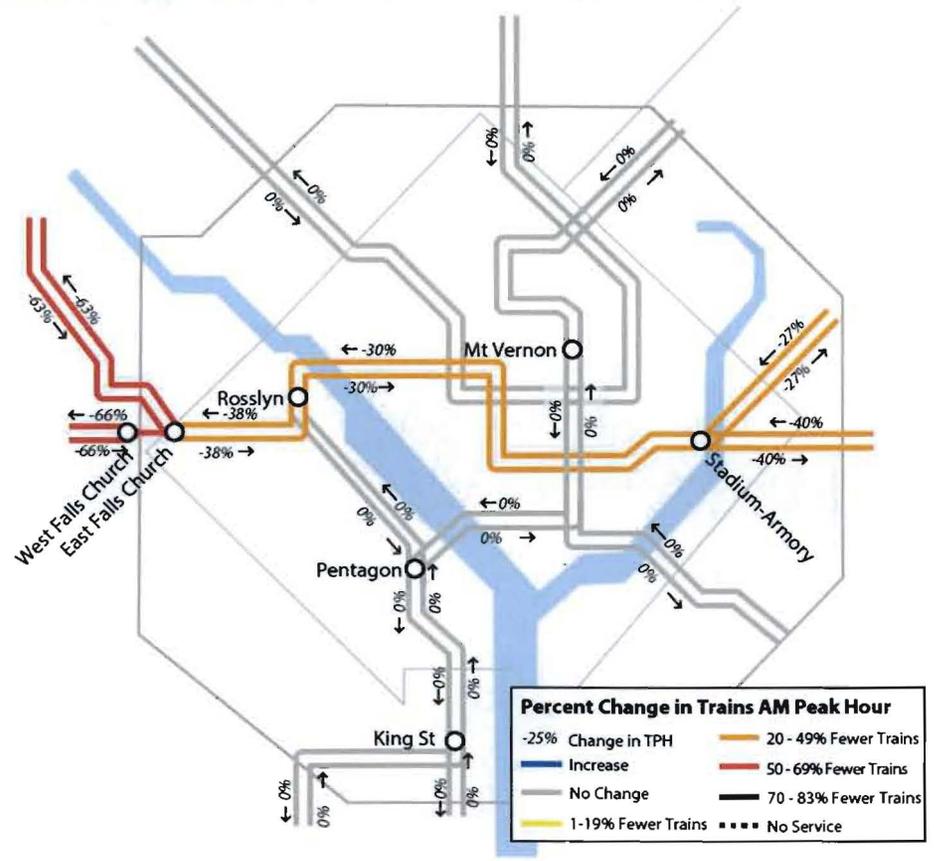
15 March 6 - 19 (14 days)



Continuous single tracking between West Falls Church & East Falls Church

REDUCED SERVICE AT ALL OR SV STATIONS

- Major impact to **65,000** weekday trips
- Orange Line trains **every 16 minutes** Vienna-New Carrollton
- Additional Orange Line trains East Falls Church-New Carrollton
- Silver Line **every 16 minutes**
- Expect significant crowding on Orange/Silver line trains
- Orange/Silver customers should consider alternate travel options & avoid traveling during rush-hour periods if possible
- Orange/Silver customers in Virginia may consider using East Falls Church or Ballston for more frequent service



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MCDOT Plan to Aid Travelers During Metrorail SafeTrack

**Presentation to Transportation, Infrastructure,
Energy & Environment Committee**

June 23, 2016

MCDOT

Montgomery County Department of Transportation

WMATA Safety Surges in Montgomery County

Surge 6: August 1-7

Takoma to Silver Spring
Continuous Single Tracking

Surge 7: August 9-18

Twinbrook to Shady Grove
Continuous Single Tracking

Surge 10: October 10-November 1

NoMa to Fort Totten
Line segment shutdown

What is Montgomery County Doing to Help Travelers? -- Three-Pronged Approach

1. Enhance Transit Options

- Supplement Ride On services
- Supplement Metrobus services
- Request supplementary MARC Brunswick Line services

What is Montgomery County Doing to Help Travelers? -- Three-Pronged Approach

2. Promote Alternatives through Commuter Services

- Provide Carpool and Vanpool matching and support services
- Offer free consulting services by Commuter Services:
 - Promote Fare Share transit and vanpool benefits
 - Hold telework and alternative work schedule webinars
 - Provide services at employer's location
 - Enhance marketing of alternative transportation information
- Biking, Bikeshare and bike trains

What is Montgomery County Doing to Help Travelers? -- Three-Pronged Approach

3. Transportation Management

- Actively manage traffic signal/traffic operations
- Restrict corridor parking and enforce parking limits
- Suspend resurfacing/repaving, utility work and lane closures on affected corridors
- Coordinate incident management with Montgomery County Police
 - For example, clear disabled vehicles quickly on affected corridors
- Develop Park and Ride Lot app

Ride On Supplemental Service: Surge 6

August 1 through August 7, 2016: Continuous single tracking from the Takoma to Silver Spring stations.

Ride On will provide free bus shuttles every 10 minutes during peak travel times:

- Silver Spring to Fort Totten stations (connecting with Metro's Green Line) with service at Takoma Station; and
- Grosvenor to Friendship Heights stations, with stops at Medical Center and Bethesda.

Ride On Supplemental Service: Surge 7

August 9 through August 18, 2016: Continuous single tracking from the Twinbrook to Shady Grove stations.

- Ride On will provide a free bus shuttle between the Grosvenor and Shady Grove stations via I-270 every 10 minutes during peak travel times.
- Add more buses to Ride On's Route 46, which provides service from Grosvenor to Rockville via White Flint and Twinbrook, increasing bus frequency to every 10 minutes during peak travel times. Regular fares apply.

Ride On Supplemental Service: Surge 10

October 10 through November 1, 2016: Total shutdown of Metrorail between NoMa-Galludet University and Fort Totten stations.

- Ride On will provide free bus shuttles every 10 minutes during peak travel times between the Silver Spring Transit Center and Fort Totten via Takoma Station along Blair Road.
- Ride On's service will supplement WMATA's bus bridge between Fort Totten and NoMa-Galludet University Station.

Inform the Public

- Create SafeTrack website
- Use traditional and social media to inform travelers
- Make presentations to the public
- Enhance Commuter Services' marketing efforts
- Conduct Ride On survey

Ride On Survey – How Will SafeTrack Affect You? *

- 70% of respondents will continue with normal commute on public transit
- About 10% will telework, 9% will choose other options, 11% will drive
- About 25% have begun telework option in last 12 months
- More than 40% of respondents have been Ride On customers for more than 10 years; 20% for less than 1 year

* Based on 200 responses so far



DEPARTMENT OF TRANSPORTATION

Isiah Leggett
County Executive

May 27, 2016

Al R. Roshdiah
Director

Mr. Pete K. Rahn, Transportation Secretary
Maryland Department of Transportation
7201 Corporate Center Drive
Hanover, Maryland 21076

Dear Secretary Rahn:

Montgomery County is preparing a mitigation plan for the Washington Metropolitan Area Transit Authority (WMATA) SafeTrack program. WMATA's program to conduct three years of work in just a single year includes three surges along the Metrorail Red Line in Montgomery County and Washington, D.C. According to WMATA, two of these Red Line surges have the highest number of rider impacts. The Takoma to Silver Spring stations continuous single tracking for seven days in August will impact 94,000 daily riders and the NoMa to Fort Totten stations total shutdown for 23 days in October/November will impact 108,000 riders.

Montgomery County is working with WMATA to add a significant number of buses to relieve some of this traveler impact; however, the single best mitigation strategy rests with expanding the MARC Brunswick commuter rail service. The Brunswick line is well suited to provide significant additional capacity between Rockville, Silver Spring and Union Station. Preliminary staff discussions with MTA/MARC have been unproductive in maximizing the mitigation capability of the MARC system. Staff indicated that MARC may be able to add one or two additional cars to the current train schedule. While this will help, what is needed is all day, two way train service between Rockville, Silver Spring and Union Station for August and again in October and November. The current schedule has the last morning train leaving Rockville station at 8:41 am when the am peak period will extend beyond 9:30 or 10 am and the last evening train leaves Union Station at 7:25 pm and we expect peak demand to extend beyond 8 pm. Two way service between the current scheduled service between Rockville and Union Station will add significant capacity and mitigate impacts for Maryland residents and employees.

We know very well how difficult negotiations can be with CSX on passenger use of their tracks, but with strong Maryland support, perhaps CSX will permit this limited service enhancement during this crucial high impact time period. WMATA safety and reliability is our

Office of the Director

101 Monroe Street, 10th Floor • Rockville, Maryland 20850 • 240-777-7170 • 240-777-7178 FAX
www.montgomerycountymd.gov/dot

Located one block west of the Rockville Metro Station

montgomerycountymd.gov/311



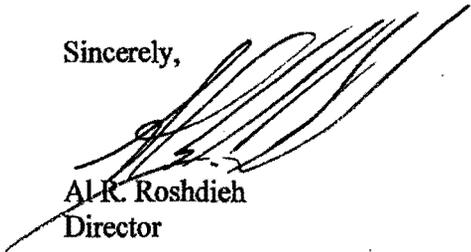
301-251-4850 TTY

Mr. Pete K. Rahn
May 27, 2016
Page 2

mutual top priority and SafeTrack is an aggressive strategy to accomplish this mission. We ask you to initiate discussions with CSX so that Marylanders can have some relief options to these impactful surges.

Please let me know how we can work together on adding capacity to the MARC Brunswick service.

Sincerely,



Al-R. Roshdieh
Director

AR:ge

cc: Paul Comfort, MTA Administrator
Gary Erenrich, Acting Deputy Director for Transportation Policy