



**GREATER SHADY GROVE
TRANSPORTATION MANAGEMENT DISTRICT
ADVISORY COMMITTEE**

AGENDA

**Greater Shady Grove Transportation Management District
Advisory Committee Meeting – Teams Format
Wednesday January 5, 2022**

8:30 – 10:00 a.m.

Staff Contact: Jim Carlson / (301) 318-0328
james.carlson@montgomerycountymd.gov

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|--------------|--------------------------------------------------------|-----------------------------------------------------------------|
| 8:30 | 1. Welcome & Introductions | Jim Carlson |
| | 2. Minutes Approval
November 2021 (©2) | All |
| | 3. Metro Update | Gary Erenrich
Special Assistant to the Director-MCDOT |
| | 4. Employer TDM Plans
Summary (©4) | Jim Carlson/All |
| | 5. Marketing Outreach Update | Jennifer Bolick
Van Eperen & Co. |
| | 6. Updates: Police/TMD/DOT/Other County Updates | Sandra Brecher
Jim Carlson |
| 10:00 | Adjourn
Next meeting date: March 2, 2022 | |

Information Items

Montgomery County Launches 2021 Biennial Online Resident Survey

MCDOT Expands E-Scooter Service to Germantown

Metro takes measures to combat omicron variant; Announces service adjustments and protections for customers and employees

**Greater Shady Grove
Transportation Management District
Advisory Committee
November 3, 2021**

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Voting

John Brandt / Universities at Shady Grove
Amy Frieder / Neighborhood Representative
Benjamin Garcia / Neighborhood Representative
Steve Kelley / NIH – National Cancer Institute
Paul Yanoshik / RE/MAX Realty Services

Ex Officio

Sandra Brecher / Representing MC Dept. of Transportation (MCDOT) Director
Greg Wims / Upcounty Regional Services Center
Capt. David McBain / Montgomery County Police

Staff

Nakengi Byrd / Montgomery County Commuter Services
Jim Carlson / Montgomery County Commuter Service

Absent

McLean Quinn / EYA
Capt. David McBain / MC Police

Guests

Jennifer Bolick / Fovndry
Kirk Eby / City of Gaithersburg
Gary Erenrich / MCDOT
Gehmelle Johnson / NIH – National Cancer Institute
C.J. Overly / Boston Properties
Laura Van Eperen / Fovndry

Item 1 & 2 – Introductions/Minutes: Members and guests introduced themselves and minutes were tabled.

Item 3 – Shady Grove Bio + Tech Campus Development: Boston Properties Property Manager **C.J. Overly** discussed Bio-tech development for its Shady Grove campus, providing an overview of construction projects of his company, such as Marriott headquarters in Bethesda, NIH, and George Washington University Engineering Hall. Much of the development has been institutional in character, but the company is looking forward to commercial building in the Life Science Center. He discussed the rebranding of the area as the Shady Grove Innovation District, a 31-acre site on Shady Grove Road between Choke Chery Road & Gaither Road. Also reported:

- 1st phase will consist of redevelopment of the 3 currently vacant buildings.

- Phase 2 is the redesign of the four existing buildings that have tenants who will be relocated.
- The first step is securing a tenant for 2 Choke Cherry Rd.; the second step of renovating 4 Choke Cherry Rd. and adding density, then renovating the building at 2094 Gaither Rad for a small Life Science tenant.
- The Master plan presented is not final and shows examples of proposed development, such as new connecting roadways and greenspaces – parking being reduced to free up greenspace
- Boston Properties has partnered with the City of Rockville since portions of the development are in jurisdiction boundaries.
- The seven buildings currently on the site will be converted to 60% lab and 40% office space. The labs will be equipped with everything to meet market demand, including lab hoods and support rooms.
- Proposing for redevelopment the connections between buildings and the surrounding King Farm area, including bus rapid transit (BRT) connections & bikeshare stations.
- The traffic impact and trip generation will see a net reduction of the first phase of the project that consist of redevelopment construction of two buildings

Mr. Overly explained market demand for laboratory space demand, reporting that Biosafety Level 2 (BSL-2) is a very common standard for lab space, as it is biology & gene based and less for chemical types of work. BSL-3 is less in demand since it is used for more specialized work.

- A Montgomery College advisory panel analysis reported that Montgomery County needs two million sq. ft. of lab space to meet growing life science market demand.
- Life science industry is the most important economic development in the County for post-pandemic actions in preparation for future pandemics
- Biotech companies are having a difficult time finding space due to under development- next space not available till May 2022

The presentation concluded with a discussion of the site's connectivity to surrounding retail, food and other amenities and pedestrian traffic improvements in the area.

Item 4 – Metro Update: Gary Erenrich updated the Committee on the Metro derailment and other news.

- There were 100 trains in use before the derailment; now 30 trains remain in service.
- The service plan requires 40 trains in service a day w/1 or 2 unscheduled trains for when some go out of service to reduce crowding.
- Metro is up to 41 trains and is making progress, as some of the 2000 & 3000 Series cars are being pulled out of storage at Shady Grove which is currently closed - Rockville & Shady Grove stations closed during canopy project at Rockville station.
- Shady Grove station was reopened to allow access to trains in storage to add to the fleet, increasing service from 41 trains to 50. Service is running at 90%, which is every 15 minutes on the Red Line.
- Crowd control on cars are 70-80 riders per car.
- A report as to what cause the derailment is being submitted to the Metropolitan Washington Safety Committee.
- Derailment cause was due to malfunctioning axels causing wheels to derail – normally if one set of wheels derails, the other set will guide them back on track.

- Liability issues regarding the derailment – as the investigation continues there may be litigation regarding construction defects.
- Concerns over the Shady Grove & Rockville closures are affecting the projected January 2022 return to work date.
- The uncertainty of time completion of the Rockville canopy project is not knowing how long it will take to remove the platform covering to remove trains out of Shady Grove to replace the 7000 series trains.

Item 5 – Employer TDM Plans: Jim Carson reported that 13 companies submitted TDM plans, three of which are voluntary, and that all have met the requirements.

The Committee agreed to recommend MCDOT Director approve the TDM Plans.

Item 6 – Marketing Outreach Update: Jenifer Bolick reported:

- TMD Outreach Staff are helping employers to complete their TDM plans.
- Offering telework information and resources from Commuter Services & Commuter Connections and providing a consultant for those employers interested in establishing a program.
- Delivering transit related news, events and activities to businesses, including Flash anniversary, toll road rate changes and the annual Walk & Ride Challenge.
- Walk & Ride was a success with 27 teams participating in the Greater Shady Grove area.
- Other information outreach includes Guaranteed Ride Home, FareShare and carpool matching through COG Commuter Connections programs- Carpool is seeing an uptick in interest due to the uneasiness of riding transit during the pandemic.

Item 7 – County Updates:

- Federal face mask requirement on public transit to remain until at least January 18, 2022
- Reduced Metrorail service to continue November 1 – 15
- Montgomery County Department of Transportation Celebrate Ones-Year Anniversary of ‘Flash’ Rapid Transit
- First of Its Kind Street Design Guide from MCDOT to Improve Accessibility for People with Vision Disabilities

Adjourn: Next meeting: January 5, 2022

Greater Shady Grove TMD
Employer Transportation Demand Management Plan Summary
January 2022

Code Requirements:

1. *Contact person designated to receive and distribute commuter information to employees*
2. *Information on transit and other commute alternatives distributed/ posted regularly (furnished by Commuter Services/CSS)*
3. *Facilitate CSS/TMD staff presentations and commuter information events for employees and HR/administrative staff. This could include benefits fairs and other employer-sponsored events*
4. *Guaranteed Ride Home Promotion (free regional program offering emergency rides)*
5. *Annual Commuter Survey distributed to employees (short survey of transportation– supplied by CSS/TMD)*
6. *ADA information provided (transportation services for people with disabilities)*
7. *Permanent display area for bus schedules and other transportation information*
8. *Compile information on yearly TDM activities and submit annual report*

Employer	Employee Total	Status	Recommend to MCDOT
Capital Women's Care (Voluntary Plan)	23 FT	Meets requirements and has voluntary measures: <ul style="list-style-type: none"> • Bike racks/lockers • Bike expense reimbursement • Carpool matching 	Yes
Cartridge Technologies Inc (CTI)	48 FT	Meets requirements and has voluntary measures: <ul style="list-style-type: none"> • Formal telework – all employees • Carpool matching • New hire info 	Yes
Fire & Risk Alliance, LLC	35 FT 5 PT	Meets requirements and has voluntary measures: <ul style="list-style-type: none"> • Pre-tax deduction • Formal telework – 25 employees • Carpool matching • Flexible schedules 	Yes
Giant	20 FT 80 PT	Meets requirements and has voluntary measures: <ul style="list-style-type: none"> • Bike racks • Flexible schedules • Carpool matching 	Yes
Herson's Honda	109 FT	Meets requirements and has voluntary measures: <ul style="list-style-type: none"> • Carpool matching 	Yes
Herson's Kia	62 FT	Meets requirements	Yes
Marcum. LLP	25 FT 2 PT	Meets requirements and has voluntary measures: <ul style="list-style-type: none"> • Pre-tax deduction • Flexible / compressed schedules • Carpool matching 	Yes
Shady Grove Road KinderCare	40 FT	Meets requirements and has voluntary measures: <ul style="list-style-type: none"> • Pre-tax deduction • Carpool matching 	Yes

Montgomery County Launches 2021 Biennial Online Resident Survey, With Response Deadline of Jan. 17

For Immediate Release: Monday, December 27, 2021

Montgomery County Executive Marc Elrich today announced that the County has started conducting its biennial online survey of County residents. The survey is available on the County website and is designed to get residents' assessment of the local government, its services and their quality of life. The survey will be open until 11:59 p.m. on Jan. 17.

The survey is available [here](#).

"I encourage all residents of Montgomery County to take this survey," said County Executive Elrich. "We want to ensure that the feedback we get is inclusive and reflects the County's diversity and we want everyone to have an opportunity to share their opinions with County Government on the services we provide. The pandemic required us to make some significant changes to the way we deliver some services. This survey is one way for us to assess how we are doing, what people think of the changes we made, and identify areas for improvement."

The 39-question survey asks residents age 18 or older to rate how they feel about the quality of life, County services, use of existing amenities and facilities, whether they take advantage of County programs, their impression of County employees, how well the County communicates with its residents, and various household practices such as recycling. It is recommended that respondents use a browser other than Internet Explorer to minimize problems accessing the survey.

To generate a more equitable sample, the survey was mailed to 5,000 randomly selected households with instructions in English, Spanish, Chinese, French, Korean, Vietnamese, Persian/Farsi and Amharic. However, the survey is open to all residents. Households that received the mailed survey should use the link and access code contained in the mailer.

This biennial survey was last conducted by the County in 2019. This survey is an important tool to create better customer service, more transparency, and provide ideas and feedback to help the government make better budget and policy decisions to create a more effective and efficient service.



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MCDOT Expands E-Scooter Service to Germantown; MCDOT amplía el servicio de e-scooters (patinetes eléctricos) a Germantown

For Immediate Release: Tuesday, December 21, 2021



The Montgomery County Department of Transportation (MCDOT) has expanded the service area for e-scooters to include Germantown. The service was expanded into the Gaithersburg area earlier this year.

MCDOT introduced the dockless e-scooter program in designated areas of the County in June 2019. MCDOT has a Memorandum of Understanding (MOU) with three, dockless e-scooter providers—Bird, Lime and Spin—to operate in designated test areas.

“Since bringing e-scooters to Montgomery County just over two years ago, we have found that they are a popular transportation alternative,” said County Executive Marc Elrich. “I am glad that we are expanding scooter access to Germantown to allow residents there to utilize this smart, affordable and more environmentally sustainable form of transportation. E-scooters help us achieve our climate action goals by decreasing the reliance on automobiles while providing our residents with more public transportation options to get where they are going.”

Bird started providing e-scooters in the Germantown area in early December. By downloading the Bird App, riders can check pricing, locate the nearest e-scooter on a service area map, review safety videos and learn the correct way to park after reaching their destination. Residents can download the Bird app at go.bird.co.

“E-scooters provide a first mile/last mile transit option for area travelers and enable residents to conveniently navigate short distances without using single-occupancy vehicles,” said MCDOT Director Chris Conklin. “Since 2019, over 200,000 e-scooter trips have been taken within Montgomery County.”

Rules for e-scooter use in Montgomery County include:

- Must be 18 or older to rent an e-scooter.
- Must show a valid driver’s license.
- E-Scooters can only be parked within the specified east and west geographic areas.
- Riders will not be able to end their trip outside the service area.
- Speed limit for e-scooters is 15 mph.
- E-Scooters must be parked in the public right of way and cannot interfere with traffic operations, block driveway access, crosswalks, ADA ramps, pedestrian access, bus stops, fire hydrants or impede access to private properties or businesses.



MCDOT strongly encourages all e-scooter riders to wear a helmet.

MCDOT has conducted numerous free e-scooter training and safety clinics for residents 18 and older and will resume training classes in spring of 2022.

Visit the MCDOT Commuter Services website for more information on alternative travel options in Montgomery County.

For more information on MCDOT programs, services and updates visit montgomerycountymd.gov/mcdot, follow @MCDOTNow on Twitter and subscribe to receive MCDOT's news releases and the 'Go Montgomery!' newsletter.

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Media Contact: Emily DeTitta, 240-372-2282 or emily.detitta@montgomerycountymd.gov

Para Difusión Inmediata: martes 21 de diciembre de 2021

MCDOT amplía el servicio de e-scooters (patinetes eléctricos) a Germantown

El Departamento de Transporte del Condado de Montgomery (MCDOT, por sus siglas en inglés) ha ampliado el área de servicio de los patinetes eléctricos para incluir a Germantown. El servicio se expandió al área de Gaithersburg a principios de este año.

MCDOT introdujo el programa de patinetes electrónicos sin base en áreas designadas del Condado en junio de 2019. MCDOT tiene un Memorando de Entendimiento con tres proveedores de patinetes eléctricos sin base - Bird, Lime y Spin - para operar en áreas de prueba designadas.

"Desde que trajimos los patinetes eléctricos al Condado de Montgomery hace poco más de dos años, hemos descubierto que son una alternativa de transporte popular", dijo el Ejecutivo del Condado Marc Elrich. "Me alegra que estemos ampliando el acceso de patinetes a Germantown para permitir que los residentes utilicen esta forma de transporte inteligente, asequible y más sostenible para el medio ambiente. Los patinetes eléctricos nos ayudan a lograr nuestros objetivos de acción climática al disminuir la dependencia de los automóviles y, al mismo tiempo, brindar a nuestros residentes más opciones de transporte público para llegar a su destino."

Bird comenzó a proporcionar los e-scooters en el área de Germantown a principios de diciembre. Al descargar la aplicación Bird, los pasajeros pueden verificar los precios, ubicar el e-scooter más cercano en un mapa del área de servicio, revisar videos de seguridad y aprender la forma correcta de estacionar después de llegar a su destino. Los residentes pueden descargar la aplicación Bird [aquí](#).

"Los patinetes eléctricos brindan una opción de tránsito de primera/última milla para los viajeros del área y permiten a los residentes navegar cómodamente distancias cortas sin usar vehículos de ocupación individual," dijo el director de MCDOT, Chris Conklin. "Desde 2019, se han realizado más de 200,000 viajes en patinetes electrónicos en el Condado de Montgomery".

Las reglas para el uso de patinetes eléctricos en el Condado de Montgomery incluyen:

- Debe tener 18 años o más para alquilar un e-scooter.
- Debe mostrar una licencia de conducir válida.
- Los e-scooters solo se pueden estacionar dentro de las áreas geográficas este y oeste especificadas.
- Los pasajeros no podrán finalizar su viaje fuera del área de servicio.
- El límite de velocidad para los e-scooters es 15 miles por hora.

- Los e-scooters deben estacionarse en el derecho de paso público y no pueden interferir con las operaciones de tráfico, bloquear el acceso a las entradas, los cruces peatonales, las rampas accesibles, el acceso de peatones, las paradas de autobús, las bocas de incendio o impedir el acceso a propiedades o negocios privados.

MCDOT recomienda encarecidamente a todos los conductores de los e-scooters que usen un casco.

MCDOT ha llevado a cabo numerosas capacitaciones gratuitas sobre patinetes eléctricos y clínicas de seguridad para residentes mayores de 18 años y reanudará las clases de capacitación en la primavera de 2022.

Visite el sitio web de MCDOT servicios de cercanías para obtener más información sobre opciones de viaje alternativas en el Condado de Montgomery.

Para obtener más información sobre los programas, servicios y actualizaciones de MCDOT, visite montgomerycountymd.gov/mcdot, siga a @MCDOTNow en Twitter y suscríbase al boletín informativo "Go Montgomery!" de MCDOT.

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Metrobus operating a Severe snow service level, today, January 4. Routes on major roads only.

[Read More \(https://wmata.com/rider-guide/weather/bus/severe.cfm\)](https://wmata.com/rider-guide/weather/bus/severe.cfm)

For immediate release: January 4, 2022

Metro takes measures to combat omicron variant; Announces service adjustments and protections for customers and employees

Metro's Pandemic Taskforce is taking swift actions to protect the health and safety of its customers and employees against the recent surge in COVID-19 variants. Due to growing absenteeism rates across service areas related to COVID illness and exposures, Metro is reducing service schedules and implementing new workforce actions **effective Monday, January 10**.

"Scaling back service will ensure customers who rely on Metrobus, Metrorail and MetroAccess for transportation have a more reliable schedule," said CEO/GM Paul Wiedefeld. "Metro employees live in some of the neighborhoods hardest hit by the pandemic and are exposed to the surge in the region and throughout the nation. It's important that the taskforce take steps to make Metro operationally sound to meet the needs of our customers."

Metro service levels will operate as follows:

- **Metrorail** will continue to operate on all lines as scheduled, with customers experiencing more frequent service at stations served by multiple lines.
- **Metrobus** will reduce service on weekdays to a Saturday schedule with additional trips on some routes, which is roughly 75 percent of regular Metrobus service and protects key routes that serve hospitals, grocery stores, and other essential destinations.
 - Bus operators will be permitted to bypass customers not wearing masks for their health and safety.
 - Metrobus customers are advised to consider alternative sources of transportation like Metrorail to travel throughout the region.
- **MetroAccess** will reduce shared rides and increase accessibility rides. For more information about MetroAccess, please visit wmata.com/metroaccess.

Metro's customer service call center operators will work remotely due to the recent increase in COVID cases, but there will be no changes in hours of operation. As Metro continues to monitor

COVID conditions throughout the region, employees will be held to vaccine or testing policy compliance to help combat serious illness and the spread of COVID-19 variants.

The following protocols have been communicated with all employees and will apply beginning **Monday, January 10**:

- Weekly testing requirements will remain in place for unvaccinated employees as more frequent testing requirement are evaluated and test availability improves.
- Beginning **Sunday, January 16**, employees who have failed to comply with Metro's testing and vaccination policies will be placed on unpaid suspension until compliant. Employees will have 30 days to comply or be subject to termination of employment.

On **Monday, January 31**, employees subject to eligibility will be required to enter booster shot information into Metro's portal as part of their fully vaccinated status. All efforts and precautions are being taken to reduce serious illness and transmission of the Omicron variant to vaccinated employees and riders.

Metro will update customers through [MetroAlerts text and email messages](#), on the Status and Alerts page at wmata.com, and through Twitter [@MetrobusInfo](#) [@MetrorailInfo](#). Customers are encouraged to sign up for [MetroAlerts](#) to receive the latest service information.

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