FREQUENTLY ASKED QUESTIONS
New Parking Meters in
Greater Shady Grove Transportation Management District

Q1:   Why is the County installing parking meters in the Shady Grove Area?

A: County Council determined that parking charges should be implemented in the Shady Grove Life Sciences Center to assist with controlling traffic congestion by reducing the availability of free parking. When parking is free the true cost of motor vehicle use is absorbed by the public sector.

Q2:   Where will the meters be installed?

A: Meters will be installed in the following areas:

   ./ Both sides of Medical Center Drive between Great Seneca Highway and Key West Ave.
   ./ Both sides of Broschart Road between Key West Avenue and Medical Center Drive
   ./ Both sides of Blackwell Road between Broschart Road and Great Seneca Highway

Q3:   When will parking charges begin?

A: Charges will begin once meters have been installed in the spring of 2013.

Q4:   What are the parking rates and during what hours will they apply?

A: Rates will be $ .65 per hour. Payment will be required between 7:00 AM and 7:00 PM Monday through Friday. Payment will not be required outside of those hours or weekends and holidays.

Q5:   What payment options will there be?

A: There are three payment options: 1) coins deposited in the meter; 2) CashKey (more information below), or 3) users may purchase a Parking Convenience Sticker (PCS) for $123 per month from the Parking Division by going online to: http://bit.ly/MCPkgPrmts, or in person at:

Silver Spring Parking Sales Store **(within Garage #61)** 809 Ellsworth Avenue, Silver Spring, MD 20910 Phone: 240-777-8744 7:30 am to 4:00 pm, Monday - Friday	**Bethesda Parking Sales Store** **(within Garage #42)** 4720 Cheltenham Drive Bethesda, Maryland 20814 Phone: 240-777-8770 7:30 am to 4:00 pm, Monday - Friday

CashKeys are key fobs that function like debit cards and can be used at all electronic meters located in Montgomery County owned garages, lots and on-street locations. Users can purchase or recharge a CashKey at the Silver Spring and Bethesda Parking Sales Stores, or from the North Bethesda Transportation Management District, 5640 Nicholson Lane, Suite #224, Rockville, Maryland 20852 (Payment by Check Only). <u>Please call for hours of operation</u>: (301) 770-8108.

Q6:   Will there be pay-by-cell options?

A: Yes, all the meters at this location will have the option to use pay-by-cell. The instructions are on each meter.

Q7:   What will the revenue be used for?

A: Net revenues after expenses for equipment, operations and enforcement will be used to support the Greater Shady Grove Transportation Management District (TMD). The TMD provides services to businesses, employees, and residents in the area to reduce traffic congestion, improve air quality and promote a sustainable community development pattern.

Q8:   How much will the fines/tickets be and how can they be paid?

A: The fine for an expired meter is $45. Tickets can be paid in the same way as elsewhere in the County:

1. Parking Violations can be paid On-Line or Pay by Phone at: Parking Citation Services 240-453-0113 (Credit Cards Only). <u>Online Ticket Payment</u> (click on link)

2. You can pay a Parking Violation in person at the following locations:

- Silver Spring Parking Sales Store
  o Location: 809 Ellsworth Drive, Silver Spring MD 20910, (Garage 61)
  o Phone Numbers: main: 240-777-8744 fax: 301-565-7363
  o Hours/Days: 7:30am - 4:00pm, Monday-Friday, (except County Holidays)
  o Forms of Payment: Cash, Check, Money Order, Visa or Master Card

- Bethesda Parking Sales Store
  o Location: 4720 Cheltenham Drive, Bethesda MD 20814, (Garage 42)
  o Phone Numbers: main: 240-777-8770 fax: 301-986-4325
  o Hours/Days: 7:30am - 4:00pm, Monday-Friday, (except County Holidays)
  o Forms of Payment: Cash, Check, Money Order, Visa or Master Card

- Treasury Division
  o Location: 255 Rockville Pike, Rockville MD, (enter from Monroe Street)
  o Hours/Days: 8:00am - 4:00pm, Monday-Friday, (except County Holidays)
  o Forms of Payment: Cash, Check, Money Order, Visa or Master Card

Q9:   Who should I contact for more information?

A: For more information on the new parking controls, contact us at mcdot.gsgtmd@montgomerycountymd.gov or call 311 (when dialing outside of the county: 240-777-0311).