

MEMORANDUM

11/9/2009

TO: Parker Hamilton, Director, Montgomery County Public Libraries
FROM: Chris Cihlar, CountyStat Manager
SUBJECT: Library Performance Review

The following items were identified for follow-up during the 10/30/2009 CountyStat meeting:

Continue to monitor benchmark trends and identify opportunities to apply best practices.

Responsible parties: LIB
Other parties involved CountyStat
Deadline: 9/30/2010

cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer