

MEMORANDUM

3/15/2013

(Revised)

TO: Richard Bowers, Fire Chief, Montgomery County Fire and Rescue Service
Jennifer Hughes, Director, Office of Management and Budget
FROM: CountyStat
SUBJECT: Fire Annual Performance Review

The following items were identified for follow-up during the 11/13/2012 CountyStat meeting:

Determine regional practices for false alarm reimbursement and see if Montgomery County should adopt a reimbursement policy

Responsible parties: MCFRS
Other parties involved: CountyStat, OMB
Deadline: 8/30/2013

Identify opportunities to leverage emerging technologies that capture more accurate turnout and arrival times

Responsible parties: MCFRS
Other parties involved: none
Deadline: 8/30/2013

Conduct analysis of overall response times in comparison to benchmark jurisdictions

Responsible parties: MCFRS
Other parties involved: CountyStat
Deadline: 8/30/2013

cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer