

MEMORANDUM

3/2/2012

TO: Bob Hoyt, Director, Department of Environmental Protection
Patrick Lacefield, Director, Office of Public Information

FROM: Chris Cihlar, CountyStat Manager

SUBJECT: DEP Performance Review

The following items were identified for follow-up during the 2/28/2012 CountyStat meeting:

DEP and MC311 should meet to discuss the revising the current process for closing environmental compliant service requests with a method that ensures SLA data is reported in an accurate manner

Responsible parties: PIO, DEP
Other parties involved CountyStat
Deadline: 4/27/2012

Revise existing headline measures associated with watershed management to better capture departmental operations and performance impact

Responsible parties: DEP
Other parties involved CountyStat
Deadline: 5/31/2012

cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer