

MEMORANDUM

4/17/2012

TO: Dieter Klinger, Acting Director, Department of Technology Services
FROM: CountyStat
SUBJECT: DTS Performance Plan

The following items were identified for follow-up during the 4/17/2012 CountyStat meeting:

Continue to monitor performance through headline measures

Responsible parties: DTS
Other parties involved: CountyStat
Deadline: 9/10/2012

Revise measurements as needed to reflect priorities, e.g. webpage metrics

Responsible parties: DTS
Other parties involved: CountyStat
Deadline: 9/10/2012

cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer