

MEMORANDUM

4/3/2014

TO: Bob Hoyt, Director, Department of Environmental Protection
Patrick Lacefield, Director, Office of Public Information
FROM: CountyStat
SUBJECT: DEP Performance Review

The following items were identified for follow-up during the 4/2/2014 CountyStat Meeting:

1. Determine if it is time to re-evaluate the way we deliver trash bins/carts to residents to ensure it is being done in the most effective and efficient way possible
Responsible parties: DEP
Other parties: none
Deadline: 6/30/2014
2. Adjust Environmental Code Enforcement SLA downwards from 75 days as appropriate for FY15, in consultation with MC311 and CountyStat
Responsible parties: PIO, DEP
Other parties: CountyStat
Deadline: 6/30/2014
3. Evaluate the need for new performance measures for any of DEP's operational areas currently lacking measures, and develop new measures as appropriate
Responsible parties: CountyStat, DEP
Other parties: none
Deadline: 6/30/2014
4. Investigate the cause of the sharp increase in paper purchased in FY13
Responsible parties: DEP
Other parties: none
Deadline: 4/30/2014

cc: Timothy Firestine, Chief Administrative
Fariba Kassiri, Assistant Chief Administrative Officer