

**MEMORANDUM**

5/13/2014

TO: Eric Friedman, Director, Office of Consumer Protection  
Tom Manger, Police Chief, Montgomery County Police Department

FROM: CountyStat

SUBJECT: OCP Performance Review

**The following items were identified for follow-up during the 5/9/2014 CountyStat Meeting:**

1. Map the areas with the most frequent towings in FY14 Q1-Q3 and work with MCPD to have zip codes and/or geocoding added to the regular towing reports to enable future mapping of data  
Responsible parties: CountyStat  
Other parties: MCPD  
Deadline: 6/30/2014
2. Refine Headline Measure 1 to ensure that only validated amounts that have cause for restitution are counted in the calculation  
Responsible parties: CountyStat, OCP  
Other parties: none  
Deadline: 7/31/2014
3. Continue to educate property owners on towing laws  
Responsible parties: OCP  
Other parties: none  
Deadline: 4/30/2015

cc: Timothy Firestine, Chief Administrative  
Fariba Kassiri, Assistant Chief Administrative Officer