

MEMORANDUM

11/25/2013

TO: Steve Silverman, Director, Department of Economic Development
Rick Nelson, Director, Department of Housing and Community Affairs
Art Holmes, Director, Department of Transportation
Diane Jones, Director, Department of Permitting Services
Uma Ahluwalia, Director, Department of Health and Human Services
Parker Hamilton, Director, Montgomery County Public Libraries
Steve Lohr, Fire Chief, Montgomery County Fire and Rescue Service
Tom Manger, Police Chief, Montgomery County Police Department
Bruce Adams, Director, Office of Community Partnerships
Eric Friedman, Director, Office of Consumer Protection
Patrick Lacefield, Director, Office of Public Information
Gabriel Albornoz, Director, Department of Recreation

FROM: CountyStat

SUBJECT: Services for Montgomery County's Senior Population

The following items were identified for follow-up during the 11/6/2013 CountyStat Meeting:

1. Improve the data collection strategies and practices of the ADRU telephone line in order to provide more reliable reporting and informed decision-making

Responsible parties: CountyStat, HHS
Other parties: none
Deadline: 1/31/2014

2. Work with the Commission on Aging and their newly formed data workgroup to increase and improve the input from our senior population on their current and future need and better understand where gaps in service may exist

Responsible parties: CountyStat
Other parties: HHS, REC
Deadline: 1/31/2014

3. Work with each of the eight Senior Initiative Workgroups to determine if their objectives require improvement and develop the appropriate metrics/indicators to understand if objectives are being met

Responsible parties: CountyStat
Other parties: DED, DHCA, DOT, DPS, HHS, LIB, MCFRS, MCPD, OCP, PIO, REC,
Office of Community Partnerships
Deadline: 2/28/2014

cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer