

# Montgomery County Fire and Rescue Service Information Bulletin From the Operations Division

Information Bulletin: 16-08

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**TO:** All MCFRS Personnel  
**FROM:** Division Chief John Kinsley  
**SUBJECT:** Metro ROCC Fire Liaison Position



On June 1, 2016 the Metro Rail Operations Control Center (ROCC) Fire Liaison position was implemented. The position is currently staffed 24/7 by four full-time personnel and a cadre of backup uniformed Lieutenant or Captains from the eight MWCOG Fire Departments which are served by Metro.

The purpose of the ROCC Fire Liaison (RFL) is to act as an intermediary between first responders and Metro supervisors while mitigating events from within the ROCC. In addition to a direct interface with the ROCC Assistant Superintendent, the RFL utilizes surveillance cameras, rail display mapping programs and internal communications to relay pertinent information to unit and/or chief officers responding to events within the Metro system. Such events may range from routine elevator entrapments to train derailments or fires. The RFL has the ability to provide real-time information regarding the status of train movement, third rail power, ventilation fans and the status of any passengers.

The RFL position at the ROCC has been outfitted with a Montgomery County mobile radio which is kept up-to-date with a current MCFRS fleetmap. The RFL has the ability to communicate on any operational talkgroup assigned to a Metro event and will utilize the radio designation "ROCC Liaison". The RFL may also be reached by phone at 301-955-4404.

Anytime Metro notifies fire/rescue of an emergency within their system, the RFL will monitor the assigned talkgroup and provide responding units with relevant information, when appropriate. For routine or reduced assignments, officers may contact the RFL directly via phone or radio to request additional information about an event. When responding to full assignments, or when unable to contact the RFL, officers should continue contacting the ROCC Superintendent at 2-1652 via a kiosk or wayside phone.

For any questions or further clarification contact the Special Operations Section.