

# Montgomery County Fire and Rescue Service

## FIRE CHIEF'S GENERAL ORDER

NUMBER: 12-14

June 6, 2012

TO: All MCFRS Personnel  
FROM: Fire Chief Richard Bowers   
SUBJECT: Workers' Compensation Claims

Effective July 1, 2012, CorVel will replace Gallagher Bassett as the Third Party Administrator for workers' compensation claims.

Before July 1, 2012, supervisors will receive information enabling them to access a website for self-paced online training to report a claim online. Telephone reporting will be available for those who do not complete the online training, or who do not have internet access. To provide a seamless transition, the toll-free telephone number for reporting workers' compensation claims will remain the same.

In addition, a dedicated fax line for treatment authorization will be available for your health care provider to request or confirm authorization for treatment.

From midnight on July 1, 2012, supervisors must report workers' compensation claims to the CorVel Corporation in the manner described above.

Send all medical bills to P.O. Box 43600, Baltimore, MD 21236; mail all other items to P.O. Box 44015, Baltimore, MD 21236

*Do not send medical bills to FROMS.*

Online Access: To be announced before 7/1/12

Telephone Access: 888-606-2562

Mailing Address: CorVel Corporation  
P.O. Box 44015  
Baltimore, MD 21236

Main Telephone Number: 800-234-5803

Fax: 866-738-0668

Send Medical Bills to:

CorVel Corporation  
P.O. Box 43600  
Baltimore, MD 21236

CorVel Pharmacy:

800-563-8438

Dedicated Fax Line for Treatment Authorization:

866-434-0546

On July 1, 2012, the information indicated above will be posted on the reporting website and on **Quicklinks** under Wellness and Fitness (select Injury Reporting on the drop-down menu).

Please direct any questions to Battalion Chief Mike Close at FROMS (240-777-5083).

