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Memo to all EMS providers, EMS Operational Programs, and PSAPs

From: Robert R. Bass, MD, FACEP
Executive Director

Subject: Guidance for Expediting Scene Medevac Transports

As you are aware, over the past several years there have been a number of changes in the process for dispatching helicopters through SYSCOM. This guidance is intended to clarify certain issues and to provide additional information to improve the efficiency and timeliness of the scene medevac dispatch process.

Additionally, this guidance will assist in the identification of time critical patients that may benefit from the early dispatch of medevac helicopters to the scene.

Should you have any questions, please contact the State Air Medical Director, Dr. Doug Floccare, at dfloccare@miemss.org or at 410 706-0880.

Thank you for your continued commitment to provide the best possible patient care to the citizens of Maryland.