



MONTGOMERY COUNTY FIRE AND RESCUE SERVICE
MONTGOMERY COUNTY, MARYLAND

INFORMATION BULLETIN

NUMBER: 07-24

December 11, 2007

SUBJECT: EMS Duty Officer Provider Feedback Form

At the suggestion of many EMS providers, the Emergency Medical Services Section has developed an Emergency Medical Services Duty Officer (EMSDO) Feedback Form to be used on incidents. This three-part form may be filled out by the EMS Duty Officer when they observe career and volunteer providers of all levels on a call.

The purpose of the form is to allow the EMS provider to receive timely feedback from the EMSDO regarding the provider's skills, patient care, customer service, and overall performance. Most often, we expect it will be used to provide positive feedback, although it may also indicate issues that can be improved. The form may also be used by the station officer to assist with IPPA evaluations by providing supporting documentation.

The white copy will be given to the provider who has been observed. The yellow copy will be forwarded by the Duty Officer to the provider's station officer or volunteer chief. The pink copy will be sent to the Emergency Medical Services Battalion Chief.

If you have any questions or concerns, please contact your EMS Duty Officer.

Attachments: MCFRS EMS Duty Officer Feedback Form

Issued by: Assistant Chief Michael McAdams