




DIVISION OF FIRE AND RESCUE SERVICES
MONTGOMERY COUNTY, MD.

DIRECTIVE

NUMBER: 04-05

Date: January 12, 2004

TO: DFRS Personnel
FROM: Chief Thomas Carr 
SUBJECT: MDC Logging Requirement

Montgomery County has invested a great deal of money to assure personnel have the latest technology to perform their jobs. Specifically, the Mobile Data Computers (MDC) offer the unit officer a vast amount of information related to the daily business practice that has enhanced their capabilities and provided for a safer and more effective work environment. However, this technology can only be taken advantage of if the MDC is logged into the system. The following procedure has been developed to establish a process to assure the MDC on each vehicle so equipped is logged into the system when it is available.

At the beginning of every shift change, the unit officer assigned to each controlled unit will assure that the MDC is logged into the system and functioning correctly. In the event the MDC is determined to be out of service, the unit officer is required to notify the station officer and place a notation to this effect into the station log book. In addition, a call to the Help Desk must be initiated to report the malfunction and attempt to troubleshoot the problem. In the event the Help Desk staff can not make recommendations to correct the problem, they will initiate the appropriate repair response.

Intentionally disabling the MDC or otherwise tampering with the MDC in an effort to disable or render it unusable is a violation of policy and will be handled through appropriate disciplinary procedures. The MDC is another tool in the tool box that the division has provided. Like any tool, personnel should be familiar with its use and understand its limitations.