

## Congratulations!

# You Have Successfully Completed your Medical Assistance (Medicaid) Application!

### Next Steps After You Enroll:

- ❖ You will receive a red and white card in the mail within 14 days. Do not throw away this card.
- ❖ If your application is complete and verified, you will receive an enrollment packet in the mail.
- ❖ You need to choose a Managed Care Organization (MCO) and enroll in a health plan.

There are three ways to enroll:

- Online at <https://mdhealthchoice.org>, using a four-digit PIN in your enrollment packet. (Please note, this enrollment option is only for new recipients.)
  - Call HealthChoice at 1-800-977-7388 (Monday to Friday, 7 a.m. to 7 p.m.)
  - Mail the completed MCO enrollment form included in your mailed packet. An envelope is provided (no stamp needed).
- ❖ Why do you need an MCO?  
MCOs are health care organizations that provide services to Medicaid recipients in Maryland. These organizations contract with a network of providers to provide covered services to their enrollees. There are currently 8 MCOs participating in HealthChoice:

AMERIGROUP Community Care	MedStar Family Choice
Jai Medical Systems	Priority Partners
Kaiser Permanente	Riverside Health of Maryland
Maryland Physicians Care	UnitedHealthcare

- ❖ If you do not choose an MCO, the state will choose one for you.
- ❖ Here are some questions to ask before you pick an MCO:
  - Which MCOs provide services in my area?
  - Which MCOs include my doctor and the hospital, specialists, and pharmacies I want to use?
  - Which MCOs have providers and services close to my home?
- ❖ When you make a doctor's appointment, let them know you are enrolled in Medicaid or MCHP, or give them the name of your MCO.

## Reporting Changes:

- ❖ You should report changes in your household size, income or contact information as soon as possible to Maryland Health Connection to be sure you are receiving the right amount of tax credit. You can call 1-855-642-8572 (TTY: 8573) or update your online application.

Not reporting changes could mean you will owe the difference when you file your tax return if you are eligible for a lower tax credit.

### Examples of a change in household income:

- You get a raise
- You lose your job
- You take a salary cut

### Examples of a change in household size

- You get married or divorced
- You have a baby
- You no longer claim your child as a dependent on your tax return

Useful Medicaid Contact Information	
Status of their Medicaid/ HealthChoice packets:	1-800-977-7388
Pregnant Woman Program	1-800-456-8900
TDD line for the Hearing Impaired <b>ONLY</b>	1-800-977-7389
Special Needs Medicaid (REM Program)	1-800-565-8190
Medicaid Hotline / Replacement Card	1-800-492-5231
Medicaid (MCHP Premium) Billing	1-866-269-5576
Medicaid Fee-for-Service Providers (Red & White Card)	1-800-492-5231

## Complete your renewal before your Medicaid expiration date next year!

Any additional questions about services Medicaid covers, please call the HealthChoice Hotline or your MCO for more information.