

Pew-MacArthur Results First Initiative

**MONTGOMERY COUNTY
DEPARTMENT OF CORRECTION AND REHABILITATION
DETENTION SERVICES DIVISION**

2017

The Results First Approach

The Pew-MacArthur Results First Initiative, a project of The Pew Charitable Trusts and the John D. and Catherine T. MacArthur Foundation, works with states and localities to develop the tools policymakers need to identify and fund effective programs that have been proven to work. Using innovative and customizable methods, Results First partners learn to:

- Create an inventory of currently funded programs;
- Review which programs work;
- Use evidence to inform spending and policy decisions.

Taken together, these efforts have helped leaders make more informed decisions, ensuring that resources are directed toward effective approaches.

This report presents the results of an analysis based on the first steps of the Results First approach with the creation of a comprehensive program inventory to understand what programs are being offered in a given agency or policy area – and then matching those programs to the literature to determine whether they are likely to be effective.

Montgomery County Department of Correction and Rehabilitation, Detention Services Division

The Montgomery County Department of Correction and Rehabilitation has long maintained a priority to support facility based programs and services in order to assist individuals returning to the community. While custody and security is essential to maintaining a stable and safe facility, the incorporation of programs and services throughout the facility provides individuals sound opportunities for education, skills development, and enrichment. The Department has prioritized incorporating evidence based strategies in our service continuum in order to maximize positive impact to the offender population and in turn the larger community. Innovative and evidence based programs are essential for effective service strategies as well as cost efficiencies- it is prudent to invest in interventions that have demonstrated effectiveness. The scope of our efforts is realized through a comprehensive understanding of our programs and services. The comparative analysis of our programs to the evidence-base using the Results First approach further underlines support to continue our established efforts while shaping future service strategies.

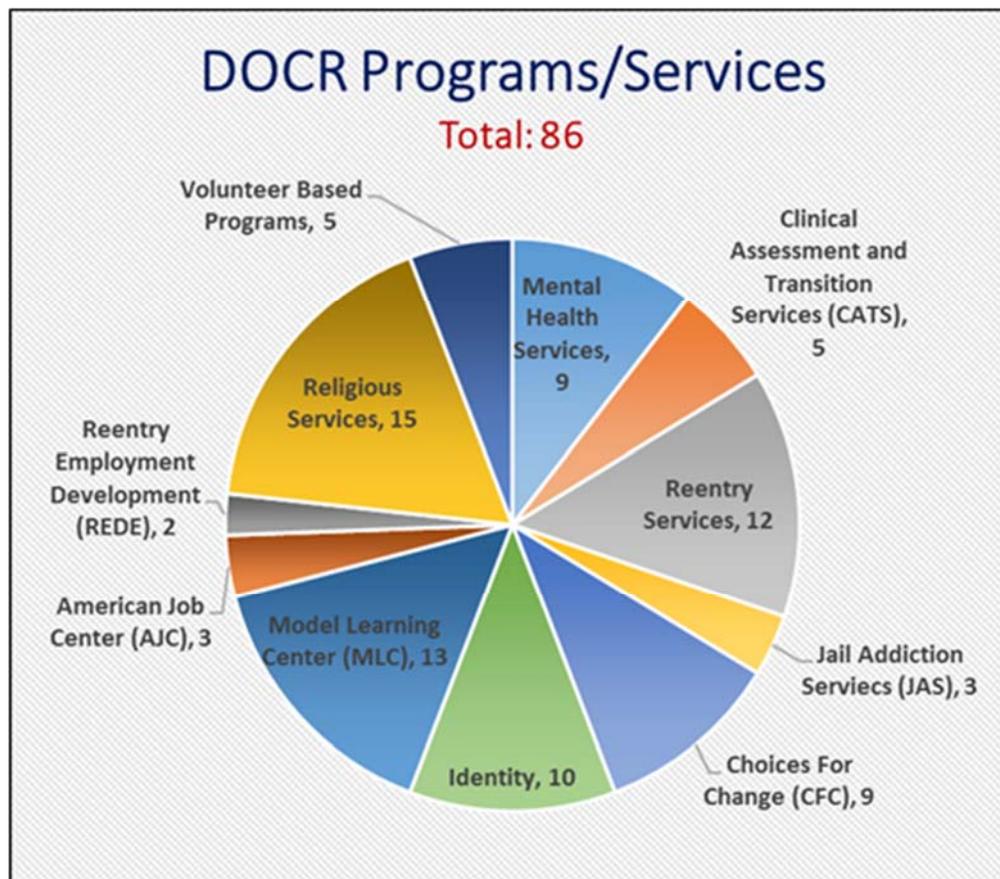
Results First Findings

Through the application the Results First comprehensive review, the Department focused on existing programs and services available to the inmate population within the secured facilities of the Detention Services Division. A core workgroup comprised of facility program staff conducted the three phases of the Results First Program Inventory approach to apply and determine effectiveness of our current service strategies. The product of these three fundamental phases reflects a compounded summary of focused program information.

Phase I: Program Inventory of Basic Information

The master program inventory produced a comprehensive and tangible listing of our programs and services within our Detention Services Division. **A wide intervention spectrum of 86 programs and services spanned 11 distinct program areas.** This considerable number of programs and services are supported through a compliment of facility staff, government and nonprofit contractors, and community volunteers. The focused interventions across a wide range of specializations reflects our ability to provide targeted services meeting the individuals needs of the population served.

Figure 1- MCDOCR Detention Services Intervention Programs Per Discipline Category



Phase II: Detailed Program Information on Select Interventions

A core group of 30 programs across 8 categories focused on behavioral health interventions and specialized populations were selected to advance to the scrutiny of Phase II. These selected programs additionally met traditional characteristics to include scheduled, formalized curriculums beyond the broader general focus of service interventions included in Phase I. These core programs aim to achieve specific outcomes which include positive engagement, increased motivation, provide information and resources, and insight development leading to behavior change in addition to reducing recidivism.

Phase III: Comparison Matching to the Evidence Base

A number of national clearinghouses provide a growing body of program reviews and research outcomes rating program effectiveness with an ultimate focus on establishing ‘what works’ in recidivism reduction. These national clearinghouses provide an opportunity for local impact evaluations to match programs to those found in their evidence bases.

While comparisons do not replace county-specific rigorous research evaluations, using existing evaluations can provide reliable alternatives with an assumption of parallel fidelity in how programs are delivered, the audience, and the content. Collectively these national clearinghouses review and summarize rigorous evaluations of interventions and assign ratings to them based on the evidence. Using the Results First Clearinghouse Database, a one-stop online resource that provides information on the effectiveness of various interventions as rated by eight national clearinghouses, the MCDOCR project team was able to identify effective **evidence based programs** as those with the highest ratings reflecting strong rigor and superior research to support their findings. **Promising programs** are similarly identified with positive impact and received the second-highest ratings on each clearinghouse’s scale. **Unrated programs** reflect no parallel matches within a national clearinghouse that incorporate the same implementation and delivery as those researched and cited. This neutral category is considered a recommendation for further evaluation research to measure the true effectiveness of an intervention program even if it is a near but not exact match to evidence based programs cited within a national clearinghouse. Of the 30 programs advanced to Phase III comparative evaluations, there were 11 rated as evidence based, 8 rated as promising programs, and 11 unrated programs unmatched in the available research literature.

Figure 2: Comparative Evaluation Outcome Per Program Category and Rating

Program Category	Number of Programs Advanced to Phase II/III	Evidence Based Rating	Promising Program Rating	Unrated
<i>Totals</i>	30	11	8	11
<i>Mental Health Services</i>	4	4		
<i>Clinical Assessment and Transitional Services</i>	1	1		
<i>Reentry Case Management Services</i>	1	1		
<i>Jail Addiction Services</i>	3	1	1	1
<i>Choices For Change</i>	8	1	2	5
<i>Identity Youth Services</i>	8	1	3	4
<i>American Job Center</i>	3	2		1
<i>Volunteer Services</i>	2		2	

Figure 3: MCDOCR Phase III Comparative Evaluation Outcomes

Program Name	Program Description	Annual Capacity	Clearinghouse
<p>MENTAL HEALTH SERVICES (MHS) - DOCR Crisis Intervention and Step-Down Units serving individuals experiencing acute, severe, and persistent mental illness who are not suitable for general population units.</p>			
MHS-Emotional Regulation Group (DBT)	Skills group: Learn to regulate emotions; Identify and label emotions; Identify obstacles to changing emotions; Increase positive emotional events; increase emotional mindfulness; Take opposite action; Build mastery/competence; Develop healthy habits; Accept and let go	~ 48	National Registry of Evidence-Based Programs & Policies
MHS-Distress Tolerance (DBT)	Skills group: Learn to accept pain/stress; Engage in positive activities; Contribute to others/community; Compare to worse situations; Think of positive/other events; Self soothe; Improve the moment; Look at pros and cons; Be open to effective action; Radically accept for what is	~ 36	National Registry of Evidence-Based Programs & Policies
MHS-Interpersonal Effectiveness (DBT)	Skills group: Effective interpersonal problem solving; 1) Engage in objective effectiveness (learn to describe, express, assert, reinforce, be mindful, appear confident and negotiate); 2) Engage in relationship effectiveness (learn to be gentle, interested, validate and be easy mannered); and 3) Enhance self-respect by your behavior (be fair, apologize as appropriate, stick to your values and be truthful).	~60	National Registry of Evidence-Based Programs & Policies
MHS-Mindfulness (DBT)	Skills group: Learn to be mindful; Using one's Wise Mind; Being non-judgmental; Being fully in the moment; Focusing on what works/effectiveness; Observe/Describe/Participate Exercises	~36	National Registry of Evidence-Based Programs & Policies
<p>Clinical Assessment & Transition Services (CATS) - MCDOCR contract with MCHHS for onsite staff providing intake assessment, diversion, and reentry transition services to Montgomery County residents with mental health concerns.</p>			
CATS- Comprehensive Reentry Project	The Comprehensive Reentry Project (CORP) is a new grant funded project that has been recently implemented by Health and Human Services in collaboration with DOCR, and various community based treatment and service providers. This grant targets offenders with co-occurring Substance Abuse and Chronic Mental Health issues that are over the age of 18, Montgomery County residents, recidivists, have a documented mental illness and/or co-occurring substance abuse disorder and have no barriers to release (i.e. no detainees or other pending legal matters. They are referred to out-patient and inpatient treatment, housing resources, medical professionals, based on needs. Housing and ongoing community based support is the primary focus of referrals for clients.	CATS:2200 CORP: 200	What Works in Reentry Clearinghouse

Reentry Services - Providing individual and group services to individuals preparing for release and return to the community.

Reentry- Individual Case Management Services (RCM)	Reentry Case Management is provided to sentenced inmate participants with a priority to those who are within six months of release. Using Evidence Based Practices, multidisciplinary services are targeted based on Proxy Service Level, length of stay in custody, and assessment of individual risks and needs.	2015- 1,014 individual inmate clients served	What Works Reentry Clearinghouse
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Jail Addiction Services (JAS) - JAS in partnership with the Department of Corrections and Rehabilitation, offers Addiction Treatment and Education, and is a licensed Correctional Level II.5 program. JAS approaches addiction as the Disease Concept to be treated, taking away the moral & judgmental issues. JAS offers alternative modes to recovery including 12 Step, All Recovery & Medication Assisted Treatment: Vivitrol Education. JAS therapists use Motivational Interviewing & CBT to evaluate and deliver services to clients.

JAS- Education Classes and Aftercare Groups	Substance Abuse Education Phase-: For the first 8 weeks of treatment, participants attend two 90 minute psycho educational groups a week, to learn about 8 Core topics of Substance Abuse: Recovery, Relapse, Addiction & the Family, Criminal Thinking, HIV/AIDS, Therapeutic Community, Disease Model of addiction, and Denial & Defense Mechanisms. After Completing Education phase, and 3 basic Task group assignments (Autobiography, First Step & Recovery Plan), participants will transition to After Care group for the remainder of their incarceration & while in JAS. This group processes with therapists the issues related to recovery, even after the drugs and alcohol are not being used. Family issues, relapse prevention, are some common topics that may be discussed.	2015-326 individual inmate clients served	What Works in Reentry Clearinghouse
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Specific Components of JAS Program that is ongoing for Duration of stay in the jail and JAS	<p>Task Groups: Therapists meet with their caseloads; assignments presented and reviewed. Care coordination Group- Discuss Re-entry, resources & recovery plan. Community Meeting-All Staff meet with Community to discuss issues and refocus on program.</p> <p>Treatment Review- Staff meets with peer leaders to review weekly behavioral progress and select weekly assignments.</p> <p>Peer leader meeting- Staff meets with peer leaders to support, resolve issues and guide on leadership skills. Healing session- Staff oversees inmates addressing issues with each other.</p> <p>Orientation group- Staff meets with new comers to orient effectively into the program. Yoga class- volunteer teaches a group on basic Yoga & breathing. Meditation class- Volunteer teaches basic of medication and breathing. AA/NA meetings- self-help groups lead by volunteers. Pharos & Sista's groups- Sex Education & Community resource lead by HHS staff. Individual Therapy- weekly basis, JAS Therapist reviews treatment plan, support and processes individual issues. Orientation- once a week, JAS staff orients inmates from general population.</p>		N/A
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Choices for Change (CFC) Male and Female Program Populations - Offered to Men's Youthful Offender Unit W21 and Women's Program Unit N22. The Carey Guides are utilized by the male offenders and utilize evidence based practices that were developed by Corrections Professionals. By working through various exercises, referred to as "Tools", offenders can learn the skills they need to make positive changes in the future. Additionally, the Carey Guides provide a method for staff to assist offenders in identifying their criminogenic needs. The Female Program utilizes Moral Reconciliation Therapy which is an evidenced based CBT. The MRT steps are designed to assist the offender with making decisions that are based on higher levels of Moral Reasoning.

CFC- Carey Guides	The Choices for Change Program is based upon the Carey Guides which enables offenders to recognize and begin to understand the personal and environmental factors which have contributed to their anti-social and criminal behavior.	768	Crimesolutions.gov
CFC- Artivate/Class Acts Arts	Artivate offers art based learning that motivates and invites participation through performances, workshops and residencies.	260	N/A
CFC- Voices Workshop	Voices is grounded in the theory of Reasoned Action. The group is a video based HIV/STD prevention workshop designed to encourage condom use and improve condom negotiation skills among African American and Latino adults.	120	N/A
CFC- W21 Smart Recovery	Self-Management and Recovery Training allows the offender to learn and use SMART Recovery techniques to address addictive and self-defeating behaviors.	144	N/A
CFC- RealCare Parenting Workshop	Workshops teach basic information and skills required to provide infant care.	60	NA
CFC- Moral Reconciliation Therapy	A 12 step program that utilizes a cognitive behavioral therapy that emphasizes personal responsibility and learning how to make better decisions on a higher moral level.	384	National Registry of Evidence Based Programs and Practice
CFC- N22 SISTA: Sisters Informing Sister About Topics on Aids	The programs goal is to prevent new HIV infection or reinfections among women. The group provides HIV education to include HIV transmission and risk reduction through assertiveness and communication.	30	www.crimesolutions.gov

Identity Youth Services - This program supports young inmates with a broad range of services, including workshops on behavior modification, conflict resolution, anger management, and problem solving. These activities engage inmates in interactive skills-building exercises and provide them with the tools and resources necessary to re-enter society upon release. The programs also provide case management services to inmates' family members who are residing in the County.

Identity- Noble Youth	Group: A Rites of Passage, Character Development Program, Life Skills Development	60	National Registry of Evidence-Based Programs & Policies
Identity- Noble Youth Advanced	Group: A Rites of Passage, Character Development Program, Cultural, Character, Identity Development	20	National Registry of Evidence-Based Programs & Policies

Identity- Spanish Literature Reading Club	This group-level intervention is designed for Spanish-speaking inmates. It explores literature from different authors, periods and writing techniques. It assists inmates in creating a connection between stories the characters go through, and the inmates own challenges in life.	60	N/A
Identity- Self Discovery	Group: Self Esteem boost program	20	N/A
Identity- Financial Literacy Workshop	Group: focused in baking basics, credit and financial planning.	80	N/A
Identity- Healing Art	Group: Healing through art and paint program.	60	N/A
Identity- Street Smart	Is an HIV/AIDS and STD prevention program for youth. This is an adaptation of a CDC model program. Through our intervention, we hope to support vulnerable youth and young adult Latino inmates to reduce their risk behaviors.	30	Promising Practices Network
Identity- Fatherhood Program	Serving to young Latino incarcerated Dads with the following primary objective: To help them to develop and maintain healthy relationships with their children, spouses or partners during incarceration and upon reentry and help young Latino fathers acquire basic life skills necessary for leading a socially productive life upon reentry without further criminal activity	20	National Registry of Evidence based programs and practices
<p>WorkSource Montgomery American Job Center (MCCF AJC) - Center provides pre and post release job search and employment skills development; and quality coaching throughout the job search process upon release. Montgomery County, Maryland has enhanced its offender employment services as part of a larger "re-entry for all" initiative in MCDOCR.</p>			
MCCF AJC Job Readiness Program (Male and Female)	Assist individuals in understanding the world of work and meeting employer expectations to achieve their return on investment (ROI). Participants can explain one's individual skills, interests, and abilities in the context of seeking employment.	250	What Works in Reentry
MCCF AJC Job Search Program (Male and Female)	Apply strategies learned in order for participants to conduct competitive employment interviews and follow-up activities. Develop skills to create and utilize a marketable resume.	250	What Works in Reentry
MCCF AJC Personal Development Program (Male and Female)	Participants develop a plan that provided the framework necessary to use as a guide to optimize and capitalize on existing skills and capabilities. Developed steps to maintain success on the outside. Participants develop skills to overcome obstacles to success and are able to work through the step-by-step guides to shifting paradigms.	250	N/A

Volunteer Services - Community members giving of their time to lead religious, educational or self-improvement programs.

Alcoholics Anonymous	This program is a support group for men who have the desire to stop drinking.	Up to 25 per session open groups	California Evidence Based Clearinghouse - for Child Welfare
Inside Out Dad	This program is designed to Increase knowledge and change attitudes about fathering and parenting.	Up to 25 per program held twice a year	NREPP

Discussion and Recommendations

Following our mission mantra of ‘Reentry for All’, the Montgomery County Department of Correction and Rehabilitation provides a strong combination of different programs that address the ever-growing spectrum of specific needs of the criminal justice involved population returning to the community. While targeting priority criminogenic risk factors and needs, the Department maintains a focused but tailored approach to programs and services.

Our Phase III comparative evaluation affirmed a majority of our core programs reflect evidence based and promising practices as well as a subset of programs uniquely implemented to meet the needs of our population. We will next focus on these unrated program areas to pursue further evaluation to formalize the qualitative effectiveness we know from direct practice.

Additional elements for consideration in context of our own local population to include

- Standardizing pre-post evaluations for program participants,
- Globally implementing a standardized risk and needs assessment process to all individuals in our custody and targeting program interventions to meet individual needs within their period of incarceration,
- Norming evaluations in the context of assessed risk level and needs of the offenders we serve,
- Coordinating program strategies considering reduced length of stay in custody and connections to the additional program and services within our Community Corrections Division.

The Pew Results First approach provided a firm foundation of program assessment information as our Department focus on evidence base practices and quantitative analytics continues to expand.