Resolution No.: 18-1102

Introduced: April 3, 2018
Adopted: May 1, 2018

# COUNTY COUNCIL FOR MONTGOMERY COUNTY, MARYLAND

Lead Sponsor: Council President at the Request of the County Executive

**SUBJECT:** Amendment to the FY17-22 Capital Improvements Program #13-A18-CMCG-12

Montgomery County Government

Department of General Services & Department of Technology Services

MCPS Bus Depot and Maintenance Relocation (P360903)
Montgomery County Radio Shop Relocation (P360902)

Detention Center Reuse (P429755)

PSTA Academic Building Complex (P479909) North County Maintenance Depot (P500522) Technology Modernization - MCG (P150701)

# **Background**

- 1. Section 302 of the Montgomery County Charter provides that the Council may amend an approved capital improvements program at any time by an affirmative vote of no fewer than six members of the Council.
- 2. The County Executive recommends these amendments to the FY17-22 Capital Improvements Program as shown on the attached project description forms.
- 3. These amendments (e.g., scope, timing, or funding) are needed because FY18 project savings will address shortfalls in FY18 recordation and impact tax collections as well as support FY19 operating budget needs. The recommended amendments are consistent with the criteria for amending the CIP because they will result in significant savings.
- 4. The County Executive recommends amendments to the MCPS Bus Depot and Maintenance Relocation (P360903), Montgomery County Radio Shop Relocation (P360902), Detention Center Reuse (P429755), PSTA Academic Building Complex (P479909), North County Maintenance Depot (P500522), and Technology Modernization MCG (P150701) projects.
- 5. Notice of public hearing was given and a public hearing was held on April 24, 2018.

Page 2 Resolution No.: 18-1102

# Action

The County Council for Montgomery County, Maryland approves the following resolution:

The FY17-22 Capital Improvements Program of the Montgomery County Government is amended as described above and as reflected on the attached project description forms.

This is a correct copy of Council action.

Megan Davey Limarzi, Esq.

Clerk of the Council

Attachment to Resolution No.: 18-1102

## MCPS Bus Depot and Maintenance Relocation (P360903)

Category
Sub Category
Administering Agency
Planning Area

General Government
County Offices and Other Improvements
General Services (AAGE29)
North Central Transit Corridor

Date Last Modified Required Adequate Public Facility Relocation Impact 8/29/16 No None Planning Stage

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	Total	Thru FY16	Rem FY16	Total 6 Years	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	Beyond 6 Yrs
			EXPENDIT	URE SCHE	DULE (\$000	)s)		***************************************			·
Planning, Design and Supervision	745	745	0	0	0	٥	0	0	0	Ę.	0
Land	2	2	0	0	D	0	0	D	0	c	0
Site Improvements and Utilities	0	o	C	0	0	0	0	0	0	0	0
Construction	0	0	a	0	, 0	٥	O	o	o o		0
Other	2,253	0	2,253	٥	. 0	0	0	0	0		0
Total	3,000	747	2,253	0	0	0	0	0	0	0	0
			FUNDIN	G SCHEDU	LE (\$000s)	_					
G.O. Bonds	3,000	747	2,253	0	0	0	o	o	٥	0	0
Interim Finance	0	. 0	0	0	D	O	0	0	٥	0	σ
Land Sale	٥	0	0	0	۵	O	0	O	0		0
Total	3,000	747	2,253	0	0	0	. 0	0	0	٥	0

#### APPROPRIATION AND EXPENDITURE DATA (000s)

Appropriation Request	FY 18	175
Supplemental Appropriation Requ	jest	0
Transfer		0
Cumulative Appropriation		33,325
Expenditure / Encumbrances		747
Unencumbered Balance		32,578

Date First Appropriation	FY 09	
First Cost Estimate		
Current Scope	FY 17	33,500
Last FY's Cost Estimate		33,500

### Description

This project is part of the Smart Growth Initiative program and provides for a comprehensive feasibility study and planning for the relocation of the Montgomery County Public Schools Bus Depot from the County Service Park on Crabbs Branch Way. The project includes acquisition of several sites for MCPS bus parking facilities to accommodate displaced buses when the site is redeveloped. It also includes staff supervision, consultant costs, demolition of existing improvements, and environmental clean up of the east side of Crabbs Branch Way.

### Location

East side of Crabbs Branch Way north of Shady Grove.

### **Estimated Schedule**

Relocation of buses to occur in FY16. Demolition and environmental clean up to occur in FY17.

### **Cost Change**

Project reduced to reflect current scope including planning and demolition activities

### Justification

In order to implement the County's Shady Grove Sector Plan which would capitalize on the existing investment in mass transit by creating a transit-oriented development community, the County Service Park must be relocated. Relocation of the facilities at the County Service Park will enable the County to realize both the transit oriented development intended for the area and address unmet needs. The County is faced with aging facilities that require extensive investment of funds to meet our needs. With the age of some of the facilities, the extent of the required investment must be weighed against the long-term ability of the facilities to satisfy current and future County needs. Plans and studies for this project include: M-NCPPC Shady Grove Sector Plan, approved by the Montgomery County Council, January 2006, adopted by the M-NCPPC, March 15, 2006; Montgomery County Property Use Study Updated Briefing to County Council, April 29, 2008 (based on Staubach Reports); Montgomery County Smart Growth Initiative Update to County Council, September 23, 2008.

### Other

The project provides for only the planning phase. Final construction costs will be determined during the design development phase. The Executive must notify the Council and the Board of Education in writing ten days before transferring funds from any other CIP project into this project. The Executive must describe the expected use of the transferred funds.

### Disclosures

A pedestrian impact analysis will be performed during design or is in progress.

# Coordination

Department of General Services, Department of Transportation, Montgomery County Public Schools, Maryland-National Capital Park and Planning Commission, Department of Permitting Services, Department of Finance, Department of Technology Services, Office of Management and Budget, Washington Suburban Sanitary Commission

# Montgomery County Radio Shop Relocation (P360902)

Category Sub Category Administering Agency

Planning Area

General Government

General Services (AAGE29)

County Offices and Other Improvements

Date Last Modified Relocation Impact

Required Adequate Public Facility

No

8/29/16

None Planning Stage

	Total	Thru FY16	Rem FY16	Total 6 Years	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	Beyond 6 Yrs
			EXPENDIT	JRE SCHE	DULE (\$00)	Os)					
Planning, Design and Supervision	61	53	8	0	0	0	. 0	0	0	0	0
Land	0	0	0	0	0	0	0	0	0	0	0
Site Improvements and Utilities	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
Total	61	53		0	0	0	0	0	0	0	0
			FUNDIN	G SCHEDU	LE (\$000s)	γ	· · · · · · · · · · · · · · · · · · ·				,
G.O. Bonds	61	53	8	0	0	0	0	0	0	0	0
Interim Finance	0	О	0	0	0	0	0	0	o	0	0
Total	61	53	8	0	0	0	0	0	0	0	0
Personal Control of the Control of t		OPE	RATING BL	IDGET IMP	ACT (\$000s	3)					,
Energy				0	0	0	0	0	0	. 0	
Maintenance				0	0	0	0	0	0	0	
Net Impact				0	0	0	0	0	o	0	

#### APPROPRIATION AND EXPENDITURE DATA (000s)

Appropriation Request	FY 18	0
Supplemental Appropriation Rec	uest	0
Transfer		0
Curnulative Appropriation		7,981
Expenditure / Encumbrances		53
Unencumbered Balance		7,928

Date First Appropriation	FY 09	
First Cost Estimate		
Current Scope	FY 11	7,981
Last FY's Cost Estimate		7,981

This project is part of the Smart Growth Initiative program and provides for the relocation of the Montgomery County Radio Shop currently located at 16551 Crabbs Branch Way in the Shady Grove Sector, to a County-owned site on Seven Locks Road. The Montgomery County Radio Repair Shop provides radio installation and repair services for the Police, Fire and Rescue, and Transportation departments throughout Montgomery County.

# **Estimated Schedule**

The design phase will commence during the winter of 2017 and is expected to last nine months, followed by approximately six months for bidding, with a construction period of approximately fourteen months.

## Cost Change

The project has been reduced to reflect the current scope.

In order to implement the County's Shady Grove Sector Plan which would capitalize on the existing investment in mass transit by creating a transit-oriented development community, the County Service Park must be relocated. Relocation of the facilities at the County Service Park will enable the County to realize both the transit-oriented development intended for the area and address unmet needs. The County is faced with aging facilities that require extensive investment of funds to meet its needs. With the age of some of the facilities, the extent of the required investment must be weighed against the long-term ability of the facilities to satisfy current and future County needs. Plans and studies for this project include: M-NCPPC Shady Grove Sector Plan, approved by the Montgomery County Council, January 2006, adopted by the M-NCPPC, March 15, 2006; Montgomery County Property Use Study Updated Briefing to County Council, April 29, 2008 (based on Staubach Reports); Montgomery County Smart Growth Initiative Update to County Council, September 23, 2008.

### Disclosures

A pedestrian impact analysis has been completed for this project.

Department of General Services, Department of Transportation, Maryland-National Capital Park and Planning Commission, Department of Permitting Services, Department of Finance, Department of Technology Services, Office of Management and Budget, Washington Suburban Sanitary Commission, City of Rockville, PEPCO, Washington Gas, Bethesda Regional Services Center

# Detention Center Reuse (P429755)

Category Sub Category Administering Agency

Planning Area

Public Safety

Correction and Rehabilitation General Services (AAGE29)

Countywide

Date Last Modified

Required Adequate Public Facility

Relocation Impact

12/6/16 No None Ongoing

	Total	Thru FY16	Rem FY16	Total 6 Years	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	Beyond 6 Yrs
			EXPENDIT	URE SCHE	DULE (\$000	0s)					
Planning, Design and Supervision	5,930	5,930	0	0	0	0	0	0	0		
Land	4	4	0	0	0	0	0	0	0	C	) (
Site Improvements and Utilities	43	43	0	0	. 0	0	0	0	0	C	
Construction	458	458	0	0	, 0	0	0	0	0	0	) (
Other	88	88	0	0	0	0	0	0	0		(
To	tal 6,523	6,523	0	0	0	0	0	0	0		
			FUNDIN	G SCHEDU	LE (\$000s)						
Contributions	75	75	0	0	0	0	o	0	0	C	
Current Revenue: General	40	40	0	0	0	0	0	0	0		(
G.O. Bonds	4,812	4,812	0	0	0	0	0	0	0	c	(
PAYGO	743	743	0	0	0	0	0	0	0	C	) (
State Aid	853	853	0	0	0	0	0	0	0	C	) (
To	tal 6,523	6,523	0	0	0	0	0	0	0	C	(

### APPROPRIATION AND EXPENDITURE DATA (000s)

Appropriation Request	FY 18	0
Supplemental Appropriation Req	uest	0
Transfer		0
Cumulative Appropriation		6,991
Expenditure / Encumbrances		6,523
Unencumbered Balance		468

Date First Appropriation	FY 97	
First Cost Estimate		
Current Scope	FY 14	6,991
Last FY's Cost Estimate		6,991

## Description

This project provides for the planning, design and renovation of the Montgomery County Detention Center (MCDC) for use primarily as a short-term holding and central processing facility. Other proposed uses for MCDC include: Department of Correction and Rehabilitation training; District Court Commissioners' area; Department of Health and Human Services Mental Health Assessment and Placement Unit; Pre-Trial Services Assessment Unit; Public Defenders Unit; the Police Warrants and Fugitive Unit. These uses are considered priority public safety uses and are consistent with Council Resolution No. 13-356 approving construction of the Montgomery County Correctional Facility. This facility houses up to 200 inmates. The project will also provide storage for various County agencies which involves construction of an entrance to the building on the south side and a second means of egress for emergencies.

### Location

Preliminary design costs were funded through Facility Planning: Transportation (CIP #509337).

### Cost Change

A technical adjustment has been made to reflect prior reductions in appropriations in the project. Decrease in the project reflects final costs and project completion.

### Justification

The renovation of the existing Montgomery County Detention Center (MCDC) facility, which also included space for staff training, was determined not to be cost effective due to the need for significant capital expenditures, life cycle costs, and continued maintenance as a result of aging systems. It was determined to be cost effective to replace MCDC with a new Criminal Justice Complex facility (No. 421100) and to locate a staff training center at the Montgomery County Correctional Facility (MCCF). Funds have been provided to undertake basic structural and maintenance tasks to enable the Montgomery County Detention Center to continue to operate until replaced by the new Criminal Justice Complex (CJC).

## **Fiscal Note**

Based on a comprehensive assessment conducted by an independent consultant, Public Financial Management, Inc. (PFM), working with an inter-agency working group in examining the Montgomery County Detention Center (MCDC) Reuse project, it was determined that renovation of the existing MCDC was not cost effective due to the need for significant capital expenditures, life cycle costs, and continued maintenance of aging building systems. As a result of the assessment, the Detention Center Reuse project is proposed for pending closeout.

### Disclosures

A pedestrian impact analysis has been completed for this project.

The Executive asserts that this project conforms to the requirements of relevant local plans, as required by the Maryland Economic Growth, Resource Protection and Planning Act.

# Coordination

# Detention Center Reuse (P429755)

County Council, Department of Correction and Rehabilitation, Department of General Services, Department of Technology Services, Department of Police, Montgomery County Fire and Rescue Service, Sheriff's Office, Department of Health and Human Services, Office of Management and Budget, District Court of Maryland, City of Rockville, State of Maryland, Community Representatives, Special Capital Projects Legislation [Bill No. 10-02] was adopted by Council May 23, 2002.

# PSTA Academic Building Complex (P479909)

Category Sub Category

Planning Area

Administering Agency

Public Safety

Police General Services (AAGE29)

Countywide

Date Last Modified

Required Adequate Public Facility

No None

11/17/14

Relocation Impact

Planning Stage

	Total	Thru FY16	Rem FY16	Total 6 Years	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	Beyond 6 Yrs
			EXPENDIT	JRE SCHE	DULE (\$000	)s)					
Planning, Design and Supervision	3,667	2,922	45	700	175	175	175	175	0		00
Land	0	0	0	0	0	0	0	0	0		0 (
Site Improvements and Utilities	2,814	26	0	2,788	0	2,788	0	0	0		0
Construction	52	16	0	36	, 0	36	0	0	0		١
Other	11	10	0	1	. 0	1	0	0	0		0 0
To	al 6,544	2,974	45	3,525	175	3,000	175	175	0		0 (
			FUNDIN	G SCHEDU	LE (\$000s)						
G.O. Bonds	6,544	2,974	45	3,525	175	3,000	175	175	0		0 0
To	al 6,544	2,974	45	3,525	175	3,000	175	175	0		) (

#### APPROPRIATION AND EXPENDITURE DATA (000s)

Appropriation Request	FY 18	0
Supplemental Appropriation Reques	t	0
Transfer		0
Cumulative Appropriation		8,581
Expenditure / Encumbrances		2,982
Unencumbered Balance		5,599

Date First Appropriation	FY 99	
First Cost Estimate		
Current Scope	FY 16	8,544
Last FY's Cost Estimate		11,772

### Description

With the construction of the new Multi-Agency Service Park and the relocation of the PSTA activities to that facility, this project provides for the redevelopment of the existing PSTA site. The project will involve the demolition and environmental clean up of the site, and staff time to oversee those activities as well the redevelopment of the site, the CCT and proposed bikeways in the master plan area.

### Location

This project improves safety and accessibility for pedestrians and bicyclists of all experience levels and enhances connectivity with other bikeways in the vicinity.

### **Estimated Schedule**

The existing uses will be relocated in FY17. Demolition and environmental clean up will occur in FY18.

# Cost Change

Reflects latest cost estimates.

### Justification

The redevelopment of the site is part of the County Executive's Smart Growth Initiative.

## Disclosures

A pedestrian impact analysis will be performed during design or is in progress.

### Coordination

Department of Police, Department of Correction and Rehabilitation, Montgomery County Fire and Rescue Service, Department of General Services, Multi-Agency Driver Training Facility, Office of Management and Budget, M-NCPPC.

# North County Maintenance Depot (P500522)

Category
Sub Category
Administering Agency

Planning Area

Transportation Highway Maintenance General Services (AAGE29) Germantown

Date Last Modified
Required Adequate Public Facility

12/16/16 No None

Status

Relocation Impact

Preliminary Design Stage

	Total	Thru FY16	Rem FY16	Total 6 Years	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	Beyond 6 Yrs
			EXPENDIT	URE SCHE	DULE (\$00	0s)					·
Planning, Design and Supervision	2,388	2,388	0	0	0	0	0	0	0		0
Land	13,585	13,585	0	0	0	0	0	0	0	C	0
Site Improvements and Utilities	0	0	0	0	0	0	0	0	0	C	0
Construction	0	0	0	0	, 0	0	0	0	0		0
Other	22	22	o	0	0	0	0	0	0		c
Tota	15,995	15,995	0	0	0	0	0	0	0	c	0
			FUNDIN	G SCHEDU	ILE (\$000s)					,	
G.O. Bonds	15,877	15,877	0	0	0	0	0	0	0		0
PAYGO	118	118	0	0	0	0	0	٥	0		, c
Total	15,995	15,995	0	0	0	0	0	0	0		a

#### APPROPRIATION AND EXPENDITURE DATA (000s)

Appropriation Request	FY 18	0
Supplemental Appropriation Rec	uest	0
Transfer		0
Cumulative Appropriation		16,087
Expenditure / Encumbrances		15,995
Unencumbered Balance		92

Date First Appropriation	FY 06	
First Cost Estimate		
Current Scope	FY 13	16,087
Last FY's Cost Estimate		16,087

## Description

This project will provide for the planning, design, and construction of Phase I of a new North County Depot for the Departments of Transportation and General Services. The facility will serve as a staging, operations, and maintenance center and will accommodate the planned future growth of the County's transit fleet. Phase I of the new North County facility will accommodate 120 new buses, provide for their maintenance and house the departments' operational and administrative staff. The facility will complement the existing County bus maintenance facilities at Brookville in Silver Spring and Crabbs Branch Way in Rockville. This project will be designed to allow future expansion of the facility to accommodate 250 new buses and almost 90 pieces of heavy duty vehicles and equipment.

### Estimated Schedule

&Because of concerns raised by the environmental community the project is delayed to provide the County with additional time to review the simpacts related to the proposed site of the current project and to research the cost and feasibility of relocating this project to an alternative site. Staff is currently evaluating other sites suggested by Maryland-National Capital Park and Planning Commission staff.

### Cost Change

This project has been deferred until an alternative site is selected. Decrease in the project reflects final costs.

### Justification

-The County proposes to double transit ridership on the Ride-On system by 2020. This will require the addition of a new bus maintenance facility as the existing facilities are nearing their maximum capacity. In addition, a new highway maintenance depot is needed in the fast growing Up-County area to better serve County residents. The new depot will relocate a portion of existing Crabbs Branch Way (Gaithersburg West) and Poolesville highway operations to the North County Maintenance Depot.

### Other

The design of the project will comply with the Department of Transportation, the Department of General Services, and Americans with Disabilities Act (ADA) standards. The map reflects original proposed location. When an alternative site is located, the map will be updated. Special Capital Projects Legislation will be proposed by the County Executive to reauthorize this project.

### Disclosures

A pedestrian impact analysis will be performed during design or is in progress.

# \* Coordination

Maryland-National Capital Park and Planning Commission, Department of Environmental Protection, Department of Transportation, Department of General Services, Department of Technology Services, Department of Permitting Services, Washington Suburban Sanitary Commission, Upcounty Regional Services Center, Washington Gas, Allegheny Power, State Highway Administration, , Special Capital Projects Legislation [Bill No. 10-06] was adopted by Council May 25, 2006.

# Technology Modernization -- MCG (P150701)

Category Sub Category Administering Agency Planning Area

General Government County Offices and Other Improvements County Executive (AAGE03)

Countywide

Date Last Modified Required Adequate Public Facility Relocation Impact

Status

No None Ongoing

9/21/16

	Total	Thru FY16	Rem FY16	Total 6 Years	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	Beyond 6 Yrs
EXPENDITURE SCHEDULE (\$000s)											
Planning, Design and Supervision	133,988	117,027	12,325	4,636	4,636	0	0	0	0	0	0
Land	0	0	0	0	0	0	0	0	0	0	0
Site Improvements and Utilities	0	0	0	0	0	0	0	0	0	0	0
Construction	0	0	0	0	0	0	0	0	0	0	0
Other	56	0	56	0	0	0	0	0	0	0	0
Total	134,044	117,027	12,381	4,636	4,636	0	0	0	0	0	0
FUNDING SCHEDULE (\$000s)											
Contributions	1,615	1,340	275	0	0	0	0	0	0	0	0
Current Revenue: General	67,072	65,549	1,523	0	0	0	0	0	0	0	0
Federal Aid	0	0	0	0	0	0	0	0	0	0	0
Land Sale	2,634	2,634	0	0	0	o	0	0	o	0	0
Recreation Fund	620	578	42	0	0	0	0	О	0	0	0
Recordation Tax Premium	2,623	2,623	0	0	0	0	o	o	0	0	0
Short-Term Financing	59,480	44,303	10,541	4,636	4,636	o	0	0	0	0	0
Total	134,044	117,027	12,381	4,636	4,636	0	0	0	0	0	0
OPERATING BUDGET IMPACT (\$000s)							1				
Maintenance				2,802	467	467	467	467	467	467	
Productivity Improvements				-29,148	-700	-3,472	-6,244	-6,244	-6,244	-6,244	
Program-Staff				858	143	143	143	143	143	143	
Program-Other				10,374	1,054	1,864	1,864	1,864	1,864	1,864	
Net Impact				-15,114	964	-998	-3,770	-3,770	-3,770	-3,770	

### APPROPRIATION AND EXPENDITURE DATA (000s)

·		
Appropriation Request	FY 18	0
Supplemental Appropriation Request		0
Transfer	-	0
Cumulative Appropriation		134,409
Expenditure / Encumbrances		130,606
Unencumbered Balance		3.803

Date First Appropriation	FY 07	
First Cost Estimate		
Current Scope	FY 17	134,409
Last FY's Cost Estimate		134,409

This project provides for the replacement, upgrade, and implementation of IT initiatives that will ensure ongoing viability of key processes, replace outdated and vulnerable systems, and produce a high return in terms of customer service and accountability to our residents. Major new IT systems that have been completed through this project include the Enterprise Resource Planning (ERP) Financial and Human Resources modules, foundation phase of the 311/Constituent Relationship Management (CRM), Electronic Time reporting (MCTime), and related Business Process Review (BPR). Planning activities for the Department of Health and Human Services (HHS) technology modernization of key systems and processes are underway. The Budgeting module of the ERP system (Hyperion) and additional selfservice functionality is currently underway and the workforce component of the Hyperion System has been completed. The ERP project was implemented to modernize Core Business Systems to improve the efficiency, effectiveness, and responsiveness of the County Government. In addition, modernization of the County's Tax Assessment Billing System is underway. This system is used to annually calculate and bill County residents for County and municipal property taxes, solid waste fees, water quality fees, Washington Suburban Sanitary Commission (WSSC) fees, and other fees, taxes, and related credits. The HHS program provides for the development and implementation of an Enterprise Integrated Case Management (EICM) system as part of a larger Process and Technology Modernization (PTM) program that will move the department from a traditional agency-centric model of practice to a more effective client-centered model of practice. As part of this initiative, the EICM project will upgrade obsolete IT systems and information processes to avoid duplication of data entry, reduce ineffective coordination of services, and minimize inefficiencies resulting from legacy systems. The Active Network (ActiveNet) upgrade for the Department of Recreation, Community Use of Public Facilities (CUPF), and the Maryland-National Capital Park and Planning (M-NCPPC) involves the replacement of the existing CLASS registration and payment system. The Gilchrist Center is also in need of a platform to register its clients for programs and activities. Implementation involves analysis and realignment of business practices and procedures, system configuration, web-site designs; redesign/testing of ERP interfaces; and new Accounts Receivable functions. An Interagency Governance Committee comprised of managers from each participating department/agency will make decisions balancing the needs of each department.

# Technology Modernization -- MCG (P150701)

### Cost Change

The cost decrease is due to shifting the FY17 funding in Current Revenue to the HHS Operating budget.

#### Justification

According to a 2004 ranking of major existing technology systems based on their current health and relative need for upgrade or replacement, the County's then current core business systems (ADPICS, FAMIS, BPREP, and HRMS) were ranked as Priority #1, which means obsolete or vulnerable critical system in immediate risk of failure. These at-risk systems were replaced with a state of the art ERP system which provides a common database supporting financials, procurement, budget, and HR/payroll, and includes system-wide features for security, workflow, and reporting, and up-to-date technology architecture. Tax Assessment Billing System: The current system is over 30 years old, is only internally supported, and is used for the collection of over \$2 billion in revenues annually. Health and Human Services EICM: This technology modernization effort will ensure ongoing viability of key processes, replace outdated and vulnerable systems, create staff operating efficiencies, and produce a high return in terms of customer service and accountability to our residents. Related plans and studies include the Information Technology Interagency Funding and Budgeting Committee's report of September 30, 2003, the Montgomery County Government FY06 IT Budget Overview prepared by Department of Technology Services, and the FY14 Process and Technology Modernization Readiness Assessment conducted by the Gartner consulting group. Recreation, CUPF, and M-NCPPC: The Active Network announced that they will release one more version upgrade of CLASS, scheduled for first quarter of 2014. After this release, there will be no further development of the CLASS software and maintenance/support will be phased out of the CLASS software (ending by December, 2017). A feasibility study determined that the Active Network's browser based application, ActiveNet, is the only software with sufficient functionality and processing capability to meet the needs of a joint registration and facility management system in a single database for Recreation, CUPF, MNCPPC, and the Gilchrist Center. The system will also improve customer service by providing a one-stop access point.

### Other

The Technology Modernization - MCG project is intended to serve as an ongoing resource for future IT modernization and related process engineering to the County Government's business systems beyond the currently defined project scope. Future projects may include the following: CRM - Citizen Relationship Management Phase II: This initiative will extend the service to municipalities in the County and other County agencies (e.g. Board of Education, M-NCPPC, Montgomery College). This initiative will proceed based upon interest from these organizations and agreement on funding. Objectives include creation of a Citizen Relationship Management (CRM) program to develop or convert automated capabilities for all appropriate County services including: Case Management Events, Management Field Services, Grants Management, Help Desk Solutions, Point of Sales, Resident Issue Tracking System, Work Order Processing System, ERP - Enterprise Resource Planning, Business Intelligence/Data Warehouse Development, Loan Management, Property Tax Billing and Collection, Public Access to Contractor Payments, Upgrade to Oracle E-Business/Kronos/Siebel, and Enhancements to comply with evolving Payment Card Industry (PCI) mandates.

### Fiscal Note

Project funding includes short-term financing for integrator services and software costs. The Operating Budget Impact (OBI) estimates have been reduced to reflect the full accounting of ERP operating costs in the Operating budget. ERP: Funding through FY15 and FY16 estimated is now adjusted to reflect actual transfer by the Board of Investment Trustees (BIT) as Contributions and from the Department of Liquor Control and the Group Insurance Fund to the General Fund as Current Revenue: General. HHS: The State was unsuccessful at obtaining the \$741K in Federal aid for reimbursement for capital IT upgrades previously assumed for this project. As a result, a funding switch needed to occur in FY18, decreasing the Federal aid appropriation to \$0 and increasing short-term financing appropriation by \$741K. ActiveNet: \$645,000 will be appropriated from the Current Revenue: Recreation Fund in FY15 for the ActiveNet upgrade; Recreation will charge CUPF and M-NCPPC for their share of the project's expenditures based on a proportionate share of each party's use of ActiveNet. In FY18; Current Revenue: Recreation Fund was reduced by \$25,000 as part of the FY18 savings plan, and there was a transfer of Current Revenue: General transfer of \$283,000 to Public Safety System Modernization. There was also a reduction to Current Revenue: General for \$57,000 of the remaining unencumbered balance.

### Coordination

MCG efforts are coordinated with applicable agencies during the project planning, requirements gathering, and requests for proposal (RFP) phases: Offices of the County Executive, Office of the County Council, Department of Finance, Department of Technology Services, Office of Procurement, Office of Human Resources, Office of Management and Budget, Department of Health and Human Services, Department of Recreation, Community Use of Public Facilities, and the Maryland-National Capital Park and Planning Commission, Gilchrist Center or CEC, all MCG Departments and Offices, Maryland Department of Human Resources, Maryland Department of Health and Mental Hygiene.