

Division of Solid Waste Services

Dickerson Facilities

Community Notification Protocol

This protocol is developed for Montgomery County Maryland's Division of Solid Waste Services ("DSWS") to notify residents in the surrounding community of serious incidents and emergencies at the solid waste/compost facilities (herein referred to as the Facilities) located in the Dickerson Area. This protocol is designed to interface with the Montgomery County Emergency Alert Systems of the Montgomery County Office of Emergency Management and Homeland Security (OEMHS).

"Critical Events" means event(s) or situation(s) at the Facilities that has or could have life-threatening consequences for the surrounding community.

"Emergency Event" means an event or situation at the Facilities that are less severe than Critical Events but which may have off-site consequences of significant potential personal injury, property damage, health or safety concerns for which the community should be informed, and any incident of onsite consequences where Maryland Department of the Environment (MDE) or 911 are called.

Critical Events:

- When a Critical Event occurs, (i) the **DSWS** Chief, or his designee for emergency reporting purposes, will inform **OEMHS** of the incident as soon as possible; and (ii) **OEMHS** will immediately activate its Voice notification system*, an Alert Montgomery notification and a Wireless Emergency Alert for every Critical Event.
- When any of the notification systems are activated, all residents within a 5-mile radius of the Facilities will be notified thereby.
- The Montgomery County Fire Rescue Service and Montgomery County Police Department will determine and manage any immediate door-to-door communication and evacuation of the area, if needed.
- The **DSWS** will call the **DAFIG Chair or Vice-Chair** within 4 hours of an Critical Event and will email the entire **DAFIG** immediately thereafter.

Emergency Event

- In any Emergency Event, **DSWS** may consult with the Dickerson Area Facility Implementation Group (**DAFIG**) Chair or Vice Chair in judging whether or not to request that an Alert Montgomery notification be sent to residents registered with Alert Montgomery.

- In the case of any Emergency Event, the DSWS will e-mail DAFIG within 24 hours of the incident.
- DAFIG Members (and any community member) may sign up to receive Emergency alerts by typing "<https://alert.montgomerycountymd.gov>" into a browser. Hyperlink: <https://alert.montgomerycountymd.gov>. then select the category **Public Health-Environmental** notifications.

Note: Residents must register with Alert Montgomery and put in a residential address, an email address and cell phone (optional) into the system in order to receive emergency alerts. Those signed up in Alert Montgomery will receive alerts, as desired, via: email; cell phone; text pager; and Everbridge app.

Social Media: To receive concurrent notifications on social media, follow the County Government on:

Twitter (@MontgomeryCoMD) and "like" us on **Facebook** (@MontgomeryCountyInfo). You can also follow the County's Office of Emergency Management and Homeland Security on **Twitter** (@ReadyMontgomery) and **Facebook** (@MCOEMHS).

Additional Contact:

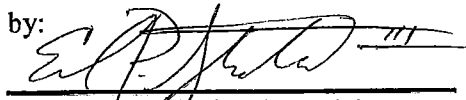
- For additional information on the facilities, the following County phone numbers may be contacted:
 - ✓ Dickerson Facilities, Godfrey Ampadu, telephone – 240-777-6495 (o), 240-372-0124 (c)
 - ✓ Information Montgomery – 311

Updates:

- The protocol shall be updated if any of the above information changes.

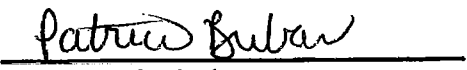
Acknowledged by:

OEMHS:



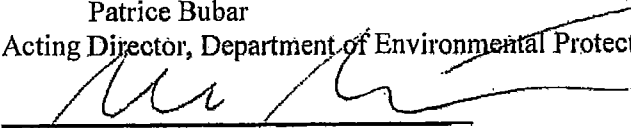
Earl Stoddard, PhD, CEM
Director, Office of Emergency Management Homeland Security

DEP/DSWS:



Patrice Bubar
Acting Director, Department of Environmental Protection

DAFIG:



Mark Maier
Chairman, Dickerson Area Facility Implementation Group

*: Voice Notification system, formerly called the Reverse 911 system, which is a propriety program name.