## INSTRUCTIONS FOR COMPLETING RENTAL SURVEY

- 1. Select License #: «LicenseNumber» to open the license record and take the Rental Survey.
- 2. Select the **Survey, Facility** tab (see #3 below and screenshot) to answer all rental survey facility questions. Then go to the **Survey, Units** tab (see #4 below and screenshot) to edit, complete and upload all units' questions for the property. Both **Survey, Facility** and **Survey, Units** must be completed to comply with Montgomery County Code 29-51.
- 3. On the **Survey**, **Facility** (6<sup>th</sup>) tab: (See Screenshot Enclosed)
  - a. Review the <u>Information on File</u> on the left of the screen and <u>Update Information (if needed)</u> in the facility <u>Basic Information</u> box in the space provided
  - b. In the <u>Survey Information</u> box, enter the Survey Preparer's Name and Contact Information
  - c. Complete the Facility portion of the Survey on pets, leases, security deposits, renovations, administrative costs, etc.
  - d. Answer all questions on available facility services, utilities and special needs.
  - e. Add services using the blue + (see screenshot included)
  - f. Select services/utility/special need type from drop down menu
  - g. Edit services using the Ab with a pencil (see screenshot)
  - h. If a red exclamation point appears next to a field, an incorrect or missing value must be corrected.
  - i. Once services/utilities/special needs are added, select Update
  - i. After all services, utilities and special needs are completed, select Save at top right (see screenshot)
- 4. On the **Survey, Units** (7<sup>th</sup>) tab: (See Screenshot Enclosed)
  - a. The 2016 Rental Units will be displayed at the bottom of the screen (if available)
  - b. Export the 2016 Rental Units to edit by selecting the **Export to XLSX** button. If you do not have 2016 Rental Units data, your spreadsheet will be blank.
  - c. Open the Rental Survey Units for License # «LicenseNumber» Excel file
  - d. Review, edit, add or delete the units' information on the spreadsheet for all 2017 rental units in the facility as of <u>April 1, 2017</u>
  - e. Select <u>Click here to view instructions</u> on the top center of the page to expand instructions and data format requirements for the spreadsheet
  - f. Save the Rental Survey Units for License # «LicenseNumber» file on your computer desktop
  - g. Go back to the **Survey, Units tab** and select <u>Browse</u> at the top right and select the saved <u>Rental Survey Units for License # «LicenseNumber»</u> file from your desktop
  - h. Select <u>Upload Survey Units Information</u> button (next to <u>Browse</u>)
  - i. If file is accepted, a confirmation message is displayed at the top of the page and the uploaded file will show on the <u>Documents</u> (5<sup>th</sup>) tab left of the <u>Survey</u>, <u>Facility</u> tab
  - j. If the file has incorrect formats or missing information, a message detailing the row and column of the error will display. Correct the error by checking online instructions and data format from 4 (e) and retry step 4 (h) above to upload file again.

## **Please see Enclosed Screenshots**

If you need further assistance, please call DHCA Licensing and Registration at (240) 777-0311



