

## ► How Can I Add Money To The CNR Swipe Card?

You can add money to your CNR swipe card once a month by making a check/ money order payment by mail, or online by credit/debit card. Payments sent by regular mail in the form of check or money order will be applied to your card within 5-7 business days and you will be sent a payment receipt with your next monthly payment form. Payments made online will be applied to your CNR swipe card within 1-3 business days and you will receive an email payment confirmation. You can check your balance anytime by calling CNR's toll free number 1-800-980-6564 or by logging in to your individual online account, once you have registered.

## ► Same Day Access (SDA) Program

This Montgomery County Transportation Program is part of the Call-n-Ride (CNR) program, designed to provide subsidized Taxi service for certified MetroAccess participants, who reside in Montgomery County and have a current Metro Access Identification Card. There are no income restrictions. All Montgomery County Residents with current MetroAccess Identification Cards qualify for the Same Day Access program.



### For More Information on Call-n-Ride program:

Contact Call-n-Ride at: 301-948-5409 (Monday through Friday 9:00 a.m. to 4:00 p.m.)

Email: [cnrorder@montgomerycountymd.gov](mailto:cnrorder@montgomerycountymd.gov)

Fax: 240-556-0999

Visit us online at: <http://www.montgomerycountymd.gov/dot-transit/seniors.html>



# Call-n-Ride

*A Curb-to-Curb Transportation Service For  
Seniors 65+ and Persons with Disabilities 18-64 years old  
in Montgomery County*



Montgomery County, Maryland Department of Transportation  
101 Monroe Street, 5th Floor, Rockville, Maryland 20850

## ► What Is Call-n-Ride?

The Call-n-Ride (CNR) program is a County and State subsidized transportation program designed as a supplement to Montgomery County's local transportation services. It allows seniors (65 years and older) and persons with disabilities (18-64 years old), who meet certain eligibility requirements, to purchase discounted taxicab service. The transportation provided is a curb-to-curb service.

## ► How Can I Participate?

Montgomery County low income seniors and persons with disabilities may be eligible. Monthly Subsidy Assistance is provided on a sliding fee scale. Applications for the program must include proof of Montgomery County residence, age, household income for all family members, passport size photo, and a completed Disability Form (for ages 18-64 years) filled out by a Licensed Physician. For application and program information, please call (301) 948-5409, or visit us online at <http://www.montgomerycountymd.gov/DOT-transit/seniors.html> and scroll down to the "Call-n-Ride" section. It can take up to thirty (30) days to complete the application process. If you meet the criteria and are approved for the program, you will receive a welcome packet with relevant program information. All

participants are required to re-certify every two years in order to be reconsidered for the program. If qualified, other eligible family members in your household, can also participate in the Call-n-Ride program.

## ► How Does Call-n-Ride Work?

Once your application is approved and your monthly payment is determined, you will be issued a Call-n-Ride Swipe card. You are allowed only one (1) payment per month

at your determined monthly co-pay. You can select either \$60 or \$120 (your payment plus subsidy) to be applied to your swipe card each month. Any unused remaining balance rolls-over to the following month. The maximum value or balance (your payment plus subsidy) that can be accumulated over time and carried on the CNR swipe card is \$360. Value placed on your CNR swipe card never expires.



## ► How Does A Trip Work?

Participants must have a valid Call-n-Ride (CNR) swipe card in their possession to use the service. Call one of our taxi vendors to schedule your trips by providing your name, CNR swipe card number, accurate pick up and drop off information, and any other relevant information the vendor may require. At the time of pick-up, you will present your CNR swipe card to the taxicab driver for them to verify your identity. The CNR participant or the driver must swipe the card at the beginning of the trip and at the end of the trip (while the fare meter is turned off), to complete the transaction. At the end of the trip you will receive a copy of a receipt from the driver and you will sign the driver's copy to validate the trip.

The following taxicab companies are currently participating in the CNR Program:

Action Taxi: (301) 840-1000  
Barwood Taxi: (301) 984-1900  
Orange Taxi: (301) 912-0000  
Regency Taxi: (301) 990-9000  
Sun Cab: (301) 252-0575

