

# PUBLIC FORUM

## Flex Route 918



Montgomery County Department of Transportation  
Ride On Transit Services

White Oak Middle School  
12201 New Hampshire Ave  
Silver Spring, MD 20904

December 8, 2025

6:30 p.m.

## Overview

The Montgomery County Department of Transportation (MCDOT), Division of Transit Services, is proposing the introduction of a new on demand service, Flex Route 918.

Flex Route 918 will provide peak-period on-demand transit service to the Ednor, Sandy Spring, Norwood, and Cloverly communities, as well as New Hampshire Avenue between Maryland Route 108 and the White Oak Transit Center. More information about the Flex service model is available at <https://www.montgomerycountymd.gov/dot-transit/flex/>.

As part of the County's commitment to receive comments from the public, a public forum is being conducted on the proposed changes. This process allows MCDOT to share information with the public on the proposed service changes, which will provide the best opportunity for success.

Staff continue to monitor the Ride On routes routinely to effectively gauge the pre-Covid and post Covid trends. As ridership trends continue to develop and resources become available, we are able to readily meet the demand.

Individuals and representatives of organizations who wish to submit comments regarding this public forum may do so by submitting in writing or by email no later than 5 p.m. on December 18, 2025. This information can be mailed and/or emailed to:

Division of Transit Services  
Ride On Public Forum  
101 Monroe Street, 5th Floor  
Rockville, MD 20850  
240-777-5800  
[mcdot.rideonpublicforums@montgomerycountymd.gov](mailto:mcdot.rideonpublicforums@montgomerycountymd.gov)

**Title VI:** Montgomery County assures that no person shall, on the grounds of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964 and the Civil Rights Act of 1987, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity.

Flex Route 918			Existing	Proposed
From			-	Olney
To			-	White Oak Transit Center (transfer to Ride On Flash)
Span	Weekday		-	6:00 am – 10:00 am 2:30 pm – 7:30 pm
	Saturday		-	-
	Sunday		-	-
Headway (Minutes)	Weekday	AM Peak	-	Varies
		Midday	-	-
		PM Peak	-	Varies
		Evening	-	-
		Late Night	-	-
	Saturday		-	-
	Sunday		-	-
Description of Proposal			<p>Flex Route 918 will provide on-demand transit service along New Hampshire Avenue between Maryland Route 108 and the White Oak Transit Center, and to communities between New Hampshire Avenue and Norwood Road.</p> <p>Service will operate during AM and PM peak periods, using the smaller Flex vehicles that currently serve the Rockville and Wheaton-Glenmont Flex zones. All trips must be booked in advance using the Flex mobile app or by calling the Flex Call Center at 240-301-3842.</p> <p>Riders can transfer from Flex Route 918 to Ride On Flash BRT service and local bus services at the White Oak Transit Center, the Colesville Park-and-Ride lot, and at select bus stops along New Hampshire Avenue between Randolph Road and Lockwood Drive.</p>	
Justification for Proposal			<p>Provide flexible on-demand transit service to the Ednor, Sandy Spring, Norwood, and Cloverly communities, and restore connections to the regional transit network following the discontinuation of Metrobus route Z2.</p>	

# Proposed Flex Route 918 Map

