



Marc Elrich  
County Executive

# Transportation

Older Adults and People with Disabilities...

## Explore Your Transportation Options

*Montgomery County can help you get around.*

### Call Connect-A-Ride (CAR) for information, referral and more.

301-738-3252

[connectaride@AccessJCA.org](mailto:connectaride@AccessJCA.org)

- CAR is a free referral service that provides adults over 50 and adults with disabilities information about their transportation options for medical services, errands, social activities and more.
- CAR links callers with public, private, and volunteer transportation services, including escorted transportation.
- In addition, the program assists callers with their applications for transportation programs like **Call-n-Ride** and **Metro Access** (see below). They also offer free workshops on how to use public transportation.
- Call Monday-Friday, 9 a.m. - 5 p.m. CAR is funded by Montgomery County Government and operated by Jewish Council for the Aging (JCA).

### Check out the *Transportation Network Directory for People with Disabilities and Adults age 50+*.

[www.montgomerycountymd.gov/tnd](http://www.montgomerycountymd.gov/tnd)

- To explore transportation options any time, go to this detailed online guide to public, private and non-profit transportation services.
- The Montgomery County Commission on People with Disabilities designed the guide and keeps it up-to-date.

### Ride Metrobus and Ride On. FREE in Montgomery County!

311 for Ride On, 202-637-7000 for Metrobus

- Older Adults and people with disabilities ride free on Ride On and Metrobus routes. C2, C4, C8, F4, J1, J2, K6, K9, L8, Q1, Q2, Q4, Q5, Q6, T2, Y2, Y7, Y8, Z2, Z6, Z7, Z8

- Older Adults must be 65 years or older and have a valid Senior SmarTrip card, or a Medicare card along with a photo ID. Those with disabilities must have a valid Reduced Fare SmartTrip card or Metro Access Card card.
- Tap the Senior SmarTrip card on the fare box target. Fare will not be deducted from the card within the County.
- Buses are accessible to people with disabilities; they have ramps and can lower to the curb to make it easier for people to get on and off the bus.
- For Metrobus schedules call 202-637-7000, Ride On schedules call 311.

### Senior SmarTrip® Card makes travel easier and more affordable.

888-762-7874

- Riders 65 and older can use a Senior SmarTrip card to travel free or at a discount on Metrorail.
- To buy a Senior SmarTrip card, visit a Montgomery County Public Library or Commuter Store. Bring proof of age (State ID, birth certificate or passport). A Senior SmarTrip card costs \$2. There is no value on the card at time of purchase-- fare value may be added at Metro stations or Commuter stores.

### Call-n-Ride provides discounted taxis.

301-948-5409

[mcdot.cnrorder@montgomerycountymd.gov](mailto:mcdot.cnrorder@montgomerycountymd.gov)

- Call-n-Ride (CNR) provides discounted taxi-cab service to eligible low-income older adults (63 years and older), and adults with disabilities.

# Transportation



- Travel can be for any purpose within Montgomery County, and certain other areas for medical reasons.
- Call Monday through Friday, 8:30 a.m. - 4:30 p.m. for information or to apply.

**Senior Connection provides volunteer transportation.**

301-962-0820

[info@seniorconnectionmc.org](mailto:info@seniorconnectionmc.org)

Senior Connection provides free escorted transportation services to older adults over 60 through a growing network of volunteers. Rides subject to availability of driver.

**Montgomery County/Jewish Council for the Aging - Escorted Transportation.**

301-738-3252

[connectaride@AccessJCA.org](mailto:connectaride@AccessJCA.org)

Escorted transportation is available for adults who qualify based on income and disability. Customers contribute to the cost of the service based on income. Montgomery County funds this program through Jewish Council for the Aging's Connect-a-Ride program.

**VillageRides helps local "villages" coordinate volunteer transportation.**

301-255-4212

[VillageRides@AccessJCA.org](mailto:VillageRides@AccessJCA.org)

Some communities work together to help their neighbors age in place. To find out if you live in an area served by VillageRides, call 301-255-4212.

**MetroAccess** is available seven days a week. 301-562-5360 (voice), 800-523-7009 (Toll Free) <https://www.wmata.com/service/accessibility/metro-access/>

- MetroAccess is a shared-ride, door-to-door service for people who generally cannot use public transportation due to a disability.
- Fares are calculated at twice the fastest fixed route equivalent fare, with a maximum fare of \$4.00 per one-way trip.
- Riders must schedule trips no later than 4:30 p.m. the day before the trip.
- Conditionally certified MetroAccess users can ride free on Metrorail, Metrobus and Ride On.

- Applying for MetroAccess certification requires medical information and an in-person assessment. (A ride to the appointment is available if needed.) Call 202-962-2700 and press 5 for information about program eligibility. **Abilities Ride** offers an alternative to Metro Access. MetroAccess may move some of their trips to local taxi companies, sedan and van companies and national transportation network companies at their discretion.

**Metro Access riders have access to same-day taxi service.**

Montgomery County's Same Day Access program, part of the Call-n-Ride program, provides a fifty-percent discount for a limited amount of taxi service to certified Metro Access participants. For information call 301-948-5409

**Medicaid recipients may be able to access transportation to medical appointments.**

240-777-5890

Free transportation for Medicaid-covered, medically necessary appointments may be available in some cases. There can be no other means of transportation available that the recipient can readily use.

**Montgomery County provides free transportation to Recreation!**

240-777-4925

- Curb-to-curb transportation is available for County residents 55 and over to senior centers and some community centers.
- This free service is for those living within the service areas of one of the centers.
- Rockville and Gaithersburg also provide limited transportation to their senior centers. In Rockville, call 240-314-8810. In Gaithersburg, call 301-258-6380 and press 5.

**Taxicab companies that serve Montgomery County:**

ACTION .....	301-840-1000
ANYTIME TAXI .....	301-637-9292
BARWOOD TAXI.....	301-984-1900
REGENCY TAXI.....	301-990-9000