

**MONTGOMERY COUNTY BOARD OF ELECTIONS
ELECTION WORKER PROGRAM REPORT – 2018 GENERAL ELECTION**

The **Election Worker Program** is responsible for recruiting, training, assigning and monitoring the service of registered Maryland citizens as election (poll) workers. This report is a summary of the activities completed for the General Election on November 6, 2018.

Staff for this election included 3 permanent staff (one program coordinator and two recruiters) and 31 temporary staff (6 Recruiters – three for Election Day, two for Early Voting and one part time Floater; 2 Receptionist/Clerical Support, 2 Training Support and 21 Trainers – 16 full time and 5 part time).

Recruitment

Applications received for the General election = 2,857

- Online via website 1,781
- Outreach events 865
 - High School Applications (portion of above) 591
- Via mail 211

1925 workers with a current application on file were unavailable for the election.

Training

Our training program consists of two stages. Stage I is an online quiz which serves as a pre-requisite and Stage II is a hands-on class of instruction. Training is mandated by the State and required for all workers.

Stage I Training Quiz (Workers are only required to take the quiz once per election cycle)

Took the quiz 1,808

Passed 1,721

Stage II Class includes instruction on polling place procedures, their duties and responsibilities and an opportunity to interact with the equipment in a mock Election Day setting.

Number trained

Election Day	3,535	Early Voting	539
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We conducted 340 hands-on training classes at three locations; in our office, on the Rockville campus of Montgomery College and at the Silver Spring Civic Building. All the facilities used were provided free of charge and accommodated our need to use the training space exclusively for the time that we were on-site.

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Assignment

Early Voting

Requirements	2,016	
Assigned Positions	2,258	
Judges Served	487	Workers served an average of 3 - 4 days each

Election Day

Requirements	3,461
Assigned	3,479
Served	3,393

Precinct Performance

Voter Satisfaction Survey

91% of voters indicated their polling place was well run and 94% indicated election workers were helpful and knowledgeable.

Precinct Performance Report

Following each election, an extensive precinct audit is conducted to measure each precinct's compliance with assigned tasks and documentation of voting processes.

Rating	Point Scale	# of Precincts
Outstanding	105 - 110	25
Very Good	95 - 104	94
Good	85 - 94	83
Fair	75 - 84	28
Needs Improvement	65 - 74	6
Unsatisfactory	0 - 64	0

Post-Election

Following the election, we completed the following activities as our wrap-up of the election:

- Recruiting staff mailed peer-to-peer and election worker surveys to all judges, reviewed each precinct's payroll and documented the service of every judge, scanned and proofed all training documents, reviewed returned peer surveys for all judges and precincts, compiled data from election worker survey and election day sign-up sheets from precincts for future recruitment and prepared and mailed 2018 service pin to all judges.
- Trainers disassembled all precinct supplies, retrieved precinct documentation to prepare for payroll, audit and canvass, compiled data from comment cards and training evaluations, completed precinct performance audit of documentation and Chief's Binders, prepared and mailed the Precinct Performance Report and summary to each judge and inventoried and stored all training equipment.