

## **2020 Presidential General Elections - Voter Services Summary Report**

**Registering and Updating Voters' Registration** – This is an ongoing activity that is only paused for a prescribed period around scheduled election dates (voter registration closes 21 days prior to election day and reopens on 11<sup>th</sup> day after the elections). Voter registration is driven directly by voter requests. A Voter Notification Card is generated and sent when the voter is registered or a change is made to an existing registration record (change of name, address, party affiliation).

**List Maintenance** – Activities, such as cancellations, address changes and other updates are performed to keep the voter registration current. List maintenance is performed in compliance with NVRA, HAVA, State Code and State regulations. Sources other than direct voter requests drive this activity. Sources include returned mail, NCOA updates, Jury Commission, ERIC, DHMH and AOC Reports. Undeliverable/returned sample ballots are the largest driver of list maintenance activities at the end of each election cycle.

**Mail-In Ballot Applications** – All registered voters were required to submit an application to receive a Mail-In Ballot for 2020 Presidential General Election. SBE sent out Mail-In Ballot Application to all registered voters and provided an option to submit an application and request a Mail-In Ballot on-line. Once Mail-In Ballot Applications were received (paper or electronic format), the Voter Services staff reviewed the applications for completeness, scanned and attached paper applications to voter records and released processed batches for SBE to mail out the Mail-In Ballots.

**Mail-In Ballots** – Voter Services was responsible for receiving and processing Mail-In Ballots returned via mail, drop-boxes or delivered in-person. The process included counting received Mail-In Ballots, date and time-stamping, verifying presence of required voter's signature, creation of batches per mode of delivery (mail, web, drop-boxes or in-person) and scanning envelopes' barcodes into MDVOTERS. Voter Services also processed UOCAVA Applications and Mail-In Ballots for Military and Overseas registrants.

**Canvass of Mail-In Ballots and Provisional Ballots** – Voter Services canvassed Mail-In and Provisional ballots over 23 days in the period of October 6, 2020 to November 23, 2020. Canvass was conducted off-site at Plum Gar Community Recreation Center in Germantown due to COVID 19. There was public observation of the whole process (either in-person or via video-streaming). Over a hundred volunteers took part in canvassing the historical number of mail-in and provisional ballots.

**Nursing Home and Assisted Living Program** – Nursing Homes and Assisted Living Facilities with 50 or more licensed beds were invited to participate in this Program. Under the program, bipartisan teams of election judges are dispatched to participating facilities to deliver mail in ballots and assist the residents of the facility in voting their ballot. Due to the pandemic, delivery of the program was adjusted to meet public health guidelines. Fifty-four Nursing Homes and Assisted Living Facilities participated in the program.

**Provisional Ballots Processing** – Voter Registration staff reviewed Provisional Ballot applications, updated records, entered changes into Provisional Module, and recommended action (accepted in-full, accepted in-part, or rejected). The Board of Canvassers made final decisions on the status of received Provisional Ballots. After the Provisional Ballots were canvassed, staff scanned and attached the Provisional applications into MDVOTERS.