

## Obtaining Access to the Telephone Excise Tax Application

AccessMCG is a public portal to access many County Applications. To use one of the applications, you need to (1) set up a profile, and (2) request access to the application you need.

Step 1. Setup profile in AccessMCG, once you receive an automated confirmation go to Step 2

Step 2. Access to the Telephone Excise Tax Application

Step 3. Enter Business Information

Step 4. Enter Telephone Tax Information

Step 5. Enter Bank Information & Submit Payment

### Step 1: Setup profile in AccessMCG

- Go to [www.montgomerycountymd.gov](http://www.montgomerycountymd.gov) or go to <http://www.montgomerycountymd.gov/accessmcg>
- Select the drop down tab "Online Services"
- Click "AccessMCG Portal"

The screenshot shows the Montgomery County Maryland website. The top navigation bar includes 'Home', 'Alerts', 'Translate', and 'Search'. Below this is a banner with the county logo and a search bar. The main navigation menu is a horizontal bar with dropdowns for 'Residents', 'Businesses', 'Government', 'Departments', 'Online Services', and 'MC311'. The 'Online Services' dropdown is open, showing a grid of service categories: 'Payments', 'Registrations', and 'Reports & Complaints'. Under 'Other Online Services', 'AccessMCG Portal' is highlighted with a red circle and the number '2'. The 'Online Services' tab itself is also highlighted with a red circle and the number '1'. A sidebar on the left contains various news and service links. The bottom of the page features a pagination bar with numbers 1 through 11 and a 'Stop' button.

- Click "Register New User".



UNAUTHORIZED ACCESS IS PROHIBITED AND PUNISHABLE BY LAW!

### Sign in to AccessMCG Extranet

Your Email:

Password:

- Select the "Individual" role.

**Read this First:** If you received a temporary username and password from the County (e-g., Ex-Employee, Supplier), please click [here](#).

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If you are registering for **personal, individual purpose** and not for business purpose:

Please select one of the options below that best describes your activities with the County.

| Your Role   |                        |
|---|------------------------|
| <input checked="" type="radio"/> <b>Individual</b>  | Individual             |
| <input type="radio"/> <b>Student</b>                | Student                |
| <input type="radio"/> <b>Volunteer</b>              | Volunteer              |
| <input type="radio"/> <b>Former County Employee</b> | Former County Employee |

- ❑ Fill in required fields and then select **“Create”**.

**Please Note:**

**Email Address:**

Do NOT use your MCG email address if you have one.

**Department:**

- Contractors, Interns and Volunteers - HHS
- Retirees - None
- Partners - Name of your organization

**Password:**

- Requirements-at least 8 characters long; must include at least 1 letter, 1 number and 1 symbol.

For additional information, click **“Show me Password Rules”** at the top-left of the screen.

To register a new account, please complete the following form.

Your password must conform to specific requirements: If you must write it down, be sure to keep it in a safe place.

**Email Address is required**

If Registering with County for a Business Reason?

|                         |                          |  |
|-------------------------|--------------------------|--|
| <b>Email Address</b>    | <input type="text"/>     | <i>* This will be your login id.</i>   |
| <b>First name</b>       | <input type="text"/>     | *  |
| <b>Last name</b>        | <input type="text"/>     | *  |
| <b>Telephone Number</b> | <input type="text"/>     | *  |
| <b>Business/Company</b> | County Student           | *  |
| <b>Department</b>       | <input type="text"/>     |  |
| <b>Job Title</b>        | <input type="text"/>     |  |
| <b>Street Address</b>   | <input type="text"/>     | *  |
| <b>City</b>             | <input type="text"/>     | *  |
| <b>State</b>            | <input type="text"/>     | *  |
| <b>Zip Code</b>         | <input type="text"/>     | *  |
| <b>New Password</b>     | <input type="password"/> | <i>* Please check Password Rules above to make sure your password meets the requirements</i> |
| <b>Confirm Password</b> | <input type="password"/> |  |

\* Require your input

**Email Address is required**

- ❑ When you have completed creating the password, the following message will appear at the bottom of the page.

- ❑ Click **“Create”**.

\* Require your input

**Your account is ready to be created. Continue when ready.**

- ❑ A security code will be e-mailed to you. Copy and paste the code as show in the screen below and hit **“Enter”**.

To verify your identity, a security code has been sent to your email address. Please enter the security code here.  
Note: in case you cannot enter the security code right away, the email contains details to enter code at later time.

If you do not receive an email within 15 minutes, please check your Spam/Junk folder -- your mail service might have marked security related mails as Spam.

**Code**

- Select “I Agree” and then hit “Continue”.

**New User Registration**  
AccessMCG Extranet Account Self Service

**WARNING** Unauthorized access is prohibited and punishable by law! This is a Montgomery County, MD information system. Providing false information, creating fake IDs, or failing to answer all questions truthfully and completely may be grounds for disqualification. Falsifying county information access, attempting to violate the privacy of others, or attempting to compromise the operation of this system may be punishable by law as appropriate.

Please confirm that you have furnished correct information about you with the registration process.

I Agree

- You will then see the following screen.
- Click the “Continue” button.

**Success**  
AccessMCG Extranet Account Self Service

Your new user account has been successfully created!  
You will receive a confirmation email shortly.  
**Setup Now!:** Please Continue to setup your secret questions and answers to help you manage your account in future.

- Select a question from each of the 3 drop-down boxes below and then click “Save Responses”.

**Setup Password Responses**  
AccessMCG Extranet Account Self Service

In the event that you forget your password, you can recover your password by answering questions known only to you.

**WARNING** Please make sure to remember the answers. This is **CRITICAL**

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

**Please type your security responses**

What is the name of your favorite pet?

»

What city or town were you born in?

»

In what city or town was your first job?

»

**Note:**Your answers can be in any case (case insensitive).

- ❑ Click **“Confirm Responses”** to continue.

## Confirm Password Responses

AccessMCG Extranet Account Self Service

Be sure your answers and questions are correct.

**WARNING** Please make sure to remember the answers. This is **CRITICAL**.

Check the spelling and punctuation. In the event you forget your password, you will need to type in the exact answers to the questions below.

**What is the name of your favorite pet?**

**What city or town were you born in?**

**In what city or town was your first job?**

- ❑ Your profile has now been created. A confirmation will be e- mailed to you.
- ❑ Once you receive the e-mail confirmation goto **Step 2.**

## Success

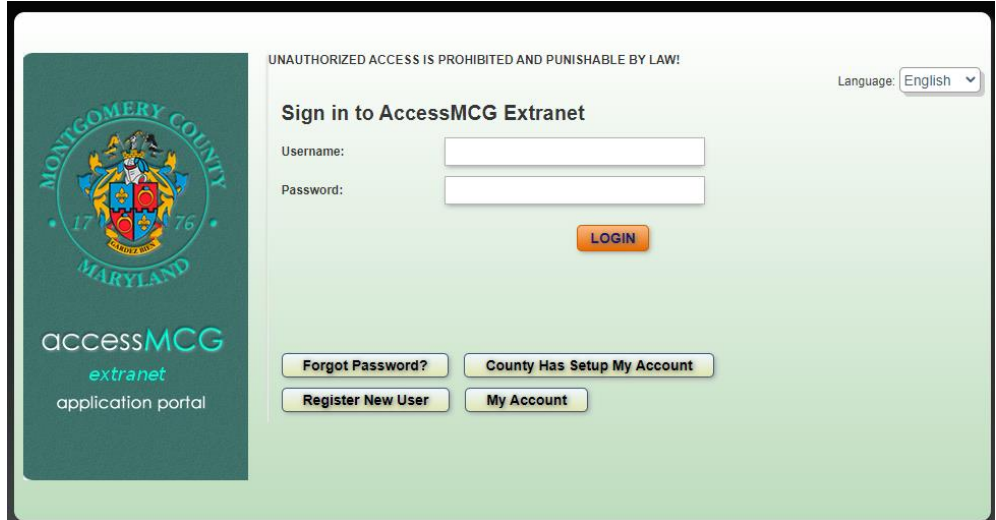
AccessMCG Extranet Account Self Service

Your secret questions and answers have been successfully saved. If you ever forget your password, you can use the answers to these questions to reset your password. Continue to logout now.

**Account changes are effective immediately. However, please allow 60 minutes for all Apps be updated.**

## Step 2: Access to the Telephone Excise Tax Application

- On your web browser go to <http://www.montgomerycountymd.gov/accessmcg>.
- Enter the e-mail address and password that was used to create your account.
- Click the **“Login”** button.



UNAUTHORIZED ACCESS IS PROHIBITED AND PUNISHABLE BY LAW!

Language: English

### Sign in to AccessMCG Extranet

Username:

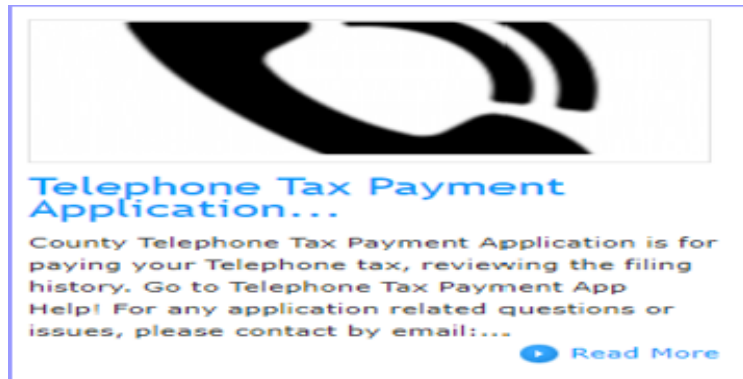
Password:

**LOGIN**

[Forgot Password?](#) [County Has Setup My Account](#)

[Register New User](#) [My Account](#)

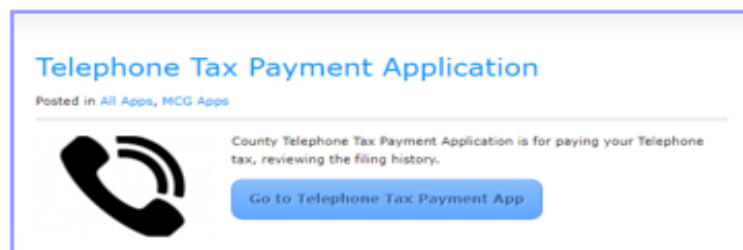
- On the AccessMCG Extranet Portal page, Select the Telephone Tax Payment Application.
- Click the Telephone Tax Payment App



### Telephone Tax Payment Application...

County Telephone Tax Payment Application is for paying your Telephone tax, reviewing the filing history. Go to Telephone Tax Payment App Help! For any application related questions or issues, please contact by email:...

[Read More](#)



### Telephone Tax Payment Application

Posted in All Apps, MCG Apps

County Telephone Tax Payment Application is for paying your Telephone tax, reviewing the filing history.

[Go to Telephone Tax Payment App](#)



- To submit a Telephone Tax payment, click “Pay Tax”.

- Select the Business that you will be paying the tax for.
- Click on the “Next” button.

MCG Excise Tax **Pay Tax** Filing History Contact Us Settings ▾

Montgomery County Excise Tax Application Telephone Tax

Excise Tax Home

Home

**Pay Tax**

Filing History

My Profile

Business Profiles

MCG Excise Tax **Pay Tax** Filing History Contact Us Settings ▾ Signed in as [User] Logout

Montgomery County Excise Tax Application Telephone Tax

Excise Tax Home > Select Tax to Pay

Tax Payment Information

Select Business  ▾

Select Tax  ▾

**Next**

- Select the Year and Month, and complete the Telephone Tax information
- Click on the “Submit” button.

MCG Excise Tax **Pay Tax** Filing History Contact Us Settings ▾ Signed in as [User] Logout

Montgomery County Excise Tax Application Telephone Tax

Excise Tax Home > File Tax

Tax Payment Information

Information

Business Name:

Type of Tax: Telephone Tax

Filing Period

Select Tax Reporting Year:  ▾

Select Tax Reporting Month:  ▾

Due Date: 9/15/2021

Types of Telephone Service

|   | Quantities Within Montgomery County | Rate of Tax      | Amount of Tax |
|---|-------------------------------------|------------------|---------------|
| Centrex Access and Trunk Lines  | <input type="text" value=""/>       | 0.20             | \$0.00        |
| Other Access and Trunk Lines  | <input type="text" value=""/>       | 2.00             | \$0.00        |
| Voice Over Internet Protocol (VOIP)   | <input type="text" value=""/>       | 2.00             | \$0.00        |
| Cellular Telephone Lines  | <input type="text" value=""/>       | 3.50             | \$0.00        |
| Prepaid Wireless Lines  | <input type="text" value=""/>       | 3.50             | \$0.00        |
| Personal Communication Lines  | <input type="text" value=""/>       | 3.50             | \$0.00        |
| Other Commercial Mobile Radio Lines as defined by the Federal Communications Commission (FCC) | <input type="text" value=""/>       | 3.50             | \$0.00        |
|   |                                     | <b>Subtotal:</b> | <b>\$0.00</b> |

Tax Amount

Delinquent Payments

Interest

Penalty

Total Amount Due

Total Tax Due

**Submit**



**Step 5: Enter Bank Information & Submit Payment**

- Enter the Bank Account information.  
\* indicates that the fields must be filled out.
- Once the information is filled out click on the **“Submit Payment”** button.

Pay

Select Payment Date \*

10/01/2021

Total Payment Amount

\$

Choose Bank Account

---ADD NEW BANK ACCOUNT---

Nickname

Please give a nickname to this account, e.g. "John Doe's Checking Account"

Account Holder Name \*

Name on this account

Routing Number \*

e.g. 123456789

Bank Account Number \*

Confirm Bank Account Number \*

Some banks require that you authorize ACH debit from the county. For your convenience, [Click here to download a form](#) to submit to your bank.

Save My Payment Information

By submitting this ACH payment information, I acknowledge that I am authorized to initiate debits from the account and I give Montgomery County the amount indicated, on or after the scheduled payment date. This is permission for a single transaction only, and does not provide authorization for credits to the account.

I understand that this is an electronic transaction and these funds will be withdrawn from the account on or after the 'scheduled payment date'. If th

- The following screen will be generated along with an e-mail containing information about the transaction. Please keep in mind that funds will be debited from your account a few days after the scheduled payment. If there are issues with processing your payment an e-mail notification will be sent to you.

MCG Excise Tax Pay Tax Filing History Contact Us Settings + Signed in as [username] Logout

Montgomery County Excise Tax Application Telephone Tax

Excise Tax Home > Filing History

Filing History + Filing Export to CSV

Business: [dropdown] File Date From: [From Date] To: [To Date] Payment Status: --SELECT STATUS--

| #       | Year | Quarter | Month  | Tax    | Interest | Penalty | Total Amount Due | Due Date  | Date Filed | Status |
|---------|------|---------|--------|--------|----------|---------|------------------|-----------|------------|--------|
| #101055 | 2021 | N/A     | August | \$2.00 | \$0.02   | \$0.10  | \$2.12           | 9/15/2021 | 9/28/2021  | DUE    |

PENDING