



Veteran Key Contacts and Other Resources

Montgomery County Commission on Veterans Affairs • Aging & Disability Services

County Veterans Homepage: www.montgomerycountymd.gov/veterans • Veterans Network Directory: www.montgomerycountymd.gov/vnd
 Commission on Veterans Affairs: www.montgomerycountymd.gov/cva • Facebook: www.facebook.com/MCGCVA
 E-Subscription: www.montgomerycountymd.gov/govdelivery

Call MyVA311 to Access VA Services: 1-844-MyVA311 (1-844-698-2311) is a go-to source for Veterans and their families who don't know what number to call.

ENROLL IN VA HEALTH CARE

www.va.gov 1-877-222-VETS (Toll Free - Monday through Friday, 8:00 a.m. to 8:00 p.m. EST)
 You may be able to get VA health care benefits if you served in the active military, naval, or air service and didn't receive a dishonorable discharge.

VA COMMUNITY-BASED OUTPATIENT CLINIC (CBOC) – U.S. DEPARTMENT OF VETERANS AFFAIRS

15810 Gaither Drive, Gaithersburg, MD 20877 **Appointments:** 202-745-8000, Option 2 (7:00 a.m. to 4:30 p.m., Mon - Fri)
www.washingtondc.va.gov/locations/Montgomery_County_Community_Based_Outpatient_Clinic.asp **VA Medical Advice:** 202-745-8000, Option 3 (24/7)
Administrative Clinic Receptionist: 301-591-5858, Option 8 (V)

Operating Hours: 8 a.m. - 4:30 p.m., Monday - Friday. The new VA clinic provides Veterans with primary care, women's health, mental health and social work services, as well as nutrition counseling, pharmacy consultation, audiology device fitting and adjustment, and specialty care via clinical telehealth technology. Free parking. Conveniently located to the Shady Grove Metro Station via Ride On Bus #63 and #63X. Route #63X provides additional service between Gaither Road & Gaither Drive and the Shady Grove Metro Station to augment Route #63 trips on weekdays. Service is available from approximately 6:20 a.m. to 8:30 p.m.

HOMELESS OUTREACH AT VA COMMUNITY-BASED OUTPATIENT CLINIC (CBOC) – DEPARTMENT OF VETERANS AFFAIRS MEDICAL CENTER (VAMC)

15810 Gaither Drive, Gaithersburg, MD 20877
 VAMC is providing outreach services to Veterans at the Gaithersburg VA CBOC. VAMC Homeless Outreach Staff are available for both drop in and scheduled visits. The VA will be available to assist Veterans by making referrals and connecting Veterans who are eligible for VA services with the VA healthcare system.

- Aisha Clark, VA HUD VASH Senior Social Worker
 E-mail: aisha.clark@va.gov
 Ken Barnum, VA Outreach Social Worker
 E-mail: kenneth.barnum@va.gov
Office Hours: Monday, 9 a.m. to 2 p.m.
- Fatmata Kamara, VA Outreach Social Worker
 E-mail: fatmata.kamara@va.gov, 202-256-9261 (V)
Office Hours: Wednesday, 9 a.m. to 2 p.m.

BENEFITS ASSISTANCE – MARYLAND DEPARTMENT OF VETERANS AFFAIRS (MDVA)

Miguel Sapp, Veterans Benefits Specialist II (VBS) 301-987-8412 (V)
 E-mail: Miguel.Sapp@maryland.gov 301-987-8413 (V)
 Maryland Motor Vehicle Administration Service Center 301-987-8496 (FAX)
 Maryland Department of Veterans Affairs
 15 Metropolitan Grove Road, Gaithersburg, MD 20878
 Appointments only. Monday, Wednesday, and Friday from 8am to 4pm. Contact via email or phone during COVID-19 Pandemic
 Phil Munley, Director, Veteran Service Program 410-230-4444 x 6457 (V)
 E-mail: phillip.munley@va.gov 1-800-446-4926 x 6457 (Toll Free)
www.veterans.maryland.gov

The MDVA Service and Benefits Program provides assistance to the men and women who served in the Uniformed Services of the United States, their dependents, and survivors in obtaining benefits from the U.S. Dept. of Veterans Affairs, Dept. of Defense, State of Maryland and other programs for veterans and their families.

REQUESTING YOUR DD-214

1-866-272-6272 (Toll Free)

Veterans and their next of kin can request a copy of the service member's DD-214, Certificate of Release or Discharge from Active Duty from the National Archives. You can request the DD214 online via their website - www.archives.gov/veterans/military-service-records. Click on the link "Submit your request online". You can also make a request by sending a letter to the National Archives & Records Administration, 8601 Adelphi Road, College Park, MD 20740

SILVER SPRING VET CENTER - READJUSTMENT COUNSELING AND FAMILY SUPPORTS

Wayne Miller, Vet Center Director
2900 Linden Lane - Silver Spring, MD 20910
E-mail: wayne.miller3@va.gov

Contact Wayne via e-mail or phone during COVID-19 pandemic
Services are currently being provided virtually.

301-589-1073 (V) / 202-273-9116 (Bereavement Counseling)
Open Monday - Thursday, 8:00 a.m. to 7:30 p.m.; Friday 8:00 a.m. to 4:30 p.m.
Closed Saturday, Sunday and Holidays

Walk-ins permitted, but appointments are requested. After hours appointments as needed. Veterans must show proof of service. Provides benefits counseling and assistance with navigating the VA and paperwork, as well as employment counseling, counseling on PTSD and sub-PTSD, substance abuse counseling, family and marital counseling, psychological counseling related to readjustment, coordination and referral with doctors, employment related issues, assistance with basic needs such as food, shelter and clothing, medical and legal referrals, homeless assistance and will work with Montgomery County to find shelter placement, sexual trauma counseling, community outreach, bereavement counseling, and more. Services are provided at no cost to the veteran and their family.

COMMUNITY RESOURCE AND REFERRAL CENTER (CRRC) – DC VETERANS AFFAIRS MEDICAL CENTER (DCVAMC)

1500 Franklin Street, NE, Washington, DC 20018

202-745-8000 x 53602 (V)

www.washingtondc.va.gov/locations/Community_Resource_and_Referral_Center_CRRC.asp

Operating Hours: 24 hours a day, 7 days a week. Offer services to Veterans who are homeless or at-risk of homelessness. Although not a shelter, the CRRC provides services to assist Veterans which include a computer lab, laundry, showers, social work services and a host of community services. Offices located in the CRRC include the DCVAMC's Health Care for Homeless Veterans Program (HCHV), Employment Assistance, Compensated Work Therapy (CWT), HUD/VASH case workers, vocational rehabilitation specialists, mental health professionals, Veterans Supported Employment Program, and Pathways to Housing.

SERVING TOGETHER – WHERE VETERANS FIND LOCAL RESOURCES FOR THE MISSION AHEAD

Erica Fatal, Senior Peer Navigator, peernavigator@every-mind.org
Alexander Shamis, Peer Navigator, peernavigator@every-mind.org
Jason Marshall, Program Manager, jmarshall@every-mind.org
Christy Kenady, Director, ckenady@every-mind.org
www.servingtogetherproject.org

301-738-7176 (V)
1-855-738-7176 (Toll Free)
Monday through Friday, 9:00 a.m. to 4:30 p.m.

Peer navigators work to guide military, Veterans and their families through a sometimes complicated and fragmented system of resources and information in Montgomery County, MD. They also work to connect the Montgomery County community with Veteran events. You can view the event calendar on their website.

BEHAVIORAL HEALTH SERVICES – EASTER SEALS SERVING DC | MD | VA

The Steven A. Cohen Military Family Clinic at Easterseals
Mallory Lass, Outreach Manager
1420 Spring Street, Suite 300, Silver Spring, MD 20910
E-mail: mlass@eseal.org

240-847-7500 (V)
Hours of Operation: Monday, Tuesday, and Thursday, 8:00am to 6:00pm;
Wednesday, 8:00am to 8:00pm; Friday, 8:00am to 3:00pm;
and the 2nd and 4th Saturday of the month, 9:00am to 1:00pm.

The Steven A. Cohen Military Family Clinic at Easterseals provides veterans, active-duty, and the entire military family (as defined by the service member/veteran: spouse, children, partners, household members, caregivers, and survivors) with high-quality and accessible behavioral health care services by culturally competent, trained, and credentialed staff. Counseling options include individuals, child/adolescent (ages 4+), group, couples, and family. To make an appointment, please call 240-847-7500 (V) or email info.mfc@eseal.org.

EMPLOYMENT - MARYLAND DEPARTMENT OF LABOR

Anthony M. Butler Sr.,
Maryland Department of Labor
Regional Local Veteran Employment Representative
MD Veteran Program - Montgomery County
E-mail: anthonybutlersr@maryland.gov
<https://test.dllr.state.md.us/employment/veteranservices.shtml>

240-283-1525 (V)
894-469-0284 (V)

Local Veterans Employment Representatives work with businesses, contractors, and employer organizations within local areas to develop career opportunities for veterans. The Disabled Veterans Outreach Program staff also provide specialized intensive employment assistance to eligible veterans with employment and training needs. The State's American Job Centers offer a variety of services to assist veterans, transitioning military personnel, and other qualified individuals. Staff will help you, the transitioning service member or veteran, successfully transition to a rewarding career. Priority of service is given to veterans and their eligible spouses who meet certain eligibility requirements. Additional information regarding services and resources is found at [DLLR's Maryland Workforce Exchange Virtual One Stop \(MWE-VOS\)](#).

OPERATION SECOND CHANCE

E-mail: <mailto:assistance@operationsecondchance.org>
<http://operationsecondchance.org/supportandassistance>

E-mail: <mailto:assistance@operationsecondchance.org>
<http://operationsecondchance.org/supportandassistance>

Provide airfare and essential daily assistance. Items that will be considered for assistance:

- Rent/Mortgage (must be accompanied by a copy of mortgage statement with account number and billing address. If rental assistance is being requested, a copy of the rental agreement that has the name/address of the rental/lease company, monthly rent amount.
- Utility bills (electric, gas, water, sewer).
- Childcare during illness or surgery.
- Housing and/or airfare for a family member to assist an injured or recovering member.

Please have your service liaison, chain of command, or care provider request an application by email.

MILITARY ONESOURCE

www.militaryonesource.mil

1-800-342-9647 (24/7 Toll Free)

Information on family and recreation, health and relationships, financial and legal, career and education, military life and deployment, and crisis. Offer three kinds of short-term, non-medical counseling to active-duty, Guard, and Reserve service members and their families. Eligible individuals may receive confidential services at no cost. Participate in online webinars, subscribe to monthly e-newsletters, read expertly prepared articles about issues that concern military families, and order or download free CD's, booklets, and DVDs. Offer online Live Chat assistance. Part of the U.S. Department of Defense's Military OneSource network.

Contact: Betsy Tolbert Luecking, Community Outreach Manager, Montgomery County Commission on Veterans Affairs
240-777-1256, betsy.luecking@montgomerycountymd.gov

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